



Title/Subject: Review of Day Services (Younger Adults) Update
Meeting: Integration Joint Board
Date: 6 October 2017
Submitted By: Head of Social Work Adult Services
Action: For Decision

1. INTRODUCTION

- 1.1 A report was presented to the Integration Joint Board (IJB) on the 16 June 2017 regarding the review of day services for younger adults. The purpose of this report is to update the IJB and detail the feedback and engagement programme scheduled for the coming weeks.

2. RECOMMENDATION

The Integration Joint Board is asked to:

- 2.1. note the contents of the report
- 2.2. note that a further report will be presented to a future meeting of the IJB detailing progress and implementation planning of the day service review
- 2.3. request that a separate report be submitted to the IJB at a future date concerning improvement actions around transitions planning arrangements.

3. BACKGROUND

- 3.1. Falkirk day services for younger adults [those up to the age of 65] are currently delivered in four building based services. Three of these services support adults with a learning disability and the other adults with a physical disability. In order to deliver policy and legislative ambitions, and the aspirations of present and future service users and their families, it is essential to modernise our current service provision.
- 3.2. As detailed in the report to the IJB in June the requirement to make change and deliver best value within reducing financial resources forms part of the context as does the need to embrace legislative, policy and demographic drivers. These include the following:

- Self - Directed Support
 - Health & Social Care Integration – The Integrated Strategic Plan 2016- 19
 - The Keys to Life (2013)
 - The Same As You (2000)
 - Talking Points
 - A Fairer Scotland Disabled People.
- 3.3. The main theme throughout all of the above policies is a vision of independent living in which disabled people can live the life they choose, participating equally alongside other citizens in their families, communities, workplaces and wider society, with the support they need to enable this to happen. This means having the right to practical assistance to enable service users to achieve personal outcomes which are important to them to have fulfilled lives.

4. MODERNISATION OF DAY SERVICES REVIEW

- 4.1. The vision underpinning modernisation of day services is to enable service users to achieve personal outcomes, whereby individuals are enabled and supported to have choice, control and flexibility in how they are supported to spend their days. This will entail developing new approaches to enabling people to be more independent and be active and contributing members of their communities.
- 4.2. One of the findings from the consultation programme is that not everyone with a disability wishes to access our current day services as they aspire to be supported differently, accessing community based activities. We need to empower and support individuals to purchase their own tailored services using Self Directed Support. This was evident through discussions with younger adults who do not use our existing services and explained that they wanted services which related to their hobbies or particular interests. They want services which are flexible and available in the evenings and weekends and are tailored to meet their needs. Meetings took place with Carron Grange Former Pupils Group on the 31 August 2017 with a further meeting scheduled for 28 September. A meeting will take place with the Autism Advocacy Group in October.
- 4.3. The service also has a responsibility to meet the continued needs and aspirations of existing service users and carers who are familiar with and appreciate the existing approach to current day service provision. Existing service users will be offered a community care review within the framework of the new Eligibility Criteria. This means that all current packages of care will be reviewed and assessed in line with eligible need. In order to do this a dedicated Community Care Worker will be based within day services to support the review of all packages of care. This will provide continuity and stability to service users and families during this time of change. It will ensure that the Community Care Worker and day service staff work together coherently to offer the best circle of support to service users and families during a time of change.

4.4. It is anticipated that over time and on a planned basis there will be a reduction in the number of building based services currently provided. This is due to alternative day opportunities being accessed within the community and changes to existing service user's current packages of care under the Eligibility Criteria. As we design more person centred services and involve people in the redesign process, it is anticipated that the shape of existing services will need to change to respond to people's individual choices and aspirations. Social Work Adult Services give a commitment that changes to individual support packages will happen only following the person centred support planning and review process, encouraging personal choice, control and flexibility in how people choose to achieve their goals and personal outcomes.

4.5. The table below summarises the engagement events which have taken place:

<u>Day</u>	<u>Date</u>	<u>Time</u>
Monday	2 October	1030-1200
Tuesday	26 September	1900-2030
Tuesday	30 May	1830-2000
Friday	26 May	1030-1200
		1300-1430
Wednesday	29 March	1430-1600
		1800-1930
Wednesday	22 March	1430-1600
		1800-1930
Monday	20 March	1430-1600
		1800-1930

4.6. Further engagement meetings will take place on 26 September and the 2 October 2017. These meetings will again be supported by Keith Etherington from In-Control Scotland and will discuss the next steps to support the modernisation of our existing day services. The following points will be conveyed to service users and families:

- over a period of time, everyone will have a new assessment of their eligibility for support
- we will develop a plan with each person who is eligible for their ongoing day time activity support
- we will ensure that each individual and their families are supported through the change process, should their package of care alter. We understand that change can be stressful and will work individually and collectively to try to keep any stress and uncertainty to a minimum.

- 4.7. Staff engagement and participation has taken place and will continue to take place throughout the review of day services to ensure they are fully supported to understand the need for change. HR and the trade unions will be kept updated and informed of any future meetings.

5. CONCLUSIONS

- 5.1. Over the course of the next few months our existing day services will begin to alter and change due to the implementation of the new Eligibility Criteria and the review of existing service users packages of care and those not having an eligible need. However, we recognise that changes to models for delivery of services has to be done sensitively and at a pace which suits the needs of the stakeholders, with some people potentially only seeing positive change once successfully achieved.
- 5.2. The application of the new eligibility criteria will result in some people choosing to access alternative day activities out with a day service setting. People who are currently receiving care commissioned by providers will be encouraged to use their existing support differently. From October 2017 onwards all new assessments will be taken forward under the new eligibility framework, offering a wider choice of alternative day opportunities. It is recognised that work with young people on effective transitions to adulthood is a key focus for improvement and innovation in future support planning. A paper will be prepared for a future meeting of the IJB identifying improvement actions in transitions planning arrangements, based on the day service review principles of optimising natural supports and outcomes based practice.
- 5.3. As people begin to access alternative day opportunities, there will be a natural reduction in the demand for building based services. This will allow us to use all available resources more effectively whilst still providing a service to those with an eligible need.

Resource Implications

There are no resource implications arising from this report.

Impact on IJB Outcomes and Priorities

As stated in the Strategic Plan, Falkirk Citizens will be part of their local community regardless of their individual need or disability.

Legal & Risk Implications

Legal and risk issues will be considered as required.

Consultation

Consultation has taken place during the months of April and May 2017. Further meetings are scheduled to take place with services users and families in September and October as outlined above. The consultation and engagement which has been carried out to date is described in the report to the IJB on 16 June 2017.

Equalities Assessment

A full Equalities and Poverty Assessment has been completed and will continue to be updated as the modernisation of the service develops.

Approved for submission by: Patricia Cassidy, Chief Officer

Author – Nikki Harvey, Service Manager

Date: 20/09/17

List of Background Papers: Review of Day Services Report to IJB on 16 June 2017.