

VJB11. BEST VALUE REPORT 2016

The Board considered a report by the Assistant Assessor presenting the Board's key performance information for 2016 together with comparison information.

The Board considered a report by the Assistant Assessor presenting service performance information for the period 1 April 2015 to 31 March 2016.

The service performances as measured by performance indicators for valuation roll work and for valuation list work were set out.

In regard to valuation roll work, which measures the period taken to change the valuation roll, 909 changes were made during the period - of these 74% were amended within 3 months, 90% within 6 months and 10% took longer – against targets of 82%:93% and 7% respectively.

In regard to the valuation list work, the time taken to add houses to the valuation list, 1139 new entries were registered in the period, with 97% added within 3 months, 99% added within 6 months and 1% took longer – as against targets of 97%; 99% and 1% respectively.

The performance targets for 2016/17 were:-

Decision

The Board noted the continuing commitment to Best Value.