

**EX85. SCRUTINY PANEL CONCLUSIONS AND RECOMMENDATIONS:
FALKIRK CITIZENS ADVICE BUREAUX**

The Executive considered a report by the Director of Corporate and Neighbourhood Services presenting the Scrutiny Panel's conclusions and recommendations on its review of the role of Citizens Advice Bureaux in the Falkirk Council area.

Details were given on the establishment of the pilot Scrutiny Panel to review the role of Citizens Advice Bureaux in the Falkirk area, the scrutiny process undertaken and the evidence gathered through various presentations, meetings and discussions with a range of stakeholders. The report and recommendations by the Panel, which had been accepted by the Scrutiny Committee, was presented for approval.

Decision

The Executive:-

- (1) noted the process undertaken and the comments from the Citizens Advice Bureaux, and**
- (2) agreed the recommendations at paragraphs 6.1-6.6 in the report from the Scrutiny Panel.**