

Tenant Talk Survey: Summary report

This report was created on Tuesday 24 April 2018 at 14:39.

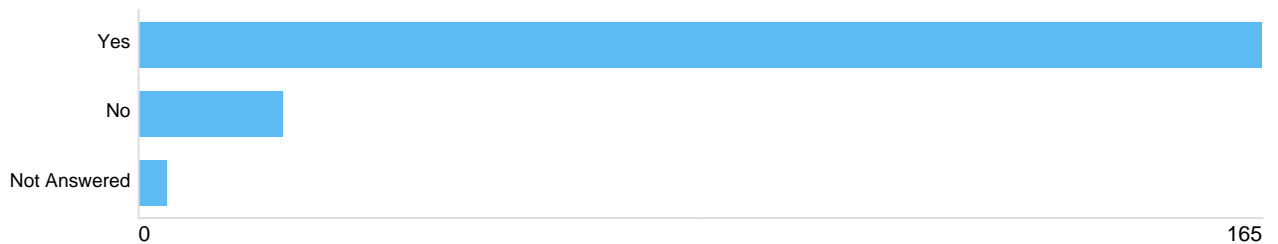
The consultation ran from 11/12/2017 to 28/02/2018.

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Question 1: Do you feel Tenant Talk gives you helpful information about housing services?

Tenant Talk - Helpful information



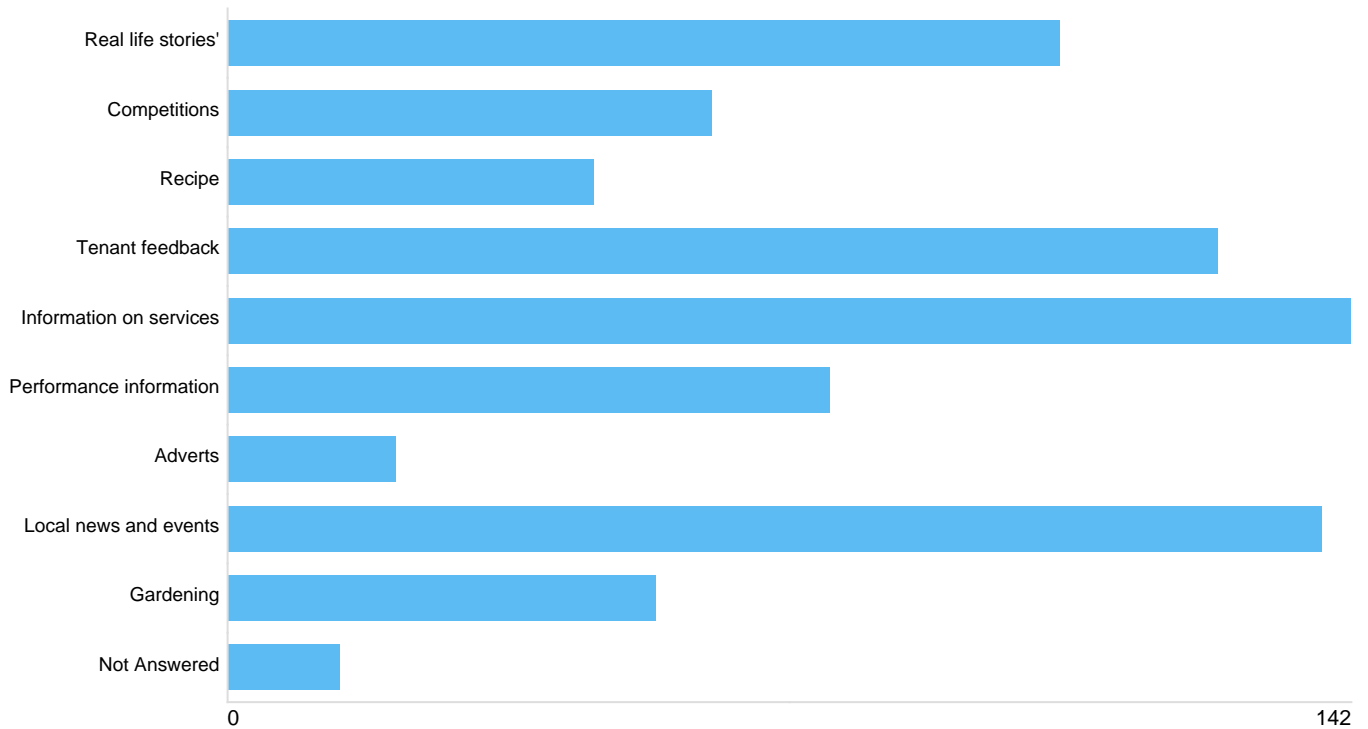
Option	Total	Percent
Yes	165	86.84%
No	21	11.05%
Not Answered	4	2.11%

If you said 'No' please state why

There were **25** responses to this part of the question.

Question 2: What do you like most about Tenant Talk?

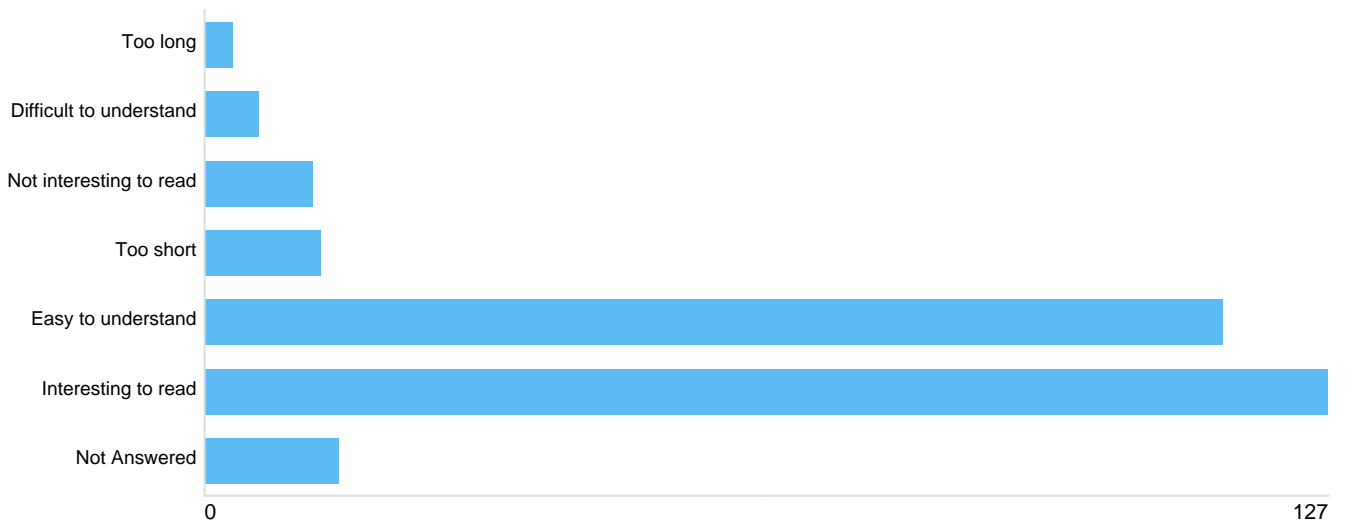
What do you like most about Tenant Talk?



Option	Total	Percent
Real life stories'	105	55.26%
Competitions	61	32.11%
Recipe	46	24.21%
Tenant feedback	125	65.79%
Information on services	142	74.74%
Performance information	76	40.00%
Adverts	21	11.05%
Local news and events	138	72.63%
Gardening	54	28.42%
Not Answered	14	7.37%

Question 3: Articles are;

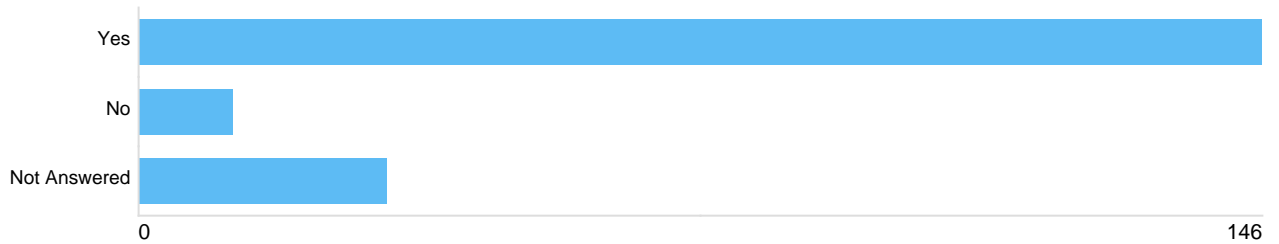
Articles are



Option	Total	Percent
Too long	3	1.58%
Difficult to understand	6	3.16%
Not interesting to read	12	6.32%
Too short	13	6.84%
Easy to understand	115	60.53%
Interesting to read	127	66.84%
Not Answered	15	7.89%

Question 4: Is there a good balance of stories, articles and pictures?

Good balance of content



Option	Total	Percent
Yes	146	76.84%
No	12	6.32%
Not Answered	32	16.84%

Question 5: What suggestions would you have in order to make the magazine better? (Frequency, article topics, features)

Suggestion for improvement of Tenant Talk

There were **94** responses to this part of the question.