

# direct payments scheme

*social work ... putting people first*



Falkirk Council

## direct payments scheme

An alternative social work service to help you or your child live independently.

## what are direct payments?

A direct payment is money paid to you instead of social work services so you can arrange and purchase your own services, including short breaks/respite. Since 1st June 2003, local authorities have had a duty to offer direct payments. A social work assessment is necessary to establish what you need, eligibility and the amount of direct payment required.

## how can direct payments help you?

Direct payments give you more control and enable you to choose who supports you, how and when.

You can use your direct payments to pay an agency/organisation to provide a service or employ your own staff. Please refer to our leaflet called 'Direct Payments Scheme and Employment', available to download from our website [www.falkirk.gov.uk](http://www.falkirk.gov.uk) or by phoning 01324 508796.

## is there a charge for direct payments?

You will be charged/not charged the same as you would if you received a social work service.

**Direct Payments do not affect your benefits.**

## who can receive a direct payment?

- You must have had a Needs Assessment from Social Work.
- You must be able to manage, with help if you need it, the money paid to you as direct payment.
- You must have a disability and be over 16 years of age or be 65 years and assessed as needing Community Care Services.
- If you are the parent of a child with a disability you can receive a direct payment to buy services for your child.
- If you have a disability and have children you can receive direct payments to buy services for your children.
- Attorneys and Guardians with the relevant powers may be able to receive direct payments on behalf of disabled people.
- It's simple, straightforward and you can change your mind if it does not suit you. You can revert back to Social Work arranging services if that's what you prefer.
- For more information, contact your local Social Work Office (see overleaf for contact details). If you have someone in Social Work involved in your care, speak to them about it.



# Social Work offices

Please contact your local Social Work office if you need advice or assistance. The offices are open **Monday to Friday 9.00am-5.00pm**.

*Please note that sending e-mails is not secure as there is a risk that they could be intercepted and read by someone else. Please bear this in mind when sending personal information by e-mail.*

## Social Work Headquarters

Brockville  
Hope Street  
Falkirk  
FK1 5RW  
T: 01324 506400

## Hospital Social Work team (for facilitating hospital discharge)

Falkirk Royal Infirmary  
Social Work Unit (Hut 5)  
Majors Loan  
Falkirk FK1 5QE  
T: 01324 616039

## Grahamston Office

155 Grahams Road  
Falkirk  
FK2 7BQ  
T: 01324 506595  
E: grahamston.swk@falkirk.gov.uk

## Meadowbank Office (Community Care Service only)

1 Salmon Inn Road  
Polmont  
FK2 0XF  
T: 01324 503883  
E: meadowbank.swk@falkirk.gov.uk

## Laurieston Office

**(Children & Families Service only)**

1 James Street  
Laurieston  
FK2 9PZ  
T: 01324 590300  
E: laurieston.swk@falkirk.gov.uk

## Denny Office

Carronbank House  
Carronbank Crescent  
Denny FK6 6GA  
T: 01324 504160  
E: denny.swk@falkirk.gov.uk

## Grangemouth Office

Oxgang Road  
Grangemouth  
FK3 9EF  
T: 01324 504343  
E: grangemouth.swk@falkirk.gov.uk

## Stenhousemuir Office

130 King Street  
Stenhousemuir  
FK5 4HS  
T: 01324 503503  
E: larbert.swk@falkirk.gov.uk

## Bo'ness Office

Kinglass Centre  
Gauze Road  
Bo'ness EH51 9UE  
T: 01506 778668  
E: boness.swk@falkirk.gov.uk

## Camelon Office

108b Glasgow Road  
Camelon  
FK1 4HS  
T: 01324 501200  
E: camelon.swk@falkirk.gov.uk

**Emergency Duty Team** If you need an urgent Social Work Service outwith normal working hours, please phone **01786 470500**.

If you would like this information in another language, Braille, LARGE PRINT or audio, please contact your local Social Work office.

#### Polish

Jeżeli chciałbyś/chciałabyś uzyskać owe informacje w języku innym aniżeli język angielski, w języku Braille'a, w DUŻYM FORMACIE lub zapisane na kasetach audio skontaktuj się z lokalnym biurem Opieki Społecznej (social work office).

#### Lithuanian

Jeigu jūs norėtumėte gauti šią informaciją kita kalba, Brailio šriftu, stambiu šriftu ar įgarsintą, prašome susisiekti su jūsų vietiniu socialines rūpybos ofisu.

#### Arabic

إذا كنت بحاجة الى هذه المعلومات بلغة اخرى, بريل, حروف كبيرة او مسجلة صوتيا نرجوا منك الاتصال بمكتب الخدمات الاجتماعية المحلي.

#### Urdu

اگر آپ یہ معلومات دوسری زبان، بریل، بڑے حروف کی چھپائی یا آڈیو میں چاہتے ہیں تو براۓ مہربانی اپنے لوکل سوشل ورک آفس سے رابطہ کریں۔

#### Chinese

如果你希望獲得此份資料的其他語言、凸字、大號字印刷或者錄音格式，請與你附近的社會工作辦公室聯絡。

#### Punjabi

ਜੇਕਰ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਜ਼ਬਾਨ, ਬਰੇਲ, ਵੱਡੀ ਛਪਾਈ ਜਾਂ ਆਡੀਓ ਤੇ ਲੈਣਾ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਆਪਣੇ ਸਥਾਨਕ ਸੋਸ਼ਲ ਵਰਕ ਆਫਿਸ ਨਾਲ ਸੰਪਰਕ ਕਰੋ