

EX123. BUSINESS TRANSFORMATION

The Executive considered a report by the Chief Executive presenting an update on the Council's business transformation initiatives.

A workstream aimed at transforming Council business was established in September 2013 as part of the Council's approach to driving improvement in services. The work focusses on why, how, to what level and to whom, services are delivered with the aim of identifying corporate and service specific projects to drive positive change and development.

The report set out the project methodology and governance arrangements, together with an update on the progress of various projects and summarised emerging outcomes.

Decision

The Executive agreed:-

- (1) to note that business transformation is well embedded across Council Services;**
- (2) to note the business transformation governance arrangements, approach, progress and emerging outcomes set out in the report; and**
- (3) that further progress reports will be presented to the Executive as set out in the report.**