

EE63. Digital Falkirk

The Emergency Executive considered a report by the Director of Corporate and Housing Services which presented the Digital Falkirk strategic plan for the Council and provided information on the resources which would be required to deliver on the ambitions set out in the document.

The previous Digital Strategy was approved by the Executive in May 2019. Since then, significant work had been undertaken to fully capture Council wide ambitions for digital. More recently, the Covid-19 pandemic had demonstrated the vital importance of digital technology in maintaining and improving service delivery. The refreshed Digital Falkirk strategic plan set out in more detail digital priorities and specific ambitions that would allow delivery of flexible, responsive, and accessible services to communities.

During lockdown, the crucial importance of digital services had been highlighted. Many services had moved to an online delivery model through necessity, and a significant proportion of employees had been digitally enabled to maintain service delivery by working from home. Prior to the school summer holidays, c.3,200 employees self-reported as working from home. The plan built on the momentum that had gathered and lessons that had been learned to define a vision of what Digital Falkirk would look like in a post pandemic world. A series of capital bids would be submitted in the Capital Programme report for consideration by Council on 30 September 2020.

Decision

The Emergency Executive:-

- (1) agreed the Digital Falkirk strategic plan set out in appendix one to the report;**
- (2) noted the importance of Digital Falkirk to deliver on Council priorities, and**
- (3) noted that implementation of the Digital Falkirk plan required significant capital investment in digital infrastructure as detailed in section 6.1 of the report, and that this would be presented as part of the Capital Programme submitted to Council on 30 September.**