

Our Essential Services

Protection Services



Children's Services

Councils protect the most vulnerable in society. In 2015-16, 15,300 children were 'looked after' or on the child protection register. This number is **reducing** and it is essential that early intervention investment continues to further drive this number down.

2017



2039

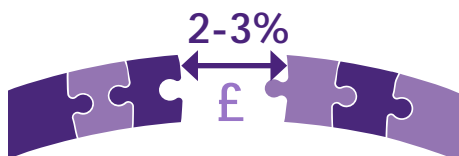


Adult Social Care

Adult social work services support and protect vulnerable adults, allowing them to live independent lives and ensuring they have access to the services they need. This area is under significant year on year budgetary pressure, as needs become more complex. The number of people 75+ is expected to double by 2039.

Spending on care for older people has grown in 6% real terms since 2010/11 but not at a pace to keep up with demographic change (another 2-3% needed).

Councils also support those with mental health issues. Healthy lives are as much about mental health as they are about physical wellbeing.



Support for Carers

Councils provide vital support to adult and young carers, helping them to manage their caring role.



-50%



-70%



-83%

Youth Justice

By intervening early, Councils have seen offending by young people halved since 2008, with a 70 per cent reduction in the number of under 18s in custody and an 83 per cent reduction in children referred to Children's Hearings System on offence grounds. This has resulted in a significant saving out with local government to the courts system.



50%
funded
by
Councils

Providing Affordable Housing and Tackling Homelessness

Councils are playing a vital role in the delivery of 50,000 new affordable homes by contributing half the cost of meeting their commitment to this target. Alongside building new homes, Councils are ensuring their existing stock is not only maintained but also meets the highest standards for energy efficiency.

Councils have a vital role in using their duties to tackle homelessness and reducing the number of rough sleepers. Providing debt advice; intervening in cases of domestic abuse; benefit help; and help in managing rent arrears all contribute to this aim.



£241m



total debt



financial gain

Welfare Advice and Support

Helping deal with debt and the consequences of debt is an important aspect of Councils' work. The total combined debt of all clients who sought advice in 2015-16 was around £241m. The verified client financial gain accruing to users, as a result of intervention by money advice services funded by local authorities across Scotland in 2015-16, was around £55m.



Human Rights

Local authorities have been integral to the development and delivery of a distinctive Scottish approach to the integration of refugees and asylum seekers in Scotland. All councils have provided excellent leadership in the resettlement of Syrian refugees to Scotland and by the end of 2017 more than 2,000 people will have arrived.

Councils also play a key role in detecting and protecting those affected by human trafficking.

Regulatory Services

Local government provides a wide range of key regulatory services which protect the public. From ensuring food safety in restaurants and eateries, as well as trading standards enforcement to protect against illicit trade, scams and doorstep crime. Planning, building standards and environmental protection are key services which only too recently have been highlighted as vital areas for protecting the public.



Trading
Standards
-20%



Environmental
Health
-23%

Trading Standards and Environmental Health (Includes Building Control)

These services are under significant threat due to cost pressures which have seen budgets reduce significantly. For Trading Standards and Environmental Health Services there has been a sharp decline in the workforce with 20% and 23% reductions in these areas respectively. Both workforces have an ageing demographic and very few new entrants. If this trend continues across the next five years there would be only 350 Environmental health officers and 101 Trading Standards officers in the whole of Scotland. Given the potential of substantial regulatory change, post Brexit, and sharply increased demand from SME's for regulatory advice and support, there is a risk that Scotland is very poorly placed to respond.



Waste Management and Energy Efficiency

Councils are contributing significantly to protecting the environment through reducing waste, encouraging recycling, improving energy efficiency and tackling fuel poverty. The environment impacts on all parts of communities but can impact more on less advantaged parts. Initiatives to tackle issues such as fly tipping, littering and promoting greener neighbourhoods can reduce anti-social behaviour and foster greater community spirit.



-25%

=



Due to budget pressures, there has been a significant reduction in spend in environmental services, with a 25% reduction in street cleansing. This has been accompanied by a reduction in public satisfaction rates for refuse collection and street cleaning.

Healthy Lives and Social Inclusion



+16.8%



+29.8%



+36.6%



Councils play an integral role in promoting healthy lives across communities and providing access for all to services which can improve their health and well-being. This includes providing sport facilities, leisure centres, libraries, museums and parks, as well as organising or promoting cultural activities. These services form the fabric of communities and are geared to ensure that those who have least access and are least financially advantaged can use the services. The cultural and social benefits of these services also encourage people come into and participate in their communities and are very often tourist attractions in their own rights, thus helping to grow inclusive local economies.

There have been substantial increases in visitor numbers for sports (16.8%), libraries (29.8%), and museums (36.6%) against a backdrop of a reduction of 12% reduction in net expenditure. However, against this strain, public satisfaction rates for all culture and leisure facilities have fallen in the last 12 months.

Inclusive Growth and Economic Contribution



Education

A key contributor to economic growth is ensuring all our children are properly educated and reach their full potential and individual aspirations. Councils spend £5 billion a year on educating children (age 2 to 18), with educational services covering early years as well as school-based and community education. Educational outcomes are a strong predictor of inclusive growth and Scottish Councils are committed to improving these outcomes.

Expansion of early years is a key priority for the Scottish Government, and local government is very supportive of the expansions. However, we are clear that it must be fully resourced, and be truly additional to the current local government settlement, to ensure it is not at the expense of other vital services. We therefore welcome the Scottish Government's commitment to do this.



10%
workforce



£6.3bn
procurement

Economic Growth

Councils make a significant and essential contribution towards inclusive economic growth both locally and nationally. Local authorities are major employers and combined directly employ 244,300 people or around 10% of the national workforce. Financial pressures have meant downsizing of workforces across all local authorities.

Councils also contribute to local and national businesses through procurement. Each year councils spend around £6.3 billion on procurement generating significant value and demand for the economy.