FALKIRK COUNCIL CORPORATE AND NEIGHBOURHOOD SERVICES FOLLOWING THE PUBLIC POUND ANNUAL REPORTING STATEMENT 2012/13

Organisation Name	Falkirk Armed Services Advice Project – Denny CAB
Project	Falkirk Armed Services Advice Project
Agreement Dates	1 March 2012 – 31 March 2013
Name of Lead Officer	Caird Forsyth

A OVERALL ORGANISATION AIMS

Summary of Key Aims & Objectives

- Appoint Armed Services Advice Project, Project Officer
- Market availability of the service to services/organisations and community
- Raise awareness amongst generic CAB advisers about particular needs of armed services/veterans community
- Build relationship with local veteran support services

List of Agreed Outcomes

- Appointment of Armed Services Advice Project, Project Officer
- Preparation of marketing material
- Contact services in Falkirk Council area and advise of project and confirm referral process
- Promotion of project giving presentations / providing information stands as required in the Falkirk Council area
- Meet with clients referred / self referred providing advice / assistance as required

Why Service/Project is Funded Externally Rather than by the Council

Provides bespoke advice service for veterans resident in the Falkirk Council area assisting them to access services provided by the council or charitable services provided by veterans charities who operate throughout Scotland. The project is staffed by ex forces personnel and is part of a network that operates throughout Scotland. Those presenting to the service often have complex needs relating to their service within the forces which the adviser can relate to. The service is viewed by clients as understanding their particular needs.

B ACTUAL PERFORMANCE vs. OBJECTIVES / AGREED OUTCOMES

Summary of Key Achievements

- Appointment of Armed Services Advice Project, Project Officer 01/01/2013
- Preparation and circulation of information leaflet to market service
- Accepting referral and self referral of / from veterans seeking help who are resident in the Falkirk Council area.
- Advising 30 veterans making contact with the service January / March 2013

Summary of Key Issues/ Challenges Facing Organisation

Service not previously available within the communities of Falkirk and provision has allowed access to a client group who may previously have travelled for advice or attempted to deal with problems on their own and possibly not reaching conclusion. Service needs to continually market availability and extend availability of the service by raising awareness of issues for veterans with generic CAB workers.

How has Organisation Contributed to Council/ Service Priorities

SOA – Health Inequalities and Physical Activity – Reduced health inequalities and equitable access to health care and support

Falkirk Councils commitment to Armed Services Community Covenant – provision of help for veterans within our community experiencing difficulty with a range of issues including Health, Debt and Housing.

List any Areas where there has been Shortfall in Performance

None found / recorded

How often are Review Meetings held with Lead Officer

ASAP Project Officer and Manager of Denny CAB attend quarterly meetings of Falkirk Armed Services Community Covenant Group and with the Lead Officer and Falkirk Council Veterans Champion (Depute Provost Cllr John Patrick on a quarterly basis.

APPENDIX 1

C FINANCIAL / RISK ASSESSMENT OVERVIEW

Total Support Provided (Financial & In- Kind Contributions)

£20,000

Last Period of Submitted Audited Accounts

2011/2012 audited accounts received with no qualifications. 2012/2013 accounts are expected later in the year. There is currently no specific issues although reserve levels have reduced over the past years.

Future Risks (Financial, Operational or Structural) Faced by Organisation

Continuation of the service dependant on funding with the challenge of ensuring that generic advisers are trained/briefed

Overall Risk Rating (Low/Medium/High)

Medium

D CONCLUSIONS

Summary/ Opinion of Organisations Overall Progress During Year

Since January 2013 the advisor employed by CAB for ASAP has engaged with the client group using his particular services background to advantage and success for clients. As knowledge of the service spreads through the community

E COMPLETED BY

Name	Caird Forsyth
Designation	Policy Officer Substance Misuse
Date	20th August, 2013