

#### **EE41. THE SQA RESULTS SERVICE – CHANGES IN 2014**

The Education Executive considered a report by the joint acting Director of Education on the changes to the SQA's results service introduced in 2014.

In previous years post-appeals information was provided which included national performance figures as well as those relating to comparator authorities. Due to the Scottish Government introducing a new benchmarking tool, Insight, this information will no longer be available. As comparator authority data is no longer available, Insight will create a virtual comparator authority against which future comparison will be made.

The new SQA results services replace the previous appeals procedure and cover all levels from national to advanced higher.

The 2 services are:

- **Exceptional Circumstances Consideration Service** – this service supports students who have been unable to attend an examination or whose performance may have been affected by an incident beyond their control. This is only available prior to publication of the results and there is no charge for this service.
- **Post-Results Service** – this service allows schools or colleges to request a priority marking review, clerical check or a marking review of a candidate's result which they believe does not reflect expectations. This operates after exam results and has a cost for any grade which remains unchanged following the check/review.

#### **Decision**

**The Education Executive noted the changes to the SQA Results Service.**