

Title/Subject: Delayed Discharge
Meeting: Integration Joint Board
Date: 3 June 2016
Submitted By: Community Services Directorate General Manager and Head
of Social Work Adult Services
Action: For Noting

1. INTRODUCTION

- 1.1 The purpose of this paper is to update Integration Joint Board members on progress with meeting the national target that no-one who is ready for discharge should be delayed by more than 2 weeks.

2. RECOMMENDATION

- 2.1 The Integration Joint Board is asked to note current performance.

3. BACKGROUND

- 3.1 Delayed Discharge is a standing agenda item at Integration Joint Board meetings acknowledging the impact that delays to discharge have on outcomes for individual patients and on the health and social care system.

4. PROGRESS UPDATE

- 4.1 As of 15th April census date, there were **27** people delayed in their discharge, **18** of whom were delayed for more than 2 weeks. These relate to delays which count towards the national, published delayed discharge target (standard delays).
- 4.2 There has been a slight worsening in the position since the last Report to the IJB as can be seen in table 1.

Table 1 (excluding Code 9 & Code 100)

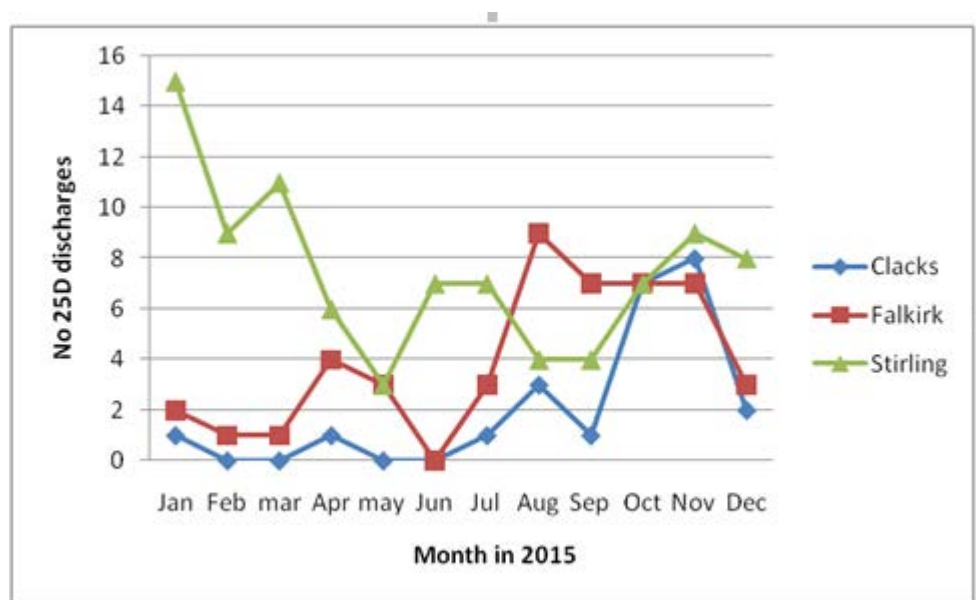
	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sept 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	April 16
Total delays at census point	6	19	24	23	25	36	23	37	35	27	23	29	27
Total number of delays over 2 weeks	1	9	11	11	16	25	19	20	24	20	14	18	18

- 4.3 At the April census point, there were **2** patients identified as a complex discharge (code 9) and **7** proceeding through the guardianship process.
- 4.4 At the April census point, there were **6** patients identified as a Code 100 delay. These are predominately patients with a learning disability.
- 4.5 Table 2 shows the total picture of delays in Falkirk Partnership across all categories expressed as occupied bed days. These figures are for full months to the end of April, (April figures not yet available) and show increased pressure on bed days in March.

Table 2 total occupied bed days

	November	December	January	February	March	Equivalent Beds (March)
Standard Delays	1001	1085	926	797	990	32
Complex Delays/ Guardianships (Code 9)	231	248	236	217	265	8.5
Code 100 Delays	279	279	248	232	217	7

- 4.6 Monitoring of delays by patients in acute hospital who are waiting on a package of care in order to return home is taking place and the trend information for 2015 calendar year is set out below.



5. PROGRESS WITH ACTIONS

- 5.1 Work is ongoing to progress the actions included in the Delayed Discharge Action Plan. Integration Joint Board members supported a focus on addressing four key issues that were impacting on delayed discharge performance and these remain a focus for the Joint Management Group and Delayed Discharge Sub Group.

- **Key Issue 1: There are a number of services which are currently being delivered which are having an impact on small numbers in the population but are not having the impact required across the area to reduce ED attendances or acute admissions**

The Closer to Home Service commenced as planned in December and continues to build. Over the winter months, the enhanced community team also supported early discharge from hospital in addition to its core role of prevention of admission. To date, 284 number of people from the Falkirk area have called the Afly line and 107 number of people have accessed the enhanced community team. Discussions are taking place, encompassing the full range of services working to prevent admission to hospital, to see how they can connect better and to consider the potential for a single point of access to these services.

To date, 5 out of 6 GP Fellow posts have been appointed and are in place. Work is taking place to identify how the GP Fellows will support alternative to acute admission pathways to be implemented in year 2 of the programme. This will include working with and supporting the enhanced community team.

- **Key Issue 2: *There are patients in hospital whose pathway is delayed for a variety of reasons or if not formally delayed in their discharge, their length of stay in hospital could have been shorter***

A delayed discharge patient tracking system has been developed which is assisting in identifying key points in the pathway through hospital and addressing blockages. The Admission and Discharge policy has been updated. A comparison of bed day and package of care delays comparing performance during December and January with the same period last year (2015/16) shows improvement.

Work has commenced to review reablement services through the Reablement Steering Group. A review of the Integrated Team at Forth Valley Royal Hospital has been completed with a revised skill mix and re-focussed priorities.

- **Key Issue 3: *There are a number of patients whose discharge becomes delayed as they fall within the scope of the Adults with Incapacity Act***

A Planning Group has been meeting to consider how to increase awareness of AWI issues generally and specifically, how to increase the numbers of people in Falkirk with power of attorney.

CVS are supporting the Partnership to undertake a public awareness campaign commencing in May. This is being supported by other community organisations in Falkirk such as the Making it Happen Group and by solicitors for older people. The campaign will focus on some key messages:

- it can be very difficult for families coping with situations where there is no power of attorney
 - many older people can access legal aid
 - family member cannot make decisions for another family member without power of attorney.
 - Power of Attorney is not just about dementia
- **Key Issue 4: *The right balance and range of care options is not available in Falkirk to support early discharge and avoid admission***

Additional short stay and intermediate care provision was made available over the winter months. Work is ongoing to look at longer term options for local care provision.

6. CONCLUSIONS

- 6.1 The delayed discharge position remains under significant pressure due to the reliance on care home places which continue to be limited.
- 6.2 **Resource implications** - there are no additional resource implications arising from this report.
- 6.3 **Impact on IJB Outcomes and Priorities** - this report identifies the current position in relation to the National Target for Delayed Discharges.
- 6.4 **Legal & Risk Implications** - there are no additional Legal and Risk implications associated with this report.
- 6.5 **Consultation & Equalities Assessment** - no additional consultation has been undertaken for the purpose of this report and no equalities implications have been identified.

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Approved for Submission by: Title and Organisation

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List of Background Papers: None.