

PP4. SELF ASSESSMENTS AND SERVICE REVIEWS/IMPROVEMENT GROUPS – PROGRAMME FOR 2016/19

The Performance Panel considered a report by the Director of Corporate and Housing Services which presented a programme of self-assessments and service reviews for 2016 – 2019. A draft programme had been submitted to the meeting of the Performance Panel held on 24 March 2016 (ref PP15). Stuart Ritchie provided an overview of the report.

The panel asked about the use of the Public Sector Improvement Framework (PSIF) as the default performance management tool for Services and if other tools were used. Stuart Ritchie stated that PSIF was the default tool but was not used exclusively. He commented that Services who were subject to external inspection regimes, carried out self-assessments which were not always through PSIF and that in such cases the Service would not be asked to duplicate that work in PSIF. Robert Naylor stated in Children's Services schools carried out self evaluation using How Good Is Our School (4th edition), an Education Scotland resource. However, the Service used PSIF in relation to catering and cleaning services.

In relation to public sector reform and the development of the Falkirk Integration Joint Board (IJB), the panel sought clarification on where performance information would be reported. Rose Mary Glackin advised that the IJB would report performance information to the Scrutiny Committee (External) in line with the Council's Standing Orders.

Members commented that it would be helpful if in future reports on Service Reviews that information on when the review had been completed and when it would be reported were separated.

The panel asked, in relation to the Winter Service Plan, about the provision of salt bins. Rhona Geisler stated that there was a criterion in place to assess the provision and siting of salt bins. She advised that she would circulate this to members after the meeting.

Decision

The Performance Panel noted that the progress and conclusions from self assessments will be reported to the Performance Panel as part of the regular Service performance reporting statements.