

## **PP10. Important Indicators**

The panel considered a report by the Director of Corporate and Housing Services presenting important performance indicators for services for 2018-19.

Important indicators had been developed using a number of sources including the Local Government Benchmarking Framework, the Scottish Household survey and Services' own indicators. The important indicators related to key areas of service delivery.

The suite of important indicators had been revised from those used in previous years and where relevant set new targets for 2018/19 had been set. The report detailed as an appendix the suite of important indicators together with benchmark data, target performance for 2017/18 together with targets for 2018/19.

The Committee discussed the suite of important indicators and sought clarification why a number relating to Children's Services had been dropped for 2018/19. The Head of Education explained that 8 had been removed in order to realign the suite of Children's Services with Scottish Government benchmark indicators. The indicators would continue to be recorded and monitored. However they would no longer feature as important indicators.

In response to a question in regard to pupil absence in secondary education, the Head of Education explained the measures in place to manage absences and noted that the Pupil Equality Funding would enable the Service to do more. The indicator showed that absence, around 8%, was in line with the natural average although it was higher than was desired.

### **Decision**

**The Performance Panel noted the indicators and provided comment, where appropriate, on the targets which have been set for 2018/2019.**