

### **FC53. Accessible Transport – Dial A Journey Service**

Council considered a report by the Director of Development Services proposing the extension of the contract with the Order of Malta Dial-a-Journey Ltd for two years. Council previously agreed to carry out a consultation with service users and analyse daily run sheets to identify what model of service delivery would best meet service users' needs.

The transport planning unit carried out an analysis of the cost/benefits associated with three models of service delivery:-

- Retain the service from Order of Malta Dial-a-Journey Ltd (at current rates)
- Bring the door-to-door service in house (costed by the Service to be too expensive)
- Engage a commercial operator (lack of market interest).

Discussion between the Service and Order of Malta Dial-a-Journey resulted in a proposal to extend the contract for two years at the current rate of £157,838 for 2017/18 and (with inflation) for 2018/19.

#### **Decision**

**Council agreed to award a new contract for a door to door accessible transport service to the Order of Malta Dial-a-Journey Ltd for a further two years, until 31 March 2019 at a cost of £157,000 a year (comprising £24,000 to manage the Taxicard Booking Service and £133,000 for the door-to-door service).**