FALKIRK COUNCIL

Subject:STRATEGIC JOINT COMMISSIONING PLAN: SERVICES FOR
OLDER PEOPLE 2014-2017Meeting:EXECUTIVEDate:14 JANUARY 2014Author:DIRECTOR OF CORPORATE AND NEIGHBOURHOOD SERVICES

1. INTRODUCTION

1.1 The purpose of this report is to present Members with the Strategic Joint Commissioning Plan for Services for Older People (JCP), which has been prepared by a range of partners and led by Falkirk Council, and the report of the consultation process. The consultation report and JCP shown as Appendix 1 in this report. The partners involved in the development of this plan include, Falkirk Council, NHS Forth Valley, CVS Falkirk & District and Scottish Care. While this is not a formal partnership, for the sake of this report this collective of agencies will be referred to as 'The Partnership.'

2. BACKGROUND

- 2.1 As part of its Reshaping Care for Older People and associated change programme, the Scottish Government required all health and social care partnerships to produce a JCP, setting out a 3 year plan for service development. The initial draft JCP and Partnership Position Statement was submitted to the Scottish Government on 1 March 2013.
- 2.2 Since the 1 March 2013, The Partnership has undertaken a formal consultation of the JCP, within the Falkirk Council area and simultaneously, the Joint Improvement Team (JIT), on behalf of the Scottish Government, has reviewed all JCPs and Position Statements from across Scotland. The revised JCP has been developed with all feedback. Supporting documents, for example detailed demographics and disease prevalence information is available as background documentation.

3. JCP OVERVIEW

- 3.1 The overall vision contained within is "to enable older people in Falkirk Council area to live full and positive lives in their own homes or when this is not possible within homely settings within supportive communities."
- 3.2 The JCP has been developed to align and take forward the Single Outcome Agreement, with all priorities and actions contributing towards the strategic outcomes. Due to the significant development and consultation period involved in forming the JCP, the plan will be relevant to the period 2014-2017. In addition, the JCP also recognises emerging

legislative requirements and policy, for example Integration of Health and Social Care, Self Directed Support (Scotland) Bill and the Community Engagement and Renewal Bill.

- 3.3 The basic structure of the JCP reflects the Reshaping Care Pathway. The Pathway groups services under headings; Preventative and Anticipatory Care, Proactive Care at Home, Effective Care at Times of Transition and Residential and Hospital Care. There is also an additional heading called enablers, which describes the framework being developed to support service development and delivery e.g. Performance Management & Workforce Development. The JCP sets out:
 - Our vision for Falkirk as a place to live well;
 - Why change is necessary;
 - What people told us about the supports and services that are important;
 - The policy and planning context; and
 - Our priorities and how we will action these.
- 3.4 A number of the actions in the JCP are relevant to partners within the wider community planning framework, for example helping people to feel safe within communities and building links and capacity within local social enterprises. In order to progress these actions, links have been established via the Community Planning Leadership Group.

4. JCP CONSULTATION

- 4.1 During the period 4 March and 31 May 3013, the Partnership ran a consultation process regarding the JCP, which was open to all communities and agencies. Approximately 150 participants took part in 2 large events, 5 geographically based discussion groups and web and paper based questionnaires. In addition, information has been presented to various forums across the Falkirk area for example, the Community Care and Health Forum.
- 4.2 A number of key themes emerged during the process which are summarised below and have developed in more detailed in Appendix 2. The key themes are:
 - Older people should recognised as an asset to communities and not treated as a burden;
 - Agencies should work together more effectively to deliver care in a more integrated way;
 - Organisations and their staff need to develop the appropriate skills to engage with and provide care for older people their carers and families;
 - We need to develop a more person- centred approach that meets the needs of individuals; and
 - Services should share information where appropriate and ensure people are aware of what is available.
- 4.3 The final JCP has been re-drafted to reflect feedback and incorporate development points as actions within the plan. The Partnership are keen to continue to engage with communities to take forward the plan and this will be facilitated via a Communication and Engagement Plan.

5. **PERFORMANCE MANAGEMENT**

5.1 Performance against the JCP will be monitored by the officers who attend a Joint Management Group. Existing and new performance indicators are currently being established to show progress towards JCP actions and ultimately towards the SOA. Performance management will relate to the actions in the Reshaping Care Pathway headings, which focus on developing direct supports and services for older people and also the Enablers, for example workforce development, co-production and stakeholder engagement.

6. CONCLUSION

- 6.1 The Joint Strategic Commissioning Plan for Older People describes Falkirk Partnership's shared view of how care services and supports for older people, their carers and families need to change over the next 3 years (2014-2017) and beyond. The final plan following consultation and amendments is set out in appendix 2.
- 6.2 The Partnership recognises that we need to work together to provide co-ordinated care and support for older people, their carers and families living in the Falkirk area. In order to ensure that the right health, social care and housing support is available, partners within the statutory, third and independent sectors must continue to work together. The JCP provide a framework which will focus and enable partners to use resources in joined up ways.

7. **RECOMMENDATIONS**

Members are invited to:

7.1 Consider approval of the Joint Strategic Commissioning Plan for Older People 2014-2017, including priorities and actions.

DIRECTOR OF CORPORATE & NEIGHBOURHOOD SERVICES

Date: 11 December 2013 Ref: ABB0114LM Contact Name: Lesley MacArthur

LIST OF BACKGROUND PAPERS

Any person wishing to inspect the background papers listed above should telephone Falkirk 01324 506260 and ask for Lesley MacArthur.