

Performance Indicators 2010/11

September 2011

This is one of two separate reports being published this year on the Council's performance. This report provides information on the performance information which the Council has selected to meet Audit Scotland's requirements for Council's to report on their performance.

The other report covers the remaining Audit Scotland Statutory Performance Indicators.

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Chief Executive's Office
Service Indicators 2010/11

Audit Scotland Category	SPI No	Covalent Reference	Indicator	2009/10		2010/11		Traffic Light Icon
				Value	Target	Value	Target	
Responsiveness to Communities	SI09	LAW33	Corporate Ombudsman Complaints	49		4		
Responsiveness to Communities	SI10	LAW034	Corporate Ombudsman Investigations	2		1		
Responsiveness to Communities	SI11	LAW35	Corporate Ombudsman Complaints Upheld	2		1		
Responsiveness to Communities	SI12	LAW028	Freedom of Information: Responded to within 15 days	85%	100%	85%	100%	
Housing & Homelessness	SI62	LAW007	Council House Sales - Settlements	89.90%	85.00%	97.90%	85.00%	

Improved Deteriorated Same Unknown/New Indicator

Community Services
Service Indicators 2010/11

Audit Scotland Category	SPI No	Covalent Reference	Indicator	2009/10		2010/11		Traffic Light Icon
				Value	Target	Value	Target	
Revenues & Service Costs	SI18a	cms.042	Costs per Visit : Libraries	2.6		2.76		
Revenues & Service Costs	SI18b	cms.043	Costs per Visit : Museums	7.61		8.75		
Revenues & Service Costs	SI18c	cms.044	Costs per Visit : Sport/Leisure facilities	4.01		4.28		

Improved Deteriorated Same Unknown/New Indicator

Corporate & Neighbourhood Services

Service Indicators 2010/11

Audit Scotland Category	SPI No	Covalent Reference	Indicator	2009/10		2010/11		Traffic Light Icon
				Value	Target	Value	Target	
Responsiveness to Communities	SI01	CNS013	User Satisfaction: Housing Repairs	93%	90%	93%	90%	
Responsiveness to Communities	SI02	HSSPI02	User Satisfaction: Council as a Landlord	93%		83%		
Responsiveness to Communities	SI13	CNS006 Green Bin	Number of complaints per 1,000 households regarding the household waste collection service	83	75	116	75	
Responsiveness to Communities	SI14	CNS006 All Bins	Number of complaints per 1,000 households regarding the household waste collection service	180	75	229	180	
Responsiveness to Communities	SI15	CNS010	User Satisfaction: Street Cleansing	93%	90%	95%	90%	
Responsiveness to Communities	SI16	CNS017	User Satisfaction: Customer Contact Centre	99%	90%	99%	90%	
Revenues & Costs	SI19	HSSPI04	Average repairs and maintenance expenditure per house	£1,282		£701		
Employees	SI27	N/A	Staff Turnover	8.2%		8.50%		
Housing & Homelessness	SI61	HSH2.3	% of homeless applicants in temporary accommodation who are in B&B accommodation	25.00%		24.70%	20.00%	

Improved Deteriorated Same Unknown/New Indicator

Development Services

Service Indicators 2010/11

Audit Scotland Category	SPI No	Covalent Reference	Indicator	2009/10		2010/11		Traffic Light Icon
				Value	Target	Value	Target	
Responsiveness to Communities	SI03	DVS041	Building Design Customer Satisfaction Survey	92.30%	80%	95.20%	80%	
Responsiveness to Communities	SI04	DVS005	Building Standards Customer Satisfaction Survey	97%	80%	98.20%	80%	
Asset Management	SI28	SRL5Euro40t	% of all assessed bridges that meet the EU weight standard of 40 tonnes	97.50%	95%	97.50%	95%	
Asset Management	SI29	SRL5WRestr	% of all assessed bridges that have no weight or width restriction placed on them	99.40%	98.50%	99.40%	98.50%	
Asset Management	SI30	SRL4%under30	Street Lighting Columns: % that are less than 30 years old	56.60%	65%	53.90%	65%	
Sustainable Development	SI35	SWM3PopT	Tonnage of Municipal Waste collected per 1,000 population	596.67	600	587.96	600	
Sustainable Development	SI36	SWM3BioT	Biodegradable Municipal Waste landfilled (Tonnes)	29,651	48,144	27,340	42,795	
Sustainable Development	SI37	DVS058	Proportion of school children travelling actively (walking or cycling) to school			49%	50%	
Equalities & Diversity	SI40	DVS043	Disabled Access: schools	89%	90%	92%	90%	
Planning	SI50	SDSz01	% of Building Warrant applications responded to within 15 days	85.40%	80%	84.20%	80%	
Planning	SI51	SDSz04	Average time taken (in days) to respond to a request for a Completion Certificate	3.72	4	3.76	4	
Roads & Lighting	SI63	SRL3	% of Street light repairs completed within 7 days	96.90%	93%	84.50%	93%	
Roads & Lighting	SI64	SRL2	% of Traffic light repairs completed within 48 hours	96.10%	95%	97%	95%	

Improved Deteriorated Same Unknown/New Indicator

Education Services

Service Indicators 2010/11




Service Indicators 2010/11





Audit Scotland Category	SPI No	Covalent Reference	Indicator	2009/10		2010/11		Traffic Light Icon
				Value	Target	Value	Target	
Asset Management	SI31a	SCS1aiii	EC1aiii: % of primary schools in which the ratio of pupils to available places is 61%-80%	42.90%		55.10%		
Asset Management	SI31b	SCS1aiv	EC1aiv: % of primary schools in which the ratio of pupils to available places is 81%-100%	24.50%		16.30%		
Asset Management	SI32a	SCS2aiii	EC2aiii: % of secondary schools in which the ratio of pupils to available places is between 61%-80%	62.50%		62.50%		
Asset Management	SI32b	SCS2aiv	EC2aiv: % of secondary schools in which the ratio of pupils to available places is between 81%-100%	37.50%		37.50%		
Equalities & Diversity	SI38	CNS020	The % of eligible primary school children who take up free school meals	95%	96%	94%	97%	
Equalities & Diversity	SI39	CNS021	The % of eligible secondary school children who take up free school meals	76%	77%	66%	78%	
The Education of Children	SI52a	EDS019	Pupil attendance - primary schools	2008/09 95.6%		2009/10 95.4%	96%	
The Education of Children	SI52b	EDS020	Pupil attendance - secondary schools	2008/09 91.7%		2009/10 91.3%	93%	
The Education of Children	SI53	EDS014	School Leaver Destinations	2009/10 15.8%	13%			
The Education of Children	SI54a	EDS004	SQA - English & Maths by S4	95%	95%	96%	95%	
The Education of Children	SI54b	EDS005	SQA - 5 or more awards at level 3 by S4	93%	93%	94%	93%	
The Education of Children	SI54c	EDS006	SQA - 5 or more awards at level 4 by S4	79%	78%	80%	79%	
The Education of Children	SI54d	EDS007	SQA - 5 or more awards at level 5 by S4	35%	35%	35%	35%	

Education Services















Service Indicators 2010/11

Service Indicators 2010/11

Audit Scotland Category	SPI No	Covalent Reference	Indicator	2009/10		2010/11		Traffic Light Icon
				Value	Target	Value	Target	
The Education of Children	SI54e	EDS008	SQA - 1 or more awards at level 6 by S5	44%	41%	43%	41%	
The Education of Children	SI54f	EDS009	SQA - 3 or more awards at level 6 by S5	25%	21%	24%	21%	
The Education of Children	SI54g	EDS010	SQA - 5 or more awards at level 6 by S5	12%	10%	9%	10%	












Improved  Deteriorated  Same  Unknown/New Indicator 

Social Work Services
Service Indicators 2010/11

Audit Scotland Category	SPI No	Covalent Reference	Indicator	2009/10		2010/11		Traffic Light Icon
				Value	Target	Value	Target	
Responsiveness to Communities	SI17	SWS130	Calls to the social work contact centre answered at 1st attempt	89.50%	89.50%	90%	89.50%	
Revenues & Service Costs	SI24	SWS131	Unit cost of Care Management & Assessment	£375.00		£679.00		
Revenues & Service Costs	SI25	SWS132e	Average cost of basket of social care services	£8,324.68		£8,956.66		
Revenues & Service Costs	SI26	SWS133	Unit cost of residential care for children	£125,090.00		£106,116.00		
Equalities & Diversity	SI41a	SWS134a	Number of benefit enquiries	12,653		12,702		
Equalities & Diversity	SI41b	SWS134b	Total benefits gains	£5,600,000.00		£5,400,000.00		
Equalities & Diversity	SI42a	SWS135a	Number of new debt cases	797		977		
Equalities & Diversity	SI42b	SWS135b	Total debt negotiated	£30,300,000.00		£21,900,000.00		
Community Care	SI43	SAS2aii	ASW2a: % of care staff with appropriate qualifications in council residential homes for older people	72.10%		67.50%	62.50%	
Community Care	SI44	SWS101f	The number of months the target was achieved of no delayed discharge patients waiting 6 weeks or more	8	12	2	12	
Community Care	SI45	SWS102	Rapid Response Service: The number of clients receiving a service during the quarter	882	876	830	880	
Criminal Justice & Social Work	SI47	SAS6b	ASW6b: % of social enquiry reports submitted to courts by the due date	99.90%	100%	99.80%	100%	
Criminal Justice & Social Work	SI48	SAS7b	ASW7b: Proportion of new probationers seen by a supervising officer within one week	93.30%	100%	93.70%	100%	
Criminal Justice & Social Work	SI49	SAS8b	ASW8b: Average number of hours per week taken to complete Community Service Orders	3		3.68		

Social Work Services

Service Indicators 2010/11

Audit Scotland Category	SPI No	Covalent Reference	Indicator	2009/10		2010/11		Traffic Light Icon
				Value	Target	Value	Target	
Child Protection & Childrens Social Work	SI55a	SWS137a	The number of all looked after children in community placements rather than residential care	405		396		
Child Protection & Childrens Social Work	SI55b	SWS137b	The number of all looked after children in community placements rather than residential care	89.20%	89.20%	89.40%	89.70%	
Child Protection & Childrens Social Work	SI56	SCS9aai	EC8a: Number of overnight respite nights provided for children (0-17 yrs) per 1000 children (0-17yrs)	61.8		Not yet available		
Child Protection & Childrens Social Work	SI57	SCS9cii	EC8c: Number of daytime respite hours provided for children (0-17 yrs) per 1000 children (0-17yrs)	944.6		Not yet available		
Child Protection & Childrens Social Work	SI58	SCS5b	EC5b: Proportion of children seen by a supervising officer within 15 working days	80.50%	100%	84.80%	100%	
Child Protection & Childrens Social Work	SI59	SWS138	The proportion of young people who are looked after who have a plan	98%	100%	100%	100%	
Child Protection & Childrens Social Work	SI60	SCS6cii	EC6: Proportion of children ceasing to be looked after that attained at least one SCQF level 3 in English and Maths	41.50%	41.60%	20%		
Community Care	SI65	SAS5aai	ASW5a: Number of nights of respite care provided for elderly people (65+) per 1000 65+	234.3		239		
Community Care	SI66	SAS5cii	ASW5c: Number of hours daytime respite care provided for elderly people (65+) per 1000 65+	1,818.70		1,799		
Community Care	SI67	SAS5aiv	ASW5a: Number of nights of respite care provided for other adults (18-64) per 1000 18-64	40.5		39.3		
Community Care	SI68	SAS5civ	ASW5c: Number of hours daytime respite care provided for other adults (18-64) per 1000 18-64	131.8		133.2		

Improved



Deteriorated



Same



Unknown/New Indicator



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Statutory Performance Indicators 2010/2011

Council:

Falkirk

	Source	Contextual	Performance information
SICKNESS ABSENCE			
1	The average number of working days per employee lost through sickness absence		
a)	Teachers		
i.	Total number of FTE staff	1,630	
ii.	Total number of days lost per year through sickness absence	7,585	
iii.	Days lost per employee		4.7 days
b)	All other local government employees		
i.	Total number of FTE staff	4,778	
ii.	Total number of days lost per year through sickness absence	51,155	
iii.	Days lost per employee		10.7 days
EQUAL OPPORTUNITIES POLICY			
2	The number and percentage of the highest paid 2% and 5% of earners among council employees, that are women (please note this indicator excludes teachers)		
	Total number of employees	6,080	
	Total number of employees in top 2%	123	
	Total number of women employees in top 2%	50	
	Percentage of women employees in top 2%		40.7 %
	Total number of employees in top 5%	337	
	Total number of women employees in top 5%	144	
	Percentage of women employees in top 5%		42.7 %

PUBLIC ACCESS			
3	Number of council buildings from which the council delivers services to the public Number and percentage of buildings from which the council delivers services that are suitable for, and accessible to, disabled people	<div style="border: 1px solid black; width: 60px; height: 15px; margin: 0 auto; display: flex; justify-content: center; align-items: center;">133</div> <div style="border: 1px solid black; width: 60px; height: 15px; margin: 0 auto; display: flex; justify-content: center; align-items: center;">107</div>	<div style="background-color: #d9e1f2; width: 60px; height: 15px; margin: 0 auto; display: flex; justify-content: center; align-items: center;">80.5 %</div>
ADMINISTRATION COSTS			
4	The gross administration cost per benefits case. a) Average rent rebate caseload Weighted rent rebate caseload b) Average private rented sector caseload Weighted private rented sector caseload c) Average registered social landlord caseload Weighted registered social landlord caseload d) Average Council Tax Benefit caseload Weighted Council Tax Benefit caseload e) Gross cost of providing the service f) Gross administration cost per case	<div style="border: 1px dashed black; width: 60px; height: 15px; margin: 0 auto; display: flex; justify-content: center; align-items: center;">9,509</div> <div style="border: 1px dashed black; width: 60px; height: 15px; margin: 0 auto; display: flex; justify-content: center; align-items: center;">1,394</div> <div style="border: 1px dashed black; width: 60px; height: 15px; margin: 0 auto; display: flex; justify-content: center; align-items: center;">1,839</div> <div style="border: 1px dashed black; width: 60px; height: 15px; margin: 0 auto; display: flex; justify-content: center; align-items: center;">15,227</div> <div style="border: 1px dashed black; width: 60px; height: 15px; margin: 0 auto; display: flex; justify-content: center; align-items: center;">£ 1,317,274.00</div>	<div style="background-color: #d9e1f2; width: 60px; height: 15px; margin: 0 auto; display: flex; justify-content: center; align-items: center;">14,359</div> <div style="background-color: #d9e1f2; width: 60px; height: 15px; margin: 0 auto; display: flex; justify-content: center; align-items: center;">2,969</div> <div style="background-color: #d9e1f2; width: 60px; height: 15px; margin: 0 auto; display: flex; justify-content: center; align-items: center;">3,678</div> <div style="background-color: #d9e1f2; width: 60px; height: 15px; margin: 0 auto; display: flex; justify-content: center; align-items: center;">23,145</div> <div style="background-color: #d9e1f2; width: 60px; height: 15px; margin: 0 auto; display: flex; justify-content: center; align-items: center;">£ 29.84</div>

COUNCIL TAX COLLECTION			
5	a)	Cost of collecting council tax per dwelling (All dwellings, not just chargeable)	£ 10.10
	b)	Cost of collecting council tax	£ 719,016
	c)	Number of dwellings	71,165
	d)	Income received from summary warrants (i.e. 10% recovered by council)	£ 171,214
COUNCIL TAX INCOME			
6	a)	i. Income due from council tax for the year excluding reliefs and rebates	£ 51,773,516 .00
		ii. Income due from council tax for the year excluding all water charges and outstanding council tax	£ 68,521,961
		iii. Reliefs and rebates due to council for council tax for the year	£ 16,748,445
	b)	i. Percentage of income due from council tax for the year that was received by the end of the year	96.1 %
		ii. Income received from council tax for the year	£ 49,759,434
PAYMENT OF INVOICES			
7	a)	Number of invoices sampled	188,756
	b)	Number of invoices sampled and paid within 30 days	174,688
	c)	Percentage of invoices sampled and paid within 30 days	92.5 %

ASSET MANAGEMENT			
8	a)	Gross internal floor area of operational buildings	342,313 m ²
		Proportion of GIA that is in satisfactory condition	277,035 m ² 80.9 %
	b)	Total number of operational buildings	339
		Number and percentage of operational buildings that are suitable for their current use	288 85.0 %

HOME CARE/HOME HELPS			
9	Level of service		
		<i>Total population aged 65+ (2010 mid year estimates)</i>	25,157
	a)	Number of people aged 65+ receiving homecare	1,773
		Total volume of service	
	b)	Total number of homecare hours per 1,000 population aged 65+	13,675
		Number of home care hours	
		As a rate per 1,000 population aged 65+	543.6
	c)	Number and percentage of homecare clients aged 65+ receiving:	
		i. Personal care	1,566 88.3 %
		ii. A service during evening/overnight	594 33.5 %
	iii. A service at weekends	1,260 71.1 %	

SPORT AND LEISURE MANAGEMENT			
10	All pools		
	Number of attendances and expressed per 1,000 population	Attendances 390,268	2,546
	<i>Population (2010 mid-year estimate)</i>	153,280	
ATTENDANCE AT INDOOR SPORTS FACILITIES EXCLUDING POOLS			
	Indoor sport and leisure facilities, excluding pools in a combined complex		
	Number of attendances and expressed per 1,000 population	Attendances 551,011	3,595

MUSEUM SERVICES			
11 a)	Number of visits to/usages of council funded or part funded museums and expressed per 1,000 population	Number of visits 260,494	1,699
b)	Number of visits in part a) that were in person and expressed per 1,000 population	106,870	697

USE OF LIBRARIES			
12 a)	Number of visits to libraries and expressed per 1,000 population	860,025	5,611

PROCESSING TIME - PLANNING APPLICATIONS			
13	Number and percentage of householder and non-householder applications dealt with within two months		
		Number of applications	Number dealt with within two months
a) i.	Householder	369	303
ii.	Non-householder	402	149
	Total	771	452
			% dealt with within two months
			82.1 %
			37.1 %
			58.6 %

14 RESPONSE REPAIRS

Please put NS (No Service) in the categories that are not required.

Category 1

- i. Target response time for this category
- ii. Number of repairs in this category
- iii. Number completed within target time

24 hours
32,160

30,732

Category 2

- i. Target response time for this category
- ii. Number of repairs in this category
- iii. Number completed within target time

24 hours
6,018

5,885

Category 3

- i. Target response time for this category
- ii. Number of repairs in this category
- iii. Number completed within target time

3 working days
6,592

6,027

Category 4

- i. Target response time for this category
- ii. Number of repairs in this category
- iii. Number completed within target time

20 working days
40,209

38,293

Category 5

- i. Target response time for this category
- ii. Number of repairs in this category
- iii. Number completed within target time

NS
NS

NS

Category 6

- i. Target response time for this category
- ii. Number of repairs in this category
- iii. Number completed within target time

NS
NS

NS

All categories

- d) i. Total number of response repairs
- ii. Number of housing response repairs completed within target
- iii. Percentage completed within target times

84,979
80,937

95.2 %

Housing Quality			
15	The number and proportion of the council's housing stock being brought up to the Scottish Housing Quality Standard by criteria. (This indicator is cumulative for all criteria)		
	Total number of council dwellings	16,183	
	i. Total meeting tolerable standard	16,183	100.0 %
	ii. Total meeting free from serious disrepair	15,442	95.4 %
	iii. Total meeting energy efficient	8,912	55.1 %
	iv. Total meeting modern facilities and services	15,097	93.3 %
	v. Total meeting healthy, safe and secure	15,233	94.1 %
	vi. Total dwellings meeting SHQS	8,497	52.5 %
MANAGING TENANCY CHANGES			
16	a) Percentage of rent due in the year that was lost due to voids		1.0 %
	b) Amount of rent loss due to voids	£ 409,193.00	
	c) Gross annual rent debit (rent due in the year)	£ 42,885,570.00	

17 a)	Dwellings which are not low demand			
	Number of houses re-let that took:			
	i. less than 2 weeks		179	
	ii. 2-4 weeks		409	
	iii. 5-8 weeks		465	
	iv. 9-16 weeks		125	
	v. More than 16 weeks		24	
	vi. Total number of houses re-let		1,202	
	vii. Total number of days to re-let houses	40,549 days		
	viii. Average time to re-let houses			34 days
b)	Dwellings which are low demand			
	Number of houses re-let that took:			
	i. less than 2 weeks		2	
	ii. 2-4 weeks		11	
	iii. 5-8 weeks		19	
	iv. 9-16 weeks		29	
	v. 17-32 weeks		10	
	vi. 33-52 weeks		0	
	vii. More than 52 weeks		0	
	viii. Total number of houses re-let		71	
	ix. Total number of days to re-let houses	4,729 days		
	x. Average time to re-let houses			67 days
c) i.	Number of low demand houses remaining un-let at year end		2	
	ii. Number of days and average time that these houses had been un-let at year end		84 days	42 days
d)	Number of dwellings considered to be low demand at year end		73	
e)	The number at d) above considered to be low demand at the start of the year		4	
f)	The number at d) above that were not actively being re-let because they were subject to a disposal strategy		0	

RENT MANAGEMENT

18	a) i. Amount of current tenants' rent arrears		£ 1,332,670.00	
	ii. Net annual rent debit		£ 20,072,956.00	
	iii. Current tenants' arrears as a percentage of net rent due			6.6 %
	b) i. Number of current tenants		15,622	
	ii. Number of current tenants owing more than 13 weeks rent excluding those owing less than £250		1,079	
	iii. Percentage of current tenants owing more than 13 weeks rent excluding those owing less than £250			6.9 %
	c) i. Number of tenants giving up their tenancy during the year		1,590	
	ii. The number and proportion of those tenants that were in rent arrears		543	34.2 %
	d) i. Average weekly rent	£ 55.87		
	ii. Total debt owed by tenants leaving their tenancies with arrears		£ 330,136	
	iii. Average debt owed by tenants leaving their tenancies with arrears		£ 607.99	
	iv. Average number of weeks rent owed by tenants leaving in arrears			10.9
	e) i. Amount of former tenant arrears	£ 757,845		
	ii. Amount and percentage of former tenant arrears written off or collected during the year		£ 266,598	35.2 %

HOMELESSNESS

19 a) Permanent accomodation

i. Number of households assessed during the year

914

ii. Number and percentage of decision notifications issued within 28 days of date of initial presentation

822

89.9 %

iii. Number of cases open at the beginning of the year or assessed in the year

1,747

Number and percentage who are housed into permanent accomodation

610

34.9 %

iv. Number of cases reassessed within 12 months of completion of duty

41

Number of cases assessed during the year

914

% of cases reassessed

4.5 %

Temporary accomodation

i. Number of households assessed during the year

878

ii. Number and percentage of decision notifications issued within 28 days of date of initial presentation

768

87.5 %

iv. Number of cases reassessed within 12 months of completion of duty

28

Number of cases assessed during the year

878

% of cases reassessed

3.2 %

b) The proportion of those provided with permanent accomodation in council stock who maintained their tenancy for at least 12 months

92.2

DOMESTIC NOISE COMPLAINTS				
<p>20 a) The number of complaints of domestic noise received during the year:</p> <p>i. Settled without the need for attendance on site</p> <p>ii. Requiring attendance on site (not including those dealt under Part V of the Antisocial Behaviour Act 2004).</p> <p>iii. Dealt with under Part V of the Antisocial Behaviour (Scotland) Act 2004</p> <p>b) For aii. and aiii. above, the average time (hours) between the time of the complaint and attendance on site:</p> <p>i. Requiring attendance on site</p> <p>ii. Dealt with under Part V of the Antisocial Behaviour (Scotland) Act 2004</p>		<div style="border: 1px solid black; padding: 2px; width: 60px; margin: 2px auto;">1,848</div> <div style="border: 1px solid black; padding: 2px; width: 60px; margin: 2px auto;">135</div> <div style="border: 1px solid black; padding: 2px; width: 60px; margin: 2px auto;">238</div>		
		Total	2,221	
				37.1 hours
				0.5 hours

TRADING STANDARDS - COMPLAINTS AND ADVICE				
<p>21 a) Number and percentage of consumer complaints completed:</p> <p>i. Total number received</p> <p>ii. Number dealt with within 14 days of receipt</p> <p>iii. Percentage dealt with within 14 days of receipt</p> <p>b) Number and percentage of business advice requests completed:</p> <p>i. Total number received</p> <p>ii. Number dealt with within 14 days of receipt</p> <p>iii. Percentage dealt with within 14 days of receipt</p>		<div style="border: 1px dashed black; padding: 2px; width: 60px; margin: 2px auto;">878</div> <div style="border: 1px dashed black; padding: 2px; width: 60px; margin: 2px auto;">614</div>		
			69.9 %	
			<div style="border: 1px dashed black; padding: 2px; width: 60px; margin: 2px auto;">126</div> <div style="border: 1px dashed black; padding: 2px; width: 60px; margin: 2px auto;">116</div>	
				92.1 %

CARRIAGEWAY CONDITION				
<p>22 Percentage of the road network that should be considered for maintenance treatment</p> <p>i. A class roads</p> <p>ii. B class roads</p> <p>iii. C class roads</p> <p>iv. Unclassified roads</p> <p>v. Overall</p>			<div style="border: 1px dashed black; padding: 2px; width: 60px; margin: 2px auto;">27.6%</div> <div style="border: 1px dashed black; padding: 2px; width: 60px; margin: 2px auto;">39.6%</div> <div style="border: 1px dashed black; padding: 2px; width: 60px; margin: 2px auto;">38.2%</div> <div style="border: 1px dashed black; padding: 2px; width: 60px; margin: 2px auto;">46.0%</div> <div style="border: 1px dashed black; padding: 2px; width: 60px; margin: 2px auto;">42.1%</div>	
			Red and Amber	

REFUSE COLLECTION			
23	a) i. Net cost of refuse collection per premise		£ 72.25
	ii. Net cost of refuse collection	£ 5,195,801	
	iii. Number of premises for refuse collection (household and commercial)	71,917	
	b) i. Net cost of refuse disposal per premise		£ 67.64
	ii. Net cost of disposal (Includes landfill tax element)	£ 4,864,613	
	iii. Cost of capping landfill site (to be included in bii) (This is a one off capping cost which affects comparison with previous years)	£ 154,360	

REFUSE RECYCLING			
24	MUNICIPAL WASTE SEPA no longer undertake a LA waste arisings survey, however, councils should ensure figures reported for this indicator are consistent with the new Waste Data Flow return.		
	i. total tonnes of municipal waste collected	90,122	
	ii. tonnes of municipal waste composted		13,609.0
	iii. tonnes of municipal waste recycled		30,779.8
	iv. percentage of municipal waste composted/recycled		49.3 %

CLEANLINESS			
25	The cleanliness index achieved following inspection of a sample of streets and other land		
	Cleanliness measurement		
	a) Local authority		
	i. Inspection one	69	
	ii. Inspection two	73	
	iii. Inspection three	76	
	iv. Inspection four	71	
	b) Partner authority		
	v. Inspection one	71	
	vi. Inspection two	71	
	c) Keep Scotland Beautiful inspection		
	vii. Validation inspection	69	
	Overall cleanliness index		72