

Falkirk Delayed Discharges – Whole System Summary Report August 2017



Falkirk
Health and Social Care
Partnership

Appendix 3

Please note this report was prepared using data from the ISD delayed discharge census.

Figures presented in this report may differ to other IJB reports, see notes below for details:

Delayed Discharge figures reported in some other IJB reports (e.g. IJB Performance Report) are sourced from NHS Forth Valley's **EDISON System** which counts delays of Falkirk residents in Forth Valley Hospitals.

The **ISD census** collates delays of Falkirk residents in all Scottish Health Boards. Numbers delayed outside Forth Valley are very small and while this makes a minor difference to the overall numbers of delays and bed days occupied it is important to document all delays that the partnership are responsible for.

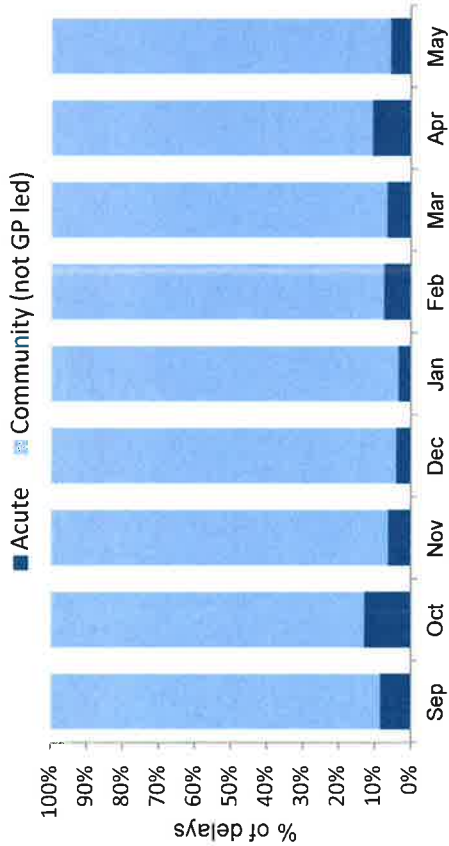
Please note that the ISD Census generally runs two months behind so data presented in the IJB performance report will be more up-to-date than the delayed discharge data presented below.

Last updated - 21/07/2017

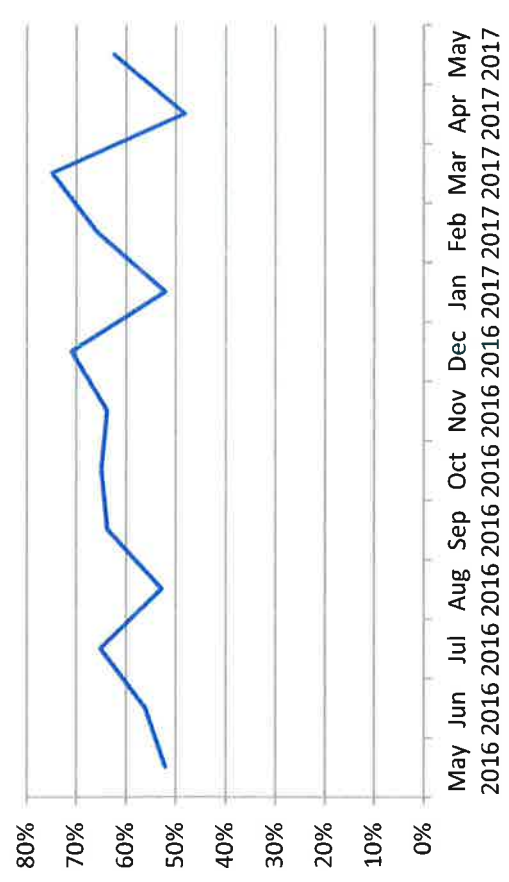
For further information on data presented in this summary report please contact Ross Lawrie

Email: Ross.lawrie@nhs.net

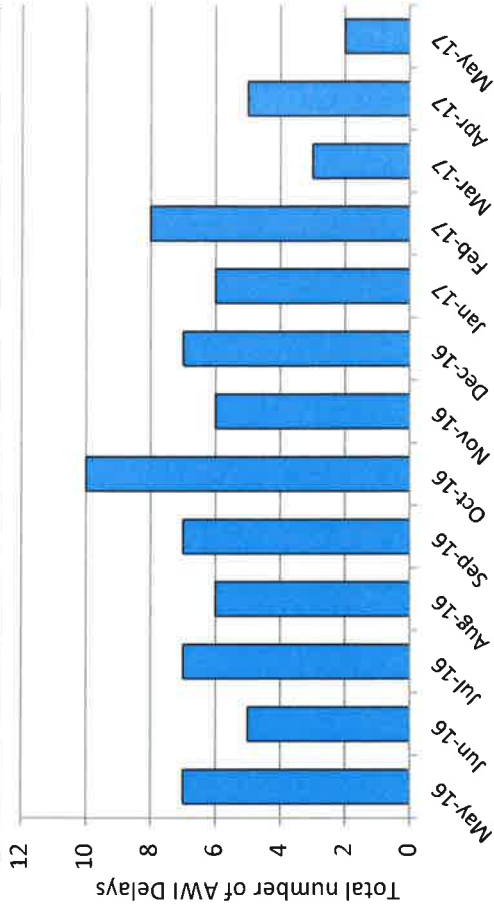
5 Delay Location – All Delays in Falkirk Sep 2016 to May 2017
 Source: <http://www.isdscotland.org/Health-Topics/Health-and-Social-Community-Care/Publications/data-tables.asp?id=1681#1681>



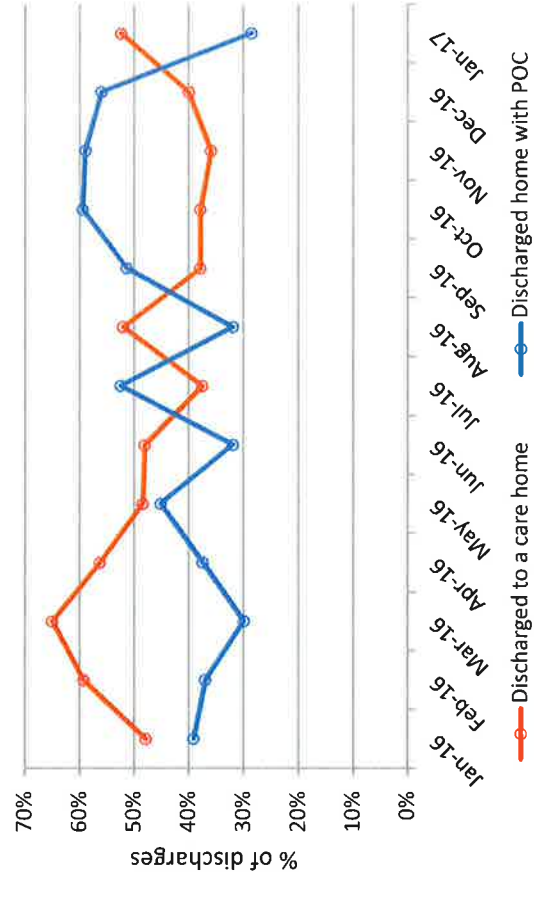
7 Percentage of Falkirk delays (excl. Code 9) that were over 2 weeks (May 16 – May 17)
 Source: <http://www.isdscotland.org/Health-Topics/Health-and-Social-Community-Care/Publications/data-tables.asp?id=1681#1681>



6 Number of delayed discharges in Falkirk coded as Adults with Incapacity (AWI) – May 2016 to May 2017
 Source: Delayed Discharges Team - ISD



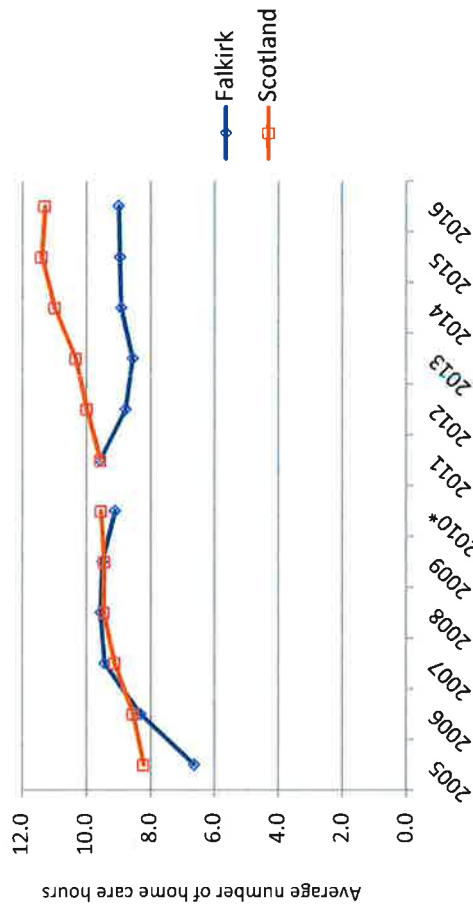
8 Hospital discharge destination of Falkirk residents referred to Social work*
 Source: Gina Anderson - Social Care Team Manager



* Includes all adults over 18 years old who were resident in hospital and referred to Social work, whether a delayed discharge or not.

Average Home Care hours per client ^{2.3}

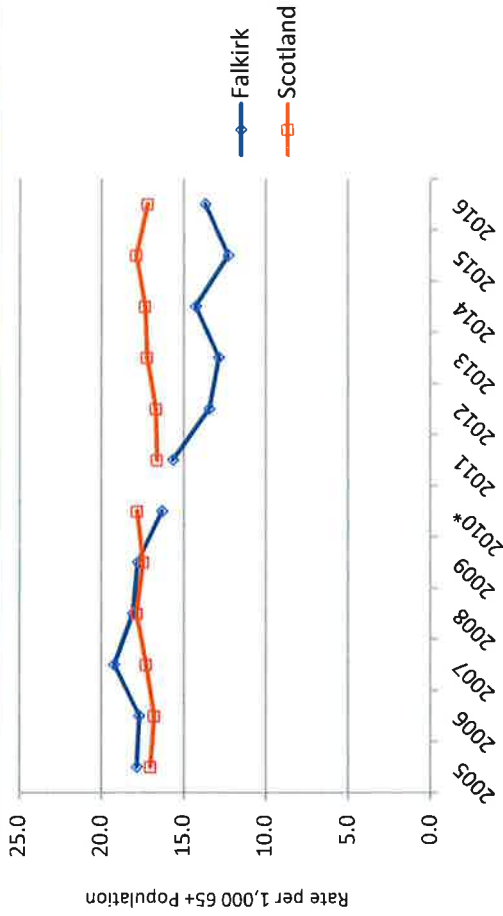
Source: <http://www.gov.scot/Topics/Statistics/Browse/Health/Data/Homecare>



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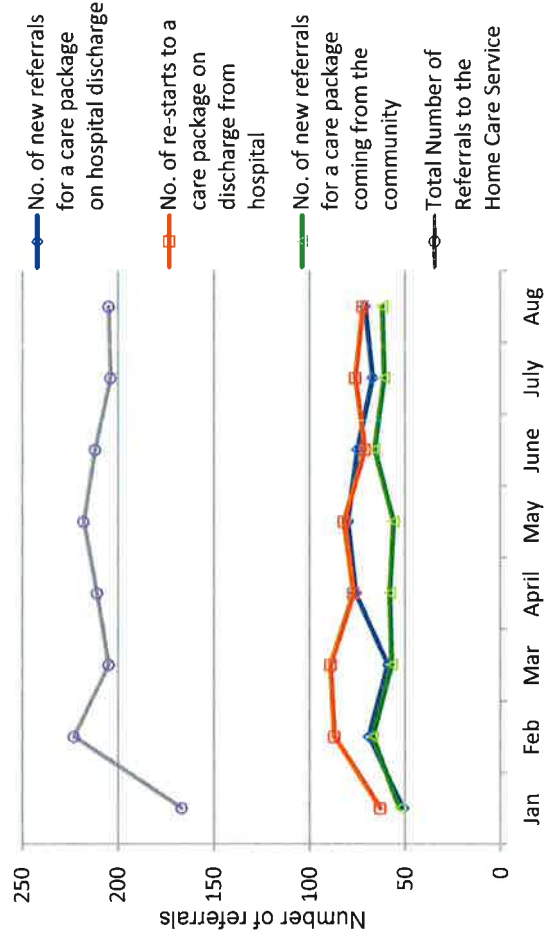
Clients aged 65+ receiving 10 + hours home care – rate per 1,000 population ³

Source: <http://www.gov.scot/Topics/Statistics/Browse/Health/Data/Homecare>



Falkirk Home Care Service Referral Information – Jan 2016 to Aug 2016

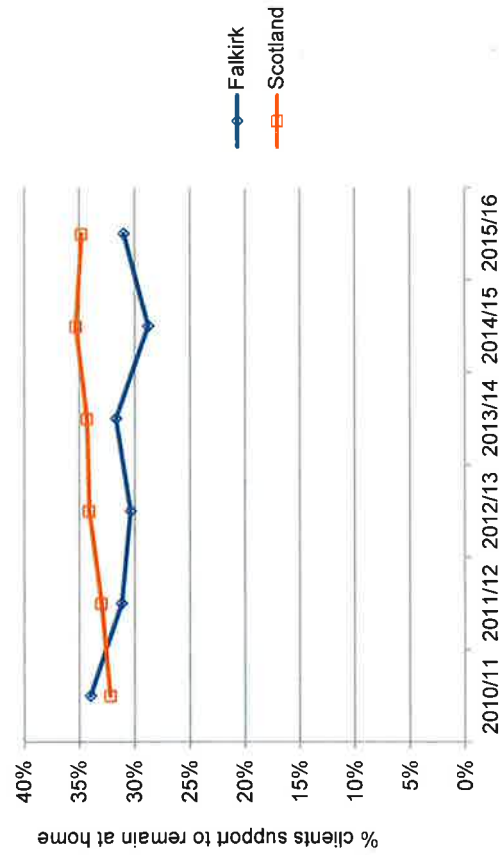
Source: Falkirk Social Work Services



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Percentage of clients with intensive needs who are supported so that they can remain in their own home

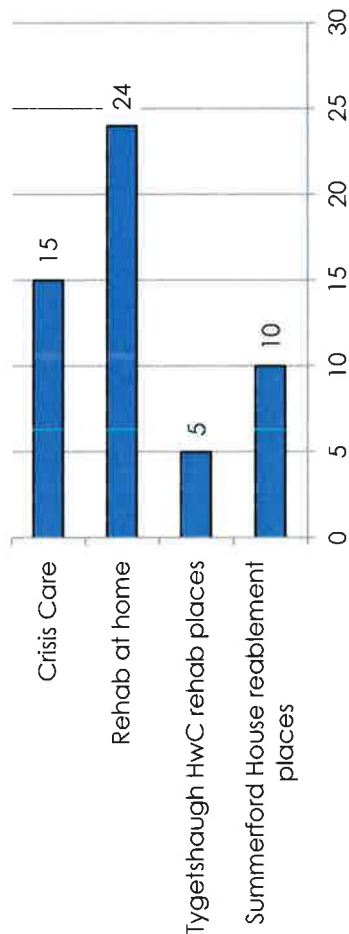
Source: <http://www.improvementservice.org.uk/benchmarking/tool.html>



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Falkirk Intermediate Care / Reablement maximum capacity at March 2017

Source: Falkirk Social Work Services



*Rehab at Home - excludes two places for under 65s

**Crisis Care - no set number of places, 15 represents average number of service users per month (in 2016)

*** Summerford House is under refurbishment to accommodate the 10 IC beds lost due to the closure of Oakbank.

**** The 5 beds at Tygetshaugh are split into 2x Step-up and 3x Step-down beds.

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Summerford House Intermediate Care – 2016/17 Quarterly Performance

Source: Kenny Moran – Centre Manager Summerford House

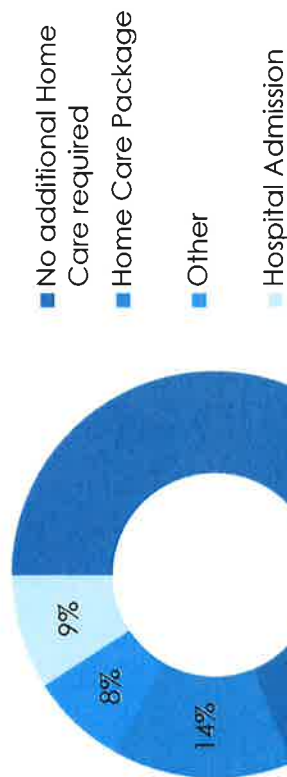
	Q1 2016/17	Q2 2016/17	Q3 2016/17
Number of new admissions	14	10	15
Number discharged home with POC	8	7	9
Number discharged home without POC	1	0	1
Number readmitted to hospital	3	2	2
Number identified to require Long-term care	2	1	0

Note - Average Occupancy Rate for Summerford House I/C beds during 2016 was 58%

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Outcomes at the end of Falkirk Rehabilitation at home service(RAH/CRAH) (2016)

Source: Social Work Services 24/7 Team

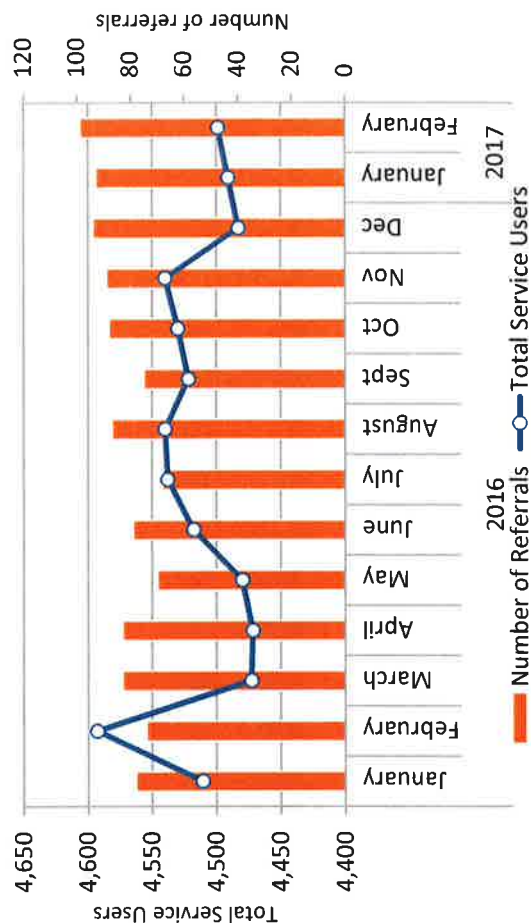


*Outcomes based on 250 people in 2016

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Mobile Emergency Care Service (MECS) Number of referrals and Total Service Users – Jan 16 to Feb 17

Source: Kenny Moran – Centre Manager Summerford House



KEY POINTS – August 2017

- At the most recent Census date there were **36 patients delayed in their discharge** (Fig 4.) In May 2017, **1,201 bed days** were occupied by delayed discharge patients.
- The top reason for delayed discharge at the last census date was 'place availability' (Fig 4.) which accounted for 18 of the delays. This means that 50% of the total delays in May were due to place availability.
- In 2016, 69% of clients required no additional Home Care at the end of rehab at home (RAH) (Fig 14.)

*Census figures

Note – This report contains the latest available information at the time of production from a number of different sources. The most recent available data from one source may be more up to date than from other sources. Please ensure that you consider this when you are comparing charts.

NOTE: The ISD delayed Discharge Census changed in July 2016 to use new definitions. It is no longer possible to directly compare data prior to July 2016 with Census data since July 2016 – A number of charts have been updated to reflect the new census. The exception is chart 1 which uses combined definitions to show the number of delayed discharges over time (see note below).

¹ - Revised and previous definitions applied to all census data pre and post July 2016 in chart 1. The ISD delayed Discharge Census changed in July 2016 to use new definitions. It is no longer possible to directly compare data prior to July 2016 with Census data since July 2016. This means that delays due to healthcare reasons or delays in non-hospital locations are not included from July 2016 onwards. Additionally, delays within 3 working days of the Census date are included post July 2016. **For the purpose of this chart, delays due to healthcare reasons, delays in non-hospital locations and delays discharged within 3 days of census date are not included.**

² - The average number of home care hours is calculated from the total number of home care clients (rounded to nearest 10) and the total number of hours provided (rounded to nearest 10).

³ - Figures for Home Care hours from 2010 exclude 24-7 care. This has resulted in a break in the time series between 2009 and 2010.
P – Provisional data.