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**FIRE AND RESCUE SERVICE**

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***Report to:*      Falkirk Council Scrutiny Committee**

**SUBJECT:**      Scottish Fire and Rescue Service, Falkirk Area,  
Quarter 2, 2013/4, Performance Report

**1.      INTRODUCTION**

- 1.1      The attached report provides an update on performance against the Local Fire and Rescue Plan 2013 for the Falkirk area during the reporting period, Quarter 2 2013-14.

**2.      PERFORMANCE REPORTING – QUARTER 2 OUTCOMES**

- 2.1      Listed below are the key objective outcomes from Quarter 2 2013-14:

**Accidental Dwelling Fires**

SFRS attended 37 Accidental Dwelling fires during this reporting period, an increase of 14 incidents when compared to the same period during 2012-13.

**Non Domestic Property Fires**

SFRS attended 21 fires in non domestic properties compared with 17 during the same period last year.

### **Deliberate Secondary Fire**

There were 121 Deliberate Secondary Fires during the reporting period, an increase of 49 from the same period last year.

### **Road Traffic Collisions**

16 Road Traffic Collisions were attended during this reporting period, an increase of 1 incident when compared with the same period during 2012-13.

### **Unwanted Fire Alarm Signals**

There were 342 Unwanted Fire Signals during this reporting period, a decrease of 15 when compared to the same period during 2012-13.

- 2.2 Detailed information on the key objective outcomes and SFRS prevention, protection and response activities in the reporting period are detailed in the attached report.

## **3. RECOMMENDATION**

- 3.1 Falikirk Council Scrutiny Committee is invited to:

Consider and make any comment in relation to the performance report for Quarter 2 2013-14.

**Gary Laing**  
**Local Senior Officer**  
**Falkirk and West Lothian**  
**January 2013**



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for Falkirk

[www.firescotland.gov.uk](http://www.firescotland.gov.uk)

**Quarter 2 2013/14 1<sup>st</sup> July – 30<sup>th</sup> Sept**

## INTRODUCTION

This performance report provides information on our prevention, protection and operational response activities within the Falkirk area over the 2nd Quarter of 2013/14.

The Scottish Government provides an overarching vision for public services. This vision is supported by 16 National Outcomes which demonstrate commitment to creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable growth. The Scottish Fire and Rescue Service (SFRS) can make a significant contribution to improving these outcomes for Falkirk by contributing to the Community Planning arrangements across the area.

The priorities contained within the Falkirk Local Fire plan reflect the Falkirk Area Strategic Community Plan 2010-2015 and the Falkirk Community Safety Partnership Strategic Assessment 2011-2014 which include a range of priorities focused on delivering improved outcomes. The key themes which this plan contributes to are;

- \* Safer Communities,
- \* Growing Business and Prosperous People,
- \* Young People Who Are Confident and successful.

The national priorities for the SFRS are set out in the Fire and Rescue Framework for Scotland and the SFRS Strategic Plan outlines how the SFRS will deliver against these priorities and the outcomes against which this delivery can be measured.

The aims of the local Fire & Rescue Service in the area is to reduce fire deaths throughout the Falkirk area and to reduce injuries from fire and other emergencies in the community. We aim to achieve this by working in partnership, being pro-active and targeting our prevention and protection activities to where they are required, based on evidence.

Within the Local Fire and Rescue Plan 2013-14 for Falkirk, **five** objectives for the local Fire and Rescue Service to work towards, have been identified;

### **Objective 1: Reduction of Accidental Dwelling Fires**

- **Reduce the number of fire casualties**

### **Objective 2: Reduction of Fires in Non- Domestic Properties**

### **Objective 3: Reduction of Deliberate Fires**

### **Objective 4: Reduction in Road Traffic Collisions (RTC's)**

- **Reduce the number of persons killed or seriously injured in RTC's**

### **Objective 5: Reduction in Unwanted Fire Alarm Signals**

## **QUARTER 2 OUTPUT**

### **Accidental Dwelling Fires**

There were 37 Accidental Dwelling fires during this reporting period, an increase of 14 incidents when compared to the same period during 2012-13.

### **Non Domestic Property Fires**

There were 21 fires in non domestic properties compared with 17 during the same period last year.

### **Deliberate Secondary Fires**

There were 121 Deliberate Secondary Fires during the reporting period, an increase of 49 from the same period last year.

### **Road Traffic Collisions**

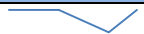



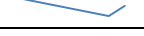

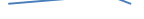
16 Road Traffic Collisions were attended during this reporting period, an increase of 1 incident when compared with the same period during 2012-13.

### **Unwanted Fire Alarm Signals**

There were 342 Unwanted Fire Signals during this reporting period, a decrease of 15 when compared to the same period during 2012-13.

Note:- Data representative of 24<sup>th</sup> October 2013

## INCIDENT ACTIVITY OVERVIEW

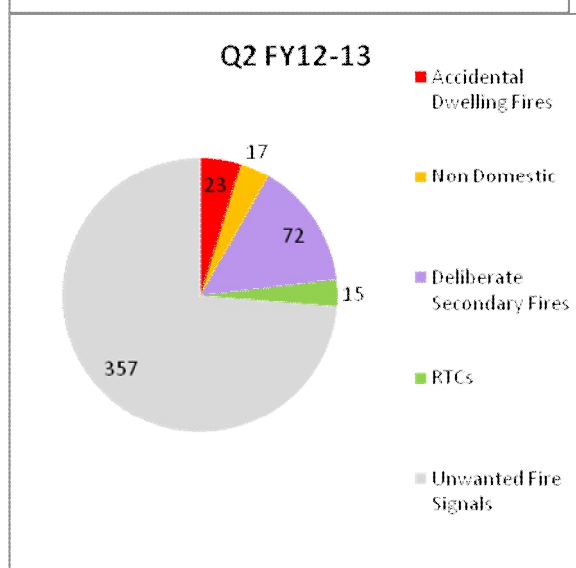
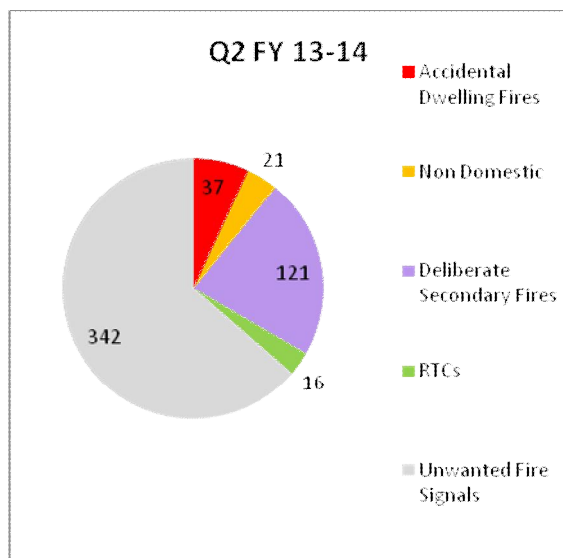
Key Performance Indicator	2010/11	2011/12	2012/13	2013/14	Q2 History
All accidental dwelling fires	28	28	23	37	
Non domestic property fires	13	15	17	21	
All deliberate 'other' building fires	4	7	9	7	
All accidental 'other' building fires	9	8	8	14	
All deliberate secondary fires	152	96	72	121	
Special Services - Road traffic collisions	11	12	15	16	
False Alarms	333	347	357	342	

**RAG rating:** Based on change when compared to same reporting period during 2012-13. Red = Increase, Amber = Equal, Green = Decrease.

The charts below illustrate the Incident Activity for Quarter 2 2013-14 benchmarked against the same period last year.

Financial Year 2013-14

Financial Year 2012-13



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## Section 1

### OBJECTIVE ONE: TO REDUCE THE OCCURRENCE OF ACCIDENTAL DWELLING FIRES

#### Accidental Dwelling Fires

*Definition: Building occupied by households, excluding hotels, hostels and residential institutions. In 2000, the definition of a dwelling was widened to include any non-permanent structure used solely as a dwelling, such as caravans, houseboats etc. Caravans, boats etc. not used as a permanent dwelling are shown according to the type of property. Accidental includes fires where the cause was not known or unspecified.*

Q2 ward ave. for Falkirk - 4	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Bo'ness and Blackness	3	1	2	2	6	
Bonnybridge and Larbert	1	0	4	1	5	
Carse, Kinnaird and Tryst	1	1	2	3	3	
Denny and Banknock	3	4	3	2	1	
Falkirk North	9	8	3	5	5	
Falkirk South	1	4	5	3	6	
Grangemouth	2	5	3	4	8	
Lower Braes	1	2	2	1	1	
Upper Braes	0	3	4	2	2	

\*Figures indicated in **RED** are above the average for all wards

Chief Fire Officer Association (Scotland) Community Fire Safety Assessment 2010 (CFSA) applies a societal cost of £25,500 per incident.

There were 37 Accidental Dwelling fires during this reporting period, an increase of 14 incidents when compared to the same period during 2012-13.

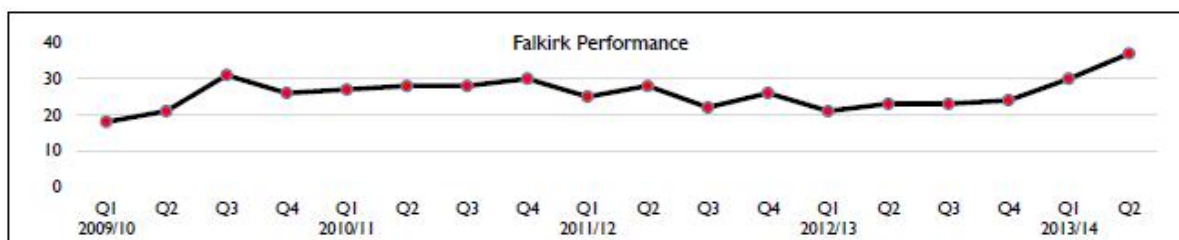
#### Action:

The main focus of the SFRS's preventative activity in relation the accidental dwelling fires continues to be the proactive delivery of the Home Safety Visit programme throughout the Falkirk area.

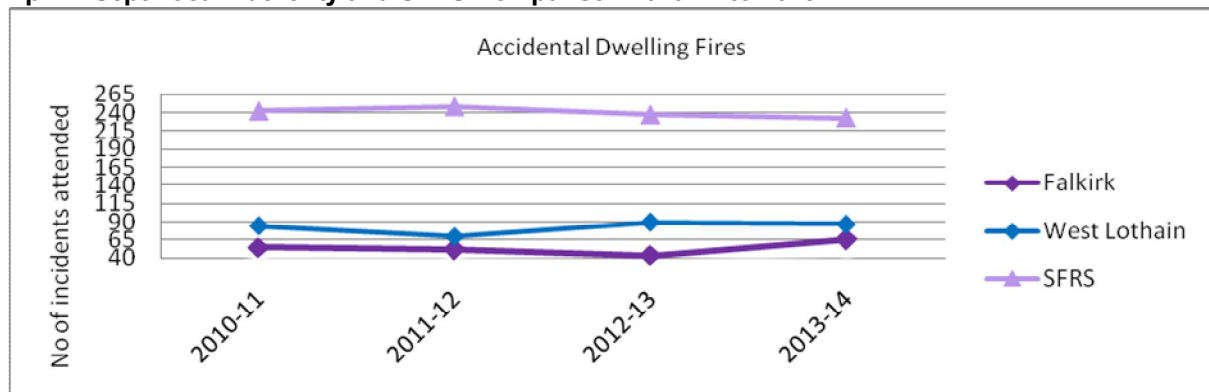
Analytical information gathered by the SFRS relating to accidental dwelling fire 'hotspots' informs the reactive delivery of the Home Safety Visit programme to promote community reassurance.

The agreed implementation of the Falkirk CPP safety group led by the SFRS shall focus on all aspects of safety in the community. The main objective is to enable all relevant partners to contribute and drive innovative initiatives based on evidence and realistic outcomes.

#### 2009-10 to 2013-14 Trend Line



## April – Sept Local Authority and SFRS Comparison 2010-11 to 2013-14



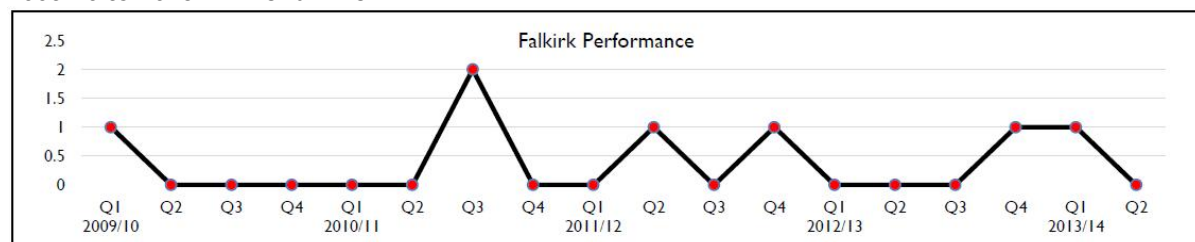
Note: The SFRS figure requires a multiplication factor of 10

## Reduce the number of Fire Fatalities as a direct result of Accident Dwelling Fires

*Definition: A person whose death is attributed to a fire is counted as a fatality even if the death occurred weeks or months later.*

There was 0 fatalities from accidental dwelling fires during this reporting period.

## 2009-10 to 2013-14 Trend Line



Economic cost of fire (Department of Communities and Local Government) model attributes a cost of £1,546,688 per fatality.

Fatal Fire Case Conferences Held: 0

## Non-Fatal Fire Casualties as a result of Accidental Dwelling Fires

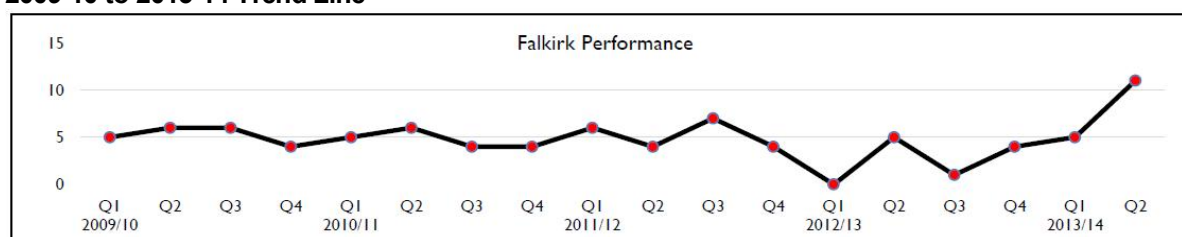
*Definition: Total number of non-fatal casualties, injured as a direct result of a fire attended by the service. Includes those who received first aid at the scene and those who were recommended to go for a precautionary check. Does not include injuries to fire service personnel.*

Q2 ward ave. for Falkirk - I	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Bo'ness and Blackness	2	0	0	0	2	
Bonnybridge and Larbert	0	0	0	0	3	
Carse, Kinnaird and Tryst	0	0	3	0	4	
Denny and Banknock	2	0	1	0	0	
Falkirk North	2	4	0	1	0	
Falkirk South	0	0	0	0	1	
Grangemouth	0	2	0	0	1	
Lower Braes	0	0	0	0	0	
Upper Braes	0	0	0	4	0	

Costs attributed are: Burns injury - £174,354; Smoke/fumes injury - £44,019; Precautionary check-up /other - £574 (source: DCLG)

There were 11 people injured as a result of being involved in an Accidental Dwelling Fire during this reporting period, an increase of 6 when compared against the same reporting period during 2012-13.

### 2009-10 to 2013-14 Trend Line



## Section 2

### OBJECTIVE 2: TO REDUCE THE OCCURANCE OF FIRES IN NON – DOMESTIC PROPERTIES

#### Non Domestic Properties

*Definition: These are fires identified as deliberate other building fires or accidental other fires.*

There were 21 Non domestic property fires during this reporting period, an increase of 4 incidents when compared with the same period during 2012-13.

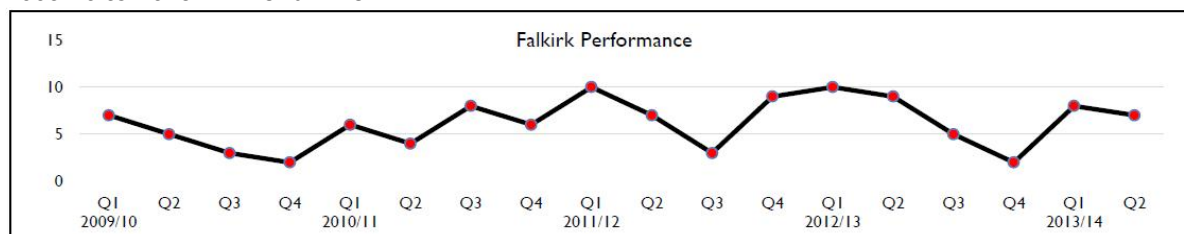
#### All Deliberate Other Building Fires

Q2 ward ave. for Falkirk - 1	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Bo'ness and Blackness	1	0	2	2	0	
Bonnybridge and Larbert	0	1	0	0	0	
Carse, Kinnaird and Tryst	0	0	0	0	0	
Denny and Banknock	0	0	1	0	1	
Falkirk North	1	1	0	1	2	
Falkirk South	0	1	0	0	0	
Grangemouth	0	0	2	1	0	
Lower Braes	1	0	1	5	4	
Upper Braes	2	1	1	0	0	

#### Action:

Incidents that have occurred within premises falling under the Fire (Safety) Scotland Regulations 2006 receive a Post Fire Audit. Incidents that are identified as having being started deliberately are reported to the Police for further investigation.

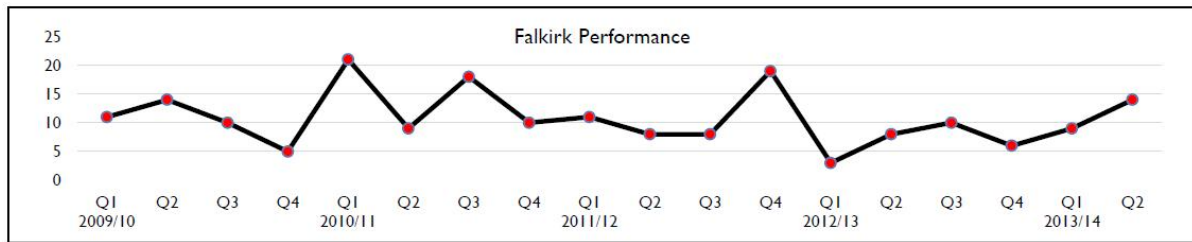
#### 2009-10 to 2013-14 Trend Line



#### All Accidental Other Building Fires

Q2 ward ave. for Falkirk - 2	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Bo'ness and Blackness	1	0	1	0	2	
Bonnybridge and Larbert	0	0	0	2	0	
Carse, Kinnaird and Tryst	0	4	1	0	0	
Denny and Banknock	4	1	0	1	2	
Falkirk North	4	2	3	3	4	
Falkirk South	2	1	1	1	1	
Grangemouth	2	1	2	1	3	
Lower Braes	1	0	0	0	2	
Upper Braes	0	0	0	0	0	

### 2009-10 to 2013-14 Trend Line



## Section 3

### OBJECTIVE 3: TO REDUCE THE OCCURANCE OF DELIBERATE FIRES

#### TO REDUCE THE OCCURRENCE OF DELIBERATE SECONDARY FIRES AND ASSOCIATED ANTI-SOCIAL BEHAVIOUR

##### Deliberate Secondary Fires

*Definition: Fires that were not in primary fire locations, not chimney fires and did not involve casualties or rescues and where the cause/motive was determined to be deliberate.*

Q2 ward ave. for Falkirk - 13	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Bo'ness and Blackness	44	35	12	20	16	
Bonnybridge and Larbert	6	11	3	4	8	
Carse, Kinnaird and Tryst	2	3	9	1	9	
Denny and Banknock	8	14	9	4	8	
Falkirk North	21	33	15	9	37	
Falkirk South	18	17	20	9	15	
Grangemouth	17	9	7	8	5	
Lower Braes	5	18	10	12	4	
Upper Braes	9	12	11	5	19	

Societal costs are given at £2,080 per incident as per CFSA

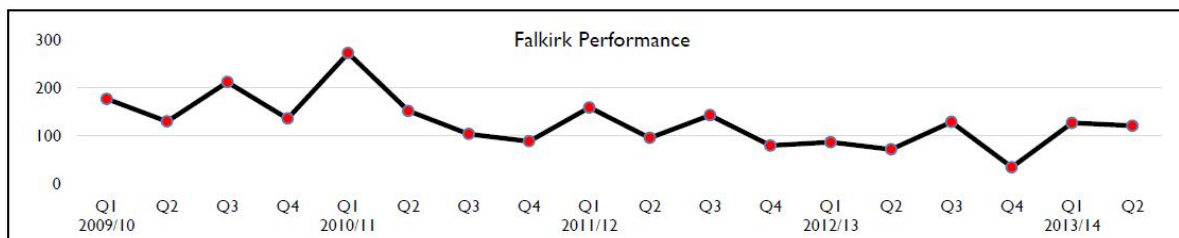
There were 121 Deliberate Secondary fires during this reporting period, an increase of 49 incidents when compared to the same period during 2012-13.

##### Action:

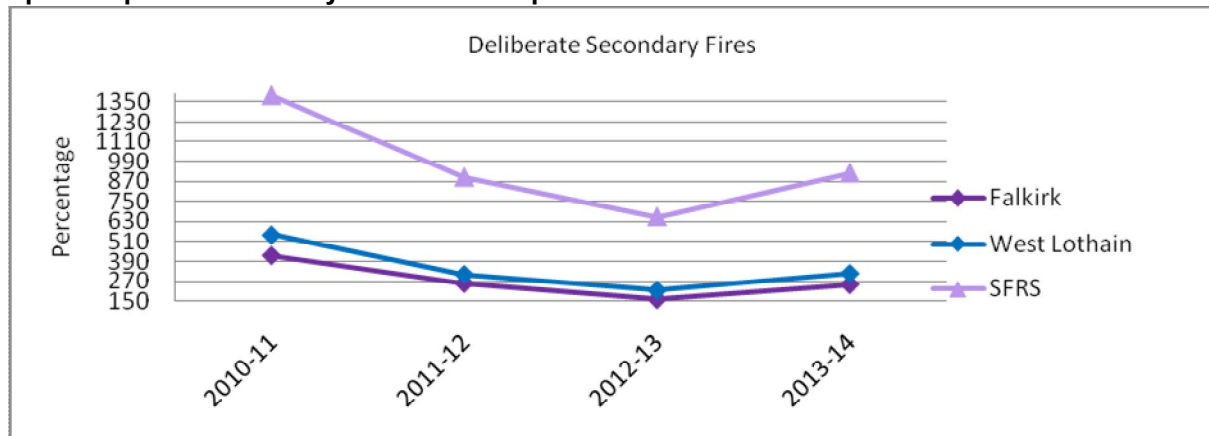
The provision of diversionary programmes within Falkirk and SFRS involvement in multi-agency tasking in relation to Anti-social Behaviour, contributes to the reduction of Anti-social Behaviour related fires which generally fall into the category of Deliberate Secondary fires.

The introduction of the proactive initiative derived from the monthly CPP Tasking group, which focuses on emerging threats provided direct action from partner agencies to increase patrols to known areas of secondary fires, leaflet drops to nearby schools ensures resources are being committed to local hot spots to prevent and reduce future incidents.

##### 2009-10 to 2013-14 Trend Line



#### April – Sept Local Authority and SFRS Comparison 2010-11 to 2013-14



Note: The SFRS figure requires a multiplication factor of 10

## Section 4

### OBJECTIVE 4: TO REDUCE THE OCCURANCE OF ROAD TRAFFIC COLLISIONS

- Reduce the number of persons killed or seriously injured in RTC's

#### Road Traffic Collisions

*Definition: When a road vehicle collides with another vehicle, pedestrian, animal, road debris, or other stationary obstruction, such as a tree or utility pole.*

Q2 ward ave. for Falkirk - 2	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Bo'ness and Blackness	2	0	4	2	4	
Bonnybridge and Larbert	2	2	5	4	2	
Carse, Kinnaird and Tryst	3	1	0	2	1	
Denny and Banknock	3	3	0	3	3	
Falkirk North	2	0	2	2	2	
Falkirk South	1	0	0	1	1	
Grangemouth	1	3	0	0	0	
Lower Braes	3	1	1	1	1	
Upper Braes	1	1	0	0	2	

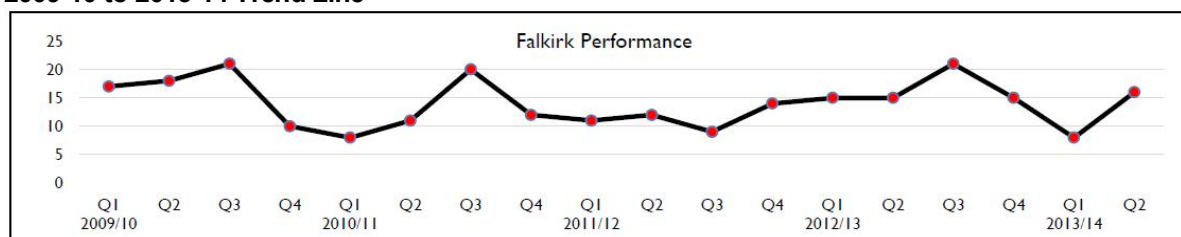
Societal costs are given at £2,080 per incident as per CFSA.

The SFRS attended 16 Road Traffic Collisions during this reporting period, an increase of 1 incident when compared with the same period during 2012-13.

#### Action:

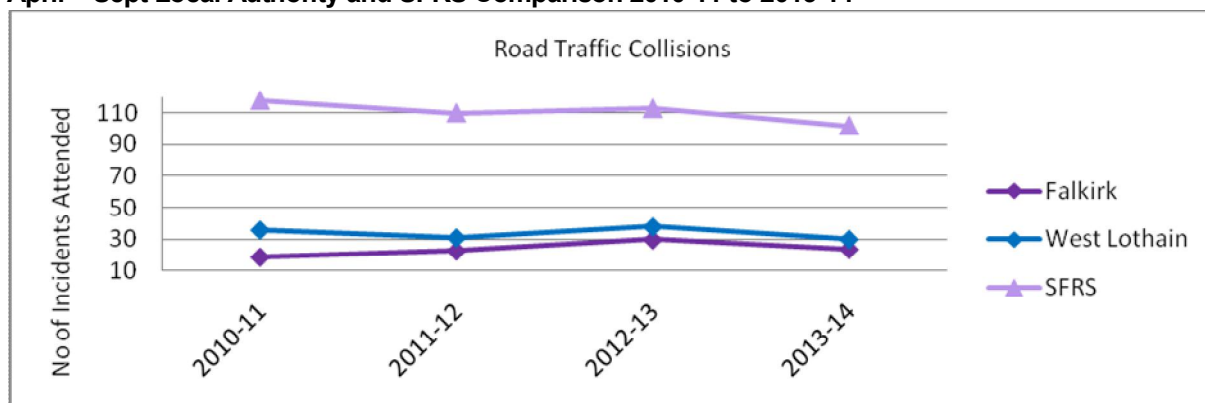
The SFRS is a member of a multi-agency approach to reducing Road Traffic Collision's and the associated casualties and fatalities. The continued delivery of the Safe Drive Stay Alive programme targeting young people is an excellent partnership approach to reducing road traffic collisions

#### 2009-10 to 2013-14 Trend Line





## April – Sept Local Authority and SFRS Comparison 2010-11 to 2013-14



Note: The SFRS figure requires a multiplication factor of 10

## Section 5

### OBJECTIVE 5: REDUCE THE OCCURANCES OF UNWANTED FIRE ALARM SIGNALS

#### Unwanted Fire Signals

*Definition: Where the FRS attends a location believing there to be a fire incident, but on arrival discovers that no such incident exists, or existed.*

Q2 ward ave. for Falkirk - 38	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Bo'ness and Blackness	26	25	29	12	18	
Bonnybridge and Larbert	23	60	84	86	89	
Carse, Kinnaid and Tryst	41	28	31	34	21	
Denny and Banknock	19	17	18	16	19	
Falkirk North	65	65	64	87	82	
Falkirk South	43	49	35	37	28	
Grangemouth	36	21	37	26	20	
Lower Braes	40	33	40	46	46	
Upper Braes	14	35	9	13	19	

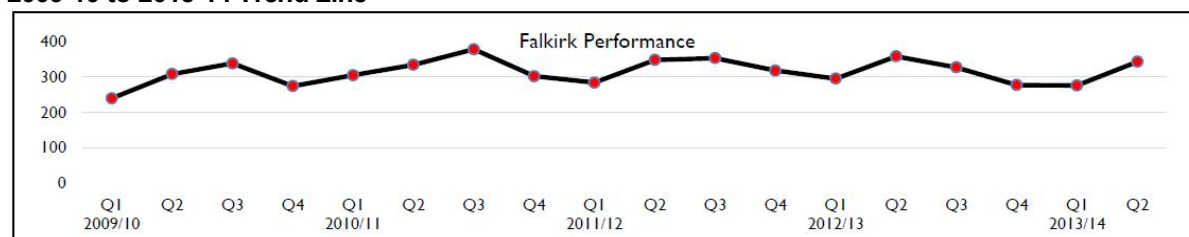
Societal costs are given at £848 per incident as per DCLG

There were 342 Unwanted Fire Signals during this reporting period, a decrease of 15 when compared to the same period during 2012-13.

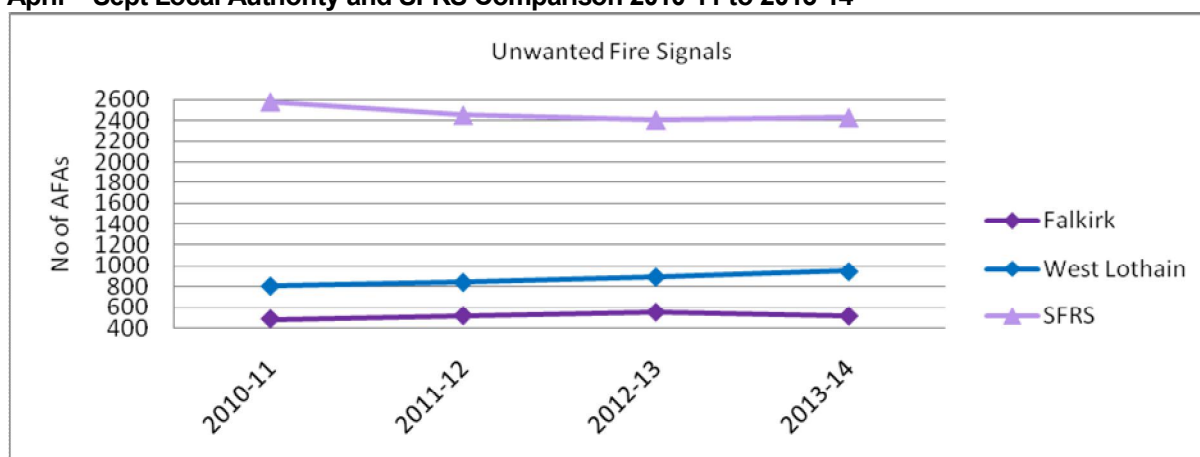
#### Action:

The FRS work with owners of repeat Unwanted Fire Signals to reduce the occurrence of these types of incident. We monitor and identify high activity and are actively working with the top two offenders.

#### 2009-10 to 2013-14 Trend Line



## April – Sept Local Authority and SFRS Comparison 2010-11 to 2013-14



Note: The SFRS figure requires a multiplication factor of 10

## Section 6

### ADDITIONAL INFORMATION

#### Special Service (including RTC)

*Definition: Non-fire incidents which require the attendance of an appliance or officer and include: flooding, rescues of persons, making safe, rtc's etc.*

Q2 ward ave. for Falkirk - 8	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Bo'ness and Blackness	3	5	7	15	12	
Bonnybridge and Larbert	6	5	6	7	4	
Carse, Kinnaird and Tryst	7	1	8	5	4	
Denny and Banknock	5	3	2	7	9	
Falkirk North	8	8	16	11	16	
Falkirk South	7	8	3	7	5	
Grangemouth	6	5	7	1	7	
Lower Braes	7	8	12	3	6	
Upper Braes	3	2	5	3	7	

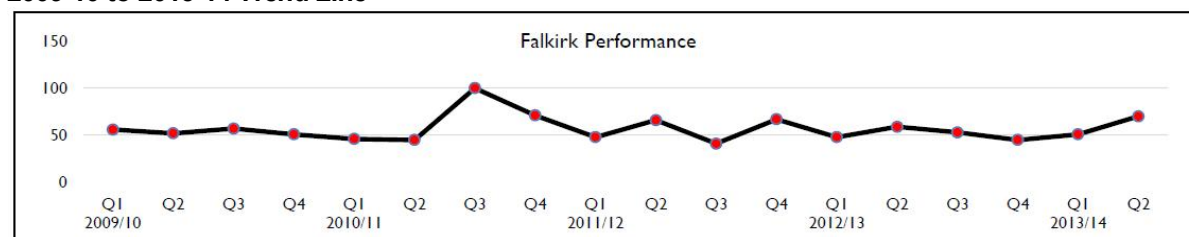
Societal costs are given at £2080 per incident as per CFSA

The FRS attended 70 Special Service incidents in total during this reporting period, an increase of 11 incidents when compared with the same period during 2012-13.

#### Action:

These incidents types are continually monitored and if trends are identified preventative activity is instigated. Currently there are no significant trends with regards the incidents that are being reported upon.

#### 2009-10 to 2013-14 Trend Line



## Violence to Crews

*Definition: Incidents where it has been recorded that there was an attack on FRS personnel travelling to/from or at the incident.*

Attack methods are many and varied ranging from verbal abuse to the use of missiles and weapons. The FRS has a zero tolerance approach to attacks on operational crews.

There was 1 incident of verbal abuse recorded for this quarter, in the Bo'ness & Blackness Ward as opposed to 0 for the same reporting period last year.

**Action:** Fire crews to continue to be vigilant on approach and whilst in attendance at incidents involving crowds, the performance of a dynamic risk assessment is the foundation of our operational procedure to ensure the safety of our crews.

## Incidents involving alcohol or drugs

*Definition: Incidents where it is suspected that Drugs/Alcohol were a contributory factor in the fire.*

Suspected Under the Influence Drugs/Alcohol	2012/13		2013/14	
	Q2		Q2	Total to date for yr.
Bo'ness & Blackness Ward	0	1	1	1
Bonnybridge & Larbert Ward	0	0	2	3
Carse, Kinnaid and Tryst Ward	0	0	0	0
Denny & Banknock Ward	0	0	1	3
Falkirk North Ward	3	5	4	9
Falkirk South Ward	0	0	0	1
Grangemouth Ward	0	0	5	5
Lower Braes Ward	0	0	0	0
Upper Braes Ward	0	0	0	1

Drugs/Alcohol has been identified as a contributory factor in a number of serious injury/fatal fires due to the affect that it has upon the occupant's ability to react appropriately in a fire situation.

The table above shows that there has been an increase within this category, from 3 in the same reporting period of 2012-13 to 13 in this period.

**Action:** We shall identify opportunities to invite our partners to case conferences to mitigate future incidents and to ensure vulnerable people are supported.

## Smoking Related Incidents

*Definition: Incidents where it has been recorded that the source of ignition is Smoking Related.*

	2012/13		2013/14	
Smoking Related Incidents	Q2		Q2	Total to date for yr.
Bo'ness & Blackness Ward	1	1	0	2
Bonnybridge & Larbert Ward	0	0	2	2
Carse, Kinnaird and Tryst Ward	1	3	1	2
Denny & Banknock Ward	1	1	0	2
Falkirk North Ward	4	7	0	2
Falkirk South Ward	1	1	1	1
Grangemouth Ward	0	0	0	1
Lower Braes Ward	3	4	1	2
Upper Braes Ward	1	2	2	2

Smoking has been identified as the ignition source in a number of serious injury/fatal fires. There has been a decrease of 5 smoking related fires during this reporting period when compared to the same period during 2012-13.

**Action:** The Service continues to work with partner agencies to develop Home Fire Safety Visits referral streams and to ensure that premises that are known to have occupiers that are at risk from fire as a result of smokers materials are proactively targeted in order to offer a Home Fire Safety Visits and to ensure that such premises have a working smoke detector.

## Section 7

### PREVENTATIVE ACTIVITIES

#### Fire Protection: Non-Domestic premises audits

*Definition: Audits carried out in premises other than Dwellings under the Fire (Safety) Scotland Regulations 2006*

FSEC	Premises Type	Number of premises in area as of 31March 2013	Number of premises in area targeted for planned audit 2013-14	Number of targeted planned audits conducted in reporting period	Total number planned audits conducted in reporting period	Number of premises status changed	Cumulative planned audits 1st April Year to Date	Percentage of targeted planned audits 1st April Year to Date	FSEC Relative Risk Profile of Area premises as AT CLOSE OF REPORTING PERIOD							Premises Opening	NOTES
									Well below average (relative task less than or equal to 3)	average (relative task greater than 3 and less than or	(relative risk is greater than 4 and less than or equal to 5)	Average (relative task greater than 5 and less than or	Well Above Average (relative risk greater than 6)	Closing number of premises in Area			
A	Hospital	6	6	1	2		3	50.0%				2					
B	Carehome	47	47	10	12		21	44.6%				12					
C	House of multiple occupation (HMO) Tenement	64	64	9	12	2	27	42.1%	1	1		10					
D	Dwellings	0	0														
E	Hostels	1	1					0.0%									
F	Hotels	54	54	12	14	2	34	62.9%			2	12					
G	House converted to Flat	0	0														
H	Other sleeping accommodation	1	1					0.0%									
J	Further Education	2	0														
K	Public Building	32	2	2	2		6	300.0%				2					
L	Licensed Premises	307	49	3	18	1	26	53.0%		7	7	4					
M	Schools	127	7	1	2		4	57.1%				2					
N	Shops	1064	30	3	5		8	26.6%	1	1	1	2					
P	Other premises open to public	167	12	3	1		6	50.0%				1					
R	Factories & Warehouses	330	45	2	5	1	9	20.0%		1	4						
S	Offices	635	12	2	2	1	2	10.0%			1	1					
T	Other Workplace	52	5	1	1		1	20.0%				1					
	Total	2889	335	49	76	7	147	44.0%	2	10	15	49	0	0			

The focus of planned audits within Falkirk continues to be Care Homes, Houses of Multiple Occupancy, Hostels and Hotels.

## Community Engagement

### Talks and Visits

*Definition: Fire Safety education given to schoolchildren and the wider community*

These figures reflect some of the front line Falkirk operational community activity within a variety of areas including community events including school and nursery visits.

#### COMMUNITY SAFETY: COMMUNITY ENGAGEMENT ACTIVITY

QUARTER 2 2013: 1<sup>st</sup> July – 30<sup>th</sup> Sept

ACTIVITY	FALKIRK
Pre School Visits (No. of Schools visited)	13
Primary Schools Visits	11
Secondary School Visits	0
Enhanced Home Safety Visits	16
Firesetters Intervention Programme (No. of sessions with youths)	0
Community Engagement Events	42
Vulnerable Person Referrals	2

### Home Safety Visit Programme

The Home Fire Safety Visit programme is a key component of the Scottish Fire and Rescues Service's prevention strategy aimed at reducing then number accidental dwelling fires and the associated casualties and fatalities

*Definition:*

Full HFSV including advice and alarm installations

The FRS must have entered the householder premises to carry out a full home fire safety visit. Where there is no fully functional smoke detector, or if existing detector has been incorrectly sited, a smoke detector is installed by the Fire Service.

Each premise is allocated an initial risk rating following the completion of the pre-visit questionnaire. Premises are rated as High, Medium or Low. The total number of completed Home Fire Safety Visits has been broken down into risk rating.

	High	Medium	Low	Total
Full HFSV	219	165	78	462
Number of Detectors fitted	93	102	37	232

The Home Safety Visit programme continues to reduce risk in the community by making people safer in their homes.

## **Partnership Working**

### **Initiatives from Tasking and Coordinating Groups;**

During the period a number of intelligence led enhanced home safety visits were carried out throughout the Falkirk area. This intelligence was gathered through the monthly tasking process and close interaction with partner agencies.

In addition a number of local initiatives have been carried out in order to reduce the number of secondary fires occurring across the Falkirk area. This included proactive interaction with local youth groups, schools and voluntary organisations.