

The background of the slide features a large, light blue watermark of the City of Vancouver's coat of arms. The crest includes a crown with four maple leaves, a shield divided into four quadrants (top-left: a ship, top-right: a stag, bottom-left: a ship, bottom-right: a grizzly bear), and a banner at the bottom with the motto 'A NE FOR A'.

Agenda Item 6

Local Government Benchmarking Framework 2015/16 Update

FALKIRK COUNCIL

Subject: Local Government Benchmarking Framework 2015/16 Update
Meeting: Scrutiny Committee
Date: 17 August 2017
Author: Director of Corporate & Housing Services

1. Purpose of Report

- 1.1 This report provides an update on the Local Government Benchmarking Framework (LGBF) data for 2015/16 and progress with the benchmarking family groups. The 2015/16 Local Government Benchmarking Framework refresh data was published by the Improvement Service on 27 April 2017 which provides an update to the first release in January.

2. Recommendations

2.1 It is recommended that Scrutiny Committee notes:

- 1. Audit Scotland's increased focus on the use of these indicators as a means to drive improvement**
- 2. the 2015/16 Local Government Benchmarking Framework refresh data for Falkirk Council and Falkirk Community Trust**
- 3. the indicators improving and deteriorating from 2010/11 (or the first year of reporting) 2015/16, Appendix 1**
- 4. the indicators that compare better and worse than the national average, Appendix 2 and**
- 5. the indicators that are in the top and bottom quartiles, Appendix 3.**

3. Background

- 3.1 The Local Government Benchmarking Framework is a national approach to preparing, comparing and improving the performance of Councils in Scotland. This approach replaces the previous 'Statutory Performance Indicators' required by Audit Scotland and is over seen by the Improvement Service.

3.2 The framework consists of two key elements:

- a suite of common performance indicators and
- family groups which look at areas of service, what are the differences across a number of Councils with regards performance and what lessons can be learned from best practice to improve service provision.

3.3 Audit Scotland uses LGBF indicators as a key element of our statutory performance reporting framework. This set of indicators are used by Auditors to review the Council's focus on improvement. In addition work make the indicators fit for purpose and reflective of the services Councils delivers has been carried out by the Improvement Service and councils.

3.4 The process to produce the indicators relies on:

- Councils preparing information and data returns in a consistent way
- national data sets being statistically significant in each Council area and
- the Local Finance Return from each Council being consistently prepared.

3.5 While the LGBF is not perfect, it is continuously being developed and improved by Councils in conjunction with the Improvement Service. It does provide the public and Elected Members with a comparison of service provision across Scotland. However it is important that all Councils supplement the indicators contained within the LGBF with indicators and information that reflect local priorities and concerns.

4. LGBF 2015/16 REFRESH

4.1 Eighty indicators are published in the LGBF 2015/16 refresh. These cover service cost, service delivery and customer satisfaction. Analysis of the information is useful in terms of identifying where increase or decrease in cost has impacted service delivery and customer satisfaction. We can also identify where there has been an improvement or deterioration in performance and compare our performance to national averages and other local authorities.

Table 1:Trend over time by Service

Trend	Deteriorating	Improving	No change	New	Total
Corporate Indicator	1	1	0	1	3
Children's Services	7	11	1	12	31
Corporate & Housing Services	3	5	2	0	10
Development Services	6	15	0	0	21
Adult Social Work	5	2	0	0	7
Falkirk Community Trust	3	4	1	0	8
Total	25	38	4	13	80
%	31.25%	47.5%	5.0%	16.25%	100.0%

- 4.2 Table 1 shows the breakdown of the indicators by service. From 2010/11(or the first year of reporting) to 2015/16 a total of 38 indicators (47.5%) improved and 25 (31.25%) deteriorated over the same period. Further details can be found in Appendix 1.

Table 2: Comparison to National Average

National comparison	Better	Worse	No difference
Corporate Indicator	0	3	0
Adult Social Work	4	2	1
Children's Services	14	17	0
Corporate & Housing	7	3	0
Development Services	16	3	2
Falkirk Community Trust	5	3	0
Total	46	31	3
%	57.5%	38.75%	3.75%

- 4.3 Table 2 shows comparison to the national average for 2015/16. For 2015/16, Falkirk 57.5% (46) of all indicators performed better than the Scottish average, and 31 (38.75%) were below the Scottish average. Further details can be found in Appendix 2.

Table 3: Quartiles

	Top Quartile	Bottom Quartile
Corporate Indicator	0	0
Adult Social Work	3	0
Children's Services	5	3
Corporate & Housing	2	3
Development Services	4	2
Falkirk Community Trust	2	2
Total	16	10
%	20.0%	12.5%

- 4.4 In 2015/16 20% of LGBF indicators were in the best performing top quartile and 12.5% were in the worst performing bottom quartile. These are listed in Appendix 3.

5. Analysis

Corporate Indicators

- 5.1 The gender pay gap is a new indicator for 2015/16 and it shows that Falkirk Council has a wider gap (6.56%) than the Scottish average of 4.51%.

Children's Services

- 5.2 Children's Services have twelve new indicators (CHN13 to CHN16) for attainment in reading, writing, listening and numeracy for Primary 1, 4 and 7. This data was gathered for the first time in August 2016 and was published by the Scottish Government as 'experimental data'. This means that the statistics are currently being developed and have been published to involve users and stakeholders in their development, and to build in quality and understanding at an early stage. Therefore comparisons with other authorities and the national average should be treated with caution at this stage. These have not been published on the LGBF website.
- 5.3 Indicators CHN12A to CHN12F look at the Average Total Tariff for pupils and for each of the Scottish Index of Multiple Deprivation (SIMD) Quintiles. For all indicators we have improved the tariff score, however we are still below the national average. There is also a difference in the rate of improvement with the most deprived SIMD quintile experiencing a rate half of that of the least deprived SIMD quintile.
- 5.4 The cost per secondary pupil has increased from 2010/11 to 2015/16 and is higher than the national average by £156 per pupil. However, this investment has seen an increase in both the average tariff total and the percentage of school leavers entering positive destinations. However, adult satisfaction with local schools has decreased. This is more likely to reflect the sample of the Scottish Household Survey rather than parental satisfaction.

Corporate & Housing Services

- 5.5 Falkirk Council has reduced the cost of collecting Council Tax per dwelling to £8.79 from £10.10, compared to the Scottish average of £10.34. We have also maintained the high percentage of income due from Council Tax collection at 96.09%, this is also higher than the Scottish rate of 95.66%.

Development Services

- 5.6 The Council has achieved the lowest cost in Waste disposal per premises in Scotland in 2015/16 while maintaining a high level of recycled household waste (53.9%). Satisfaction with waste collection has decreased from 86.5% in 2013/14 to 84.3% in 2015/16; however this is still higher than the Scottish average of 83%.
- 5.7 We have decreased revenue expenditure on the road network from 2010/11 (£13,110 per kilometre) to £7,736 in 2015/16. Which is lower than the national average of £10,791 per kilometre of road. The percentage of 'a' class roads that should be considered for maintenance treatment has slightly increased (27.5%), however, this is lower than the Scottish average (29.0%).

Adult Social Work

- 5.8 There are two new satisfaction indicators for Adult Social care, the Council has achieved a higher percentage than the Scottish average for both. The percentage of adults satisfied with social care or social work services (SW4) in Falkirk was 69.67% compared to 50.67% in Scotland. 82% of Falkirk adults receiving care or support who rated it as excellent or good (SW4a) was slightly better than the Scottish rate of 81%
- 5.9 There has also been a decrease in the percentage of people aged 65+ with intensive needs receiving care at home from 33.96% in 2010/11 to 30.99% in 2015/16. Home care costs per hour have also decreased over the reporting period from £21.24 in 2010/11 to £14.74 in 2015/16. The cost per hour for Scotland in 2015/16 was £21.22.

Falkirk Community Trust

- 5.10 Falkirk citizens have higher satisfaction levels across all the culture and leisure indicators and for most this demonstrates continued improvement. Although there has been a slight decrease in satisfaction with local libraries from 88.77% in 2013/14 to 85.33%, this indicator remains above the Scottish average of 77% and ranked sixth in the top quartile is positive.
- 5.11 The cost per library visit in Falkirk has been declining over the past three years to £4.30 per visit in 2015/16 however, it is higher in comparison to the Scottish average of £2.45 and is ranked in the lowest quartile. An explanation for this difference is that Falkirk has maintained its number of libraries whilst many authorities have taken the decision to reduce the number of libraries in their area.

6. Benchmarking Family Groups

- 6.1 The Improvement Service has responded to feedback from previous Family Group meetings and have started holding annual national events for each theme. These meetings include presentations from Council Officers with examples of best practice and workshops to work through identified themes and areas of interest, within the family groups. Council representatives attending have been very positive about the new format.
- 6.2 There were concerns about duplication with other service and professional groups which already exist. The Improvement Service has therefore approached organisations such as Association for Public Service Excellence (APSE) to try and compliment or work together to improve benchmarking where it already exists.

7. Consultation

- 7.1 There is no requirement to carry out a consultation based on the report proposals.

8. Implications

Financial

8.1 None.

Resources

8.2 None.

Legal

8.3 None.

Risk

8.4 None.

Equalities

8.5 None.

Sustainability/Environmental Impact

8.6 None.

9. Conclusions

9.1 This report has provided an overview of the 2015/16 data.

9.2 This report has also provided information on benchmarking family groups and progress made so far.

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APPENDICES

Appendix 1 – Improving Indicators/Deteriorating Indicators

Appendix 2 – Indicators better than national average

Appendix 3 – Top Quartile

LIST OF BACKGROUND PAPERS

None

Key for tables

Indicators	Colour	Indicators	Colour
Corporate		Development	
Children's		Adult Social Work	
Corporate and Housing		Falkirk Community Trust	

Improving Indicators (Performance for 2010/11 or the first year of reporting to 2015/16)

		Falkirk							Scotland	Performance	
Ref	Description	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2015/16 Rank	2015/16	2010/11 to 2015/16	
CORP3B	The percentage of the highest paid 5% of employees who are women	42.73	42.24	47.11	52.08	48.75	49.27	21	51.89	6.5	↑
CHN4	% of Pupils Gaining 5+ Awards at Level 5		50.00	53.00	54.00	58.00	56.00	25	59.00	6.00	↑
CHN5	% of Pupils Gaining 5+ Awards at Level 6		24.00	27.00	28.00	30.00	31.00	19	33.00	7.00	↑
CHN6	% of Pupils from Deprived Areas Gaining 5+ Awards at Level 5 (SIMD)		26.00	33.00	33.00	36	35	21	39	9.00	↑
CHN7	% Pupils from Deprived Areas Gaining 5+ Awards at Level 6 (SIMD)		9.00	10.00	12.00	9.00	11.00	23	15.00	2.00	↑
CHN11	Proportion of Pupils Entering Positive Destinations		90.4	91.6	92.7	90.1	95.0	6	93.3	4.6	↑
CHN12A	Overall Average Total Tariff		709	772	792	829	861	18	875	152.5	↑
CHN12B	Average Total Tariff SIMD Quintile 1		442	499	505	467	516	25	600	74.0	↑
CHN12C	Average Total Tariff SIMD Quintile 2		558	630	609	647	721	19	739	163.0	↑
CHN12D	Average Total Tariff SIMD Quintile 3		710	720	768	803	853	21	862	143.0	↑
CHN12E	Average Total Tariff SIMD Quintile 4		840	845	1000	963	970	18	997	130.0	↑
CHN12F	Average Total Tariff SIMD Quintile 5		1022	1093	1046	1144	1166	13	1195	144.0	↑
CORP4	The cost per dwelling of collecting Council Tax	10.10	9.83	11.26	9.39	7.75	8.79	11	10.34	-1.3	↑
CORP8	Percentage of invoices sampled that were paid within 30 days	92.55	93.11	94.86	96.25	96.32	96.27	5	92.77	3.7	↑
HSN3	Percentage of dwellings meeting SHQS	52.51	70.47	80.92	87.30	82.79	91.10	20	92.50	38.6	↑
HSN4b	Average time taken to complete non-emergency repairs				14.06	11.82	11.27	21	9.38	-2.8	↑
HSN5	Percentage of council dwellings that are energy efficient	55.07	71.94	83.42	88.12	91.62	96.43	16	96.16	41.4	↑

		Falkirk							Scotland	Performance	
Ref	Description	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2015/16 Rank	2015/16	2010/11 to 2015/16	
CORP 5B2	(Domestic Noise) Average time (hours) between time of complaint and attendance on site, for those requiring attendance on site	37.10	46.10	37.50	22.70	11.80	8.60	17	58.90	-28.50	↑
ENV2a	Net cost per Waste disposal per premises			£57.64	£58.68	£52.10	£43.89	1	£97.44	-£13.75	↑
ENV3a	Net cost of street cleaning per 1,000 population	£17,660	£17,742	£16,014	£15,133	£14,654	£12,300	15	£15,444	£5,360.86	↑
ENV3c	Cleanliness Score (%age Acceptable)	94	93	94	95	95	95	13	93	1.20	↑
ENV4a	Cost of maintenance per kilometre of roads	£13,110	£11,189	£13,608	£18,090	£11,018	£7,736	11	£10,791	£5,373.15	↑
ENV4c	Percentage of B class roads that should be considered for maintenance treatment	39.5%	38.5%	36.1%	38.2%	36.6%	34.6%	23	34.8%	-4.94%	↑
ENV4d	Percentage of C class roads that should be considered for maintenance treatment	38.5%	41.4%	37.3%	38.6%	38.5%	34.9%	18	34.7%	-3.56%	↑
ENV4e	Percentage of unclassified roads that should be considered for maintenance treatment	38.7%	38.6%	33.1%	34.1%	34.0%	33.7%	10	40.1%	-5.01%	↑
ENV5b	Cost of environmental health per 1,000 population			£20,140	£21,376	£22,450	£17,121	20	£17,472	£3,019.27	↑
ENV6	The % of total household waste arising that is recycled	49%	53.3%	55.3%	53.0%	54.3%	53.9%	7	44.3%	4.68%	↑
ENV7b	% of adults satisfied with street cleaning				73.10%	77.33%	78.33%	13	73.67%	5.23%	↑
CORP-ASSET1	Proportion of operational buildings that are suitable for their current use	85.0%	81.6%	87.7%	90.4%	90.8%	91.4%	4%	79.6%	6.48%	↑
CORP-ASSET2	Proportion of internal floor area of operational buildings in satisfactory condition	80.9%	82.0%	84.4%	86.0%	86.6%	87.1%	15	81.5%	6.14%	↑

		Falkirk							Scotland	Performance	
Ref	Description	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2015/16 Rank	2015/16	2010/11 to 2015/16	
ECON1	% Unemployed People Assisted into work from Council operated / funded Employability Programmes			7.8%	9.6%	13.0%	16.1%	9	14.1%	8.31%	↑
ECON3	Average Time (Weeks) Per Commercial Planning Application			14.4	7.7	10.3	6.9	4	11.2	-7.59	↑
SW1	Older Persons (Over65) Home Care Costs per Hour	£21.24	£23.73	£23.51	£21.23	£15.57	£14.74	2	£21.22	-£6.49	↑
SW2*	SDS spend on adults 18+ as a % of total social work spend on adults 18+	0.90%	0.80%	1.05%	1.04%	1.09%	2.65%	20	6.61%	1.75%	↑
C&L3	Cost of Museums per Visit	£6.01	£3.03	£2.84	£2.45	£3.88	£3.57	14	£3.07	-£2.44	↑
C&L5b	% of adults satisfied with parks and open spaces				81.40%	83.67%	89.00%	12	85.67%	7.60%	↑
C&L5c	% of adults satisfied with museums and galleries				62.43%	71.33%	75.67%	12	74.00%	13.24%	↑
C&L5d	% of adults satisfied with leisure facilities				77.97%	80.67%	82.00%	8	75.67%	4.03%	↑

*SW2 – changes were made to this indicator between 2015-16 and previous years when this showed expenditure on Direct payments only, so this data is not comparable.

Appendix 1 (continued)

Deteriorating Indicators (Performance for 2010/11 or the first year of reporting to 2015/16)

		Falkirk							Scotland	Performance	
Reference	Description	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2015/16 Rank	2015/16	2010/11 to 2015/16	
CORP6B	Sickness Absence Days per Employee (non-teacher)	10.71	10.22	11.47	10.66	11.48	11.18	22	10.63	0.5	↓
CHN1	Cost Per Primary School Pupil	£4,627.91	£4,232.09	£4,161.06	£4,351.79	£4,303.49	£4,784.88	17	£4,743.73	£156.97	↓
CHN2	Cost per Secondary School Pupil	£6,057.23	£6,089.36	£6,131.08	£6,262.27	£6,704.33	£6,864.85	21	£6,729.30	£807.62	↓
CHN3	Cost per Pre-School Education Registration	£3,207.20	£2,172.60	£2,631.19	£2,540.68	£3,070.02	£4,951.12	29	£3,857.47	£1,743.92	↓
CHN8A	The Gross Cost of "Children Looked After" in Residential Based Services per Child per Week	£2,405.70	£2,458.74	£2,285.48	£2,580.88	£3,991.20	£4,475.16	6	£3,405.85	£2,069.46	↓
CHN8B	The Gross Cost of "Children Looked After" in a Community Setting per Child per Week	£167.81	£165.79	£212.02	£223.57	£262.30	£257.75	19	£291.57	£89.94	↓
CHN10	% of Adults Satisfied with Local Schools				85.5%	84.3%	80.3%	19	78.0%	-5.2%	↓
CORP6A	Sickness Absence Days per Teacher	4.65	4.16	4.90	4.34	4.76	4.73	3	6.09	0.1	↓
CORP1	Support services as a % of Total Gross expenditure	3.8%	3.9%	3.8%	4.1%	3.9%	4.3%	11	5.2%	0.4%	↓
CORP2	Cost of Democratic Core per 1,000 population	£20,981	£18,603	£18,698	£19,523	£19,506	£21,336	4	£29,559	£355	↓
HSN1b	Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year				7.65%	7.66%	8.02%	22	6.25%	0.4%	↓
ENV4b	Percentage of A class roads that should be considered for maintenance treatment	26.9%	28.4%	25.0%	25.5%	28.3%	27.5%	20	29.0%	0.61%	↓
ENV5a	Cost of trading standards per 1000 population			£1,913.3	£1,934.6	£6,591.0	£6,140.4	15	£6,034.8	£4,227.09	↓
ENV7a	% of adults satisfied with refuse collection				86.50%	88.00%	84.33%	18	83.00%	-2.17%	↓

		Falkirk							Scotland	Performance	
Reference	Description	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2015/16 Rank	2015/16	2010/11 to 2015/16	
ECON2	Cost Per Planning Application	£6,108.5	£7,618.2	£7,680.8	£7,619.2	£7,988.3	£1,1421.9	32	£4,939.2	£5,313.43	↓
ECON4	% of procurement spent on local small/medium enterprises	25.2%	22.3%	22.6%	21.2%	21.2%	15.7%	25	19.7%	-9.55%	↓
ECON5	No of business gateway start-ups per 10,000 population				24.0	23.8	19.4	15	16.9	-4.61	↓
SW3*	% of people 65+ with intensive needs receiving care at home	33.96%	31.16%	30.35%	31.71%	28.83%	30.99%	24	34.78%	-2.96%	↓
SW4	% of Adults satisfied with social care or social work services				71.13%	74.33%	69.67%	3	50.67%	-1.47%	↓
SW4a	Percentage of adults receiving any care or support who rate it as excellent or good.0					86.61%	82.28%	17	81.00%	-4.34%	↓
SW4b	Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life					86.90%	84.13%	17	84.00%	-2.77%	↓
SW5	Average weekly cost per resident	£322	£350.94	£335.91	£302.40	£324.60	£339.28	7	£364.99	£16.92	↓
C&L2	Cost Per Library Visit	£3.67	£4.34	£4.80	£4.69	£4.30	£4.31	26	£2.45	£0.64	↓
C&L4	Cost of Parks& Open Spaces per 1,000 Population	£15,005	£13,421	£15,855	£24,360	£20,585	£21,772	19	£21,794	£6,766.84	↓
C&L5a	% of adults satisfied with libraries				88.77%	87.33%	85.33%	6	77.33%	-3.43%	↓

*SW3 There was a change in this indicator between 2015-16 and previous years as one of the the NHS data sources changed, so this data is not comparable.

Appendix 2

Indicators Better Than the National Average

		Falkirk	Scotland	
Reference	Description	2015/16	2015/16	
CHN8B	The Gross Cost of "Children Looked After" in a Community Setting per Child per Week	£257.75	£291.57	↑
CHN10	% of Adults Satisfied with Local Schools	80.3%	78.0%	↑
CHN11	Proportion of Pupils Entering Positive Destinations	95.0%	93.3%	↑
CHN13A	Percentage of pupils achieving expected levels in Reading P1	81.2%	80.8%	↑
CHN13B	Percentage of pupils achieving expected levels in Reading P4	77.9%	75.2%	↑
CHN13C	Percentage of pupils achieving expected levels in Reading P7	73.1%	72.3%	↑
CHN14A	Percentage of pupils achieving expected levels in Writing P1	78.7%	78.2%	↑
CHN14C	Percentage of pupils achieving expected levels in Writing P7	65.5%	65.1%	↑
CHN15A	Percentage of pupils achieving expected levels in Listening and Responding P1	88.1%	85.0%	↑
CHN15B	Percentage of pupils achieving expected levels in Listening and Responding P4	84.2%	80.9%	↑
CHN15C	Percentage of pupils achieving expected levels in Listening and Responding P7	79.9%	77.4%	↑
CHN16	Percentage of pupils achieving expected levels in Numeracy P1	85.9%	83.9%	↑
CHN16B	Percentage of pupils achieving expected levels in Numeracy P4	75.5%	73.1%	↑
CORP6A	Sickness Absence Days per Teacher	4.73	6.09	↑
CORP1	Support services as a % of Total Gross expenditure	4.3%	5.2%	↑
CORP2	Cost of Democratic Core per 1,000 population	£21,336.61	£29,559.28	↑
CORP4	The cost per dwelling of collecting Council Tax	£8.79	£10.34	↑
CORP7	Percentage of income due from Council Tax received by the end of the year	96.09%	95.66%	↑
CORP8	Percentage of invoices sampled that were paid within 30 days	96.27%	92.77%	↑
HSN2	Percentage of rent due in the year that was lost due to voids	0.98%	1.05%	↑
HSN5	Percentage of council dwellings that are energy efficient	96.43%	96.16%	↑
CORP5B2	(Domestic Noise) Average time (hours) between time of complaint and attendance on site, for those requiring attendance on site	8.60	58.90	↑
ENV2a	Net cost per Waste disposal per premises	£43.89	£97.44	↑
ENV3a	Net cost of street cleaning per 1,000 population	£12,300	£15,444	↑
ENV3c	Cleanliness Score (%age Acceptable)	95	93	↑
ENV4a	Cost of maintenance per kilometre of roads	£7,736	£10,791	↑
ENV4b	Percentage of A class roads that should be considered for maintenance treatment	27.5%	29.0%	↑
ENV4e	Percentage of unclassified roads that should be considered for maintenance treatment	33.7%	40.1%	↑
ENV5b	Cost of environmental health per 1,000 population	£17,121	£17,472	↑
ENV6	The % of total household waste arising that is recycled	53.9%	44.3%	↑
ENV7a	% of adults satisfied with refuse collection	84.33%	83.00%	↑
ENV7b	% of adults satisfied with street cleaning	78.33%	73.67%	↑
CORP-ASSET1	Proportion of operational buildings that are suitable for their current use	91.4%	79.6%	↑
CORP-ASSET2	Proportion of internal floor area of operational buildings in satisfactory condition	87.1%	81.5%	↑
ECON1	% Unemployed People Assisted into work from Council	16.1%	14.1%	↑

	operated / funded Employability Programmes			
ECON3	Average Time (Weeks) Per Commercial Planning Application	6.9	11.2	↑
ECON5	No of business gateway start-ups per 10,000 population	19.4	16.9	↑
SW1	Older Persons (Over 65) Home Care Costs per Hour	14.74	21.22	↑
SW4	% of Adults satisfied with social care or social work services	69.67%	50.67%	↑
SW4a	Percentage of adults receiving any care or support who rate it as excellent or good.	82.28%	81.00%	↑
SW5	Average weekly cost per resident	£339.28	£364.99	↑
C&L4	Cost of Parks & Open Spaces per 1,000 Population	£21,772	£21,794	↑
C&L5a	% of adults satisfied with libraries	85.33%	77.33%	↑
C&L5b	% of adults satisfied with parks and open spaces	89.00%	85.67%	↑
C&L5c	% of adults satisfied with museums and galleries	75.67%	74.00%	↑
C&L5d	% of adults satisfied with leisure facilities	82.00%	75.67%	↑

Indicators Worse Than the National Average

Indicator		Falkirk	Scotland	
Reference	Description	2015/16	2015/16	
CORP3B	The percentage of the highest paid 5% of employees who are women	49.27%	51.89%	↓
CORP3C	The gender pay gap	6.56%	4.51	↓
CORP6B	Sickness Absence Days per Employee (non-teacher)	11.18	10.63	↓
CHN1	Cost Per Primary School Pupil	£4,784.88	£4,743.73	↓
CHN2	Cost per Secondary School Pupil	£6,864.85	£6,729.30	↓
CHN3	Cost per Pre-School Education Registration	£4,951.12	£3,857.47	↓
CHN4	% of Pupils Gaining 5+ Awards at Level 5	56.00%	59.00%	↓
CHN5	% of Pupils Gaining 5+ Awards at Level 6	31.00%	33.00%	↓
CHN6	% of Pupils from Deprived Areas Gaining 5+ Awards at Level 5 (SIMD)	35%	39%	↓
CHN7	% Pupils from Deprived Areas Gaining 5+ Awards at Level 6 (SIMD)	11.00%	15.00%	↓
CHN8A	The Gross Cost of "Children Looked After" in Residential Based Services per Child per Week	£4,475.16	£3,405.85	↓
CHN9	Balance of Care for looked after children: % of children being looked after in the Community	87.1%	90.4%	↓
CHN12A	Overall Average Total Tariff	861	875	↓
CHN12B	Average Total Tariff SIMD Quintile 1	516	600	↓
CHN12C	Average Total Tariff SIMD Quintile 2	721	739	↓
CHN12D	Average Total Tariff SIMD Quintile 3	853	862	↓
CHN12E	Average Total Tariff SIMD Quintile 4	970	997	↓
CHN12F	Average Total Tariff SIMD Quintile 5	1,166	1,195	↓
CHN14B	Percentage of pupils achieving expected levels in Writing P4	69.2%	69.3%	↓
CHN16C	Percentage of pupils achieving expected levels in Numeracy P7	65.7%	67.8%	↓
HSN1b	Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year	8.02%	6.25%	↓
HSN3	Percentage of dwellings meeting SHQS	91.1%	92.5%	↓

HSN4b	Average time taken to complete non-emergency repairs	11.27	9.38	↓
ENV5a	Cost of trading standards per 1,000 population	£6,140.4	£6,034.8	↓
ECON2	Cost Per Planning Application	£11,421.9	£4,939.2	↓
ECON4	% of procurement spent on local small/medium enterprises	15.7%	19.7%	↓
SW2	SDS spend on adults 18+ as a % of total social work spend on adults 18+	2.65%	6.61%	↓
SW3	% of people 65+ with intensive needs receiving care at home	30.99%	34.78%	↓
C&L1	Cost per attendance at Sports facilities	£4.91	£2.92	↓
C&L2	Cost Per Library Visit	£4.31	£2.45	↓
C&L3	Cost of Museums per Visit	£3.57	£3.07	↓

Appendix 3

Top Quartile

Reference	Description	2015/16	2015/16 Rank
CHN8B	The Gross Cost of "Children Looked After" in a Community Setting per Child per Week	£257.75	19
CHN11	Proportion of Pupils Entering Positive Destinations	95.0%	6
CHN15A	Percentage of pupils achieving expected levels in Listening and Responding P1	88.1%	7
CHN16B	Percentage of pupils achieving expected levels in Numeracy P4	75.5%	8
CORP6A	Sickness Absence Days per Teacher	4.73	3
CORP2	Cost of Democratic Core per 1,000 population	£21,336.61	4
CORP8	Percentage of invoices sampled that were paid within 30 days	96.27%	5
ENV2a	Net cost per Waste disposal per premises	£43.89	1
ENV6	The % of total household waste arising that is recycled	53.9%	7
CORP-ASSET1	Proportion of operational buildings that are suitable for their current use	91.4%	4
ECON3	Average Time (Weeks) Per Commercial Planning Application	6.9	4
SW1	Older Persons (Over65) Home Care Costs per Hour	£14.74	2
SW4	% of Adults satisfied with social care or social work services	69.67%	3
SW5	Average weekly cost per resident	£339.28	7
C&L5a	% of adults satisfied with libraries	85.33%	6
C&L5d	% of adults satisfied with leisure facilities	82.00%	8

Bottom Quartile

Reference	Description	2015/16	2015/16 Rank
CHN3	Cost per Pre-School Education Registration	£4,951.12	29
CHN4	% of Pupils Gaining 5+ Awards at Level 5	56.00%	25
CHN12B	Average Total Tariff SIMD Quintile 1	516	25
HSN1b	Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year	8.02	22
HSN3	Percentage of dwellings meeting SHQS	91.10%	20
HSN4b	Average time taken to complete non-emergency repairs	11.27	21
ECON2	Cost Per Planning Application	£11,421.9	32
ECON4	% of procurement spent on local small/medium enterprises	15.7%	25
C&L1	Cost per attendance at Sports facilities	£4.91	30
C&L2	Cost Per Library Visit	£4.31	26