

It's nice to be nice!



**We aim to provide you with a friendly,
polite and efficient service.**

We also expect you to be friendly and polite to us.

**We will not tolerate abusive behaviour, either verbal
or physical, to employees or others.**

**We may take action against anyone
behaving inappropriately and we will involve
the police if necessary.**



Falkirk Council



Help us to help you!