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***Report to:*     Falkirk Council Scrutiny Committee**

**SUBJECT:**        Scottish Fire and Rescue Service, Falkirk Area, Quarter 4, 2013/14, Performance Report.

**1.     INTRODUCTION**

- 1.1    The attached report provides an update on performance against the Local Fire and Rescue Plan 2013 for Falkirk during Quarter 4, 2013-14.

**2.     PERFORMANCE REPORTING – QUARTER 4 OUTCOMES**

- 2.1    Listed below are the Outcomes from Quarter 4, 2013-14:

**Accidental Dwelling Fires**

There were 21 Accidental Dwelling fires during this reporting period, an increase of 3 incidents when compared to the same period during 2012-13.

**Non Domestic Property Fires**

There were 13 fires in non domestic properties compared with 8 during the same period last year.

**Deliberate Secondary Fires**

There were 27 Deliberate Secondary Fires during the reporting period, a decrease of 8 from the same period last year.

## **Road Traffic Collisions**

12 Road Traffic Collisions were attended during this reporting period, a decrease of 3 incidents when compared with the same period during 2012-13.

## **Unwanted Fire Alarm Signals**

There were 244 Unwanted Fire Signals during this reporting period, a decrease of 32 when compared to the same period during 2012-13.

### **3. RECOMMENDATION**

3.1 Falikirk Council Scrutiny Committee is invited to:

Note and make any comment in relation to the performance report for Quarter 4 2013-14.

**Gary Laing  
Local Senior Officer  
Falkirk and West Lothian  
June 2014**



# Quarterly Performance Report



**SCOTTISH**  
**FIRE AND RESCUE SERVICE**  
Working together for a safer Scotland

for Falkirk

[www.firescotland.gov.uk](http://www.firescotland.gov.uk)

**Quarter 4 2013/14 1<sup>st</sup> January – 31<sup>st</sup> March**

## INTRODUCTION

This performance report provides information on our prevention, protection and operational response activities within the Falkirk area over the 4th Quarter of 2013/14.

The Scottish Government provides an overarching vision for public services. This vision is supported by 16 National Outcomes which demonstrate commitment to creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable growth. The Scottish Fire and Rescue Service (SFRS) can make a significant contribution to improving these outcomes for Falkirk by contributing to the Community Planning arrangements across the area.

The priorities contained within the Falkirk Local Fire plan reflect the Falkirk Area Strategic Community Plan 2010-2015 and the Falkirk Community Safety Partnership Strategic Assessment 2011-2014 which include a range of priorities focused on delivering improved outcomes. The key themes which this plan contributes to are;

- \* Safer Communities,
- \* Growing Business and Prosperous People,
- \* Young People Who Are Confident and successful.

The national priorities for the SFRS are set out in the Fire and Rescue Framework for Scotland and the SFRS Strategic Plan outlines how the SFRS will deliver against these priorities and the outcomes against which this delivery can be measured.

The aims of the local Fire & Rescue Service in the area is to reduce fire deaths throughout the Falkirk area and to reduce injuries from fire and other emergencies in the community. We aim to achieve this by working in partnership, being pro-active and targeting our prevention and protection activities to where they are required, based on evidence.

Within the Local Fire and Rescue Plan 2013-14 for Falkirk, **five** objectives for the local Fire and Rescue Service to work towards, have been identified;

### **Objective 1: Reduction of Accidental Dwelling Fires**

- **Reduce the number of fire fatalities and casualties**

### **Objective 2: Reduction of Fires in Non- Domestic Properties**

### **Objective 3: Reduction of Deliberate Fires**

### **Objective 4: Reduction in Road Traffic Collisions (RTC's)**

- **Reduce the number of persons killed or seriously injured in RTC's**

### **Objective 5: Reduction in Unwanted Fire Alarm Signals**

## **QUARTER 4 OUTCOMES**

### **Accidental Dwelling Fires**

There were 21 Accidental Dwelling fires during this reporting period, an decrease of 3 incidents when compared to the same period during 2012-13.

### **Fire Fatalities as a direct result of Accident Dwelling Fires**

There were 0 fatality from accidental dwelling fires during this reporting period.

### **Non-Fatal Fire Casualties as a result of Accidental Dwelling Fires**

There were 4 people injured as a result of being involved in an Accidental Dwelling Fire during this reporting period, no increase or decrease when compared against the same reporting period during 2012-13.

### **Non Domestic Property Fires**

There were 13 fires in non domestic properties compared with 8 during the same period last year.

### **Deliberate Secondary Fires**

There were 27 Deliberate Secondary Fires during the reporting period, a decrease of 8 from the same period last year.

### **Road Traffic Collisions**

12 Road Traffic Collisions were attended during this reporting period, a decrease of 3 incident when compared with the same period during 2012-13.

### **Unwanted Fire Alarm Signals**

There were 244 Unwanted Fire Signals during this reporting period, a decrease of 32 when compared to the same period during 2012-13.

Note:- Data representative of 29<sup>th</sup> April 2014

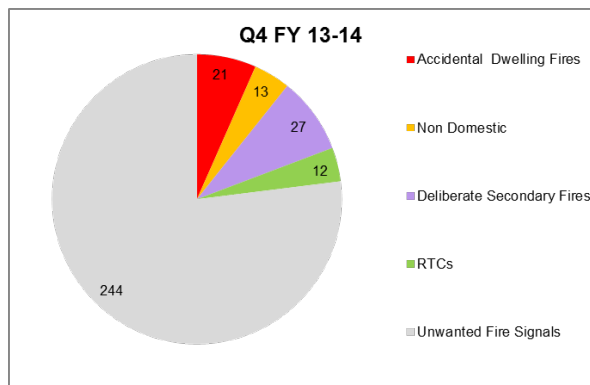
## INCIDENT ACTIVITY OVERVIEW

Key Performance Indicator	2010/11	2011/12	2012/13	2013/14	Q1 History
All accidental dwelling fires	30	26	24	21	
Non domestic property fires	16	28	8	13	
All deliberate 'other' building fires	6	9	2	3	
All accidental 'other' building fires	10	19	6	10	
All deliberate secondary fires	89	80	35	27	
Special Services - Road traffic collisions	12	14	15	12	
False Alarms	301	317	276	244	

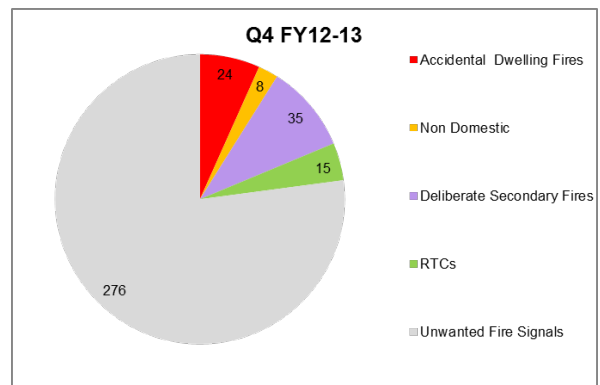
**RAG rating:** Based on change when compared to same reporting period during 2012-13. Red = Increase, Amber = Equal, Green = Decrease.

The charts below illustrate the Incident Activity for Quarter 4 2013-14 benchmarked against the same period last year.

Financial Year 2013-14



Financial Year 2012-13



## **CONTENTS**

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  - **Partnership Working**

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## Section 1

### OBJECTIVE ONE: TO REDUCE THE OCCURRENCE OF ACCIDENTAL DWELLING FIRES

#### Accidental Dwelling Fires

*Definition: Building occupied by households, excluding hotels, hostels and residential institutions. In 2000, the definition of a dwelling was widened to include any non-permanent structure used solely as a dwelling, such as caravans, houseboats etc. Caravans, boats etc. not used as a permanent dwelling are shown according to the type of property. Accidental includes fires where the cause was not known or unspecified.*

Q4 ward ave. for Falkirk - 2	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Bo'ness and Blackness	3	3	2	0	1	
Bonnybridge and Larbert	0	1	1	2	2	
Carse, Kinnaird and Tryst	4	2	4	0	1	
Denny and Banknock	5	4	1	2	0	
Falkirk North	6	3	4	4	7	
Falkirk South	1	5	3	7	7	
Grangemouth	6	6	5	4	3	
Lower Braes	0	1	2	0	0	
Upper Braes	1	5	4	5	0	

\* Figures indicated in **RED** are above the average for all wards

Chief Fire Officer Association (Scotland) Community Fire Safety Assessment 2010 (CFSA) applies a societal cost of £25,500 per incident.

There were 21 Accidental Dwelling fires during this reporting period, a decrease of 3 incidents when compared to the same period during 2012-13.

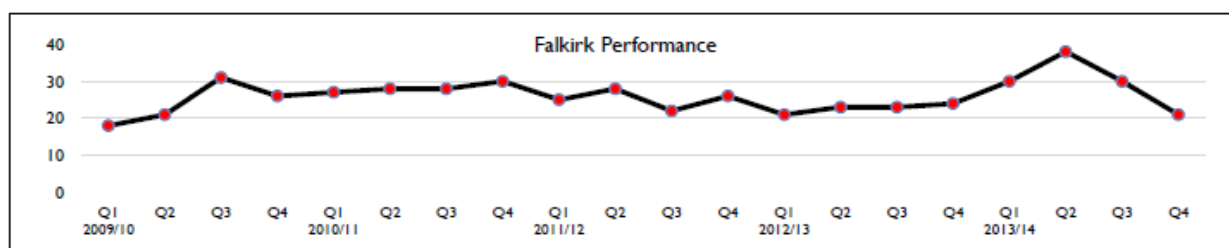
#### Action:

The main focus of the SFRS's preventative activity in relation the accidental dwelling fires continues to be the proactive delivery of the Home Safety Visit programme throughout the Falkirk area.

Analytical information gathered by the SFRS relating to accidental dwelling fire 'hotspots' informs the reactive delivery of the Home Safety Visit programme to promote community reassurance.

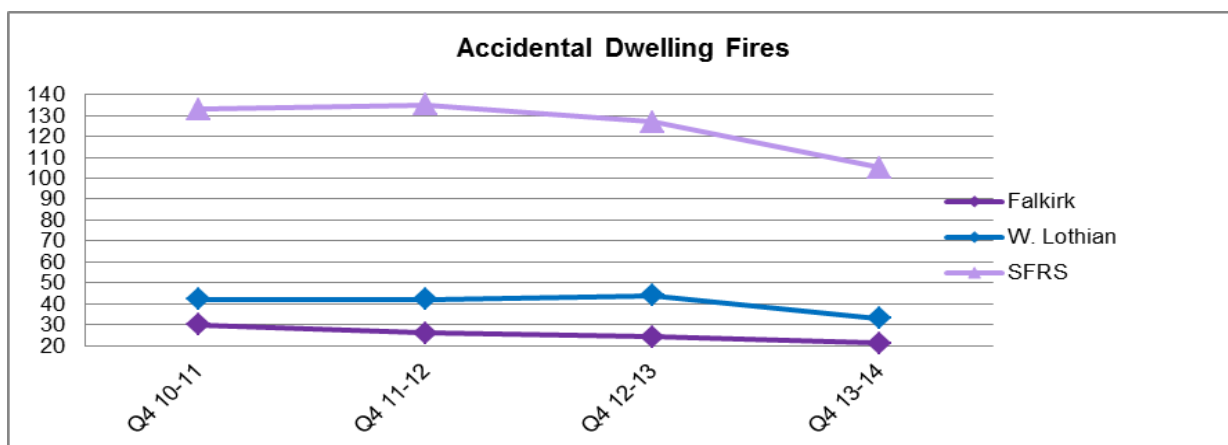
The agreed implementation of the Falkirk CPP safety group led by the Fire Service shall focus on all aspects of safety in the community. The main objective is to enable all relevant partners to contribute and drive innovative initiatives based on evidence and realistic outcomes.

#### 2009-10 to 2013-14 Trend Line





## January - March Local Authority and SFRS Comparison 2010-11 to 2013-14



*Note: Due to the proportion of high numbers across Scotland in comparison to the Falkirk and West Lothian area numbers a divisional number of 10 has been used for the SFRS figures.*

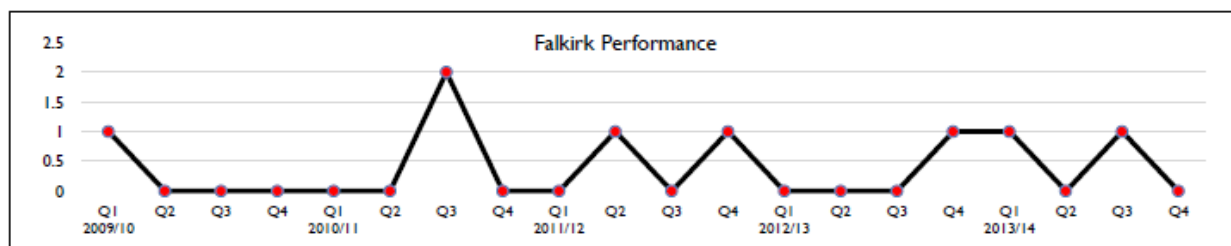
Actuals: 21 in the Falkirk Area, 33 in the West Lothian Area, 1047 total for SFRS

### Reduce the number of Fire Fatalities as a direct result of Accident Dwelling Fires

*Definition: A person whose death is attributed to a fire is counted as a fatality even if the death occurred weeks or months later.*

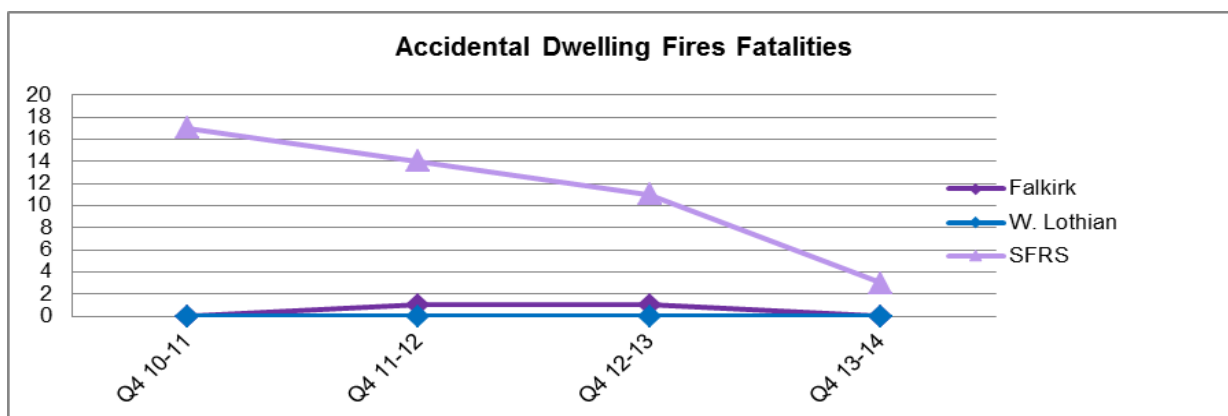
There were **0** fatality from accidental dwelling fires during this reporting period.

### 2009-10 to 2013-14 Trend Line



*Economic cost of fire (Department of Communities and Local Government) model attributes a cost of £1,546,688 per fatality.*

## January - March Local Authority and SFRS Comparison 2010-11 to 2013-14



Actuals: 0 in the Falkirk Area, 0 in the West Lothian Area, 3 total for SFRS

## Non-Fatal Fire Casualties as a result of Accidental Dwelling Fires

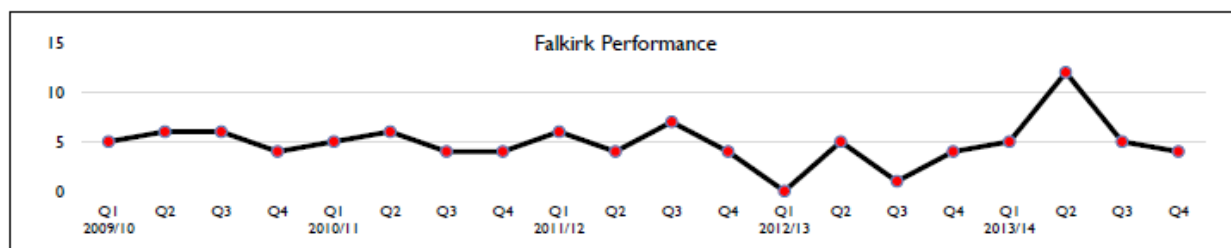
*Definition: Total number of non-fatal casualties, injured as a direct result of a fire attended by the service. Includes those who received first aid at the scene and those who were recommended to go for a precautionary check. Does not include injuries to fire service personnel.*

Q4 ward ave. for Falkirk - 0	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Bo'ness and Blackness	1	0	0	0	0	
Bonnybridge and Larbert	0	0	2	1	0	
Carse, Kinnaid and Tryst	2	2	0	0	0	
Denny and Banknock	0	1	0	0	0	
Falkirk North	0	0	0	0	1	
Falkirk South	0	0	0	1	2	
Grangemouth	1	1	0	0	1	
Lower Braes	0	0	2	0	0	
Upper Braes	0	0	0	2	0	

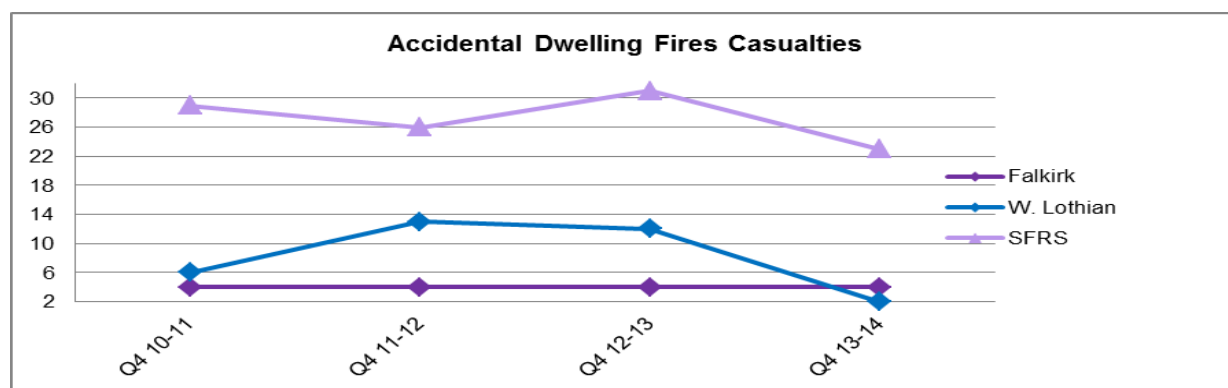
Costs attributed are: Burns injury - £174,354; Smoke/fumes injury - £44,019; Precautionary check-up /other - £574 (source: DCLG)

There were 4 people injured as a result of being involved in an Accidental Dwelling Fire during this reporting period, no increase or decrease when compared against the same reporting period during 2012-13.

### 2009-10 to 2013-14 Trend Line



### January - March Local Authority and SFRS Comparison 2010-11 to 2013-14



Actuals: 3 in the Falkirk Area, 2 in the West Lothian Area, 231 total for SFRS.

## Section 2

### OBJECTIVE 2: TO REDUCE THE OCCURANCE OF FIRES IN NON – DOMESTIC PROPERTIES

#### Non Domestic Properties

*Definition: These are fires identified as deliberate other building fires or accidental other fires.*

There were 13 Non domestic property fires (10 accidental in cause and 3 deliberate) during this reporting period, an increase of 5 incidents when compared with the same period during 2012-13.

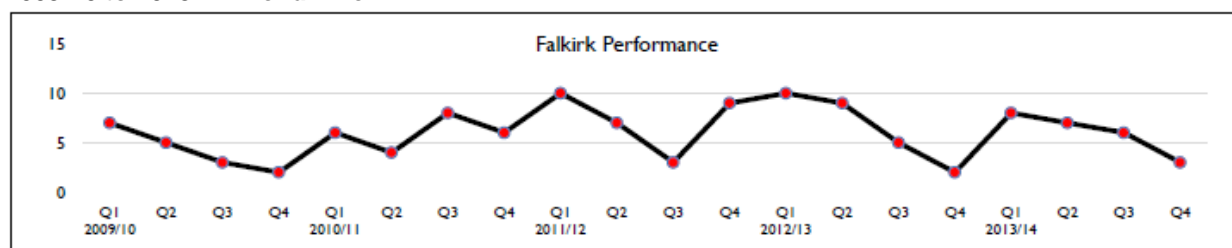
#### All Deliberate Other Building Fires

Q4 ward ave. for Falkirk - 0	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Bo'ness and Blackness	1	2	0	0	0	
Bonnybridge and Larbert	0	1	1	0	0	
Carse, Kinnaird and Tryst	0	0	1	0	0	
Denny and Banknock	0	0	1	0	1	
Falkirk North	0	1	2	0	0	
Falkirk South	0	0	0	0	1	
Grangemouth	1	0	1	0	0	
Lower Braes	0	2	3	1	1	
Upper Braes	0	0	0	1	0	

#### Action:

Incidents that have occurred within premises falling under the Fire (Safety) Scotland Regulations 2006 receive a Post Fire Audit. Incidents that are identified as having being started deliberately are reported to the Police for further investigation.

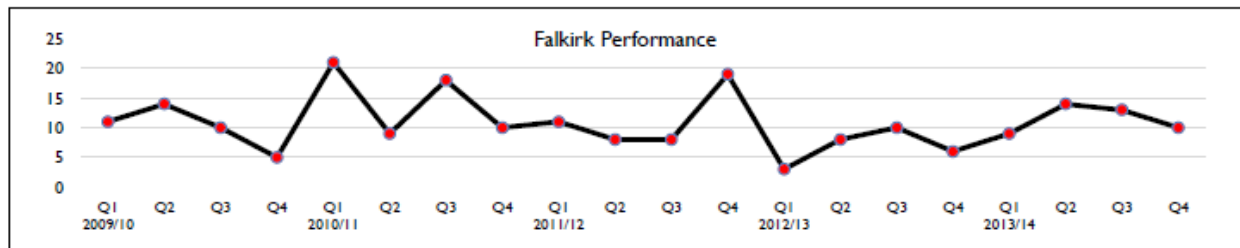
#### 2009-10 to 2013-14 Trend Line



#### All Accidental Other Building Fires

Q4 ward ave. for Falkirk - 1	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Bo'ness and Blackness	0	0	0	0	0	
Bonnybridge and Larbert	1	1	2	1	0	
Carse, Kinnaird and Tryst	0	1	0	2	0	
Denny and Banknock	0	0	1	0	0	
Falkirk North	3	2	5	3	0	
Falkirk South	0	1	2	0	3	
Grangemouth	0	3	4	0	3	
Lower Braes	0	2	4	0	2	
Upper Braes	1	0	1	0	2	

## 2009-10 to 2013-14 Trend Line



## Section 3

### OBJECTIVE 3: TO REDUCE THE OCCURANCE OF DELIBERATE FIRES

#### TO REDUCE THE OCCURRENCE OF DELIBERATE SECONDARY FIRES AND ASSOCIATED ANTI-SOCIAL BEHAVIOUR

##### Deliberate Secondary Fires

*Definition: Fires that were not in primary fire locations, not chimney fires and did not involve casualties or rescues and where the cause/motive was determined to be deliberate.*

Q4 ward ave. for Falkirk - 3	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Bo'ness and Blackness	15	6	12	3	4	
Bonnybridge and Larbert	4	4	2	0	0	
Carse, Kinnaird and Tryst	10	6	1	10	2	
Denny and Banknock	16	5	8	7	3	
Falkirk North	39	17	21	5	5	
Falkirk South	20	9	7	5	7	
Grangemouth	19	6	16	1	2	
Lower Braes	10	24	10	4	4	
Upper Braes	3	12	3	0	0	

Societal costs are given at £2,080 per incident as per CFSA

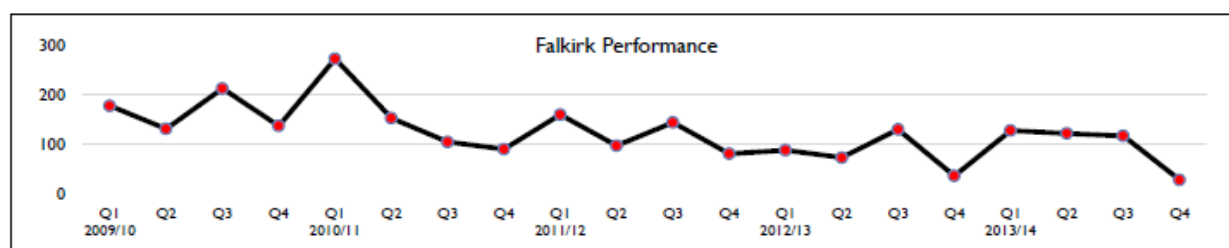
There were 27 Deliberate Secondary fires during this reporting period, a decrease of 8 incidents when compared to the same period during 2012-13.

##### Action:

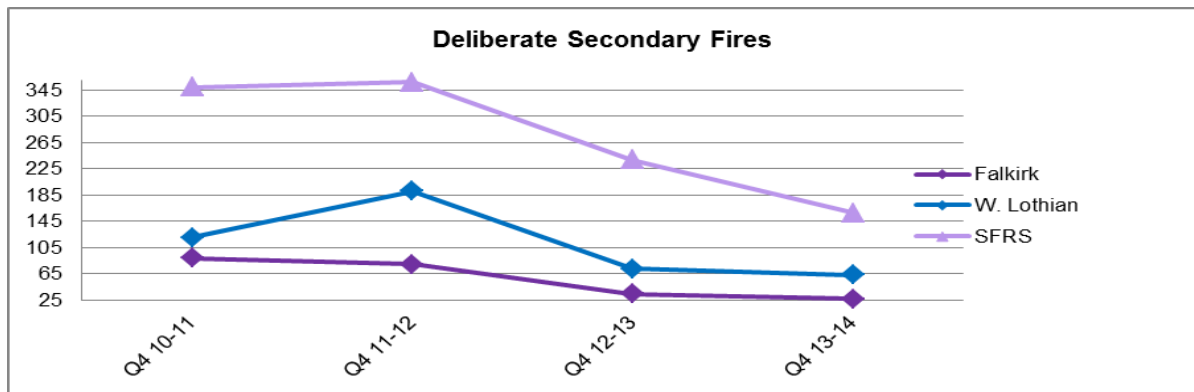
The provision of diversionary programmes within Falkirk and SFRS involvement in multi-agency tasking in relation to anti-social behaviour, contributes to the reduction of anti-social behaviour related fires which generally fall into the category of Deliberate Secondary fires.

The introduction of the proactive initiative derived from the monthly CPP Tasking group, which focuses on emerging threats provided direct action from partner agencies to increase patrols to known areas of secondary fires, leaflet drops to nearby schools ensures resources are being committed to local hot spots to prevent and reduce future incidents.

##### 2009-10 to 2013-14 Trend Line



## January - March Local Authority and SFRS Comparison 2010-11 to 2013-14



*Note: The SFRS figure requires a multiplication factor of 10*

Actuals: 27 in the Falkirk Area, 64 in the West Lothian Area, 1579 total for SFRS

## Section 4

### OBJECTIVE 4: TO REDUCE THE OCCURANCE OF ROAD TRAFFIC COLLISIONS

- Reduce the number of persons killed or seriously injured in RTC's

#### Road Traffic Collisions

*Definition: When a road vehicle collides with another vehicle, pedestrian, animal, road debris, or other stationary obstruction, such as a tree or utility pole.*

Q4 ward ave. for Falkirk - I	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Bo'ness and Blackness	3	1	2	2	0	
Bonnybridge and Larbert	0	2	1	3	2	
Carse, Kinnaird and Tryst	1	1	3	0	1	
Denny and Banknock	2	2	3	2	1	
Falkirk North	2	1	1	1	3	
Falkirk South	0	1	1	1	0	
Grangemouth	0	1	1	2	1	
Lower Braes	2	0	1	1	0	
Upper Braes	0	3	1	3	4	

Societal costs are given at £2,080 per incident as per CFSA.

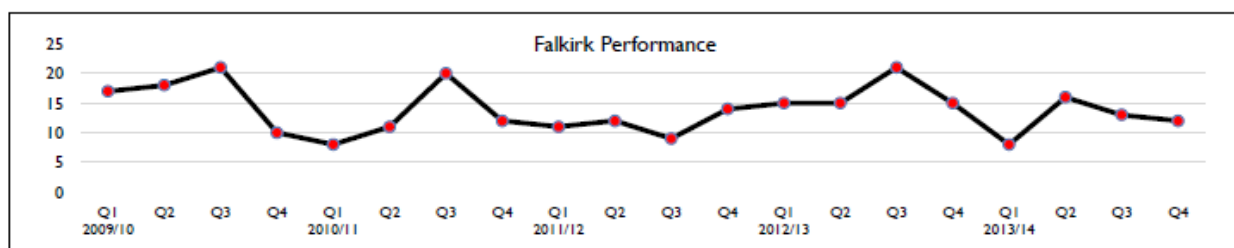
The SFRS attended 12 Road Traffic Collisions during this reporting period, a decrease of 3 incidents when compared with the same period during 2012-13.

#### Action:

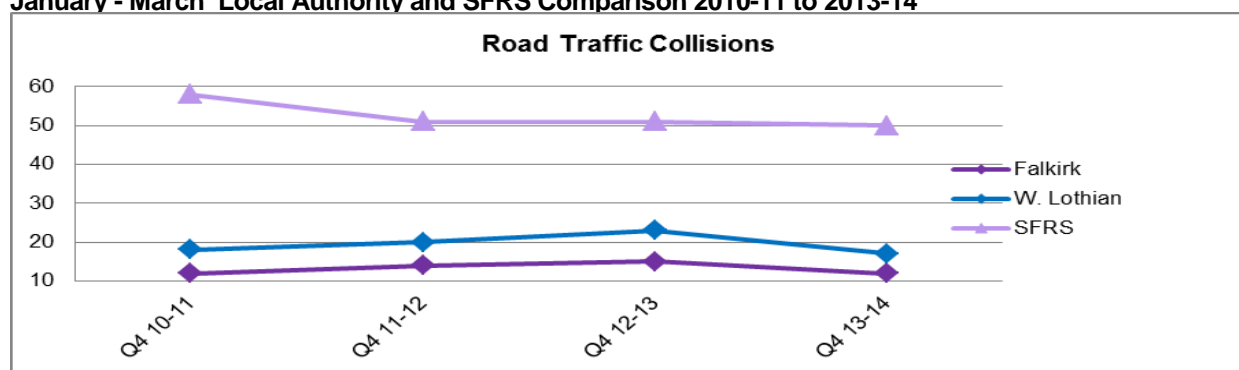
The SFRS is a member of a multi-agency approach to reducing Road Traffic Collision's and the associated casualties and fatalities.

As part of the education strategy aimed at reducing road traffic collisions the Fire Service, in conjunction with our multi agency partners, delivered the 'Safe Drive Stay Alive' programme during the month of February. A total of 1700 pupils from all of the Falkirk High Schools attended the event.

#### 2009-10 to 2013-14 Trend Line



#### January - March Local Authority and SFRS Comparison 2010-11 to 2013-14



Note: The SFRS figure requires a multiplication factor of 10

Actuals: 12 in the Falkirk Area, 17 in the West Lothian Area, 501 total for SFRS

## Section 5

### OBJECTIVE 5: REDUCE THE OCCURANCES OF UNWANTED FIRE ALARM SIGNALS

#### Unwanted Fire Signals

*Definition: Where the SFRS attends a location believing there to be a fire incident, but on arrival discovers that no such incident exists, or existed.*

Q4 ward ave. for Falkirk - 27	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Bo'ness and Blackness	25	21	25	10	12	
Bonnybridge and Larbert	22	53	62	63	48	
Carse, Kinnaird and Tryst	25	18	27	33	23	
Denny and Banknock	20	17	30	21	9	
Falkirk North	77	77	63	52	57	
Falkirk South	39	37	28	32	37	
Grangemouth	22	43	37	31	27	
Lower Braes	28	24	36	26	16	
Upper Braes	15	11	9	8	15	

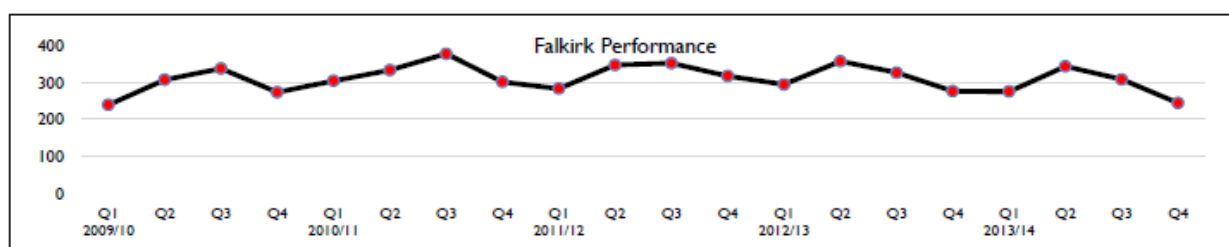
Societal costs are given at £848 per incident as per DCLG

There were 244 Unwanted Fire Signals during this reporting period, a decrease of 32 when compared to the same period during 2012-13.

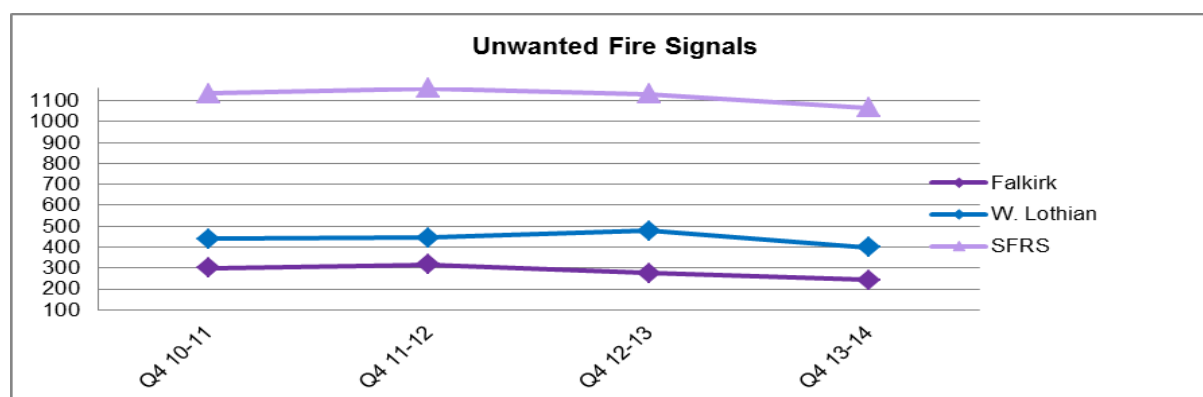
#### Action:

The SFRS work with owners of repeat Unwanted Fire Signals to reduce the occurrence of these types of incident. We monitor and identify high activity and are actively working with the top two offenders.

#### 2009-10 to 2013-14 Trend Line



#### April – Sept Local Authority and SFRS Comparison 2010-11 to 2013-14



Note: The SFRS figure requires a multiplication factor of 10

Actuals: 244 in the Falkirk Area, 398 in the West Lothian Area, 10668 total for SFRS



## Section 6

### ADDITIONAL INFORMATION

#### Special Service (including RTC)

*Definition: Non-fire incidents which require the attendance of an appliance or officer and include: flooding, rescues of persons, making safe, rtc's etc.*

Q4 ward ave. for Falkirk - 6	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Bo'ness and Blackness	6	5	11	6	8	
Bonnybridge and Larbert	3	8	3	6	4	
Carse, Kinnaird and Tryst	5	12	5	3	2	
Denny and Banknock	10	13	7	4	6	
Falkirk North	12	11	15	9	15	
Falkirk South	3	7	5	4	2	
Grangemouth	7	6	8	8	8	
Lower Braes	2	3	9	1	7	
Upper Braes	3	6	4	4	5	

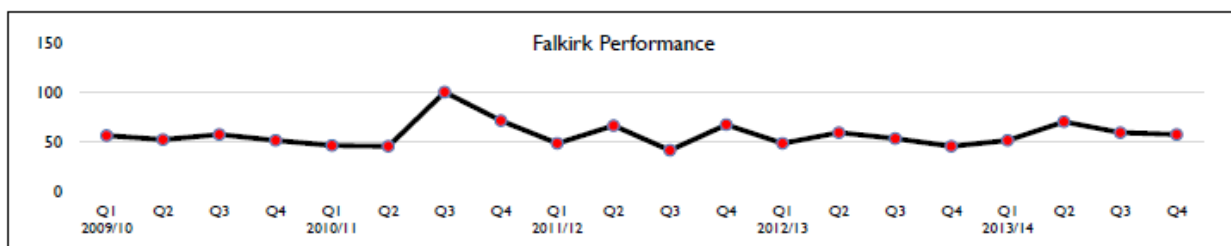
Societal costs are given at £2080 per incident as per CFSA

The SFRS attended 57 Special Service incidents in total during this reporting period, an increase of 12 incidents when compared with the same period during 2012-13.

#### Action:

These incidents types are continually monitored and if trends are identified preventative activity is instigated. Currently there are no significant trends with regards the incidents that are being reported upon.

#### 2009-10 to 2013-14 Trend Line



## Violence to Crews

*Definition: Incidents where it has been recorded that there was an attack on SFRS personnel travelling to/from or at the incident.*

Attack methods are many and varied ranging from verbal abuse to the use of missiles and weapons. The SFRS has a zero tolerance approach to attacks on operational crews.

There was 1 incident recorded for this quarter, in the Falkirk South Ward the same as for the same reporting period last year.

**Action:** Fire crews to continue to be vigilant on approach and whilst in attendance at incidents involving crowds, the performance of a dynamic risk assessment is the foundation of our operational procedure to ensure the safety of our crews.

## Incidents involving alcohol or drugs

*Definition: Incidents where it is suspected that Drugs/Alcohol were a contributory factor in the fire.*

Suspected Under the Influence Drugs/Alcohol	2012/13 Q4	2013/14 Q4
Bo'ness & Blackness Ward		
Bonnybridge & Larbert Ward		
Carse, Kinnaird and Tryst Ward		
Denny & Banknock Ward		
Falkirk North Ward		3
Falkirk South Ward		
Grangemouth Ward	1	
Lower Braes Ward		
Upper Braes Ward		

Drugs/Alcohol has been identified as a contributory factor in a number of serious injury/fatal fires due to the affect that it has upon the occupant's ability to react appropriately in a fire situation.

The table above shows that there has been an increase within this category, from 1 to 3.

**Action:** We shall identify opportunities to invite our partners to case conferences to mitigate future incidents and to ensure vulnerable people are supported.

## Smoking Related Incidents

*Definition: Incidents where it has been recorded that the source of ignition is Smoking Related.*

Smoking Related Incidents	2012/13 Q4	2013/14 Q4
Bo'ness & Blackness Ward		
Bonnybridge & Larbert Ward		
Carse, Kinnaird and Tryst Ward		
Denny & Banknock Ward	2	
Falkirk North Ward		1
Falkirk South Ward		
Grangemouth Ward		
Lower Braes Ward		
Upper Braes Ward		

Smoking has been identified as the ignition source in a number of serious injury/fatal fires. There has been a decrease of 1 smoking related fires during this reporting period when compared to the same period during 2012-13.

**Action:** The Service continues to work with partner agencies to develop Home Fire Safety Visits referral streams and to ensure that premises that are known to have occupiers that are at risk from fire as a result of smokers materials are proactively targeted in order to offer a Home Fire Safety Visits and to ensure that such premises have a working smoke detector.

## Section 7

### PREVENTATIVE ACTIVITIES

#### Fire Protection: Non-Domestic premises audits

*Definition: Audits carried out in premises other than Dwellings under the Fire (Safety) Scotland Regulations 2006*

Analysis of Audit Activity								
District: <b>Falkirk</b>								
Period: 1 January to 31st March 2014 (reported as at 23/4/14)								
FSEC	Premises Type	Number of premises in area as of 31 March 2013	Number of premises in area targeted for planned audit 2013-14	Number of targeted planned audits conducted in reporting period	Total number planned audits conducted in reporting period	Number of premises status changed	Cumulative planned audits 1st April Year to Date	Percentage of targeted planned audits 1st April Year to Date
A	Hospital	6	6	2	2		6	100.0%
B	Carehome	47	47	17	20		49	104.2%
C	House of multiple occupation (HMD) Tenement	64	64	15	16	6	65	101.5%
D	Dwellings	0	0					
E	Hostels	1	1	1	1		1	100.0%
F	Hotels	54	54	13	20		73	135.1%
G	House converted to Flat	0	0					
H	Other sleeping accommodation	1	1	1	1		1	100.0%
J	Further Education	2	0					
K	Public Building	32	2				6	300.0%
L	Licensed Premises	307	49	2	3	1	49	100.0%
M	Schools	127	7	3	4		12	171.4%
N	Shops	1064	30	4	7		43	143.3%
P	Other premises open to public	167	12	5	4		14	116.6%
R	Factories & Warehouses*	330	45*	3	3	*24	21	100.0%
S	Offices	635	12	3	4	3	12	100.0%
T	Other Workplace	52	5	3	1	3	3	120.0%
	<b>Total</b>	<b>2889</b>	<b>335</b>	<b>72</b>	<b>86</b>	<b>37</b>	<b>355</b>	<b>106%</b>

\* Input Error from April 2013 due to old CSFRS accounting Figures and Anomalies in the Fire Safety Recording System

The focus of planned audits within Falkirk continues to be Care Homes, Houses of Multiple Occupancy, Hostels and Hotels.

## Community Engagement

### Talks and Visits

*Definition: Fire Safety education given to schoolchildren and the wider community*

These figures reflect some of the front line Falkirk operational community activity within a variety of areas including community events including school and nursery visits.

#### COMMUNITY SAFETY: COMMUNITY ENGAGEMENT ACTIVITY

QUARTER 4 2013: 1st January – 31<sup>st</sup> March

ACTIVITY	FALKIRK
Pre School Visits (No. of Schools visited)	7
Primary Schools Visits	3
Secondary School Visits	3
Enhanced Home Safety Visits	9
Firesetters Intervention Programme (No. of sessions with youths)	3
Community Engagement Events	16
Vulnerable Person Referrals	85

### Home Safety Visit Programme

The Home Fire Safety Visit programme is a key component of the Scottish Fire and Rescues Service's prevention strategy aimed at reducing then number accidental dwelling fires and the associated casualties and fatalities

*Definition:*

Full HFSV including advice and alarm installations

The SFRS must have entered the householder premises to carry out a full home fire safety visit. Where there is no fully functional smoke detector, or if existing detector has been incorrectly sited, a smoke detector is installed by the Fire Service.

Each premise is allocated an initial risk rating following the completion of the pre-visit questionnaire. Premises are rated as High, Medium or Low. The total number of completed Home Fire Safety Visits has been broken down into risk rating.

	High	Medium	Low	Total
Full HFSV	223	170	78	471
Number of Detectors fitted	64	52	10	126

The Home Safety Visit programme continues to reduce risk in the community by making people safer in their homes.

## **Partnership Working**

### **Initiatives from Tasking and Coordinating Groups;**

During the period a number of intelligence led enhanced home safety visits were carried out throughout the Falkirk area. This intelligence was gathered through the monthly tasking process and close interaction with partner agencies.

In addition, during Quarter 4 the Service undertook an 'Winter Thematic Action Plan' which focussed on reducing fires within the home, targeting contributory factors - mainly alcohol and smoking and ensuring that those most at risk within our communities are proactively targeted and provided with fire safety education and support.