AC33. FALKIRK COUNCIL – ICT SERVICE REVIEW 2012/13 REPORT FROM AUDIT SCOTLAND

The Committee considered a report by the Director of Corporate and Neighbourhood Services on Audit Scotland's ICT Service Review 2012/13 Report.

The Audit Scotland review focussed on five areas:-

- Service delivery;
- Strategy;
- Access controls and compliance;
- Asset protection; and
- Business continuity.

The subsequent report set out an assessment of the Council's ICT functions and estate and identified the key risks, potential challenges and any mitigating actions required. These included the Council's technology strategy, service delivery, access controls and compliance, asset protection and business continuity.

The Committee discussed the significant challenges facing the Council including re-accreditation under the Government's PSN/GSX compliance regime and the development and progress of the implementation of a new technology strategy and the significant work being taken to refresh the Council's business continuity arrangements.

Members sought clarification on the range of measures being put in place for mobile devices and the associated security arrangements.

Decision

The Committee noted the report and the key actions being taken to address the risks as detailed in Appendix 4 to the report.