

VJB8. BEST VALUE REPORT

The Board considered a report by the Assistant Assessor on the performance of the Assessor's Service in 2014/15 as measured against key performance indicators and proposing unchanged performance indicators for 2015/16.

The report outlined the performance levels on Assessor's work in 2014/15 in regard to the Valuation Roll and Council Tax as measured by key performance indicators.

In regard to the Valuations Roll the Key Targets of 823 within 3 months, 932 within 6 months and 7% in six months or more. In 2014/15 performance was 81%, 89% and 11% respectively due to Lands Tribunal and Lands Valuation Appeal Court appeal decisions the impact of these which were out with the service's control.

It was proposed that the targets for both indicators remain unchanged for 2015/2016.

Following questions on the performance in 2014/15 and the known challenges in 2015/16 in regard to workload and likely staff reduction the Assessor confirmed that meeting the performance targets would be challenging but achievable.

(such as the impact of an increasing property market, the Scottish parliamentary elections and re-evaluations process)

Decision

The Board noted the report.