## VJB9. Best Value Report 2016/17

The Board considered a report by the Assistant Assessor presenting service performance information for the period 1 April 2016 to 31 March 2017.

The service performances as measured by performance indicators for valuation roll work and for valuation list work were set out.

In regard to valuation roll work, which measures the period taken to change the valuation roll, 993 changes had been made during the period - of these 56% were amended within 3 months, 78% within 6 months and 22% took longer – against targets of 75%, 90% and 10% respectively.

In regard to the valuation list work, the time taken to add houses to the valuation list, 1096 new entries were registered in the period, with 89% added within 3 months, 99% added within 6 months and 1% took longer – as against targets of 97%; 99% and 1% respectively.

The report provided background and context as to why the targets had not been met. It was proposed that the targets remain unchanged in 2017/18.

## Decision

The Board noted the continuing commitment to Best Value.