



## contact details

### Chair of Falkirk CPC

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### Lead Officer Child Protection

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### Children's Rights Officer

**Gordon Stewart**

Children's Rights Service

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Falkirk Council Complaints

In the first instance you should speak to the staff providing the service you wish to complain about. In most instances problems can be dealt with quickly by the people closest to the situation.

However, if you feel your complaint has not been resolved or handled satisfactorily you can make a formal complaint. We can help you make your formal complaint if required.

The Complaints Procedure for Social Work Services can be obtained from:

**Social Work Headquarters**

**Denny Town House**

**Glasgow Road**

**Denny**

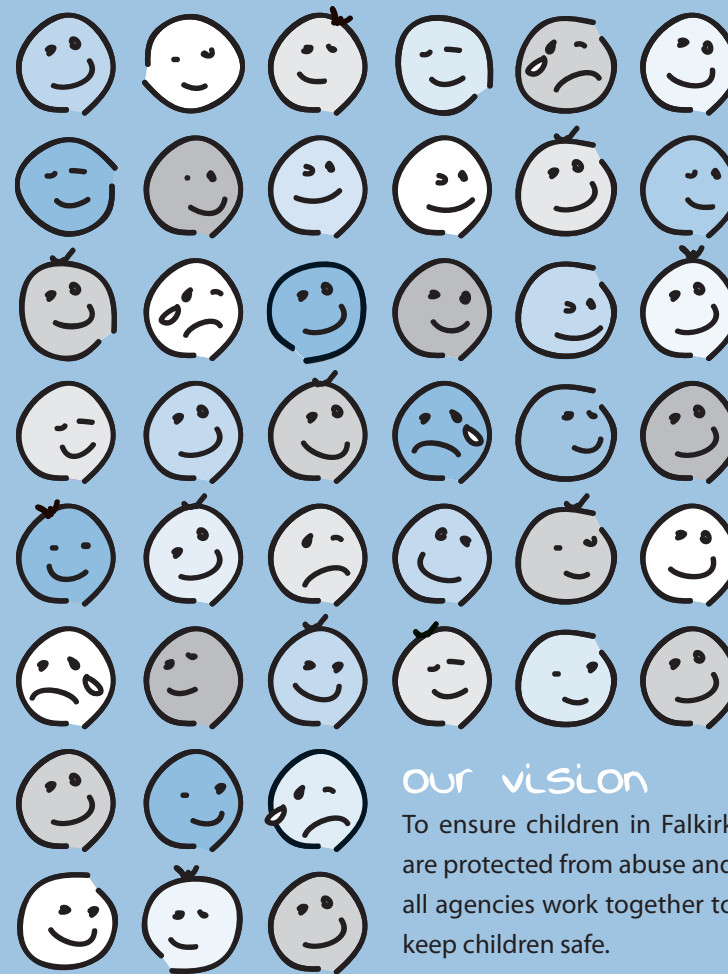
**FK6 5DL**

**01324 506400**

[www.falkirk.gov.uk](http://www.falkirk.gov.uk)

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## Falkirk Child Protection Committee



### our vision

To ensure children in Falkirk are protected from abuse and all agencies work together to keep children safe.

## What is the Child Protection Committee?

The Child Protection Committee (CPC) is an inter-agency committee responsible for strategy and planning in child protection.

Each local authority in Scotland has a Child Protection Committee. In 2005, new guidance from the Scottish Government reformed the Committees and gave them new responsibilities with authority to take action.

### What are the responsibilities of the CPC?

- Public Information
- Continuous Improvement
- Policies, Procedures, Protocols
- Management Information
- Quality Assurance
- Promotion of Good Practice
- Training & Staff Development
- Strategic Planning
- Communication & Co-operation
- Planning & Connections

### Who are involved in the CPC in Falkirk?

- Social Work Services
- Education
- Community Trust
- Corporate & Neighbourhood Services
- Legal Services
- Police
- Health
- Reporter's Administration
- Children's Panel
- Procurator Fiscal
- The Voluntary Sector

We have an Annual Report & Action Plan, which covers all the areas of responsibility.

### How do we work in Falkirk?

Falkirk CPC meets every two months. It is chaired by the Head of Service, Children & Families/Criminal Justice, Social Work Services and is serviced by a Lead Officer Child Protection.

The CPC produces an annual report and action plan which is available on the Falkirk Council website ([www.falkirk.gov.uk](http://www.falkirk.gov.uk)), on the Child Protection Committee page.

### Public Information & Listening to Children and Young People

Falkirk CPC has a particular responsibility to ensure we engage with the public, keep you informed and also listen to your views and opinions and to the opinions of young people.

Falkirk CPC works with the Children's Rights Officer, the Children's Commission and the Voluntary Sector to ensure children and young people have a voice.

### Children's Safety

Falkirk CPC wants to ensure we provide support to children and families when they need the services.

**Prevention** – Support and information at an early stage

**Protection** – Ensuring children are safe

**Provision** – Providing services to children and families

Children must be kept safe from violence and safe from harm.