

# **Appendix 5**

# LGBF Local Government Benchmarking Framework

## Falkirk Performance 2021/22

Full data explorer is available at the link below:

[Explore the data | Benchmarking \(improvementservice.org.uk\)](https://improvementservice.org.uk)

The following briefing covers the recently released 2021/22 Adult social work indicators which form part of the overall Local Government Benchmarking Framework and were included in the recent overview publication. This briefing will look at each of the adult social work indicators in two ways:

1. Trend analysis compared to the national average
2. Latest year comparison with Scotland and comparable local authority peers

The indicators which are included in the LGBF Adult Social work section are as follows:

SW1	Home care costs per hour for people aged 65 or over
SW2	Self Directed Support (Direct Payments + Managed Personalised Budgets) spend on adults 18+ as a % of total social work spend on adults 18+
SW3a	% of people aged 65 and over with long-term care needs who receiving personal care at home
SW4b	% of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life
SW4c	Percentage of adults supported at home who agree that they are supported to live as independently as possible
SW4d	Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided
SW4e	Percentage of carers who feel supported to continue in their caring role
SW5	Residential costs per week per resident for people aged 65 or over
SW6	Rate of readmission to hospital within 28 days per 1,000 discharges
SW7	Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections
SW8	Number of days people spend in hospital when they are ready to be discharged, per 1,000 population (75+)

*Note* – while the LGBF 2020/21 data extract allows for both "Cash" (true figures not adjusted for inflation) and "Real" (adjusted for inflation) for all cost related indicators (SW1 and SW5) we have only used "Real" figures in this briefing so the following charts are adjusted for inflation.

Falkirk is in Family group 3 for the Improvement Services' LGBF Children, Social Work and Housing indicators. The comparator peers for Falkirk are those with a similar population in terms of relative deprivation and affluence.

The COVID pandemic which started in the beginning of 2020 will likely be a contributing factor in the observed increase and decrease of figures, therefore caution advised when interpreting many of the indicators.



### Family Group 3

Falkirk  
Dumfries & Galloway  
Fife  
South Ayrshire  
West Lothian  
South Lanarkshire  
Renfrewshire  
Clackmannanshire

## Summary of Performance 2021/22

The table below provides a brief overview on how Falkirk compares to the Scotland average for the 2021/22 financial year indicators

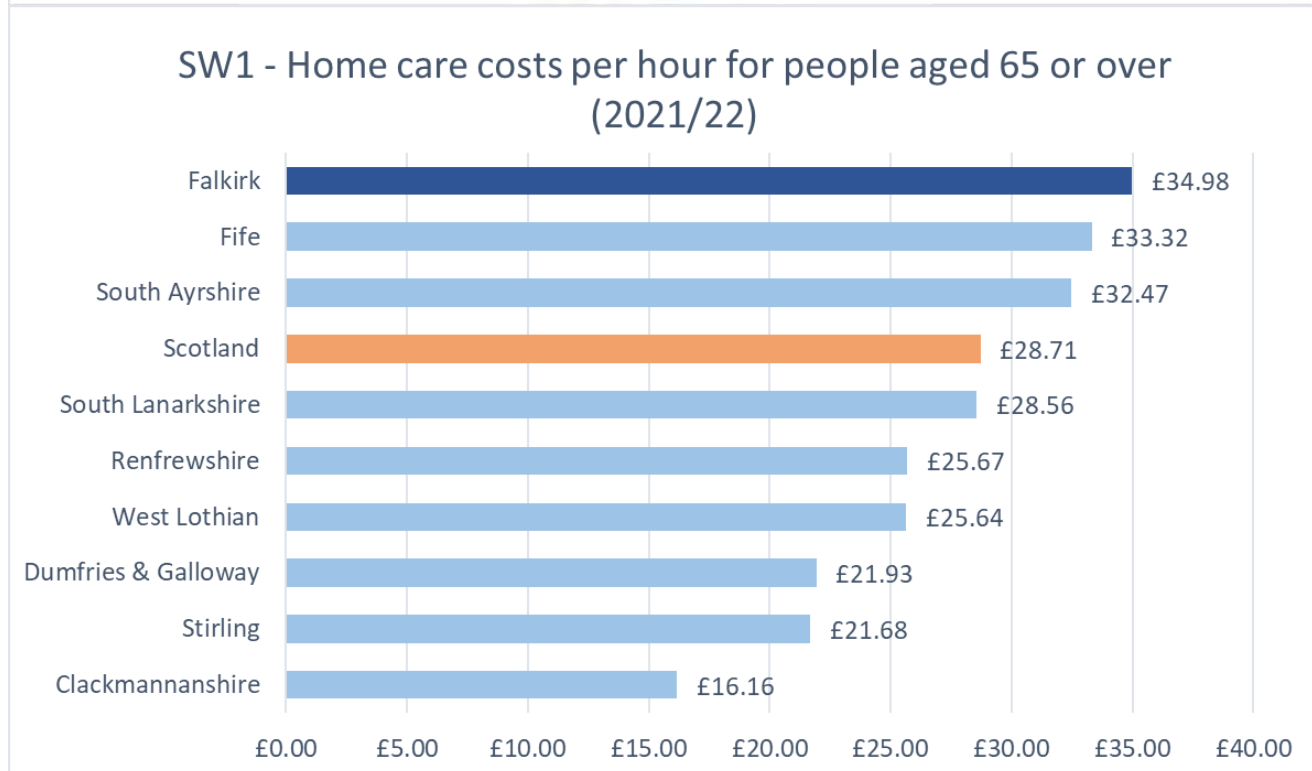
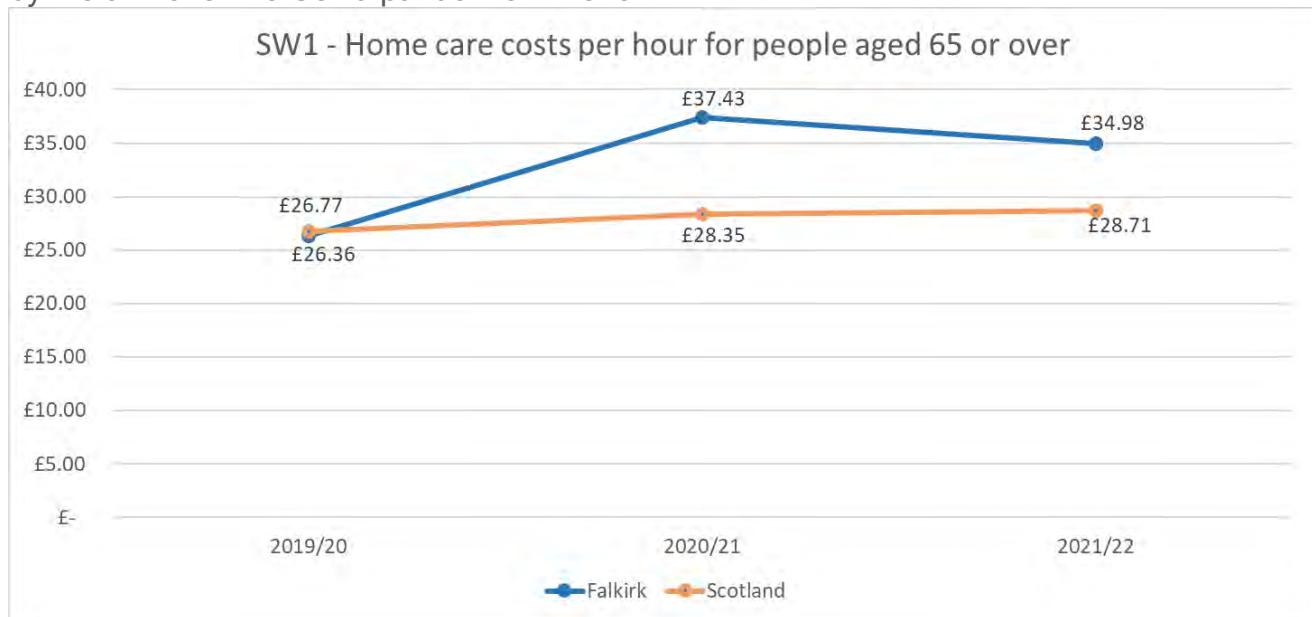
<b>£34.98</b> – Home care costs per hour for people aged 65 or over (SW1 – Scotland £28.71)	<b>3.07%</b> - Self Directed Support spend on adults 18+ as a % of total social work spend on adults 18+ (SW2 – Scotland 8.20%)	<b>66%</b> of people aged 65 and over with long-term care needs who receiving personal care at home (SW3a – Scotland 61.9%)
<b>70.4%</b> - % of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life (SW4b – Scotland 78.1%)	<b>70.6%</b> - % of adults supported at home who agree that they are supported to live as independently as possible (SW4c – Scotland 78.8%)	<b>63.9%</b> - % of adults supported at home who agree that they had a say in how their help, care or support was provided (SW4d – Scotland 70.6%)
<b>28.6%</b> - % of carers who feel supported to continue in their caring role (SW4e – Scotland 29.7%)	<b>£616.99</b> - Residential costs per week per resident for people aged 65 or over (SW5 – Scotland £649.00)	<b>146.2</b> - Rate of readmission to hospital within 28 days per 1,000 discharges (SW6 – Scotland 109.6)
<b>81.2%</b> Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections (SW7 – Scotland 75.8%)	<b>1091</b> Number of days people spend in hospital when they are ready to be discharged, per 1,000 population (75+) (SW8 – Scotland 748)	

 Performs better than Scotland average ( >2% points better)  
 Similar to Scotland average (within 2%)

Does not perform well compared to Scotland average (not within 2% points)

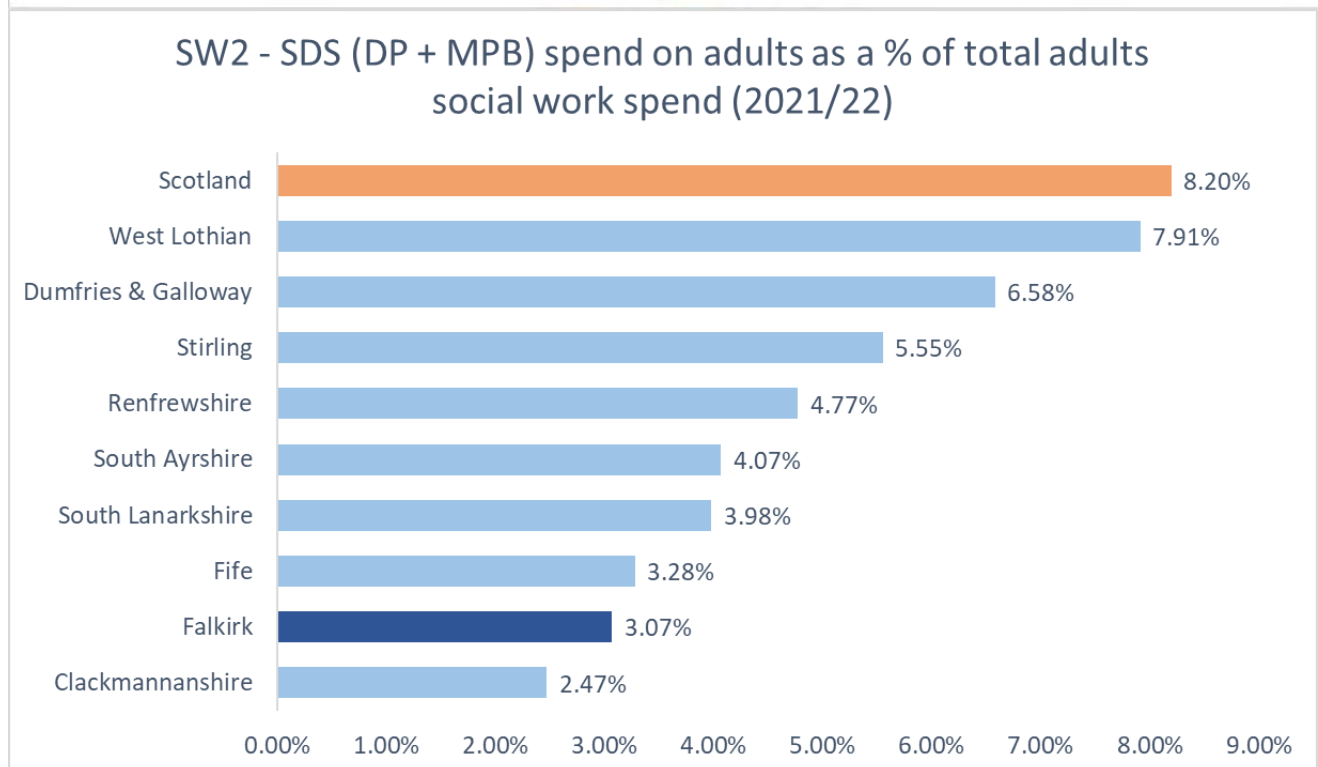
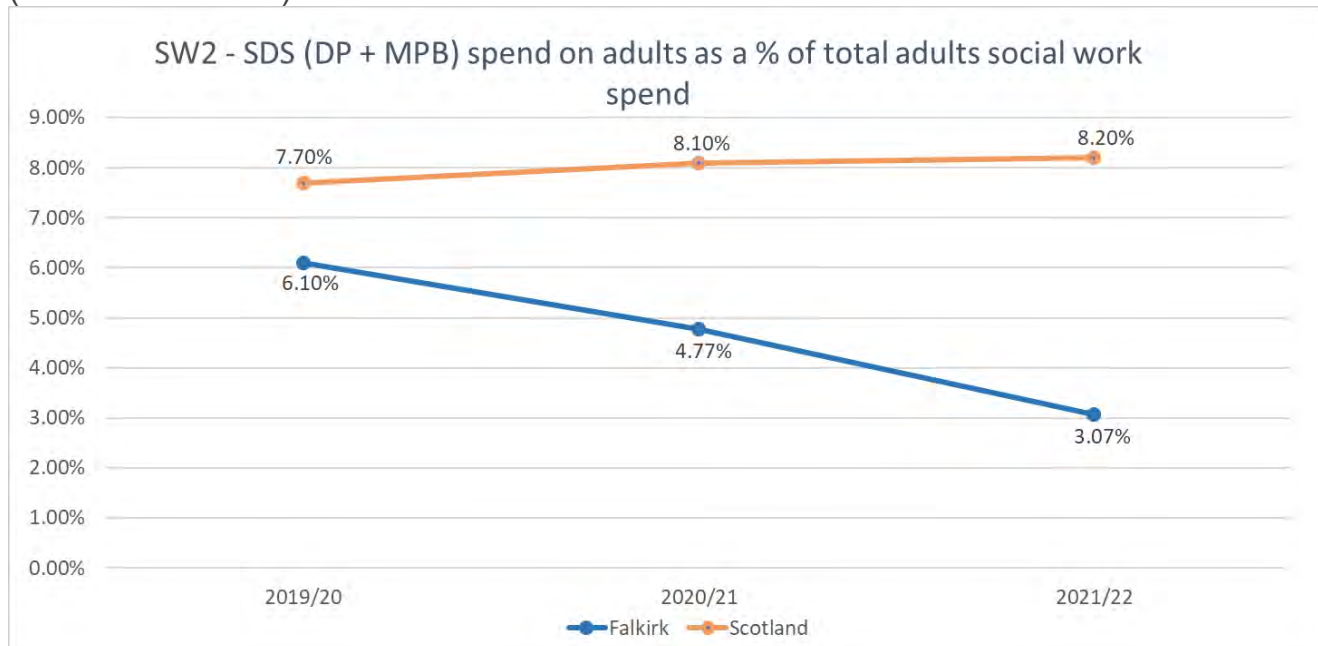
### SW1 - Home care costs per hour for people aged 65 or over

Falkirk's costs have risen to higher than the national average increasing to almost £10 more in 2020/21, dropping only slightly in 2021/22. Falkirk is also highest within its peer group, at £18.82 higher than Clackmannan (lowest cost), and £1.66 higher than Fife (2<sup>nd</sup> highest). Falkirk had been considerably lower than the national average during 2013/14 to 2018/19 however has been increasing each year. Also, the costs have more than likely been affected by the arrival of the Covid pandemic in 2020.



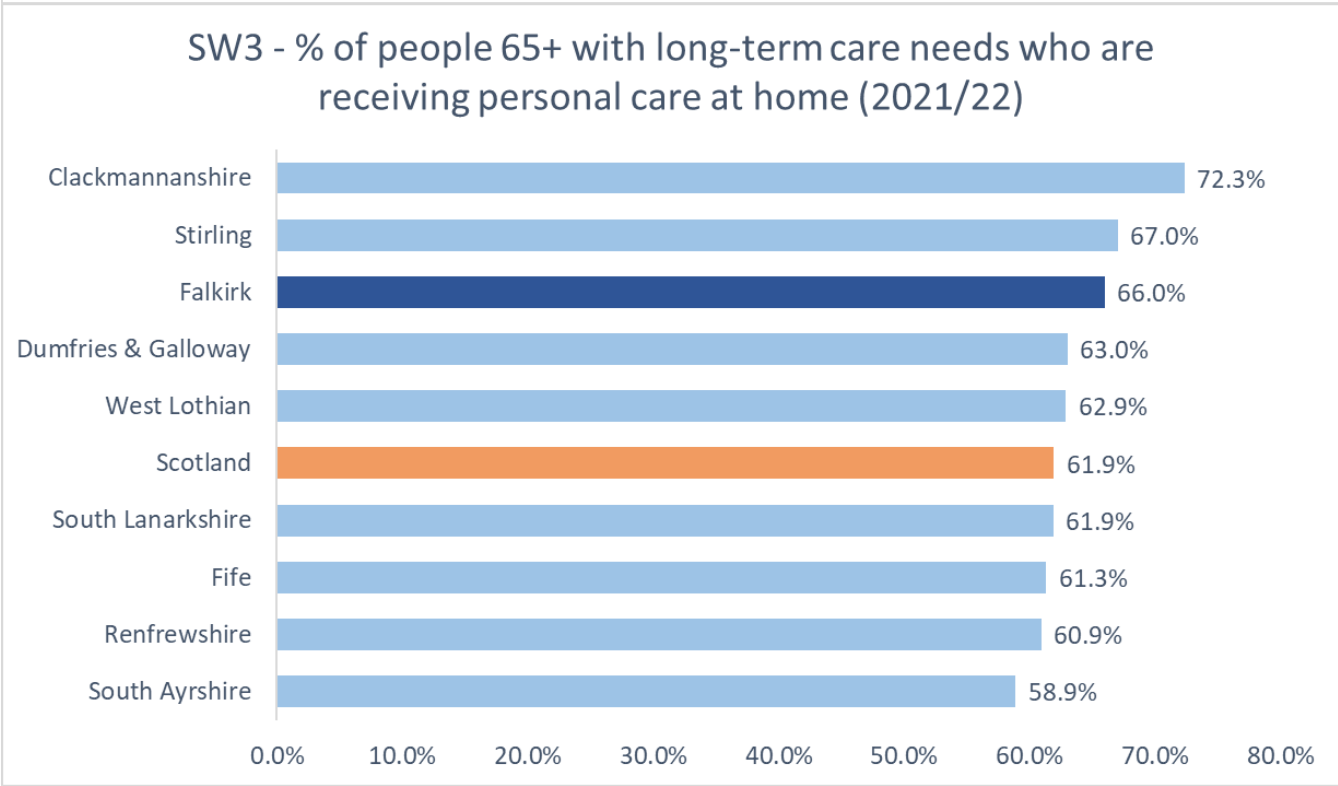
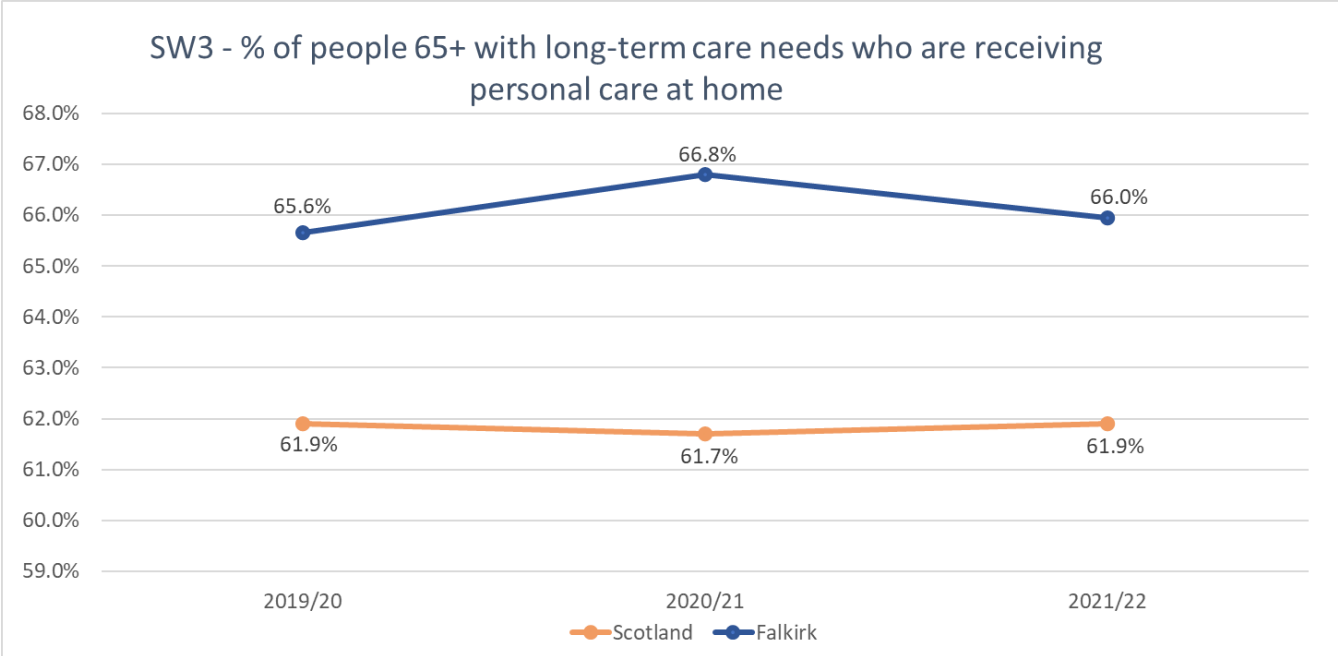
## SW2 - Self Directed Support (Direct Payments + Managed Personalised Budgets) spend on adults 18+ as a % of total social work spend on adults 18+

The percentage of Self Directed Support (SDS) Payments from the total social work spend on adults aged 18 plus for Falkirk has been lower than the national average for the last 3 years. This figure has decreased largely in the last 3 years and has halved since 2019/20 from 6.10% to 3.07%, while the National figure has slowly increased. Falkirk is also the second lowest in our peer group, highest being 8.20% (Scotland), lowest being 2.47% (Clackmannanshire).



**SW3a - % of people aged 65 and over with long-term care needs receiving personal care at home**

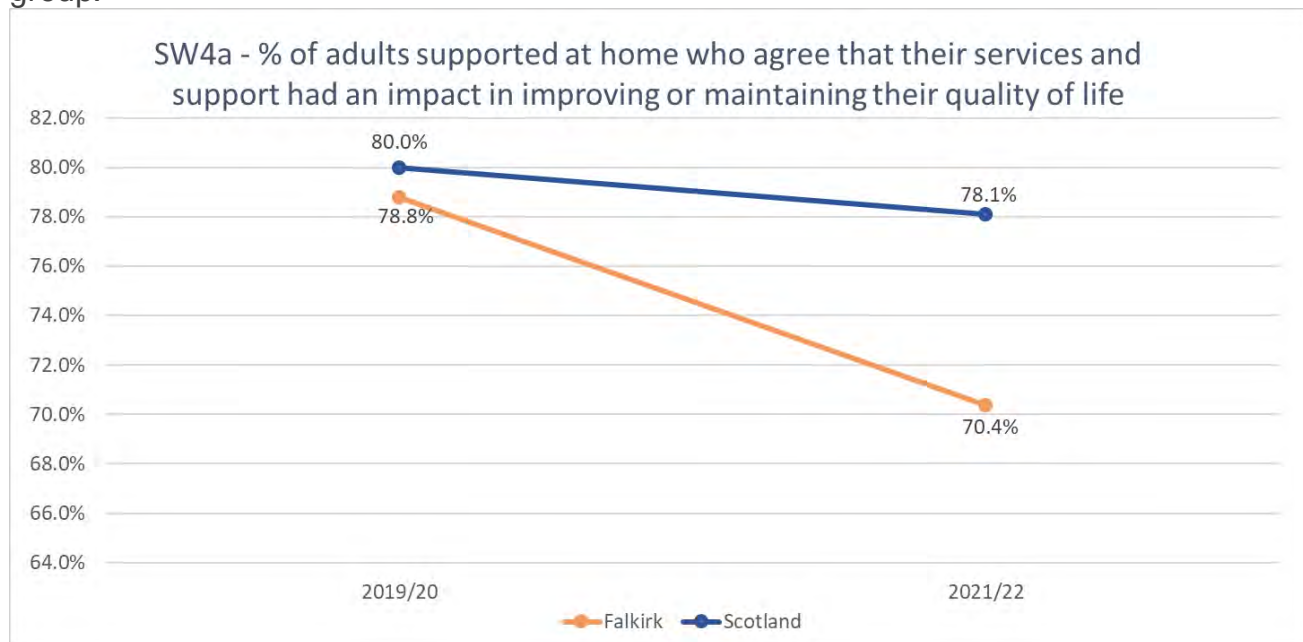
The percentage of people 65 and over with long-term care needs who are receiving personal care at home has remained consistent over the last few years averaging around 66%. Falkirk has continued to be around 5-7% higher than Scotland and in 2021/22 was in the top 3 in relation to its peers, with Clackmannanshire and Stirling being the highest.



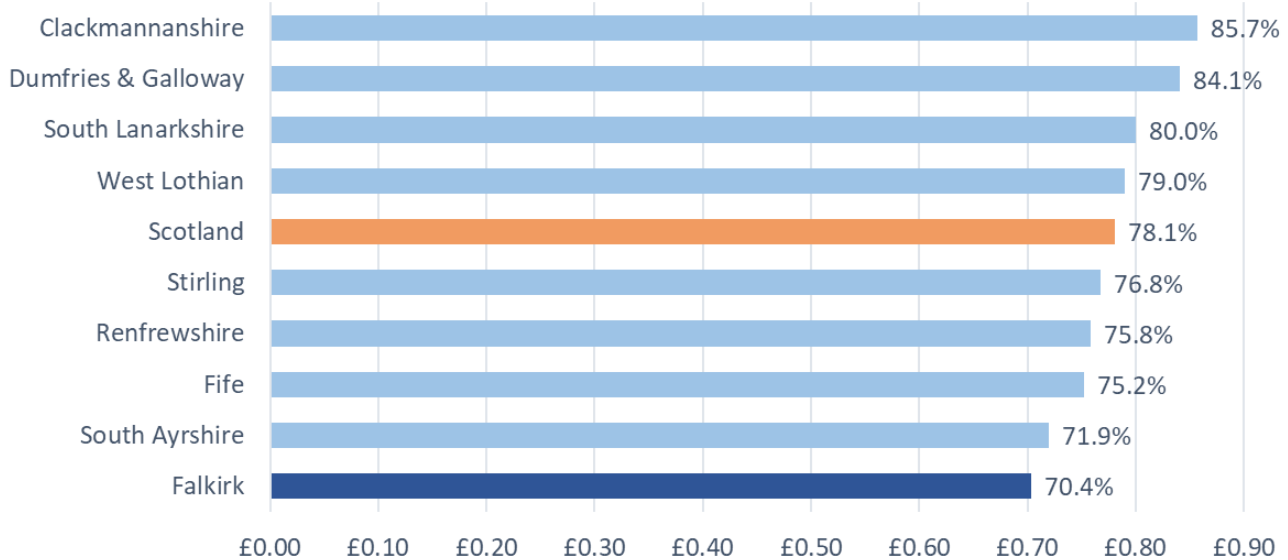
## SW4b - % of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life

Indicators SW4 b, c and d are taken from the health and care experience survey which is carried out every 2 years. The survey is sample based and the size of sample for each question can vary significantly. More information on sample size can be found [here](#). There has been a decrease of around 6-10% nationally in the last decade partly due to methodological changes to the survey. Comparison to earlier years should be undertaken with caution due to changes in method and definitions.

Both Falkirk and Scotland's average have dropped again this year with Falkirk dropping further than National figure with a difference of around 8%. Falkirk is also lowest in the peer group.



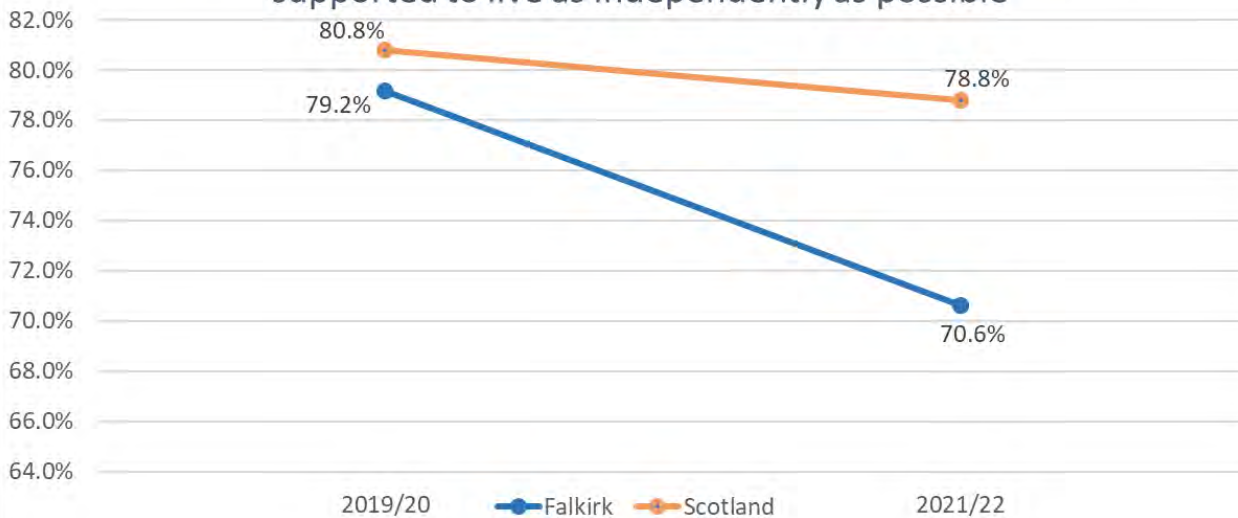
### SW4a - % of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life (2021/22)



### SW4c - Percentage of adults supported at home who agree that they are supported to live as independently as possible

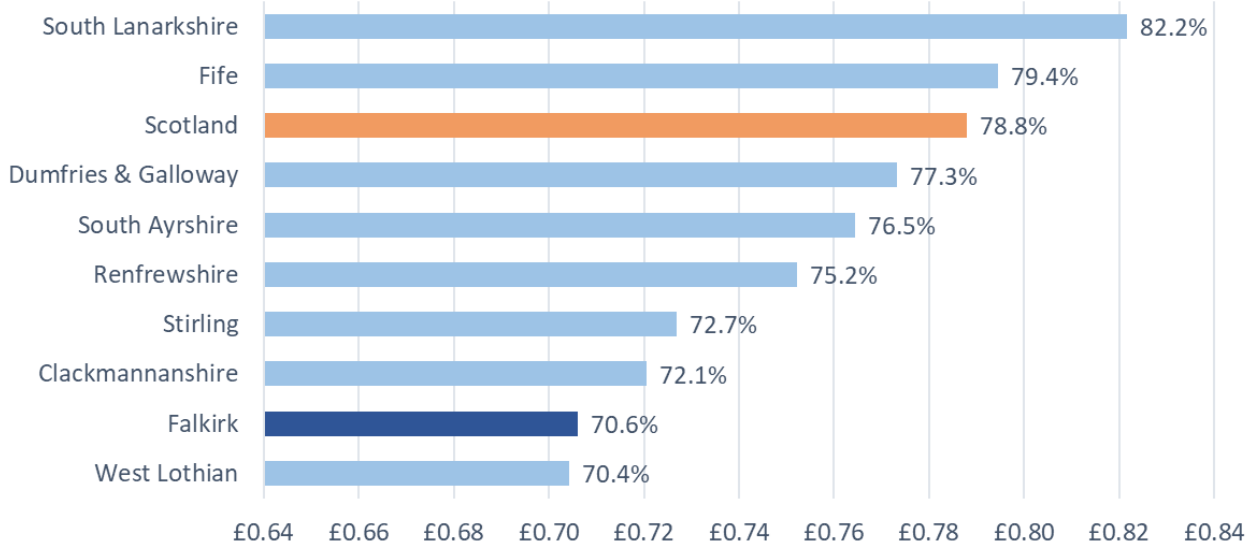
This indicator follows a similar trend to indicator SW4b above. It remains lower than the national figure and has dropped this year by around 9%. Falkirk is also 2<sup>nd</sup> bottom in its peers.

### SW4c - % of adults supported at home who agree that they are supported to live as independently as possible



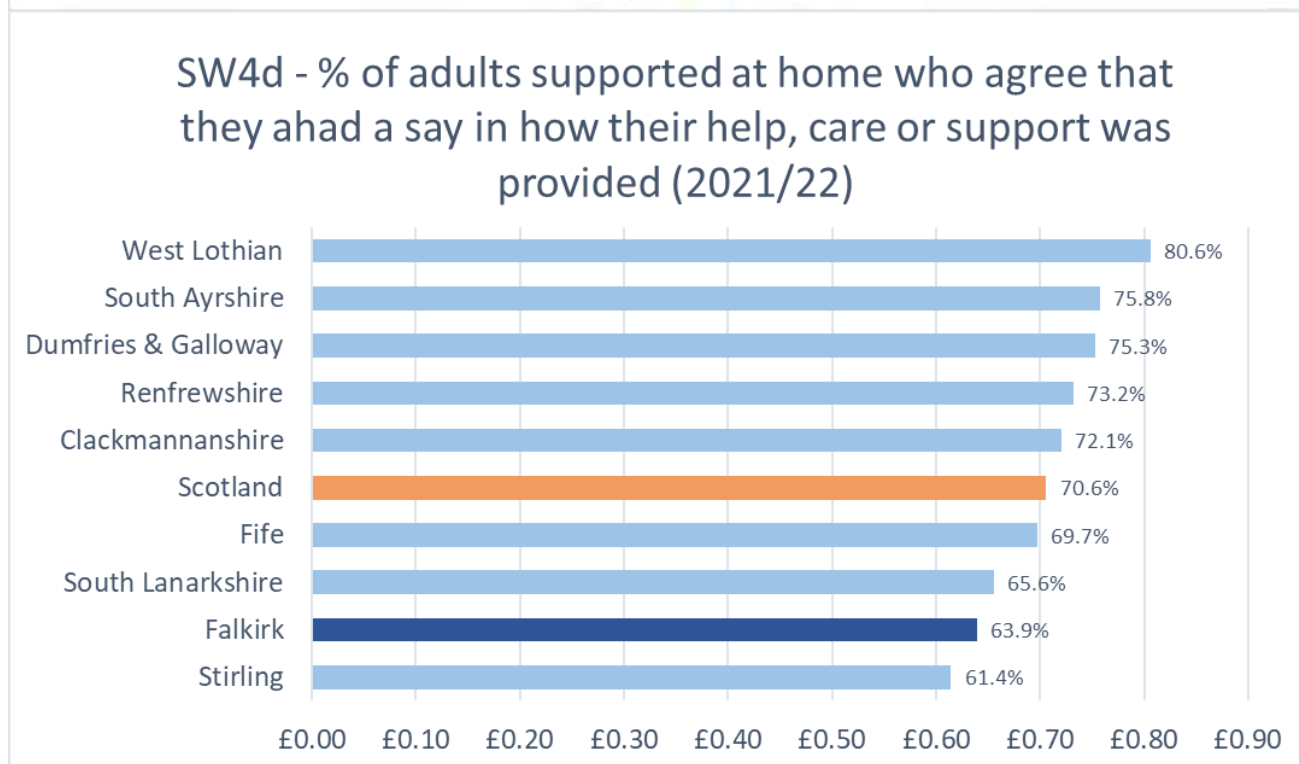
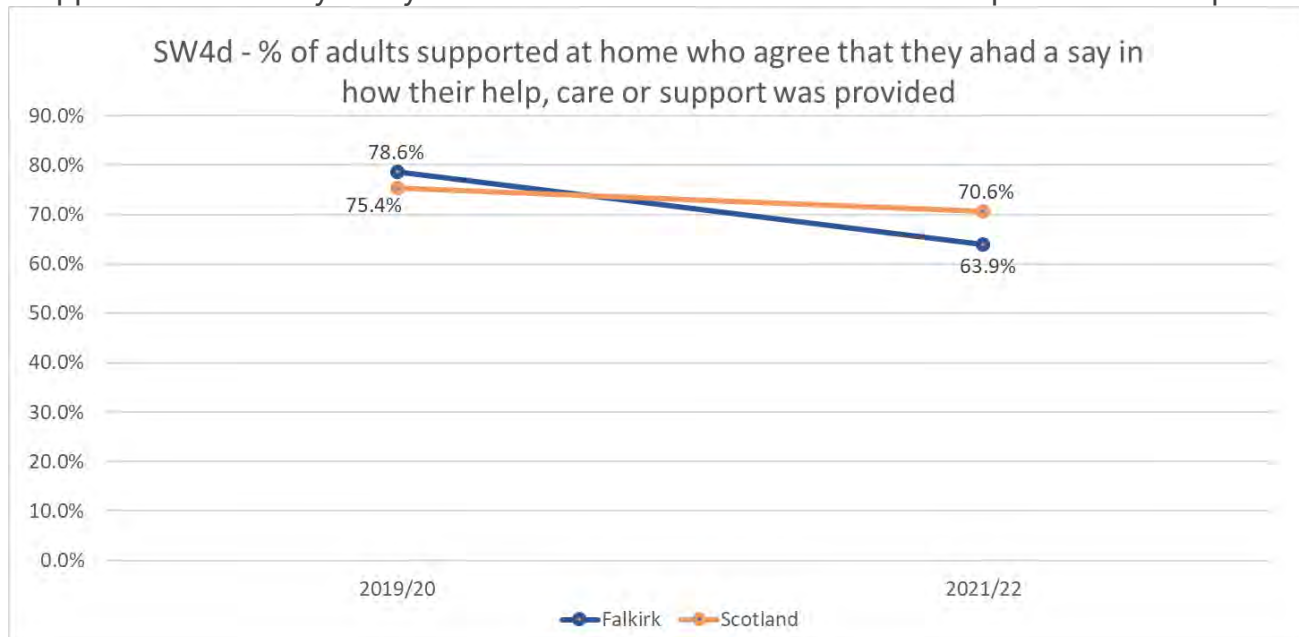


SW4c - % of adults supported at home who agree that they  
are supported to live as independently as possible  
(2021/22)



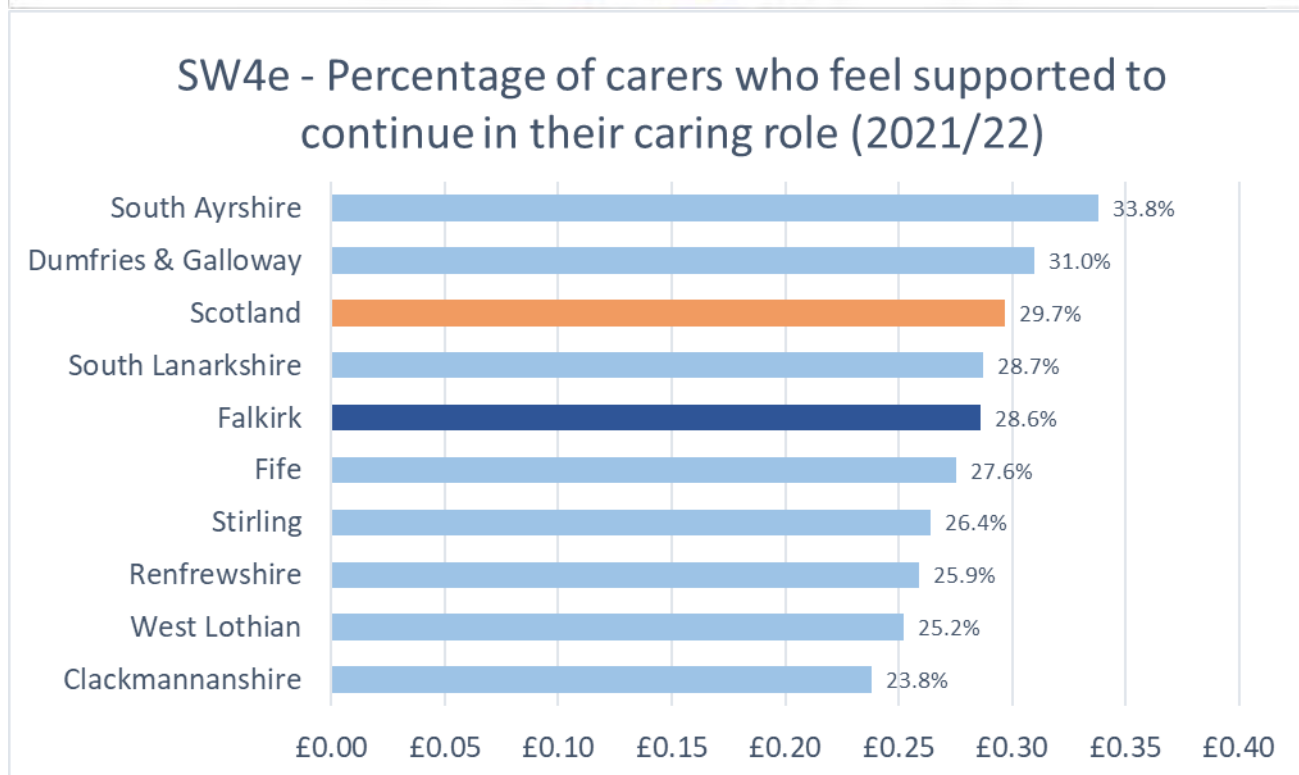
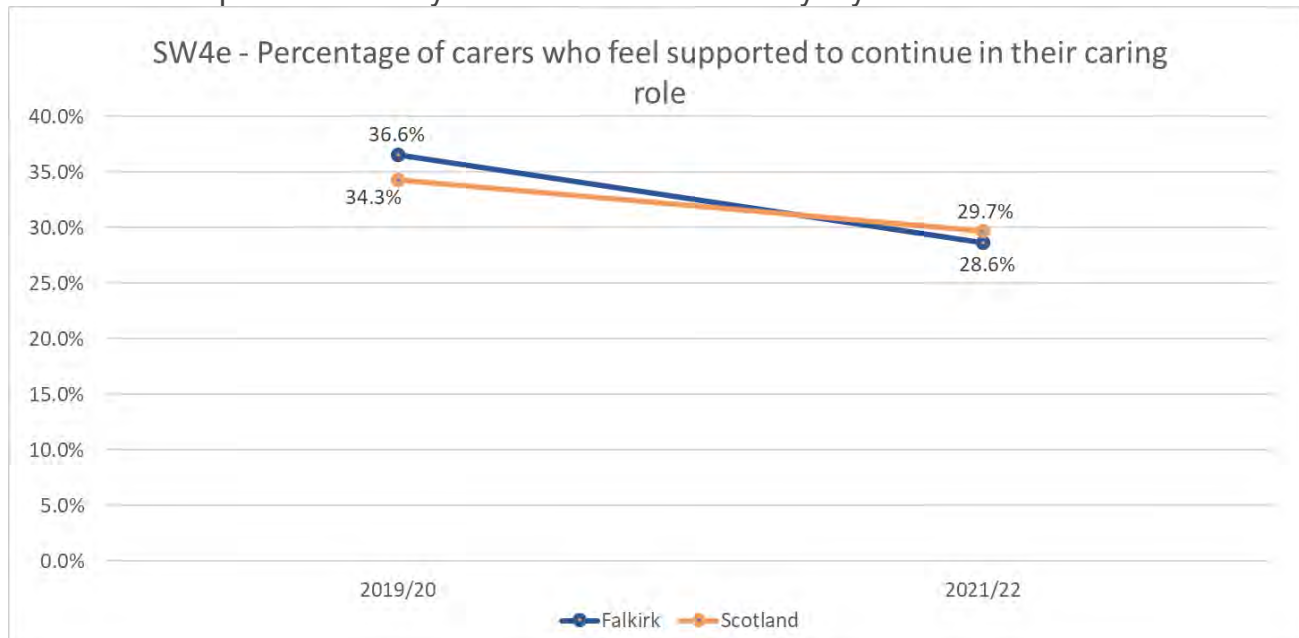
## SW4d - Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided

Falkirk was always slightly above the national average for this indicator, however, has dropped below it this year by around 6%. Falkirk is 2<sup>nd</sup> bottom in comparison with its peers.



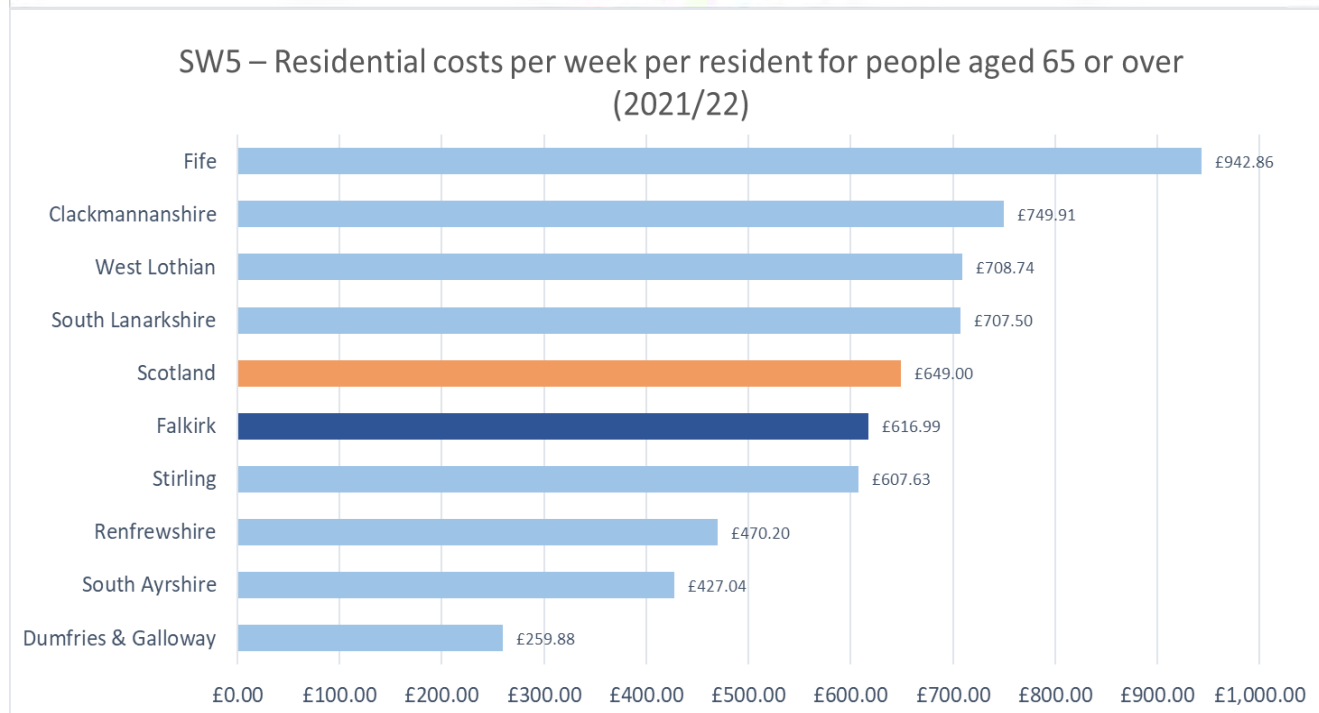
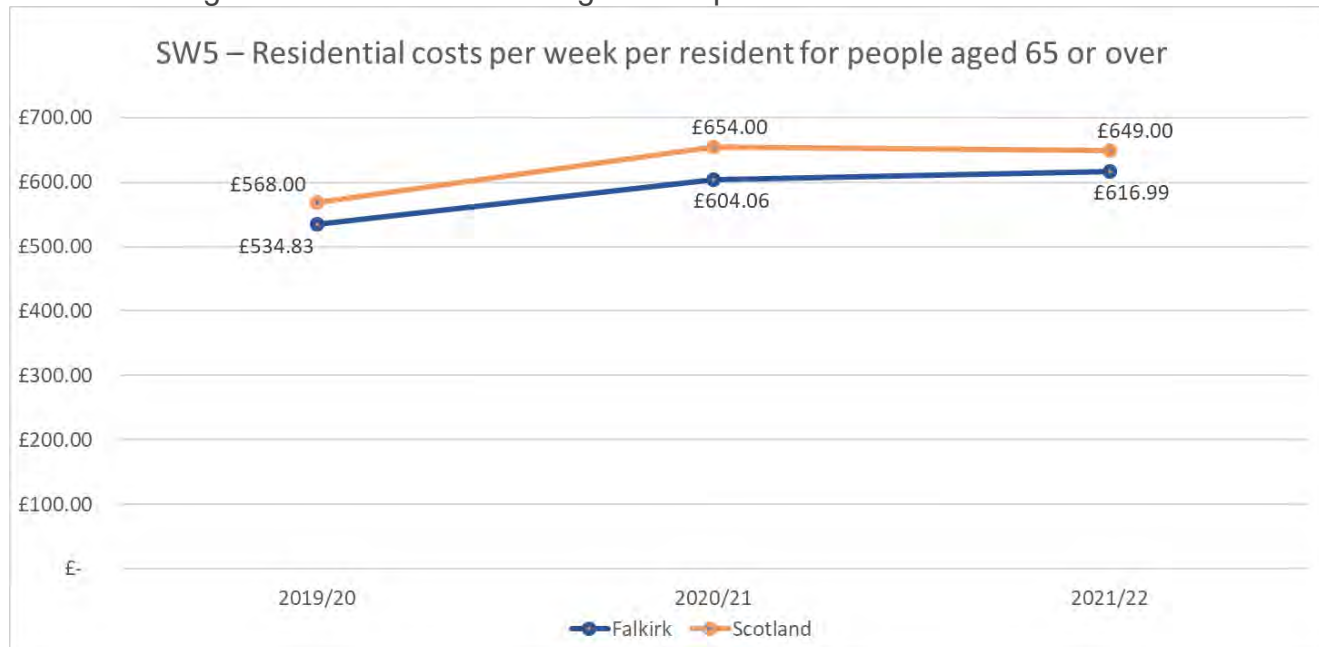
## SW4e - Percentage of carers who feel supported to continue in their caring role

Falkirk has mirrored very closely a decreasing trend with the national average. Like SW4d above has always retained a higher level of performance until dropping this year by 1% lower than the national average. Falkirk is around midrange within its peer group. This indicator also comes from the health and care experience survey which is carried out every 2 years.



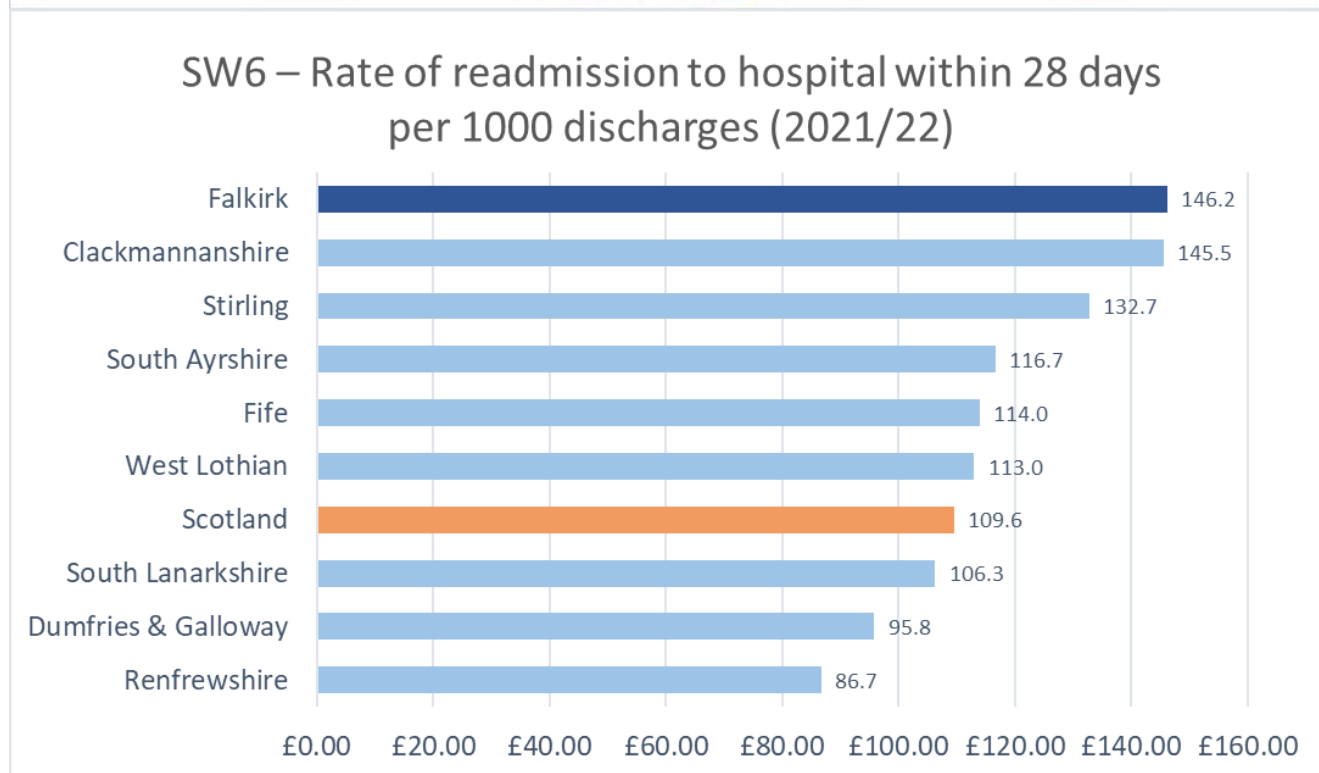
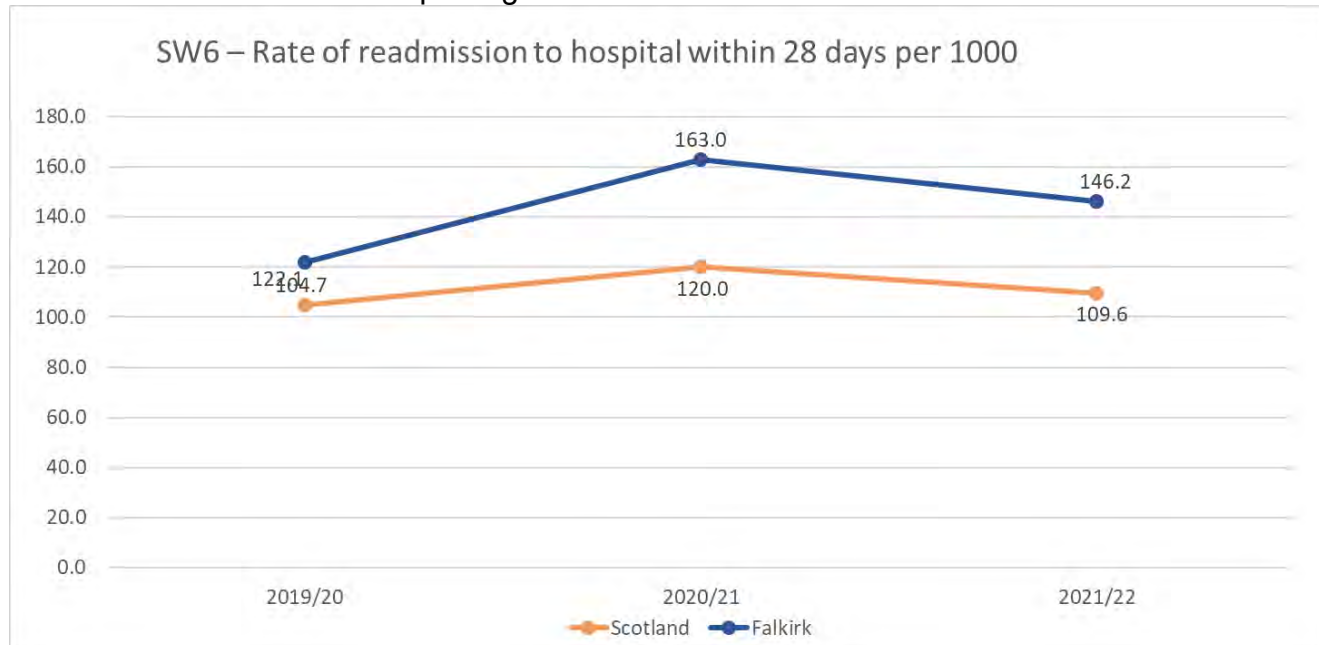
## SW5 – Residential costs per week per resident for people aged 65 or over

In the past decade Falkirk has consistently had a lower average cost compared to the national average, with both seeing a rise since 2019/20. Falkirk remains slightly lower than the National figure and is around midrange with its peers.



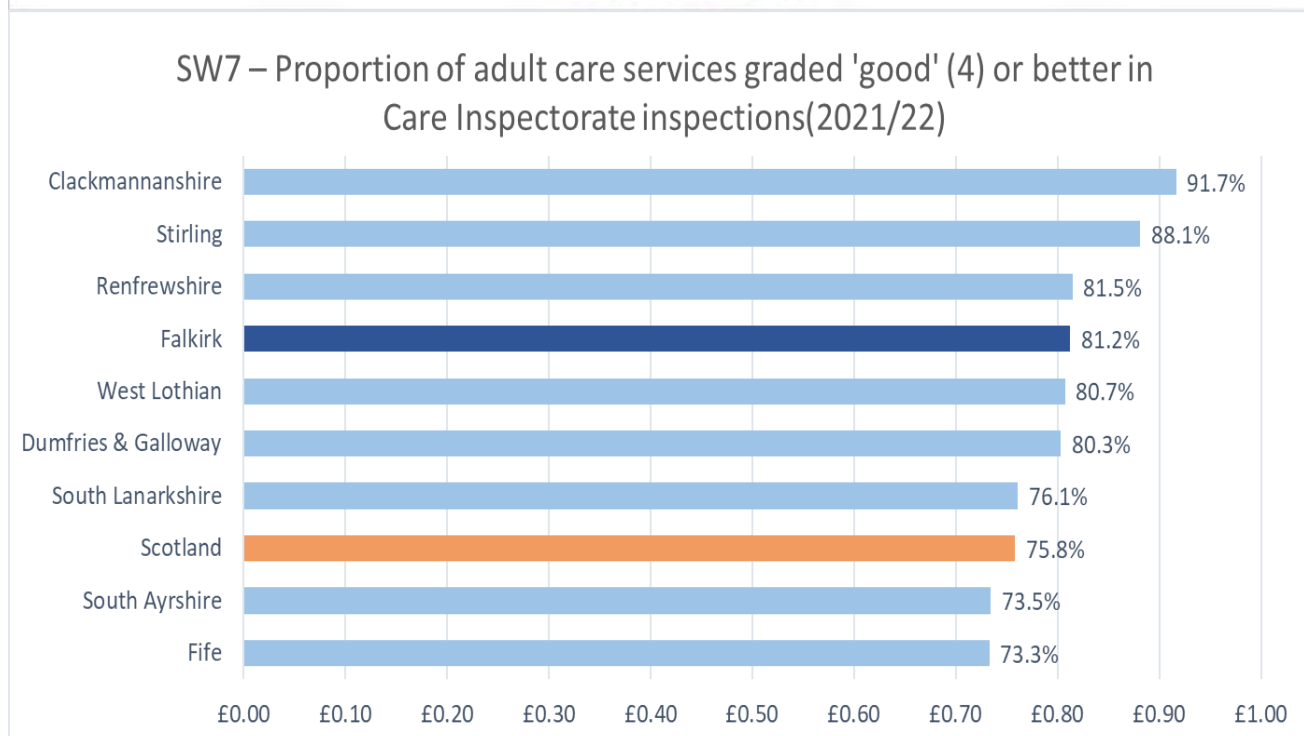
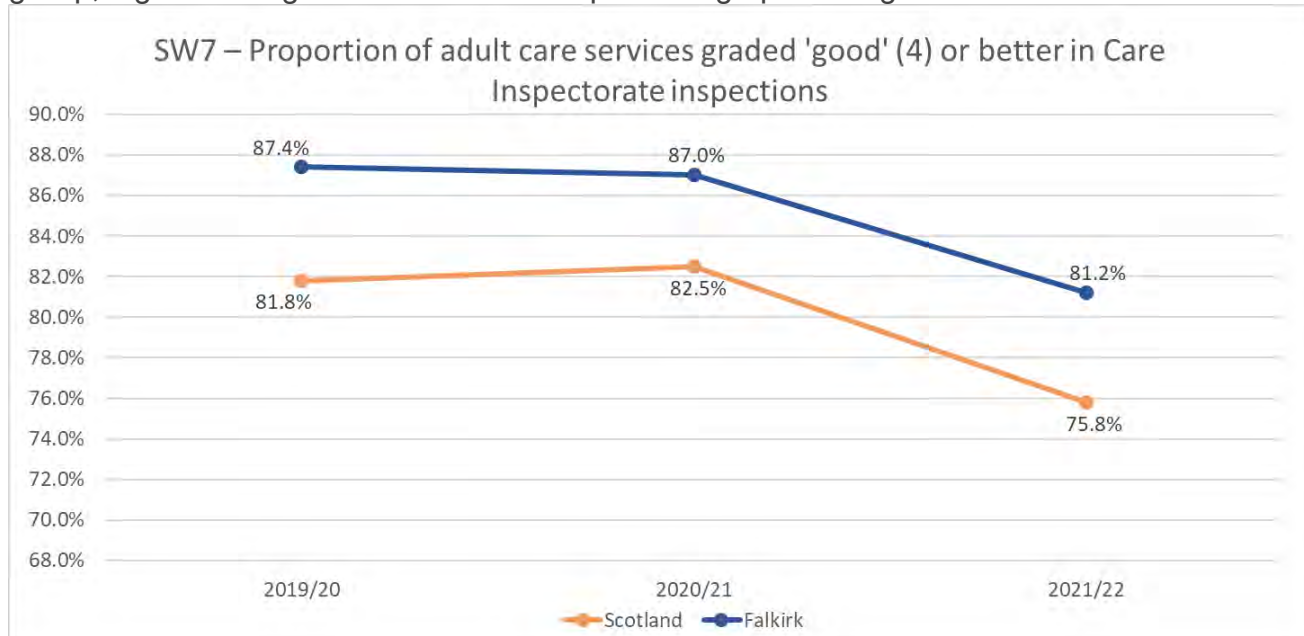
## SW6 – Rate of readmission to hospital within 28 days per 1,000 discharges

Readmission rates drastically increased in 2020-21 for both Falkirk and Scotland after a very gentle increase in the previous 9 years. This is very likely a result of the impacts on secondary care from the COVID pandemic. There was also a change in recording practices in NHS Forth Valley that would have contributed to a steeper rise for Falkirk. Therefore caution is advised when interpreting this indicator.



## SW7 – Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections

Both Falkirk and the National average have dropped percentage in 2021/22 for this indicator by 5-6%, however Falkirk still remains consistently higher. Falkirk is the 4<sup>th</sup> top within its peer group, highest being Clackmannan at 10 percentage points higher than Falkirk.



## SW8 – Number of days people spend in hospital when they are ready to be discharged, per 1,000 population (75+)

As with indicator SW6 above, this indicator has likely been impacted by the pandemic for 2020/21 data and this could be due consideration. Both Scotland and Falkirk have seen a considerable drop for 2020/21 which has risen again in 2021/22. Although both Scotland and Falkirk follow a similar trend, Falkirk's numbers are substantially higher than the national average. Of the peer group, only South Ayrshire residents spent more days in hospital when ready to be discharged in 2020/21 and 2021/22.

