

The background of the slide features a large, light blue watermark of the City of Vancouver's coat of arms. The crest is a shield divided into four quadrants. The top-left quadrant shows a sailing ship on wavy lines representing water. The top-right quadrant depicts a stag's head with large antlers. The bottom-left quadrant shows a beaver. The bottom-right quadrant features a grizzly bear. Above the shield is a crown with four maple leaves. A banner at the bottom of the shield contains the motto "A NE FOR A".

Agenda Item 4

Rolling Action Log



Performance Panel

ID	Date of Meeting	Report Title	Action	Action Owner	Lead Officer	Expected Completion Date	Status	Comments	Comments 2
91	11/08/2016	Corporate & Housing Services Performance Update	The Panel sought more contextual information on complaints – including a breakdown in the number resolved at frontline stage and those referred to the SPSO.	Director of Corporate and Housing Services			Complete	Leads for complaints across the Service have been asked for specific information relating to their areas and this information will be provided to members once it is available.	Information on referrals to the SPSO was issued to members on 21 September including a breakdown of complaints by type.
98	11/08/2016	Digital Services	Members to be provided with evidence of the impact of the digital messaging approach adopted by the Falkirk Litter Team.	Director of Corporate and Housing Services	Director of Corporate and Housing Services		In Progress	The Litter Team, Development Services have been approached in relation to how they measure their social media impact and this information will be provided to members once it is available.	

ID	Date of Meeting	Report Title	Action	Action Owner	Lead Officer	Expected Completion Date	Status	Comments	Comments 2
129	29/09/2016	Children's Services Performance Update	Councillor Murray to be provided with details of any Braes schools where parents were involved in the School Improvement Planning process.	Head of Planning & Resources	Head of Planning & Resources	20/10/2016	Complete	Information provided to Councillor Murray on 30/9/16	
130	29/09/2016	Children's Services Performance Update	Councillor Murray to be provided with a link to information on the Schools Partnership Scotland initiative through the Scottish Parent teacher Council.	Head of Planning & Resources	Head of Planning & Resources	20/10/2016	Complete	Information provided to Councillor Murray on 30/9/16	
131	29/09/2016	Children's Services Performance Update	Councillor Murray to be provided with information on looked after children outcomes/positive destinations.	Head of Planning & Resources	Head of Planning & Resources	20/10/2016	In Progress		
132	29/09/2016	Children's Services Performance Update	Children's Services to provide an update Report to the December meeting of the Panel.	Director of Children's Services	Director of Children's Services	15/12/2016	In Progress		

ID	Date of Meeting	Report Title	Action	Action Owner	Lead Officer	Expected Completion Date	Status	Comments	Comments 2
133	29/09/2016	Children's Services Performance Update	All members to be provided with information re reduction of respite in relation to number of children who have had a reduction in respite and the implications.	Head of Social Work Adult Services	Head of Social Work Adult Services	20/10/2016	In Progress		