

EX26. Business Transformation Update

The Executive considered an update report by the Director of Corporate and Housing Services on progress with projects being taken forward as part of the Council's Business Transformation agenda.

The report noted the fundamental aim of Business Transformation as being to streamline and modernise processes and services. It comprises a suite of projects and initiatives, some of which are complex, cross-cutting and multi-year, and sits alongside the financial budgeting process.

The report provided an overview of the following key business transformation projects:-

- Support Services Transformation and Review (SSTAR);
- Mobile and Flexible Working;
- Building Maintenance; and
- Social Work Information System.

The report also provided an overview of the Service and Corporate reviews planned for 2016 and detailed the scope of the work of Improvement Groups which had been established to consider new ways of working.

Decision

The Executive agreed to note:-

- (1) progress made to date in relation to key Business Transformation projects and short life Improvement Groups, and**
- (2) that progress with corporate and Service reviews will be reported and monitored through the Business Transformation Board as these projects progress.**