

FALKIRK COUNCIL

Subject: FOLLOWING THE PUBLIC POUND (FPP): COMMUNITY SAFETY
Meeting: SCRUTINY COMMITTEE (EXTERNAL)
Date: 18 JUNE 2015
Author: DIRECTOR OF CORPORATE & NEIGHBOURHOOD SERVICES

1. INTRODUCTION

- 1.1 The purpose of this report is to update Members on the work of external organisations who receive funding from the Community Safety budget and who fall within the “Following the Public Pound (FPP) reporting & monitoring arrangements. The reporting period is 1 April 2014 to 31 March 2015.
- 1.2 The services affected by Following the Public Pound reporting requirements are:
- Falkirk Bid – Taxi Marshalling services, monitoring report attached at Appendix 1;
 - Sacro – Restorative Acceptable Behaviour Service, monitoring report attached at Appendix 2;
 - Sacro – Restorative Justice Service, monitoring report attached at Appendix 3; and
 - Forth Valley Family Support Service, monitoring report attached at Appendix 4.
- 1.3 These organisations provide services that could not be delivered internally. They provide the Community Safety Partnership with expertise in managing and minimising potential disorder, anti-social behaviour, criminal activity and support for families and friends of those affected by substance misuse. They contribute to the council community safety priority of achieving Safer Communities - “Our Area will be a Safer Place to Live” and Health Inequalities and Physical Activity – Harms to Health (including alcohol and drugs) provision of support for family and friends of those affected by substance misuse.

2. CONTRIBUTION TO OUTCOMES

- 2.1 Safer Communities is one of our key priorities within our Single Outcome Agreement with regard to the following outcomes:
- Our citizens will be protected;
 - Vulnerable children and adults will be protected;
 - Our citizens will be encouraged to take responsibility for their own health and wellbeing;
 - Our communities will be safe; and
 - We will work to reduce crime and the fear of crime.

- 2.2 Sacro (RABS) and Falkirk Bid/Specialized Security (taxi marshalling service) both contribute to the delivery of Safer Communities and are key partners in management of anti-social behaviour and alcohol related disorder.
- 2.3 The taxi marshalling initiative continues to deliver a valuable service in promoting Falkirk Town Centre as a safe place to have a night out in. The initiative has proved a successful tool in managing and minimising any potential opportunities for alcohol fuelled disorder at peak times within the town centre. Public opinion of the taxi marshalling service is that it provides an essential service and that it has changed people's perception of Falkirk for the better.
- 2.4 Police statistics show a decrease in crimes within the Safe Zone area since the start of the Safer Streets initiative in 2007. Reported crimes during the festive period have dropped from 78 in 2007 to 34 in 2014.
- 2.5 Sacro's Restorative Acceptable Behaviour Service (RABS) contributes to the Council's Single Outcome Agreement Community Safety priority ("Our Area will be a Safer Place to Live) through diverting young people away from anti-social behaviour and criminal activity; challenging and changing attitudes and modifying behaviour; reducing conflict within communities.
- 2.6 Sacro are a key partner in managing youth related antisocial behaviour and support the Community Safety Tasking process both at a monthly and weekly tasking level.
- 2.7 Police Scotland report a reduction in antisocial behaviour across the area by 22% from the same period in the previous year as a result of focused targeting by the partnership of ASB recurrent problems.
- 2.8 Forth Valley Family Support Service provides support to family and friends of those affected by substance misuse, support that otherwise would not be available from any statutory or voluntary drug and alcohol treatment service in the area. The support of family and to family of those affected by substance misuse is paramount to the recovery process.

3. OVERVIEW OF ORGANISATION WHICH RECEIVED FUNDING

Falkirk Bid/Specialized Security Taxi Marshalling Service

- 3.1 Falkirk Town Centre's Taxi Marshalling provision is commissioned by Falkirk Towns Ltd on behalf of the Falkirk BID/Delivers. The service is delivered by Specialized Security Ltd. The taxi marshalling service has been operational at Newmarket Street taxi rank since 2007, initially over the festive period, funded by the Scottish Government and now by Falkirk Council's Community Safety budget in partnership with Falkirk Towns Ltd.
- 3.2 The taxi marshalling initiative was mainstreamed in 2009 providing taxi marshalling at the Newmarket Street taxi rank on Friday and Saturday nights throughout the year supported by Festive Safe Base and Safer Streets in partnership with Falkirk Street Pastors, British Red Cross, Scottish Ambulance Service, Signpost Recovery, Police Scotland, NHSFV Alcohol & Drug Partnership, Falkirk Council's Community & Learning Development Service and Community Safety team.

The aim of the taxi marshalling initiative is to manage and minimise any potential opportunities for alcohol fuelled disorder at peak times within Falkirk Town Centre and consequently enhance the image of Falkirk Town Centre as a safe and enjoyable place to visit at night time.

- 3.3 The taxi marshalling provision was further developed in 2013 to extend the service to the Meadow Street taxi rank which has proved successful in managing alcohol related disorder in this area of the Town Centre. The area around the Storm Nightclub in Meadow Street has repeatedly been identified as an area of concern with regard to alcohol related disorder. The inclusion of the Meadow Street taxi rank has been a positive contribution to reducing alcohol related disorder in this area.
- 3.4 The taxi marshalling service for 2014/2015 provided taxi marshalling at Newmarket Street (Friday and Saturday evenings) and Meadow Street (Saturday evenings) throughout the year in addition to festive period coverage.
- 3.5 Taxi marshalling usage figures have increased during the financial year 2014/2015. Newmarket Street taxi rank has almost seen a rise of 50% in the number of users from 55,716 in 2013/14 to 109,811 during 2014/15. Meadow Street has also risen from 10,937 in 2013/14 to 16,857 during 2014/15 bringing the total to 126,668 people using the taxi marshalling service.
- 3.6 The initiative receives regular positive feedback from Police Scotland, Pubs & Clubs and their patrons. It contributes to the delivery of Safer Communities alongside the Safe Base activity at the Festive Period and identified weekends. Police statistics show a decrease in crimes within the Safe Zone area since the start of the Safer Streets initiative in 2007.
- 3.7 The partnership has also received an award from the Association of Town and City Management under the category of “Developing the Evening and Night-time Economy” in July 2014 and Falkirk BID / Taxi Marshalling Service been nominated for the BII (British Innkeepers Institute) Scotland Awards 2015 under the category of “SOCIAL RESPONSIBILITY AWARD” .
- 3.8 The Service provided is funded externally as it requires a commissioned and accredited service with expertise in stewarding and managing volumes of users of the night time economy to diffuse potential disorder due to the influence of alcohol and or drugs. Specialized Security is an SIA (Security Industry Authority) approved contractor. This is not a service that could be provided in-house.

Sacro Restorative Acceptable Behaviour Service (RABS)

- 3.9 Sacro is funded by the Community Safety budget to provide a Restorative Acceptable Behaviour Service (RABS). The service provided is funded externally as Sacro are leaders across Scotland in providing restorative approaches within a Community Justice setting. The service provides the Partnership with a cost effective and valuable resource in managing anti-social behaviour/conflict within our communities. This is not a service that could be provided in-house.

3.10 The aim of the RABS service is to provide a constructive method of addressing anti-social behaviour/offending by young people (8 to 18) within their communities and diverting them from formal measures of intervention by:-

- Enabling young people referred to the service to consider the consequences of their actions and to make amends for their wrong doing;
- Giving the persons harmed by the behaviour/conflict the opportunity to impress on young person the impact of his/her behaviour has had on them and to be involved in the resolution of the harm;
- Assisting the young person in developing an understanding of their and others emotions, particularly of those persons harmed by their actions;
- Engaging the young person in examining the causes and consequences of their anti-social/ offending behaviour;
- Involving parents of the young people in resolving the conflict; and
- Involving the community affected by the conflict/antisocial behaviour in the agreed outcome.

3.11 The RABS service continues to work with partners and the Community Safety Partnership's monthly and weekly Tasking & Co-ordination processes to reduce levels of conflict and anti-social behaviour in communities through challenging and modifying young people's behaviour; diverting young people away from anti-social behaviour and criminal activity and reducing the fear of crime. This provides an early response to identified anti-social behaviour.

3.12 During 2014/2015 Sacro have delivered and developed the following range of services:

- RABS Early Intervention support;
- RABS Intensive Support;
- Early and Effective Interventions for Breach of the Peace, Vandalism;
- Awareness raising sessions for the Community Safety team and Housing Officers;
- Interventions with young people due to issues identified through the Community Safety Tasking & Co-ordination process.
- Alternative to Exclusion Service at Falkirk High School which was developed this year as a result of rising exclusions rates in September 2014. Sacro provide specialist support to work with pupils who are at risk of exclusion. This development is in the early stages and provides added value to the RABS service; and
- Groupwork at St Mungo's High School which is also in addition to the service being funded. This is in response to growing concerns with regard to safe use of social media.

3.13 Forty referrals were received this year for the RABS service delivering 65 hours early intervention support and 181 hours of intensive Support. Sacro have also delivered awareness raising sessions to 3rd year pupils at St Mungo's High School to address concerns with regard to young people sending indecent pictures and general safety around social media in addition to providing groupwork at Falkirk High School to address school exclusions.

Sacro Restorative Justice Service

- 3.14 The Sacro Restorative Justice Service is funded by the Social Work Service and compliments the RABS Service. Specifically the service is targeted at children and young people involved in offending behaviour where there is an identifiable victim. The service aims to provide victims of crime with a voice and provide the perpetrators of offences with the opportunity to apologise to their victims and repair the damage they have done. Sacro as an organisation has a vision for a safer Scotland through the constructive resolution of conflict by dealing with offending and its consequences. Sacro aims to promote a safe and cohesive community by reducing conflict in offending.
- 3.15 Sacro receives referrals through a Youth Justice Referral Group and directly from other stakeholders. The service aims to work with 120 referrals per year raising victim awareness and undertaking mediation between victim and perpetrator. Sacro routinely sit on the Community Safety Tasking Group allowing them to provide services immediately to communities where problems are identified through Police Scotland. Additionally, in collaboration with Falkirk Youth Justice Services, Sacro provide training to Children's Hearing panel members and other agencies.
- 3.16 During period 2014 – 2015 Sacro Restorative Justice Service received 106 referrals and engaged fully with 62 children in victim awareness and mediation work. Sacro provide quarterly statistical reports to the Sacro RABS and Restorative Justice Monitoring Group and are able to provide specific outcome information to this multi-agency group. Most recently Sacro have developed a mechanism for tracking young people who exit the service for a 6 month period and are able to determine whether there has been a reduction in offending behaviour as a result of their intervention

Forth Valley Family Support Service

- 3.17 Forth Valley Family Support Service was established with the following objectives and associated activity and outcomes that had been agreed after consultation using the Public Social Partnership (PSP) approach these were given priority rating as indicated:
- Provide opportunities for families in a range of support including group work, peer support groups, one to one, telephone support and home visits (1);
 - Ensure training is available to all staff and volunteers on trends in drugs and alcohol misuse and treatment/recovery support available (1);
 - Promote Forth Valley Family Support Service to treatment services and other professionals, agencies and members of the community (1);
 - Provide signposting and basic information service to family members on matters linked to substance misuse problems (2);
 - Provide respite for family members (3);
 - Offer a range of complimentary therapies to family members (3);
 - Promote the service and offer support via a variety of online media (3); and
 - Fundraising (3).
- 3.18 Forth Valley Alcohol and Drug Partnership contracted Scottish Families Against Drugs to provide Forth Valley Family Support from April 2014.

- 3.19 The service is operational across the three local authority areas in Forth Valley providing equity of access and the service has been successful in establishing local family support groups in the area. The service also provides one to one support and remote support as required.

4. ASSESSMENT OF INDIVIDUAL ORGANISATION'S PERFORMANCE

- 4.1 An individual report is attached for each service. Each report provides an overview of the service provided, the agreed objectives or outcomes, performance information during the reporting period and a financial overview which includes their financial accounts for 2013/2014. Audited accounts for 2014/15 have not yet been published.
- 4.2 As part of the funding application process an annual risk and financial assessment is undertaken based on governance arrangements, financial management and past performance to ascertain their risk rating. The ratings are graded low, medium or high and provide monitoring officers with an indication of the minimum level of monitoring and support which should be established. External organisations deemed as low risk, are monitored at least annually, medium risk external organisations should be monitored at least quarterly and high risk, at least monthly. Monitoring is recommended to take the form of regular reports, which measure performance against outcomes and/or objectives and provide financial monitoring information. Monitoring Officers are also required to hold meetings with the external organisation throughout the year.
- 4.3 Quarterly monitoring is in place for both organisations, funding is released on a quarterly basis on receipt and approval of their monitoring reports. Their annual risk and financial assessment is rated as low to medium risk with annual accounts being assessed as satisfactory.

5. CONCLUSION

- 5.1 As set out within the report to the Scrutiny Committee on 13 June 2013, 'Following the Public Pound: Scrutiny Committee Role and Reporting Schedule', Members are invited to consider each organisation's report and select from the following options for each external organisation:
- A. Approve report and acknowledge progress by the external organisation in meeting Council priorities;
 - B. Request further information on specific aspects of the service provided; or
 - C. Request action with follow-up for subsequent Scrutiny Committee consideration.

6. RECOMMENDATIONS

Members are asked to:

- 6.1 Consider individual reports for external organisations and select an option from those presented in 5.1.**

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DIRECTOR OF CORPORATE & NEIGHBOURHOOD SERVICES

Date: 17 April 2015
Ref: ABC0615AK – FPP – Community Safety
Contact Name: Fiona Campbell

LIST OF BACKGROUND PAPERS

Any person wishing to inspect the background papers listed above should telephone Falkirk 01324 506004 and ask for Fiona Campbell

<p align="center">FALKIRK COUNCIL CORPORATE & NEIGHBOURHOOD SERVICES FOLLOWING THE PUBLIC POUND ANNUAL REPORTING STATEMENT 2014/15</p>

Organisation Name	Falkirk Towns Ltd on behalf of the Falkirk BID / Delivers
Project	Specialized Security Taxi Marshalling Service
Agreement Dates	1 st April 2014 to 31 st March 2015
Name of Lead Officer	Alice Keenan

A OVERALL ORGANISATION AIMS

Summary of Key Aims & Objectives

Falkirk Towns Ltd are funded through Falkirk Council's Community Safety Budget to provide a taxi marshalling service in Falkirk Town Centre with the aim of reducing the potential for alcohol related disorder and supporting the Council's priority of delivering Safer Communities. Falkirk Towns Ltd on behalf of the Falkirk BID commission Specialized Security to provide taxi marshalling at the Newmarket Street taxi rank on Friday and Saturday evenings throughout the year and over the festive period as part of the Safer Streets Campaign.

The aim of the taxi marshalling initiative is to manage and diffuse any potential opportunities for alcohol fuelled disorder at peak times within Falkirk Town Centre and consequently enhance the image of Falkirk Town Centre as a safe and enjoyable place to visit at night time.

During 2014/15, the provision included taxi marshalling at the Meadow street taxi rank on Saturday evenings. The area around the Storm Nightclub in Meadow street has repeatedly been identified as an area of concern with regard to alcohol related disorder. The inclusion of the Meadow street taxi rank has been a positive contribution to reducing alcohol related disorder in this area.

List of Agreed Outcomes

- Reducing the fear of crime;
- Supporting the delivery of safer communities;
- Preserving and restoring public order; and
- Continuing to increase public reassurance

Why Service/Project is Funded Externally Rather than by the Council

Taxi Marshalling is funded externally as it requires a commissioned and accredited service with expertise in stewarding and managing volumes of users of the night time economy to diffuse potential disorder due to the influence of alcohol. This is not a service that could be provided in-house. Specialized Security is an SIA (Security Industry Authority) Approved Contractor. The Taxi Marshalling Service alongside Street Pastors promotes a positive image of the Falkirk Night-Time economy throughout the year.

B ACTUAL PERFORMANCE vs. OBJECTIVES / AGREED OUTCOMESSummary of Key Achievements

The Taxi Marshalling Service continues to provide a valuable service in managing the night time economy and diffusing any potential alcohol fuelled disorder. Taxi marshalling usage figures have increased during the financial year 2014/2015. Newmarket Street taxi rank has almost seen a rise of 50% in the number of users from 55,716 in 2013/14 to 109,811 in 2014/15. Meadow street has also risen from 10,937 in 2013/14 to 16,857 in 2014/15 with a total of 126,668 people using the taxi marshalling service.

The initiative receives regular positive feedback from Police Scotland, Pubs & Clubs and their patrons. It contributes to the delivery of Safer Communities alongside the Safe Base activity at the Festive Period and identified weekends. Police statistics show a decrease in crimes within the Safe Zone area since the start of the Safer Streets initiative in 2007. Reported crimes during the festive period have dropped from 78 in 2007 to 34 in 2014.

The partnership has also received an award from the Association of Town and City Management under the category of "Developing the Evening and Night-time Economy" in July 2014 and Falkirk BID / Taxi Marshalling Service been nominated for the BII (British Innkeepers Institute) Scotland Awards 2015 under the category of "SOCIAL RESPONSIBILITY AWARD".

Summary of Key Issues/ Challenges Facing Organisation

Reduced funding levels for 2015/2016 are a key challenge in maintaining this service. Meadow Street funding was approved in 2014/2015 to assist in reducing the identified night time economy related disorder. This was agreed on a short-term basis. The continuance of this development is now at risk although Falkirk BID and Specialized Security are looking at maintaining the provision although Meadow street will only run on key dates.

How has Organisation Contributed to Council/ Service Priorities

The Project consistently raises the profile of Falkirk as a safe place for patrons to enjoy its' night time economy; provides patrons with reassurance that they can enjoy a night out safely; taxi marshalling contributes to reduced alcohol related disorder on Friday and Saturday nights; reduces the fear of crime and consequently contributes to the Council priority of Safer Communities.

List any Areas where there has been Shortfall in Performance

None.

How often are Review Meetings held with Lead Officer

Bi-monthly as part of the Safer Streets Steering Group meetings.

C FINANCIAL / RISK ASSESSMENT OVERVIEW

Total Support Provided (Financial & In- Kind Contributions)

Support From Falkirk Council

- £30,000 for Newmarket Street (51 weeks on Fri. & Sat. nights) & Meadow Street (51 weeks Sat. only)
- £6,000 for Safe Base initiative

Support from the Business Improvement District

- £16,000 BID funding contribution.

Total Funding (All Sources): £52,000

Falkirk Delivers has been assessed as a low risk, as monitoring is in place on a quarterly basis with outcomes achieved on a regular basis and contributing towards a safe night time economy.

Last Period of Submitted Audited Accounts

For year end 31 March 2014.

Future Risks (Financial, Operational or Structural) Faced by Organisation

The main risk is a reduction in funding levels. This year (2014/2015) the taxi marshalling initiative has provided taxi marshalling at Meadow Street on Saturday evenings over the year in addition to the taxi marshalling service at Newmarket Street on Friday and Saturdays throughout the year. As detailed above in section B, the service will be revised to meet financial constraints.

Overall Risk Rating (Low/Medium/High)

Low risk. See attached Annual Risk and Financial Assessment dated 10th April 2015.

D CONCLUSIONS

Summary/ Opinion of Organisations Overall Progress During Year

The taxi marshalling service continues to deliver a valuable service in promoting the Falkirk Town Centre as a safe place to have a night out in. The initiative has proved a successful and popular tool in managing and diffusing any potential opportunities for alcohol fuelled disorder at peak times within the town centre. Public opinion of the taxi marshalling service is that it provides an essential service and that it has changed people's perception of Falkirk for the better.

E COMPLETED BY	
<u>Name</u>	Alice Keenan
<u>Designation</u>	Corporate Policy Officer
<u>Date</u>	17 th April 2015

<p align="center">FALKIRK COUNCIL CORPORATE & NEIGHBOURHOOD SERVICES FOLLOWING THE PUBLIC POUND ANNUAL REPORTING STATEMENT 2014/15</p>

Organisation Name	Sacro
Project	Restorative Acceptable Behaviour Service
Agreement Dates	1 st April 2014 – 31 st March 2015
Name of Lead Officer	Alice Keenan

A OVERALL ORGANISATION AIMS

Summary of Key Aims & Objectives

Sacro are funded through Falkirk Council's Community Safety budget to deliver the Restorative Acceptable Behaviour Service (RABS). The aim of this service is to provide a constructive method of addressing anti-social behaviour/offending by young people (8 to 18) within their communities and diverting them from formal measures of intervention by:-

- Enabling young people referred to the service to consider the consequences of their actions and to make amends for their wrong doing;
- Giving the persons harmed by the behaviour/conflict the opportunity to impress on young person the impact of his/her behaviour has had on them and to be involved in the resolution of the harm;
- Assisting the young person in developing an understanding of their and others emotions, particularly of those persons harmed by their actions;
- Engaging the young person in examining the causes and consequences of their anti-social/offending behaviour;
- Involving parents of the young people in resolving the conflict; and
- Involving the community affected by the conflict/asb in the agreed outcome.

Sacro aim to reduce conflict and offending and make communities safer and more cohesive across Scotland. Sacro's programmes and interventions are based on the GIRFEC principles of appropriate, proportionate and timely responses to the individual needs of each young person referred to the service.

List of Agreed Outcomes

The Restorative Acceptable Behaviour Service (RABS) contributes to the Council's Single Outcome Agreement Community Safety priority ("Our Area will be a Safer Place to Live) through:

- Diverting young people away from anti-social behaviour and criminal activity;
- Changing attitudes and modifying behaviour;
- Reducing the fear of crime; and
- Supporting & promoting the delivery of safer communities.

Sacro provides a Restorative Acceptable Behaviour Service (RABS) which includes short one to one behaviour programmes and more intensive programmes on either a one to one or group

work basis. Individual referrals are received from the Conflict Resolution Service, Education, Community Safety Team, Community Learning & Development Service, Children & Families Service.

Sacro will work with 60 young people individually or in groupwork sessions. They also deliver on the following activities:

- Restorative interventions as a result of actions arising from the Community Safety tasking process which includes attendance at the monthly and weekly Tasking meetings;
- Preventative work with young people by delivering sessions in partnership with Education; and
- Referrals from the Police Scotland through Vulnerable Persons Database for ASB related offences.

Why Service/Project is Funded Externally Rather than by the Council

Sacro has developed significant experience in restorative approaches and is seen as leading the work in restorative approaches with young people displaying anti-social/criminal behaviours.

This Service provides the Community Safety Partnership with expertise in working with young people responsible for repeated incidents of ASB, persons harmed and affected communities to reduce and resolve conflict within local communities. The Service provides the Partnership with a cost effective and valuable resource in managing antisocial behaviour/conflict within our communities.

B ACTUAL PERFORMANCE vs. OBJECTIVES / AGREED OUTCOMES

Summary of Key Achievements

Sacro continues to deliver a high quality range of services which consists of

- RABS Early Intervention support;
- RABS Intensive Support;
- Early and Effective Interventions for Breach of the Peace, Vandalism;
- Awareness raising sessions for the Community Safety team and Housing Officers;
- Interventions with young people due to issues identified through the Community Safety Tasking & Co-ordination process.
- Alternative to Exclusion Service at Falkirk High School was developed this year as a result of rising exclusions rates in September 2014. Sacro provide specialist support to work with pupils who are at risk of exclusion. This development is in the early stages and provides added value to the RABS service; and
- Groupwork at St Mungo's High School which is also in addition to the service being funded. This is in response to growing concerns with regard to safe use of social media.

Forty referrals were received this year for the RABS service delivering 65 hours early intervention support and 181 hours of intensive Support.

Sacro have also increased the range of services available through the RABS service by delivering Alternative to Exclusion Service at Falkirk High School. Sacro in consultation with St Mungo's High School have developed awareness raising sessions to address concerns with regard to young people sending indecent pictures and general safety around social media.

Sacro have been undertaking awareness raising sessions with all 3rd year pupils. Six groupwork sessions over a three week period have now taken place reaching a total of 208 pupils. The provision will continue in the first quarter of 2015/16.

Summary of Key Issues/ Challenges Facing Organisation

The main issues facing SACRO is the continuance of funding in the future and the ability to provide the same range of services. Funding will be reduced in 2016/2017 and it is unlikely that the additional services to Education will be available through this funding.

How has Organisation Contributed to Council/ Service Priorities

The RABS Service continues to work with partners. This has been further developed through the Community Safety Partnership's monthly and weekly Tasking and Co-ordination meetings to provide early responses to identified antisocial behaviour within communities. The interventions aim to reduce levels of conflict and antisocial behaviour through challenging and modifying young people's behaviours; diverting young people away from anti-social behaviour and criminal activity; reducing the fear of crime within our communities and supporting the delivery of safer communities. Case studies are available to evidence the effect of their interventions.

List any Areas where there has been Shortfall in Performance

None.

How often are Review Meetings held with Lead Officer

Quarterly.

C FINANCIAL / RISK ASSESSMENT OVERVIEW

Total Support Provided (Financial & In- Kind Contributions)

Falkirk Council Support

£81,296 (Restorative Justice Service – Youth Justice)
£46,104 (Restorative Acceptable Behaviour Service – ASB)
£127,400 (Total Support Provided)

Last Period of Submitted Audited Accounts

Year ended 31 March 2014.

Future Risks (Financial, Operational or Structural) Faced by Organisation

Reduced funding levels. Funding is provided on a year to year basis.

Overall Risk Rating (Low/Medium/High)

Low risk. Annual Risk and Financial Assessment dated 17th April 2015.

D CONCLUSIONS

Summary/ opinion of organisations overall progress carried forward from last report, and also during this year

Sacro RABS Service provides a high quality service to the Community Safety Partnership. They provide an integral role in our management of anti-social behaviour in partnership with Detached Youth Work, Conflict Resolution Service, Community Safety team, Children & Families Service and Police Scotland. Sacro are a key partner in working with communities to resolve anti-social behaviour and provide re-assurance to communities.

E COMPLETED BY

Name

Alice Keenan

Designation

Corporate Policy Officer

Date

17th April 2015

**FALKIRK COUNCIL SOCIAL WORK SERVICES
FOLLOWING THE PUBLIC POUND ANNUAL REPORTING STATEMENT
2014/2015**

Organisation Name	Sacro
Project	SACRO RESTORATIVE JUSTICE SERVICE
Agreement Dates	1 APRIL 2014 – 31 MARCH 2015
Name of Lead Officer	MATTHEW DAVIES Service Manager Children and Families

A OVERALL ORGANISATION AIMS

Summary of Key Aims & Objectives

Sacro deliver Restorative Justice Services commissioned by Social Work and Corporate Services in relation to offending and anti-social behaviour by young people aged up to 16 years. The Service key aims are to provide victims of crime and anti-social behaviour with a voice and to enable the perpetrators of offences and anti-social behaviour the opportunity to apologise to their victims and repair the damage they have done. Sacro has a vision for a safer Scotland through the constructive resolution of conflict by dealing with offending and its consequences. Sacro aims to promote a safe and cohesive community by reducing conflict and offending.

List of Agreed Outcomes

- To attend the Youth Justice Referral Group on a fortnightly basis
- To work with 120 referrals per year
- To provide a diversion service to the Procurator Fiscal for 16 and 17 year olds
- To provide training in collaboration with Falkirk's Youth Justice Service to the Children's Hearing Panel Members
- To provide Restorative Services to high schools within the Falkirk Council area
- To organise and facilitate inter-generational events within the Falkirk Council area as identified
- To participate in the Internet Safety Initiative
- To participate in the roll out and consolidation of Early and Effective Intervention and Whole Systems Approach
- To provide Intensive Support Services to children leaving secure and residential care
- To work in partnership with other agencies to reduce youth offending
- To provide an opportunity for victims of crime to have their voice heard

Why Service/Project is Funded Externally Rather than by the Council

Sacro has developed significant expertise in restorative approaches and is recognised throughout Scotland as a sector leader in this type of intervention. The service works with young people and their families out with normal working hours as required. The Service provides a cost effective mechanism for delivering these services at times to suit young people who offend and their families, thereby ensuring that the intervention is not disruptive to their attendance at school or employment.

B ACTUAL PERFORMANCE vs. OBEJECTIVES / AGREED OUTCOMES

Summary of Key Achievements

Sacro have continued to deliver services to a high standard and maintain collaborative working relationships with agencies and professionals across the Falkirk area.

- During the period 1st April 2014 to 31st March 2015 Sacro received 106 referrals to the Youth Justice Service. The majority of referrals were received through the fortnightly meeting of the Youth Justice Referral Group (YJRG) - formerly the Early and Effective Intervention group. Sacro have maintained a referral route for the Children's Reporter Service to deal with young people who are open cases to them. Sacro has been heavily involved in assisting with the development of YJRG processes including administration to ensure the continued provision of Youth Justice services to young people in Falkirk
- 62 of the referrals completed Restorative interventions including shuttle dialogue, face to face meetings, restorative justice conferences and victim awareness programmes.
- Sacro delivered group work sessions to 208 young people at St Mungo's High School to raise awareness of issues surrounding anti-social behaviour.
- Sacro have developed a service with Falkirk High school to work with young people excluded from school.
- A new volunteer was recruited to the team from another Sacro service in Falkirk.
- Sacro have co-delivered training with Falkirk's Youth Justice Service to the Children's Hearing Panel members.
- Sacro staff continue to be involved in delivering the Step Forward programme to school leavers in Falkirk High.
- A member of staff attends the national Generations Working Together meetings to keep informed of national trends.
- All staff have received Asset training and will be shadowing social workers in completion of the assessment. This will build in resilience to the YJRG.
- Sacro and Connect services have provided joint working with some higher risk young people.
- Sacro continue to provide an out of hours crisis standby service. The rota for this service has been extended to staff working in other Sacro services locally.
- Sacro staff regularly attend Team Around The Child meetings to share information on young people in line with GIRFEC principles.
- Sacro service manager attends the Community Safety Partnership Tasking Group to offer support to other partners in areas experiencing youth problems through anti social and offending behaviour.

Summary of Key Issues/ Challenges Facing Organisation

- Short-term funding continues to impair long term planning for the Service
- Increases staff turnover as a consequence of employment insecurity.

How has Organisation Contributed to Council/ Service Priorities

The Service has worked within the GIRFEC framework to facilitate improved connection between the victims and perpetrators of crime/anti-social behaviour. The Service has contributed to the reduction of offending and anti-social behaviour by young people in the Falkirk Council area.

The service delivery is therefore congruent with Falkirk Councils goals of "developing a thriving, sustainable and vibrant economy by continuing to improve the health, safety and wellbeing of our citizens and communities."

It also supports Falkirk Councils Social Work's objective "to provide and commission support, care and protection services for the people and communities of the Falkirk Council area."

List any Areas where there has been Shortfall in Performance

The Service referral rate fell marginally below the target of 120 in 2014/2015. This was a consequence of a redesign of referral processes and the transition from Early and Effective Intervention to the Youth Justice Referral Group. Most recent data indicates that the referral rate has once again increased however.

How often are Review Meetings held with Lead Officer

3 monthly

C FINANCIAL / RISK ASSESSMENT OVERVIEW

Total Support Provided (Financial & In- Kind Contributions)

Falkirk Council Support

£81,296 from Social Work Service budget.

£46,104 from Community Safety Fund (reported on separately.)

£127,400 (Total Support Provided)

Last Period of Submitted Audited Accounts

2013/2014

Future Risks (Financial, Operational or Structural) Faced by Organisation

A risk to Service delivery and staff retention as a result of the year to year funding arrangements for this Service.

Overall Risk Rating (Low/Medium/High)

Low

D CONCLUSIONS

Summary/ Opinion of Organisations Overall Progress During Year

Sacro continues to deliver high quality services and are meeting the agreed outcomes and objectives detailed within the Joint Working Agreement. Sacro are responsive to the change resulting from the introduction of Early and Effective Intervention and Whole Systems Approaches and have on occasion demonstrated flexibility by providing tailored services to individual young people according to identified need. In the view of the writer/monitoring officer Sacro provide services which are value for money.

E COMPLETED BY	
<u>Name</u>	Matthew Davies
<u>Designation</u>	Service Manager
<u>Date</u>	21/05/2015

<p align="center">FALKIRK COUNCIL CORPORATE AND NEIGHBOURHOOD SERVICES FOLLOWING THE PUBLIC POUND ANNUAL REPORTING STATEMENT 2014/2015</p>

Organisation Name	Forth Valley Alcohol and Drug Partnerships – Contract to Scottish Families Against Drugs (SFAD)
Project	Forth Valley Family Support Service (FVFS)
Agreement Dates	1 st April 2014 – 31 st March 2015
Name of Lead Officer	Caird Forsyth

A OVERALL ORGANISATION AIMS

Summary of Key Aims & Objectives

- Provide Family Support Service across Falkirk, Stirling and Clackmannanshire Council (Forth Valley) areas
- Provide a separate service for individuals (family and friends) (adults) affected by substance misuse from any service provided to substance user or misusers
- Provide a range of support to those referred/self referred, dependant on need including group work, peer support groups, one to one, telephone support and home visits
- Promote the service to organisations/agencies within the area
- Establish local family support groups

List of Agreed Outcomes

- Recruit suitably qualified staff to support persons referred/self referring to the service
- Accept referral/self referral to the service
- That those who engage with the service are given access to all available support or where necessary signposted to support
- Services become more aware of service provided
- Establish self help Family Support Groups in communities throughout Forth Valley

Why Service/Project is Funded Externally Rather than by the Council

FVFS Service is funded externally in line with other alcohol and drug treatment services in Forth Valley and whilst working separately from established services for problematic alcohol and drug the service becomes part of the network of support provided throughout Forth Valley with the long term aim to establish and sustain support networks required to stabilise families and promote recovery. The Forth Valley aspect of the service allows individuals to access the service out with their home area and provides the anonymity that some seek when engaging with a service of this nature.

B ACTUAL PERFORMANCE vs. OBJECTIVES / AGREED OUTCOMESSummary of Key Achievements

- Staff recruited and operational April 2014
- Publicity material produced and distributed to key locations throughout the area
- Service accepted 83 referrals during period of review (100 referrals in 2013/2014) from across Forth Valley – 34 referrals from Falkirk 55 during 2013/2014.
- 2 Family Support Groups have been established in the Falkirk Council area within Falkirk and Grangemouth
- 10 families are being supported on a one to one basis and 17 are within the maintenance phase with the remainder being supported remotely with contact as required.
- Family Support Group (Falkirk) members attending local and national events with family support and recovery focus.

Case Study: (Name changed for anonymity)

Mrs Clark lives in the Forth Valley area and has met with me in Grangemouth. FVFSS have been supporting Mrs Clark for two months. Her story is one of great sadness as her son has endured traumatic events in his past which have led to him abusing drugs and alcohol. Mrs Clark feels she is to blame for much of what her son experienced in the past as this was partly down to a physical assault by her then partner on her son. A short time later, the same son almost lost his life at the hands of another assault – this time at the hands of a stranger. Mrs Clark herself also suffered abuse at the hands of her children's dad (from whom she left taking her children with her to protect them). The dad was an alcoholic.

All in all, the family have suffered much trauma, to which Mrs Clark is still suffering emotionally, but is getting some support from Al.Anon group meetings. She came to the Forth Valley Family Support Service as she wishes support for herself and also to learn how to help her son. To find out where to begin, Mrs Clark agreed to complete an outcome profile to help assess where her greatest need was.

From the initial outcome profile, it was agreed with Mrs Clark that she would work on trying to reduce her stress and anxiety levels (showing as 7/10). Therefore the Family Support Worker gave Mrs Clark the NHS stress booklet and accompanying CD to take home. During the meeting, Mrs Clark was also shown how to use breathing techniques and given a stress ball and breathing technique sheet to also take home to see if these strategies helped her.

Thereafter, Mrs Clark wanted to look at how she could set boundaries with her son, so that she was not inadvertently helping him continue with his substance misuse behaviour. Mrs Clark was offered CRAFT (Community Reinforcement and Family Training) intervention techniques in the form of reinforcement and allowing natural consequences to occur. Mrs Clark has now joined the Grangemouth support group and is keen to share her story and help support others in a similar position to herself. Her son is now attending a local AA group to gain support for his alcohol misuse. Mrs Clark has reported that she has found the meetings offered by the Family Support Service as having been a great help to her. She has offered to recommend the service to other families and has offered to help put up posters in the local area to help spread the word.

Summary of Key Issues/ Challenges Facing Organisation

The service was established after a pilot during 2012/2013 to test the Forth Valley Model for Family Support as agreed through the PSP process and the service has been fully operational since March 2014.

The challenge facing the service is in attracting referrals to the service and of advising Drug and Alcohol services who operate in the area of their existence. Information relating to the service is published online at www.falkirk.gov.uk and www.forthvalleyadp.org.uk.

The service is available to the public by contacting the Scottish Families Against Drugs web site – www.sfad.org.uk and emergency contact telephone number (08080 101011). The service publicise local telephone contact numbers for the service in this area and are at present based within CVS, Callendar Business Park, Falkirk.

How has Organisation Contributed to Council/ Service Priorities

SOA - Health Inequalities and Physical Activity – Harms to Health (including alcohol and drugs)
– Support for family and friends of those affected by substance misuse.

Falkirk Alcohol and Drug Partnership / Forth Valley Alcohol and Drug Partnership – provision of support to family and friends of problematic substance users.

List any Areas where there has been Shortfall in Performance

Low numbers of referral to service however the service have embarked on a marketing campaign to publicise ‘drop in’ aspect of the service as well as contact telephone number. Service staff visit Drug and Alcohol Treatment service waiting rooms and speak with clientele advising of the service and encouragement in including family members within recovery programmes. The service also contribute to the Take Home Naloxone Programme encouraging family members to be involved.

How often are Review Meetings held with Lead Officer

Service is reviewed quarterly by FVADP Monitoring Group.

C FINANCIAL / RISK ASSESSMENT OVERVIEW

Total Support Provided (Financial & In- Kind Contributions)

£20,000.00 – Falkirk Council
£20,000.00 – Clackmannanshire Council
£20,000.00 – Stirling Council

£60,000 (Total Support Provided)

Last Period of Submitted Audited Accounts

Service will be audited within accounts of host agency, Scottish Families Against Drugs. Service finances present no cause for concern.

Future Risks Financial, Operational or Structural) Faced by Organisation

Risk would be the withdrawal of funding from partners to provide service and could result in referral to other council services for support.

Overall Risk Rating (Low/Medium/High)

Medium

D CONCLUSIONS

Summary/ Opinion of Organisations Overall Progress During Year

Support of provision of family support service should continue for family and friends of those with problematic substance misuse, basic support is not offered by any other service and service assists in signposting clients to appropriate services where there are more complex needs. This service is for adults (over 16's) only and where services have knowledge of children within families they make the appropriate referral and in some cases work with the adult and child(ren) or refer to young carers organisation.

E COMPLETED BY

Name

Caird Forsyth

Designation

Policy Officer (Substance Misuse)

Date

19th May 2014