

**FALKIRK COUNCIL SOCIAL WORK SERVICES  
FOLLOWING THE PUBLIC POUND ANNUAL REPORTING STATEMENT  
2014/15**

Organisation Name	RVS
Project	Meal on Wheels
Agreement Dates	2014/15
Name of Lead Officer	Liz McGhee

**A OVERALL ORGANISATION AIMS**

Summary of Key Aims & Objectives

To provide officer support to recruit volunteers to act as helpers in the delivery of a meals on wheels service within the Falkirk Council area to council service users, regardless of age, race religion, marital status or sexual orientation. The service user groups include frail elderly, learning disability and physical disability and any other service users assessed as requiring the service. The overall aim of the service is to recruit a minimum number of 50 volunteers to ensure a minimum of 50% of council Meals on Wheels runs at any one time have helpers and ensure these volunteers have appropriate disclosure checks completed.

List of Agreed Outcomes

There are two main outcomes

1. to provide a hot meal for individuals who are housebound or unable to cook for themselves.
2. to support and promote independence and to enhance users quality of life.

Reasons for External Funding

The cost of providing a helper to meals on wheels drivers by either employing them direct, commissioning/tendering the service etc. is likely to be significantly higher.

**B ACTUAL PERFORMANCE vs. OBJECTIVES / AGREED OUTCOMES**

Summary of Key Achievements

WRVS continue to maintain local provision of volunteers to assist our meals on wheels drivers in the provision of meals within most of our communities across Falkirk. The contact officer continues to recruit small numbers regularly to the service.

Summary of Key Issues/ Challenges Facing Organisation

There are none identified at this time.

How has Organisation Contributed to Council/ Service Priorities

By assisting the council to support and promote independence and to enhance service users quality of life.

List any Areas where there has been Shortfall in Performance

None

How often are Review Meetings held with Lead Officer

Annually

## **C FINANCIAL / RISK ASSESSMENT OVERVIEW**

FC funding, in £s and also as % of organisation's income, (Financial & In- Kind Contributions) provided in past three years, and £s FC funding committed to next two years

Annual amount paid per year, previous years sum £10,400 plus VAT.

Last Period of Submitted Audited Accounts

2012/13

Future Risks (Financial, Operational or Structural) Faced by Organisation

Work continues with the local co-ordinator in identifying areas where currently there are no volunteers and targeting recruitment in those areas.

Overall Risk Rating (Low/Medium/High)

Low

## **D CONCLUSIONS**

Summary/ opinion of organisations overall progress carried forward from last report, and also during this year

WRVS assist in the provision of a delivery of approximately 45,100 meals annually to service users who reside within the geographical area of Falkirk Council. The service user groups include the elderly, learning disability and physical disability etc.

The main aims of the input are to

- To assist in the delivery ( to the service users homes ) of a nutritious meal within a specified time period on a set day or days.
- To ensure contact with the service user and confirm their safety and well being.

This arrangement has been ongoing for a number of years now and works well volunteers are often recruited within communities and bring local knowledge and social information to those who might otherwise be quite isolated.

E COMPLETED BY	
<u>Name</u>	Liz McGhee
<u>Designation</u>	Service Manager Community Care
<u>Date</u>	02/07/2014