## Levels of Risk / Priority

CRITICAL(1)	SUBSTANTIAL(2)	MODERATE(3)	LOW(4)		
(High)		(Medium / Preventative)	(Low/ Preventative)		
Risks relating to neglect or physical or mental health					
Major health problems which cause life threatening harm or danger to client or others.  In line with current policy Falkirk Council would always meet the needs of individuals in this category	Significant health problems which cause significant risks of harm or danger to client or others.  In line with current policy Falkirk Council would continue to meet the needs of individuals in this category	Some health problems indicating some risk to independence and/or intermittent distress, potential to maintain health with minimum interventions.  Services would only be provided if there was a clear assessment that service provision would prevent a service user deteriorating to the point where they entered the high risk categories.  Limits would be placed on the levels of service which would be provided	Few health problems indicating low risk to independence, potential to maintain health with minimum interventions  Services would not be provided directly by Falkirk Council, however, service users would be signposted to other organisations for support		
Serious abuse or neglect has occurred or is strongly suspected and client needs protective intervention by social care services (includes financial abuse and discrimination).  Falkirk Council offers a wide range of support to individuals in this category ranging from extensive learning disability and mental health services to council run residential care services. This would continue	Abuse or neglect has occurred or is strongly suspected (includes financial abuse and discrimination).  Falkirk Council would continue to offer services to individuals in this area. We have a strong commitment to protecting are vulnerable adults and older people in particular and this would not change	Vulnerable person need to raise their awareness to potential risks of abuse.  Service provision would be more limited and may consist of advice and guidance. Systems would be in place to ensure that people were reviewed periodically to ensure that risks had not escalated	Preventive measures including reminders to minimise potential risk of abuse.  This area of work would be promoted through interagency approaches to adult protection		

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(High)		(Medium / Preventative)	(Low/ Preventative)		
Risks relating to personal care /domestic routines /home environment					
Unable to do vital or most aspects of personal care causing a major harm or danger to client or others or major risks to independence.	Unable to do many aspects of personal care causing significant risk of danger or harm to client or others or there are significant risks to independence.	Unable to do some aspects of personal care indicating some risk to independence.	Difficulty with one or two aspects of personal care, domestic routines and/or home environment indicating little risk to independence.		
Unable to manage the most vital or most aspects of domestic routines causing major harm or danger to client or others or major risks to independence.	Unable to manage many aspects of domestic routines causing significant risk of harm or danger to client or others or significant risk to independence.	Able to manage some aspects of domestic activities indicating some risk to independence.	Able to manage most aspects of basic domestic activities		
Extensive/complete loss of choice and control over vital aspects of home environment causing major harm or danger to client or others or there are major risks to independence.  Falkirk Council provide a range of services to individuals in this area and would continue to do so	Substantial loss of choice and control managing home environment causing a significant risk of harm or danger to client or others or a significant risk to independence.  Falkirk Council provide a range of services to individuals in this area and would continue to do so	Able to manage some aspects of home environment, leaving some risk to independence.  Services would only be provided if there was a clear assessment that service provision would prevent a service user deteriorating to the point where they entered the high risk categories.  Limits would be placed on the levels of service which would be provided	Able to manage most basic aspects of home environment  Services would not be provided directly		

CRITICAL(1)	SUBSTANTIAL(2)	MODERATE(3)	LOW(4)			
(High)		(Medium / Preventative)	(Low/ Preventative)			
Risks relating to participa	Risks relating to participation in community life					
Unable to sustain involvement in vital aspects of work/ education/ learning causing severe loss of independence.  Falkirk Council will	Unable to sustain involvement in many aspects of work/ education/ learning causing a significant risk to losing independence.  Falkirk Council will	Unable to manage several aspects of involvement in work/ learning /education and this will, in the foreseeable future, pose a risk to independence.  Falkirk Council will sign	Has difficulty undertaking one or two aspects of work/learning / education / family and/or social networks indicating little risk to independence.			
continue to offer services to individuals in this category, where no alternative forms of support are available	continue to offer services to individuals in this category, where no alternative forms of support are available	post individuals to community organisations that will assist them	Falkirk Council will sign post individuals to community organisations that will assist them			
Unable to sustain involvement in vital or most aspects of family /social roles and responsibilities and social contact causing severe loss of independence.  Falkirk Council will assist individuals to maintain family life and social connections	Unable to sustain involvement in many aspects of family /social roles and responsibilities and social contact causing significant distress and/or risk to independence.  Falkirk Council will assist individuals to maintain family life and social connections	Able to manage some of the aspects of family / social roles and responsibilities and social contact, that pose some risk to independence.  Falkirk Council will sign post individuals to community organisations that will assist them	Able to mange most of the aspects of family / social roles and responsibilities and social contact, that pose some risk to independence.  Falkirk Council would signpost individuals in this category to other agencies who can assist			
Risk relating to carers	<u> </u>					
Carer has major physical/mental health difficulties due to the impact of their role as a carer causing life threatening harm or danger to themselves or others.	Carer has significant physical / mental health difficulties due to the impact of their role as a carer causing significant risk of harm or danger to themselves or others.	Carer able to manage some aspects of the caring / family / domestic / social roles. Potential risk to breakdown of their own health identified.	Carer able to manage most aspects; has difficulty undertaking one or two aspects of their caring / domestic role but with low risk.			
There is a complete breakdown in the relationship between client and carer and carer is unable to continue	There is a significant risk of breakdown in the relationship between client and carer and carer is unable to sustain many	Relationship maintained although at times under strain between client and carer/ limiting some	Relationship maintained between client and carer by limiting aspects of the caring role.			

CRITICAL(1)	SUBSTANTIAL(2)	MODERATE(3)	LOW(4)
(High)		(Medium / Preventative)	(Low/ Preventative)
caring or has difficulty sustaining vital or most aspects of their caring role.	aspects of their caring role.	aspects of the caring role.	
Carer is unable to manage vital or most aspects of their caring / family / work / domestic / social roles and responsibilities.	Carer is unable to manage many aspects of their caring / family / work / domestic / social roles and responsibilities.	Carer is able to manage some aspects of their caring / family / work / domestic / social roles and responsibilities.	Carer is able to manage most aspects of their caring / family / work / domestic / social roles and responsibilities.
Falkirk Council would continue to offer support to carers in this category. Many carers require active respite and personal support in their own right and as a council we would continue to support individuals under this much pressure and stress	Falkirk Council would continue to offer support to individuals carers in this category	Falkirk Council would support carer organisations to provide services to carers in this category	Falkirk Council would support carer organisations to provide services to carers in this category