

VJB18. Grievance Policy

The Board considered a report by the Assessor and Electoral Registration Officer seeking approval of a revised Grievance Policy and Procedures.

The current Grievance Policy had been in place for a number of years and did not include provisions for dealing with a grievance against the Assessor. The Board had previously asked, in July 2016, that officers revise its key policies.

The revised policy had been developed by officers in consultation with Clackmannanshire Council upon whose policy this had been based. The policy and procedures were appended to the report for approval.

Members sought confirmation that the revised policy and procedures adequately included provision to deal with any grievances against the Assessor. The Assessor confirmed that this was the case.

Decision

The Board approved the revised Grievance Policy and Procedures.