



Agenda Item 10

**Falkirk Townscape Heritage Initiative -
Steeple End Use Business Case and
Public Realm Update**

Falkirk Council

Title: Falkirk Townscape Heritage Initiative - Steeple End Use Business Case and Public Realm Update

Meeting: Executive

Date: 27 November 2018

Submitted By: Director of Development Services

1. Introduction

- 1.1 This report gives an update on the Falkirk Townscape Heritage Initiative (THI). It presents the business case prepared by Falkirk Community Trust (FCT) for the future use of the Steeple, gives an update on the delivery of the town centre public realm works and summarises achievements of the THI.

2. Recommendation(s)

2.1 It is recommended that the Executive:

- 1) approves the business plan prepared by Falkirk Community Trust and notes the approval of the Falkirk Common Good Committee for commitment of additional revenue budget of up to £6,410 per annum over the next two years to support delivery of a viable future use of the Steeple as set out in section 5 of this report.**
- 2) notes the outcome of delivery of the THI public realm works including the support provided to local town centre businesses directly affected by the works.**
- 3) notes achievements delivered by the Falkirk THI project between 2013 and 2018 and results of the public perception survey.**

3. Background

- 3.1 The five year Falkirk THI programme will conclude in November 2018. The Falkirk THI has principally been funded by the Heritage Lottery Fund and Historic Environment Scotland with grant awards of £3.5m. A full update report on progress of the THI and grant awards was presented to Executive June 2017. The report considered three end use options for the recently restored Falkirk Steeple. The options presented opportunities for new use of the vacated space following the box office closure and restoration.
- 3.2 Executive approved Option 2 whereby Falkirk Community Trust (FCT) retains its lease with Falkirk Council and puts in place an agreement with the Falkirk Local History Society (FLHS) for this group to operate the Steeple as a local heritage space and attraction. This was subject to submission of a viable business case for Executive approval.

- 3.3 The report also updated Executive on phased delivery of the public realm works and the anticipated disruption. With contract works now concluded and in a defects period, further information is provided on consultation and support for businesses and residents in affected parts of the town.

4. Falkirk THI Outcomes and Perception Survey Results

- 4.1 The overall aim of Falkirk THI has been to regenerate the historic town centre by helping the community carry out conservation-standard repairs and improvements to traditional properties, by means of grant assistance.
- 4.2 Over a five year delivery period the aims of the Falkirk THI have been achieved by:
- Providing grant-funding to over 80 individual properties across over 30 different buildings.
 - Delivering conservation standard improvements to all 11 town centre 'Priority Projects'.
 - Restoring or improving 15 shopfronts.
 - Bringing 8 longstanding empty town centre units back into use, following building or shopfront repairs.
 - Improving over 6,500sqm of public realm with heritage standard materials such as Caithness paving and granite kerbs.
 - Engaging with over 11,500 visitors at heritage exhibitions, 1,500 heritage event participants and 390 school pupils, supported by the development of a suite of heritage guidance documents, social media presence, training of heritage guides and production of a heritage app.
 - Providing heritage construction training opportunities for over 100 contractors, specifiers, school pupils, property owners and homeless groups.
- 4.3 Faced with negative feelings from the public about the decline of the town centre, the THI team worked hard to convince property owners to apply for a grant and commit to improving their properties.
- 4.4 Every street within the THI/Conservation Area Regeneration Scheme (CARS) area has had a shopfront improvement project carried out on it. As a legacy, this creates an excellent example to inform future change. In particular, local planning officers can use the projects as best-practice examples for the conservation area, where previously there were very few examples.
- 4.5 Twenty seven young vulnerable people from Loretto Care, who face homelessness issues, attended THI 'construction crafts taster courses'. As a direct result of this, 12 have gone on to apply for full-time education courses.
- 4.6 At 199A – 201 High Street, two longstanding vacant commercial premises owned by Falkirk Council have been repurposed into a community hub. As a direct result of THI/CARS funding a sustainable, active travel hub now provides a resource for the entire community to use.

- 4.7 In recognition of the above achievements the Falkirk THI was shortlisted from towns across Scotland and Highly Commended by the Scottish Civic Trust in the '*Best Rescue of an Historic Building or Place – over £2m*' category at the recent Scottish Heritage Angel Awards 2018
- 4.8 To mark the end of 5 years of restoration work in the town centre, Falkirk Townscape Heritage Initiative (THI) held a series of activities on the High Street over Friday 3rd and Saturday 4th August. During this time perception surveys were undertaken with members of the public.
- 4.9 The full survey results are contained in Appendix 2. Core feedback from 157 respondents highlighted:
- 86% either agreed or strongly agreed that the THI work has made the town a better place to live, work or visit than 5 years ago.
 - 89% stated that their perception of the town had improved, following the THI works.
 - 89% stated the public realm works have improved the appearance of the town centre and made it more attractive
 - 81% indicated that the public realm works had made the town centre more pedestrian friendly
 - 72% of respondents indicated that they did not realise the town centre was a Conservation Area
 - 94% of respondents either strongly agreed or agreed that having Conservation Area Management Plan guidelines in place is good for preserving the external appearance of the town centre
 - 68% of respondents have visited exhibitions hosted by the Falkirk THI
- An evaluation report on the work of the THI is being compiled at present and its results will be disseminated to elected members, THI partners and the wide community.

5. Falkirk Steeple – Business Case

- 5.1 One of the priority projects delivered by the Falkirk THI is the renovation of the Steeple which completed in May 2017. The Steeple is a Common Good property, maintained by the Council from the Common Good Account and leased to FCT. The costs of creating a future use for the Steeple are not covered in the THI action plan and funding is required for future maintenance of the property for the period beyond the timescales of the THI project. As a condition of approving the use of the Steeple as a heritage space and attraction, Executive requested the submission of a viable business case.
- 5.2 The business case develops upon the restoration works that have been delivered by the Falkirk THI and gives opportunity for access to all the heritage spaces in the building. It will form a significant legacy of the THI and a new focal point within the town centre. FCT has developed this initiative in partnership with Falkirk Local History Society (FLHS).
- 5.3 Appendix 1 sets out the business case prepared by the Trust for the delivery of a 'Steeple History Centre' to provide local heritage space with displays and exhibits, a resource centre for history and heritage and an information point for local tourism and heritage attractions. The business case proposal is dependent on identifying a means of funding the maintenance and operating

costs of the Steeple facility. A financial breakdown of the costs and income is set out in the Appendix.

- 5.4 In sum, FCT anticipates building maintenance, utilities and premises management costs of up to £11,410 (the amounts will depend on the commitment of maintenance works during the year). It is anticipated that £49,100 of operating costs will be required to staff and operate the building. These costs will be met through the contribution of volunteer time (estimated in cash terms at £38,900), donations and merchandising by FLHS.
- 5.5 While the Steeple is held on the Council's Common Good account, a separate council revenue budget meets ongoing maintenance and utility charges of this Category A listed asset. FCT will put in place appropriate day to day premises management requirements at a cost of £2,910 per annum. This obligation would ordinarily be required to be fulfilled by the Council if the premises remained vacant.
- 5.6 Annual financial support of up to £6,410 is needed to meet the new heritage facility operating costs to enable a viable future use of the Steeple. In September 2018 Falkirk Common Good Committee approved commitment of up to £6,410 per annum over the next two years to support the proposed new use.
- 5.7 FLHS is seeking external funds to set-up, operate and take responsibility for the premises under a sublease from the Trust. They will be seeking to raise £5,000 per annum income from merchandising opportunities and donations and aim to input £3,000 per annum of existing financial society resources and contribute in-kind volunteer commitment of £38,900 per annum to run the facility.
- 5.8 External funding of £26k from Falkirk Environment Trust was secured August 2018 to fund the fit-out of the interpretation spaces within the Steeple and volunteer training and development.
- 5.9 FCT will provide support to the project including guidance on set up and fundraising, a sublease with Falkirk Local History Society and ensure that the operational protocols and duty of care of the public and the assets are maintained.
- 5.10 Delivery of the Steeple History Centre assists with delivery of several policy objectives. A key objective of the Falkirk THI concerns the need to raise awareness of Falkirk town centre's extensive heritage. To date this has been successfully achieved through exhibitions and engagement with schools and the community. The suite of heritage resource materials and exhibitions produced by a partnership of the Trust, Falkirk Council, FLHS and other town centre partners will be used in the Steeple display areas. The Steeple proposal also meets FCT's objectives in its Business Plan 2017-20 in exploring ways of facilitating increased community involvement in service delivery.
- 5.11 The Steeple History Centre will add to the set of visitor attractions in the area, and its town centre location is important in attracting footfall for local businesses. The attraction of visitors to the Steeple will therefore assist with delivery of the Visitfalkirk Tourism Strategy.

6. Public Realm Update

- 6.1 Delivery of an upgraded public realm environment within Falkirk's historic town centre core is a significant objective of the Falkirk THI. Phased delivery of public realm improvement works commenced in May 2017 and these substantially concluded in July 2018. Extensive disruption occurred through the requirement to put in place street closures and traffic management plans to facilitate contract works. This impacted on retail businesses with some experiencing reduced footfall in streets where contractors were operating.
- 6.2 Retailers, residents and businesses were advised in advance of the public realm contract works. At all critical phases of the project affected parties received 1:1 visits and project correspondence. Where possible, the Council and its contractor sought to maintain service and delivery access for businesses.
- 6.3 Council officers attended meetings arranged through a 'Healthy High Streets' traders group and delivered several measures of support for businesses and their customers including:
- car parking vouchers within the Howgate Shopping Centre and FK1 car park on Williamson Street
 - dedicated 'shop local' promotional signage and marketing in streets impacted by works
 - Working with Falkirk BID to deliver local social media promotional videos
 - Delivery of retailer and business support advice and workshops with Business Gateway advisors
 - provision of Hardship Relief information and support where retailers evidenced a marked decrease in turnover as a consequence of the works.
 - promotional features in local media, updating on works and promoting retailer and street qualities.
- 6.4 The completion of the works has been well received by local business and has assisted several to enhance their trading performance.

7. Implications

Financial

- 7.1 The net revenue contribution towards the reopening of the Steeple as a town centre heritage space and attraction has been identified as up to £6,410 per annum and a new budget, funded from Common Good account has been approved to provide support over the next two years

The cost of the THI public realm works totals £1.7m, with grant contributions to this scheme from Heritage Lottery Fund and Historic Environment Scotland of £660k and £878K from the Council's capital/revenue budgets.

Resources

- 7.2 No implications to Falkirk Council.

Legal

- 7.3 FCT will be required to obtain the Council's approval to the sublease established with Falkirk Local History Society.

Risk

- 7.4 Approval of financial assistance from the Council's Common Good account helps to resolve the risks over the future use of the Steeple facility and enables its operation as a heritage space and attraction.

Equalities

- 7.5 Not required in respect of this report.

Sustainability/Environmental Impact

- 7.6 The Falkirk THI is a heritage and conservation led project which aims to enhance the sustainability and environmental performance of town centre assets.

8. Conclusions

- 8.1 The Falkirk Townscape Heritage Initiative has delivered extensive investment into the Falkirk town centre environment at a time when high streets nationally are facing significant retailing challenges. Excluding the delivery of heritage and training initiatives, £5m of THI building projects are completed or nearing completion, with £3.6m of this amount funded by a THI grant. The Falkirk THI initiative represents one of the largest awards to a Townscape Heritage Initiative made in Scotland by the Heritage Lottery Fund and Historic Environment Scotland.
- 8.2 Significant improvements to the town centre are now materialising with the Steeple restored, key town centre historic buildings improved, new shop fronts introduced and significant public realm improvements delivered. These are receiving positive public recognition.
- 8.3 A critical Falkirk THI objective has been to raise awareness of Falkirk town centre's extensive heritage. This has been achieved by the delivery of a suite of heritage resource materials in partnership with Falkirk Local History Society, FCT, Falkirk Delivers and other town centre partners. The proposal for establishment of the Steeple History Centre helps to extend this activity beyond the life of the THI and allows this key town centre asset, an A-listed building and, for many local people, the most iconic building in Falkirk, to be developed as a heritage space providing historical information and guidance in the heart of the town centre. Bringing new uses to its interior will help to bring to life and attract tourists to this part of the town centre. It will deliver a lasting solution to the Steeple's use compatible with the aims of the THI while delivering increased community involvement in service delivery.

- 8.4 The public realm improvements to Falkirk town centre are transforming the historic core of Falkirk, delivering a significantly improved town centre environment for visitors and shoppers. Support for businesses' impacted by the disruption of these works continued for the duration of the contract.
- 8.5 The work of Falkirk THI has given the town a much needed lift. Challenges still remain but it has laid a solid foundation for the evolution and re-purposing of the town going forward as well as protecting and investing in its rich heritage and historic environment.

Director of Development Services

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Date: 12 November 2018

APPENDICES

- 1 – Falkirk Community Trust Business case: Future Use of Steeple**
2 – Public Perception Survey

List of Background Papers:

The following papers were relied on in the preparation of this report in terms of the Local Government (Scotland) Act 1973:

- THI Project files
- Report dated 21 September 2018 to Falkirk Common Good Committee

Falkirk Community Trust

Subject: Business Case: Future Use of Steeple
Date: 6 November 2017
Author: Lesley O'Hare, Culture and Libraries Manager

1. Introduction

- 1.1 The purpose of this paper is to outline the business case for the proposed operation of the Steeple by Falkirk Local History Society (FLHS) as a local heritage space. This would form a significant legacy of the Falkirk Townscape Heritage Initiative (THI) 2013-18, of which refurbishment of the Steeple was the focal development project.

2. Background

- 2.1 The Steeple was formerly the location of Falkirk Community Trust's (the Trust) Box Office. In April 2015, the Trust felt able to withdraw these services from the Steeple given its very low usage by customers. The operational budget for the building was relinquished and contributed to the significant levels of savings that the Council required the Trust to make as part of that year's budget savings exercise. The Trust's Bookings and Sales team was successfully relocated to Falkirk Stadium from where it operates a much-expanded service delivering in-person, phone and supporting online sales of Culture and Sport tickets, courses and classes.
- 2.2 The Trust's withdrawal from the Steeple coincided with the refurbishment work on the Steeple which commenced in April 2015 and concluded earlier this year. The lease for the Steeple remains in place with the Trust, pending a decision by the Council on the appropriate and sustainable end-use for the Steeple. Work has been ongoing by the Trust and Falkirk Council since that time to determine what that use might be.
- 2.3 At their meeting of 13 February 2017, the Trust Board was sighted on initial proposals for the future use of the Steeple with the following options being considered:
- That the Trust relinquishes its lease on the Steeple which would then be marketed by the Council as a commercial opportunity or;
 - That the Trust retains its lease and offers a sublease to FLHS to operate the Steeple as a local heritage space.
- The Trust, as heritage advisor to Falkirk Council recommends that the second of the two options be pursued, subject to the consideration and approval of Falkirk Council as the building owner.
- 2.4 On 13 June 2017, the Council subsequently considered three options:
- To market the space for lease as a commercial opportunity or;
 - For the Trust to retain its lease and put in place arrangements with FLHS to operate the Steeple as a local heritage space;
 - To keep the premises vacant while future use of the Steeple is considered pending the outcomes of the Council's Strategic Property Review.

The Council chose the second option on the basis that it would help to extend the use of the building beyond the end of the Townscape Heritage Initiative and contribute to bringing activity into the town centre. This approval was subject to the production of a business case for such a proposal.

3. Business Case Analysis

3.1 Context

3.1.1 A critical objective of the Falkirk THI has been to raise awareness of Falkirk town centre's extensive heritage through exhibitions and engagement with schools and the community. This has been achieved by the delivery of a suite of heritage resource materials produced by a partnership of the Trust, Falkirk Council, FLHS and other town centre partners. The proposal for the end use of the Steeple helps to extend this activity beyond the life of the THI itself and allows this critical town centre asset, an A-listed building and for many local people the most iconic building in Falkirk, to be developed as a heritage space providing additional historical information in the heart of the town centre. Bringing new uses to its buildings will help to improve life in the town centre.

3.1.2 The proposal meets the objectives in the Trust's Business Plan Approach 2017-20 in exploring ways of facilitating increased community involvement in service delivery.

3.2 Assumptions:

3.2.1 Capacity of FLHS to undertake the work: FLHS has acknowledged that undertaking the application process to bid for set-up funds, to operate out of premises, to be responsible for those premises, to keep them open to the public and to deliver the service as described in the Project Summary below, is significant escalation in their normal activity. Ian Scott, who has represented FLHS in discussions so far, has given assurances that there is a group of people within FLHS who have made a commitment to staff the Steeple facility, and that the impact of the change to their normal activity is understood. FLHS has experienced new ways of working with the public, invigilating exhibitions and developing heritage material during the course of the THI.

3.2.2 Capacity of the Trust to support FLHS: in summary, the Trust's commitment to the project is twofold:

- to provide advice and guidance to FLHS in the project set-up and fundraising stages;
- to ensure that the terms of its sub-lease to FLHS and the requirements of an accompanying operational protocol, to include procedural agreements on duties of care to buildings, collections and public, are observed.

As a result of the significant reductions in the Trust's budget, facilitating direct community engagement is one of the two key directions of FCT's Business Planning Approach 2017-20. The present proposal is an important example of such an approach and so arrangements will be made to ensure that the work of facilitation is resourced within the Trust.

3.2.3 The Council will commit to making adequate revenue budget available to FLHS:

The Council will be required to commit adequate revenue funds to this project as a result of its decision on 13 June, subject to approval of this business case; this funding will be required to cover building costs including repairs and maintenance (including statutory testing) and utilities. Full financial details are presented in 4.6 below.

3.2.4 Heritage Lottery Fund (or alternative sources) can be secured to fit out the building: an initial approach to Heritage Lottery Fund (HLF) indicates that the proposal fits with its 'Our Heritage' funding programme, subject to ensuring that access issues are covered and that provision of public engagement activity is part of the set-up programme. A bid to HLF would be more competitive if it was part of a package consisting of several sources of funding. It is anticipated that FLHS, who will lead on fundraising, will consider several options for raising funds, including other funders such as Falkirk Environment Trust (FET), crowd funding and seeking support from town centre and local businesses. As part of the larger THI project, HLF have indicated a desire to see the Steeple in active use.

3.3 Constraints

3.3.1 Time: it is proposed that the budget and the sub-lease for FLHS are secured and that FLHS occupies the Steeple as a clear indication to the public of the change of use and intention to develop the spaces in the building, and to aid with fundraising efforts for installation of exhibitions and dressing the spaces. It has been suggested that owing to the informal nature of volunteering, as well as the age-range of the membership, the longer-term duration of the arrangement is subject to a fixed-term review period to avoid a sense of it being in perpetuity and to enable further options to be considered if necessary.

3.3.2 Capacity issues have been covered above.

3.3.3 Knowledge: key knowledge requirements are as follows:

- Heritage
- Facilities and curatorial advice
- Legal requirements of leasing and sub-leasing – FLHS to be guided by Council legal services
- Customer care

FLHS has significant levels of heritage knowledge about the Steeple and wider town centre; in addition, it has access to resources such as the museum and archive collections with advice and support from specialist officers in the Trust. In addition, the Trust will be able to supply advice and support relating to facilities and collections management.

3.4 Dependencies

3.4.1 The Trust has created a 'community engagement' group that will be enhanced from the learning derived from this project.

3.4.2 The implementation of this proposal coincides with the launch of the Falkirk THI final year (September 2017 – September 2018). Setting the project up will be dependent on support from the same sources as those that support THI (principally HLF) and, conversely, the success of the Steeple future project will provide a strong legacy for the THI project itself and for the input of those sources.

4. Business Case

4.1 Scope

- Provide an effective and appropriate new use for the town's most iconic historic building
- Enable people to engage with heritage at a the town's principal gathering point
- Provide a legacy for the Falkirk THI
- Promote change which points to the revitalisation of the town centre
- To facilitate community engagement as per the direction set by FLHS's Business Plan Approach 2017-20.

4.2 Description of service

4.2.1 A Steeple History Centre will be operated by FLHS and provide the following:

- **Local heritage space with displays and exhibits:** the building has three areas that can be made available to the public: the ground floor shop and the two former prison cells. The proposal is to use the ground floor and one of the cells to tell the story of the burgh of Falkirk from earliest times by means of artefacts and illustrative material, and for the other cell to be dressed to depict conditions for prisoners around 1830.
- **Resource Centre for History and Heritage.** The ground floor would function as an information point on the town's heritage, and a sales point for heritage merchandise. This might provide a small income stream to support the costs of running the centre. The expertise and local knowledge of FLHS will be an asset in engaging with the public.

4.2.2 Further research using relevant visitor and town centre footfall trend data is required to finalise the optimum days and times for opening; however, FLHS aims to start with an opening schedule of four days per week.

4.3 Lease and Operational Protocol: The Trust would retain the lease for the Steeple and FLHS will negotiate a sub-lease. A separate operating protocol between the Trust and FLHS will be required to ensure indemnity needs are covered and, for collections care purposes, consideration will need to be given to insurance arrangements. The main criteria to be covered in FLHS/Trust formal agreements will include duty of care requirements such as:

- Public liability (FHLS)
- buildings and contents security (FHLS with advice/support from the Trust);
- key-holding and call-out (FHLS)
- collections care (FHLS with advice/support from the Trust)
- public and staff health and safety (FHLS with advice/support from the Trust).

4.4 Management arrangements: the Trust's Heritage Engagement Officer, who is a member of the Culture and Libraries team, will act as the key contact and liaison between the Trust and FLHS. This officer will convene meetings on a regular basis to monitor and review progress against the formal agreements. The formal role of Premises Manager is yet to be confirmed.

4.5 Installation

4.5.1 The Trust's Heritage Engagement Officer will provide advice and support to FLHS to plan and deliver the conversion of the space, including:

- Design
- Contents of display
- Use of spaces
- Back office accommodation
- Systems and equipment needs

4.5.2 Input from Eden Consultancy Group has been sought to scope out a design specification which will be included in the funding bids. Costs will be worked out and fundraising will be undertaken by FLHS.

4.6 Heritage Centre Opening

4.6.1 Completion of the fitout of the building and training and development of the volunteer cohort is dependent on external funders' timescales. A bid is being prepared to Falkirk Environment Trust (FET) for the fit out which will go to its March Board and then on to the EB Board. As such, funding will not be approved until summer at which point work will commence on design and installation of interpretation materials. It is anticipated that the building will open as a heritage centre in Autumn 2018.

4.7 Finance

As the Trust's budget for its operation of the Steeple has been withdrawn, a budget for the building no longer exists. This paper makes the case for the Council to establish a new budget to enable the re-opening of the Steeple as a local heritage space. It is worth noting that as the property is on the Council's Common Good account, this route will be considered as a means for funding any future investment. External funding from Falkirk Environment Trust and Heritage Lottery Fund is being explored to fund the fit-out of the the interpretation spaces within the Steeple and volunteer training and development.

	£	Responsibility
Building Maintenance (general and statutory repairs)	(up to) 5,000	Falkirk Council
Utilities (electricity and water)	(up to) 3,500	Falkirk Council
Trust staff costs including Premises Manager responsibilities ¹	2,903	FCT/Falkirk Council
Total Building Costs	11,403	Falkirk Council

¹ FCT has no budget for supporting the management of the Steeple; FCT withdrew its services from the building in March 2015 and, at the same time, made reductions to the Venues team which would normally provide this service. Breakdown of costs is shown in Appendix 1.

Volunteers (2 x 5 hours x 4 days x 48 weeks @ £18.75 per day) ²	36,000	FLHS in-kind
Cleaning	2,900	FLHS in-kind
Phones	1,000	FLHS
IT	1,000	FLHS
Refuse	1,000	FLHS
Total Operational Costs	41,900	FLHS
Total Costs	53,303	

	£	Income
FLHS cash from existing resources	3,000	FLHS
FLHS donations and merchandise	5,000	FLHS
FLHS in-kind (volunteer time)	38,900	FLHS
Gap Funding	6,403	Falkirk Council
Total Income	53,303	

4.7 Major risks to the project

	Likelihood (high/med/low)	Impact (high/med/low)	Mitigation
Falkirk Council is unable to identify a new annual budget	Low	High	Ongoing discussion with Council to ensure appropriate budget available to support project; fully developed business case
FLHS is unable to achieve cash income from donations/merchandise	Med	Med	Ongoing discussions with Falkirk Council to ensure that income raised through donations is not business critical in years 1-3 of the project.

² Heritage Lottery Fund calculates the value of volunteer skilled labour at £150 a day (for example – administrative work, carpentry or leading a guided walk) or £18.75 per hour

Further staff reductions within the Trust prevent or severely limit its commitment to the project	Med	Med	Significant commitment required in early stages of project (2017-2018) and no current plans for staff reduction in this area.
FLHS are unable to supply volunteers to staff the venue	Low	High	FLHS has been working hard to secure support from membership and has demonstrated good volunteer invigilation of exhibitions through the duration of the THI
Funding is not forthcoming to fitout the venue	Low	High	Trust and independent advisors assist with development of fully scoped funding bid; indications from HLF positive

4.8 Stakeholders

- Falkirk Council
- Falkirk Community Trust
- Falkirk Local History Society
- Falkirk BID
- Town centre businesses
- Historic Environment Scotland (in its role as part funder of THI as well as carer of the historic environment)
- Heritage Lottery Fund

5. Conclusion

5.1 The reopening of the Steeple, as a local heritage space, run on a day-to-day basis by FLHS, achieves the following:

- It is an appropriate legacy for the five-year THI investment in Falkirk town centre, which included the Steeple as the focal project;
- It is a step towards changing what the town centre provides and towards extending Falkirk's tourism success into the town centre;
- Has the potential to demonstrate the positive outcomes of community involvement in service delivery.

Lesley O'Hare

Culture and Libraries Manager

21 December 2017

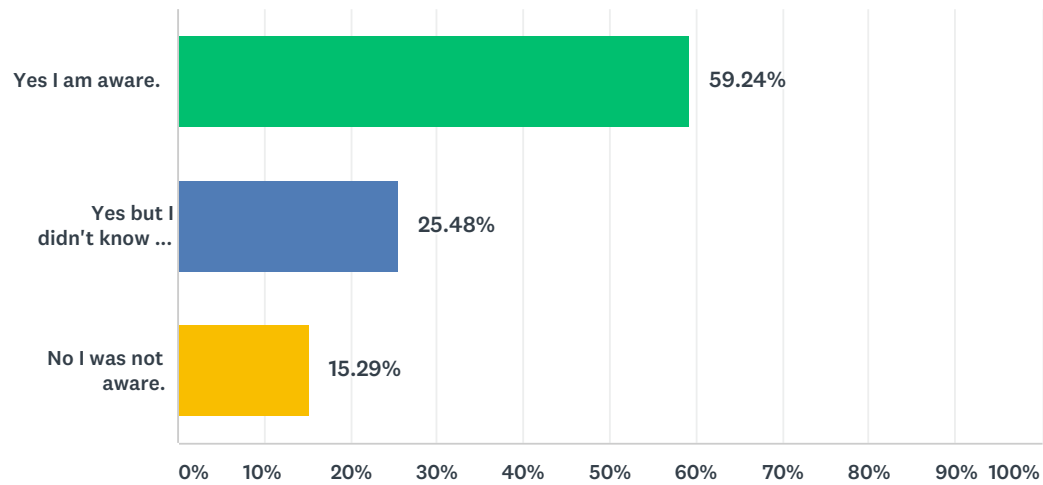
Appendix 1: Premises Management Costs Breakdown



Premises Manager - Steeple Facilities	Hours	Cost	Notes
Annual Maintenance Plan, Maintenance procedures & volunteer training	21	£ 384.89	
Health and Safety plan, procedures & volunteer training	21	£ 384.89	
Fire Risk Assessment, annual inspection & volunteer training	21	£ 934.89	Includes fire warden training
General Risk Assessments	14	£ 256.60	
Emergency & Business Continuity Plan & volunteer training	14	£ 256.60	
Security procedures including keyholder & intruder alarm training	7	£ 128.29	
PRS / PPL Annual Return	3.5	£ 64.15	
First Aid Training 10 volunteers & First Aid RA & register	6.5	£ 300.00	
Customer Service			
Cash handling & banking procedure & training	7	£ 128.29	
Customer Service Training	3.5	£ 64.15	
Total Premises Management Fee	118.5	£ 2,902.75	

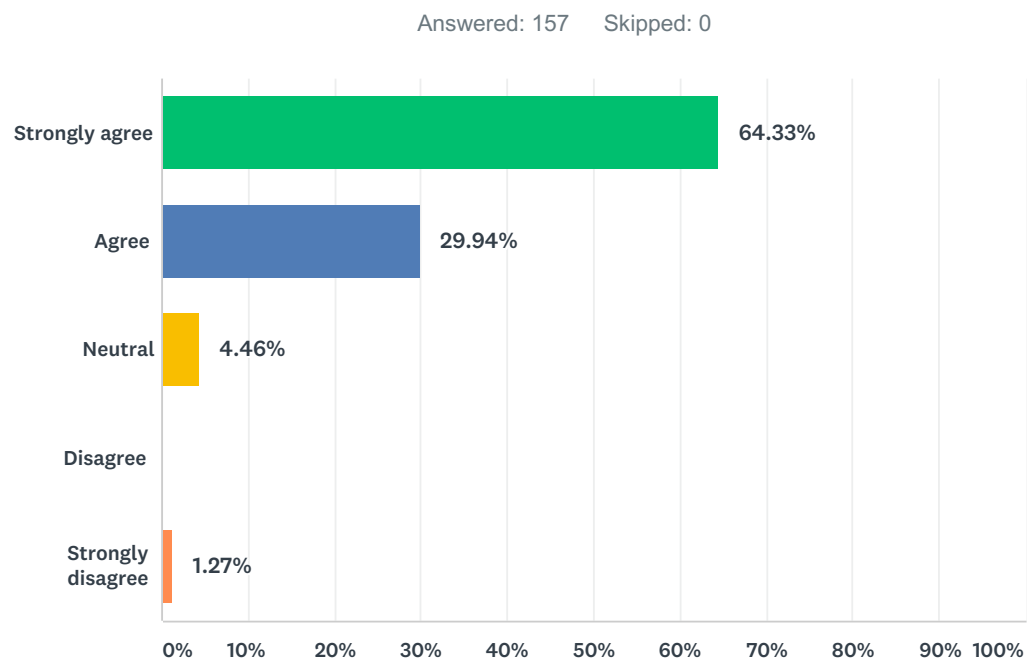
Q1 Are you aware of the THI-supported building work that has been going on?

Answered: 157 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes I am aware.	59.24%	93
Yes but I didn't know the THI had supported it.	25.48%	40
No I was not aware.	15.29%	24
TOTAL		157

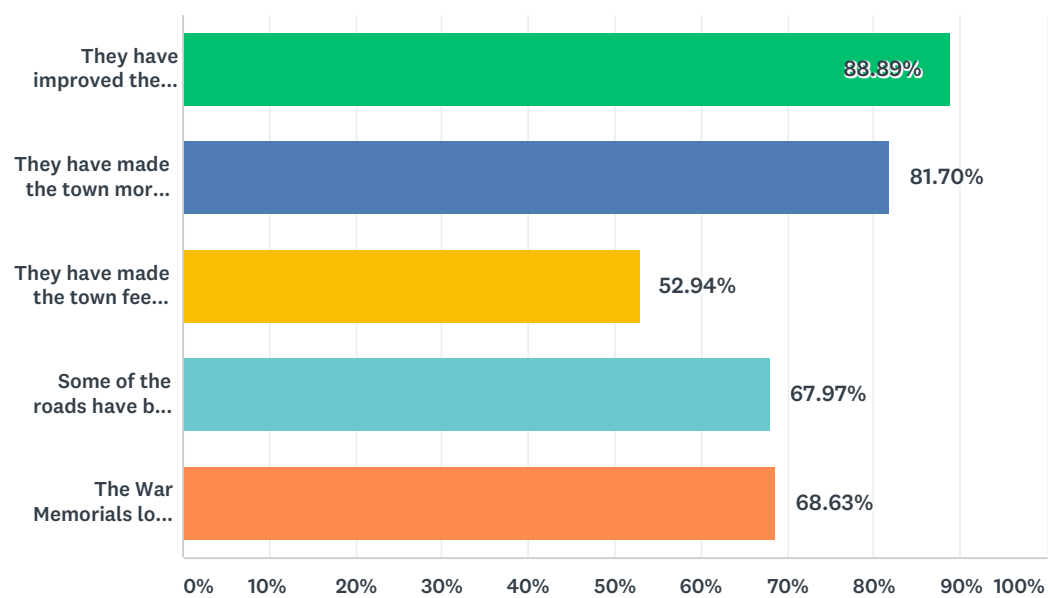
Q2 Looking at some of the before and after images of the THI-supported work, to what extent do you agree this has been good quality work?



ANSWER CHOICES	RESPONSES	
Strongly agree	64.33%	101
Agree	29.94%	47
Neutral	4.46%	7
Disagree	0.00%	0
Strongly disagree	1.27%	2
TOTAL		157

Q3 Some of the streets and footpaths have been improved through the THI. Which is these statements do you agree with:

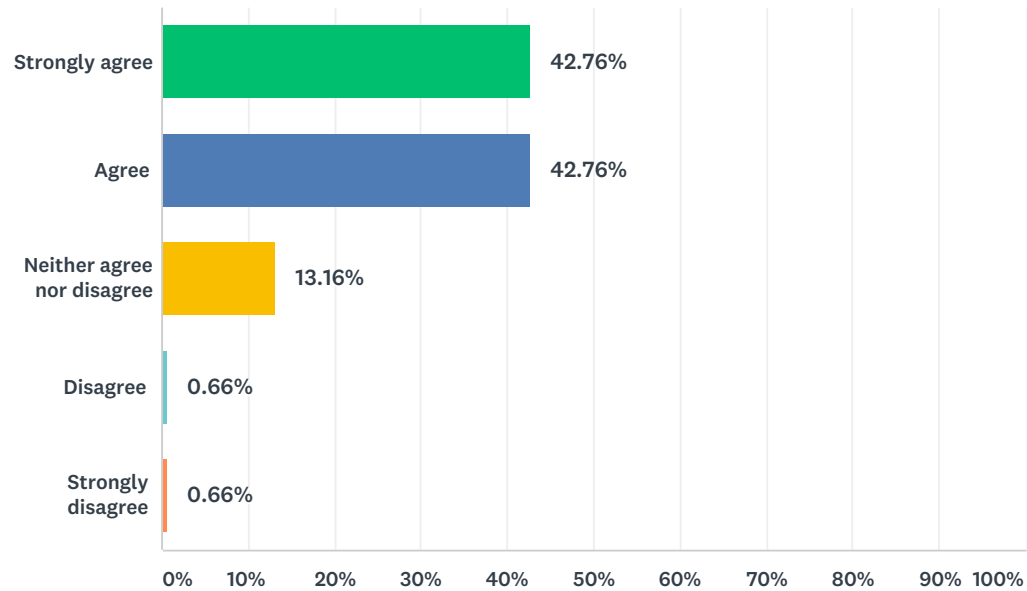
Answered: 153 Skipped: 4



ANSWER CHOICES	RESPONSES	
They have improved the appearance of the town and made it more attractive.	88.89%	136
They have made the town more pedestrian friendly.	81.70%	125
They have made the town feel safer.	52.94%	81
Some of the roads have been improved.	67.97%	104
The War Memorials look better cared-for.	68.63%	105
Total Respondents: 153		

Q4 To what extent do you agree with the statement 'the work that has been carried out makes the town a better place to live, work or visit than 5 years ago.'

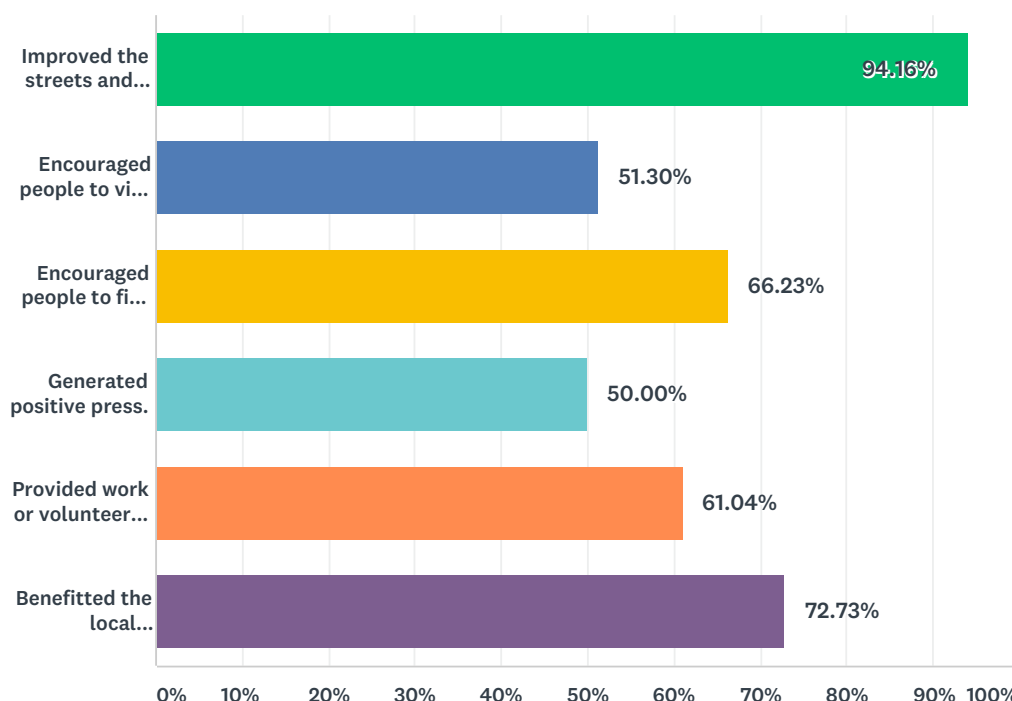
Answered: 152 Skipped: 5



ANSWER CHOICES	RESPONSES	
Strongly agree	42.76%	65
Agree	42.76%	65
Neither agree nor disagree	13.16%	20
Disagree	0.66%	1
Strongly disagree	0.66%	1
TOTAL		152

Q5 What differences do you think the THI has made to the town centre? (tick all applicable)

Answered: 154 Skipped: 3



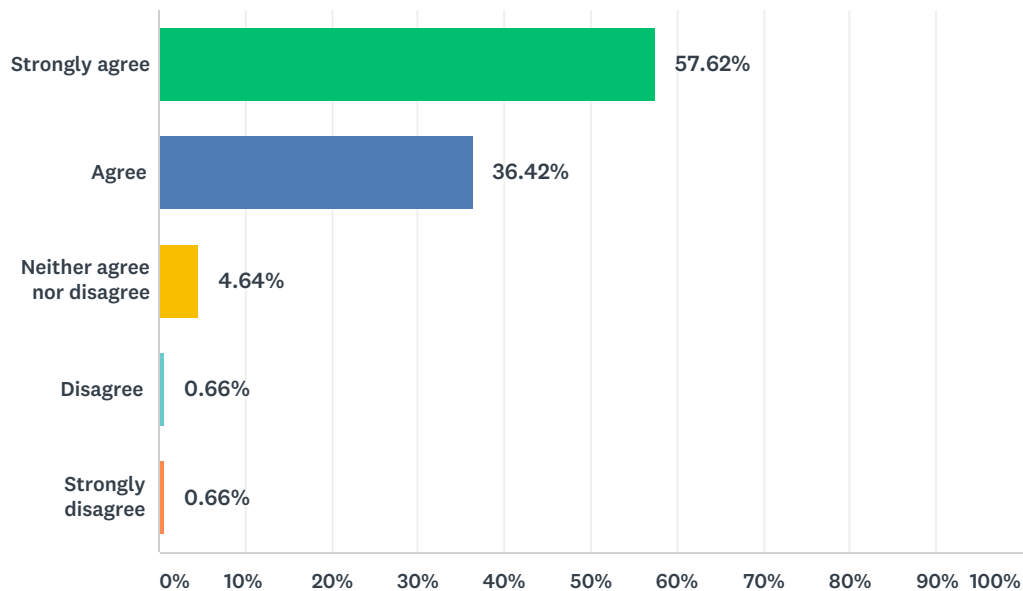
ANSWER CHOICES	RESPONSES	
Improved the streets and buildings and made them in better condition.	94.16%	145
Encouraged people to visit the town.	51.30%	79
Encouraged people to find out more about local history and heritage.	66.23%	102
Generated positive press.	50.00%	77
Provided work or volunteering opportunities.	61.04%	94
Benefitted the local community.	72.73%	112
Total Respondents: 154		

#	OTHER (PLEASE SPECIFY)	DATE
1	Incompetent. Businesses severely affected negatively. Roads closed. Business cut off and many closed as a result. Money better spent painting outside of building to improve town. Money better spent on filling centre of town with floral planters.	10/2/2018 9:21 PM
2	More life in town centre e.g. plants in spaces.	10/2/2018 9:10 PM
3	Why not link town heritage to local industry like Carron Company etc. To keep people in town need to have attractions to bring in families.	10/2/2018 9:02 PM
4	Waste of money. Not benefitted us at all.	10/2/2018 8:36 PM
5	Allows disabled better access etc.	10/2/2018 3:59 PM
6	The work has made the town centre a bit safer.	10/2/2018 3:48 PM
7	Made town look tidier.	10/1/2018 10:00 PM
8	Mobility scooters can go up Cow Wynd for the first time. Gardening.	10/1/2018 9:34 PM
9	Got people talking.	10/1/2018 9:28 PM
10	Overall look is better.	10/1/2018 9:18 PM

11	To an extent benefitted local community, a bit high level.	10/1/2018 9:16 PM
12	Volunteering is good but needed encouraged.	10/1/2018 8:47 PM
13	Looks better.	10/1/2018 12:50 PM
14	It has made people more respectful of their environment.	10/1/2018 12:47 PM
15	Don't like [// chuggen? illegible]	10/1/2018 12:26 PM

Q6 The changes that the THI has brought about follow the guidelines that are in the Conservation Area Management Plan. Do you agree that having these guidelines in good for preserving and enhancing the appearance of the town centre?

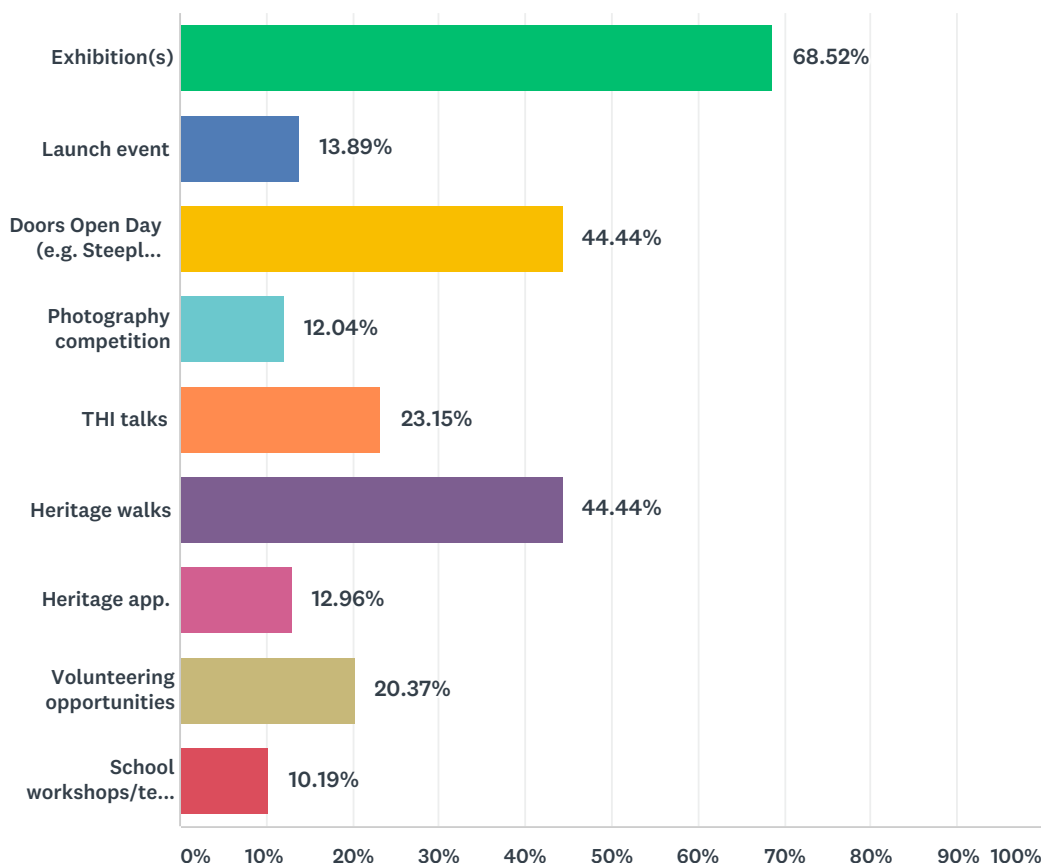
Answered: 151 Skipped: 6



ANSWER CHOICES	RESPONSES	
Strongly agree	57.62%	87
Agree	36.42%	55
Neither agree nor disagree	4.64%	7
Disagree	0.66%	1
Strongly disagree	0.66%	1
TOTAL		151

Q7 Across the past 5 years the THI has organised a number of events and activities to enable to community to learn about local history and heritage. Have you attended or taken part in any of the following (tick all that apply):

Answered: 108 Skipped: 49



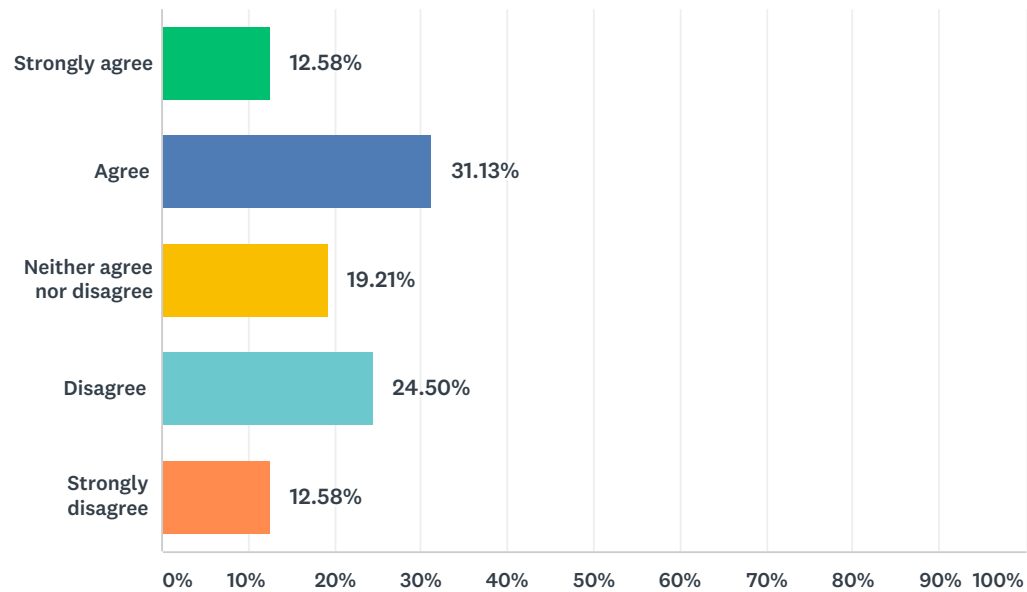
ANSWER CHOICES	RESPONSES	
Exhibition(s)	68.52%	74
Launch event	13.89%	15
Doors Open Day (e.g. Steeple tours)	44.44%	48
Photography competition	12.04%	13
THI talks	23.15%	25
Heritage walks	44.44%	48
Heritage app.	12.96%	14
Volunteering opportunities	20.37%	22
School workshops/teacher CPDs	10.19%	11
Total Respondents: 108		

#	OTHER (PLEASE SPECIFY)	DATE
1	Was not aware of any of these events. Never go into town on a Saturday.	10/2/2018 8:22 PM
2	None.	10/2/2018 3:57 PM

3	Eat the streets, shopfront/building improvements.	10/2/2018 3:52 PM
4	None unfortunately.	10/2/2018 3:50 PM
5	Stonework text.	10/1/2018 9:34 PM
6	Don't live here [??? illegible]	10/1/2018 12:17 PM
7	Own eyes.	10/1/2018 12:02 PM

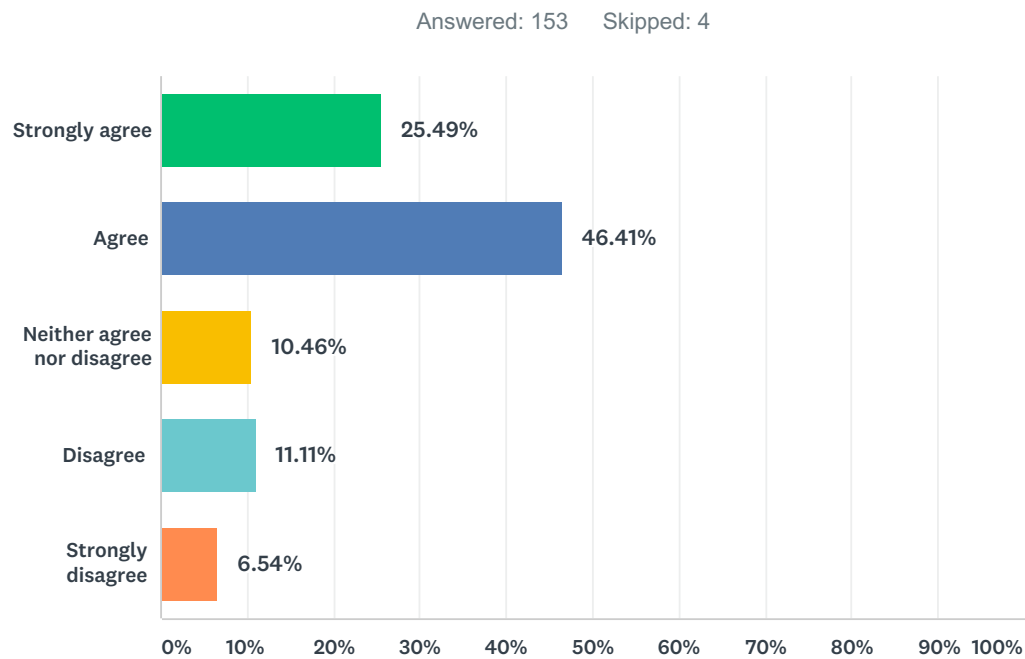
Q8 Rate this statement: 'Before the THI I hadn't realised that there were so many old buildings in the town centre'.

Answered: 151 Skipped: 6



ANSWER CHOICES	RESPONSES	
Strongly agree	12.58%	19
Agree	31.13%	47
Neither agree nor disagree	19.21%	29
Disagree	24.50%	37
Strongly disagree	12.58%	19
TOTAL		151

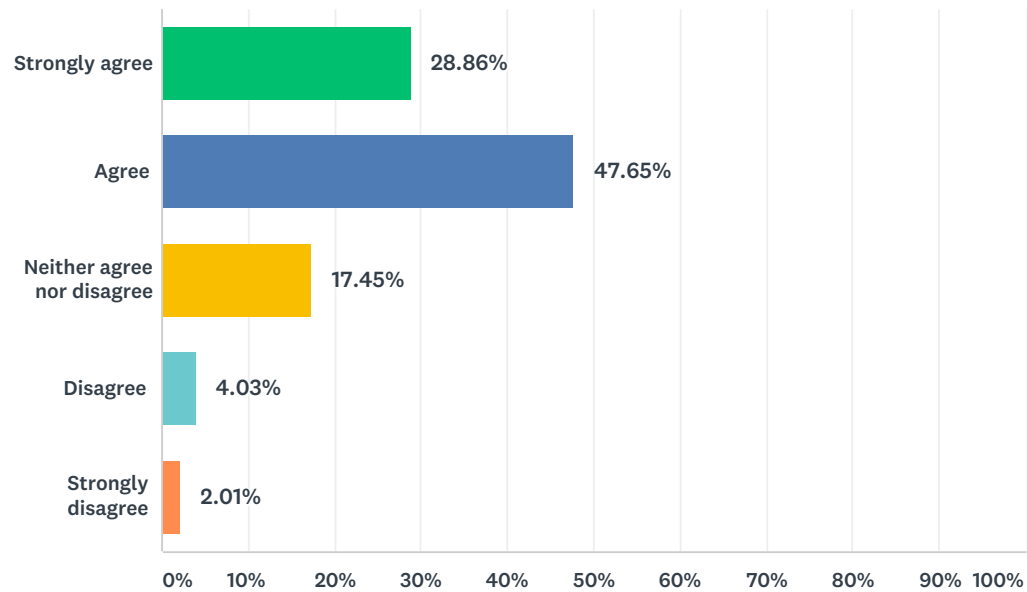
Q9 Rate this statement: 'Before the THI I had not realised that the town centre was a Conservation Area'.



ANSWER CHOICES	RESPONSES	
Strongly agree	25.49%	39
Agree	46.41%	71
Neither agree nor disagree	10.46%	16
Disagree	11.11%	17
Strongly disagree	6.54%	10
TOTAL		153

Q10 Rate this statement: 'I now have a greater understanding/appreciation for Falkirk's history'.

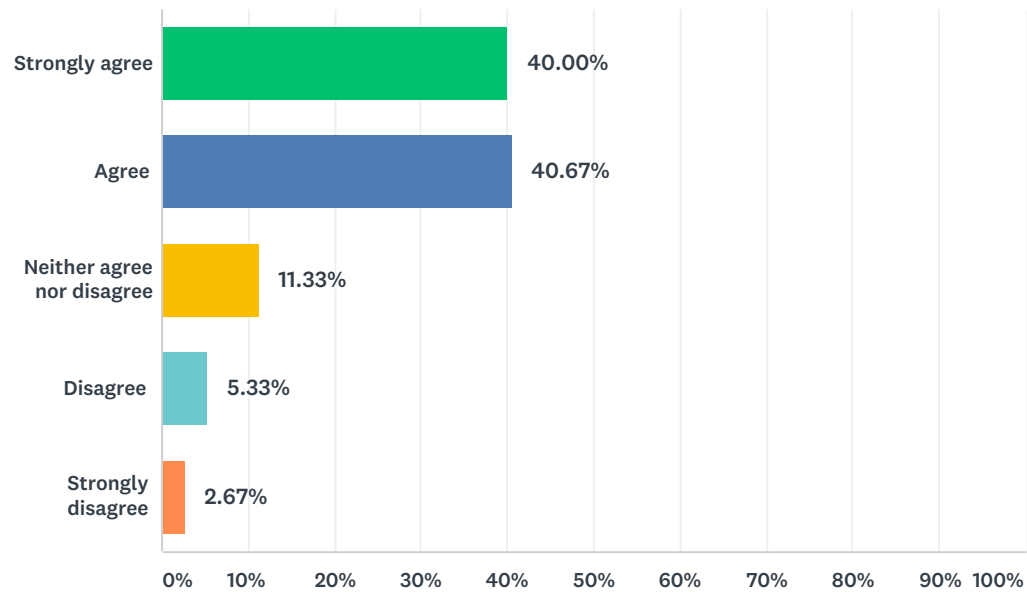
Answered: 149 Skipped: 8



ANSWER CHOICES	RESPONSES	
Strongly agree	28.86%	43
Agree	47.65%	71
Neither agree nor disagree	17.45%	26
Disagree	4.03%	6
Strongly disagree	2.01%	3
TOTAL		149

Q11 Rate this statement: 'I have learned something new about Falkirk's history'.

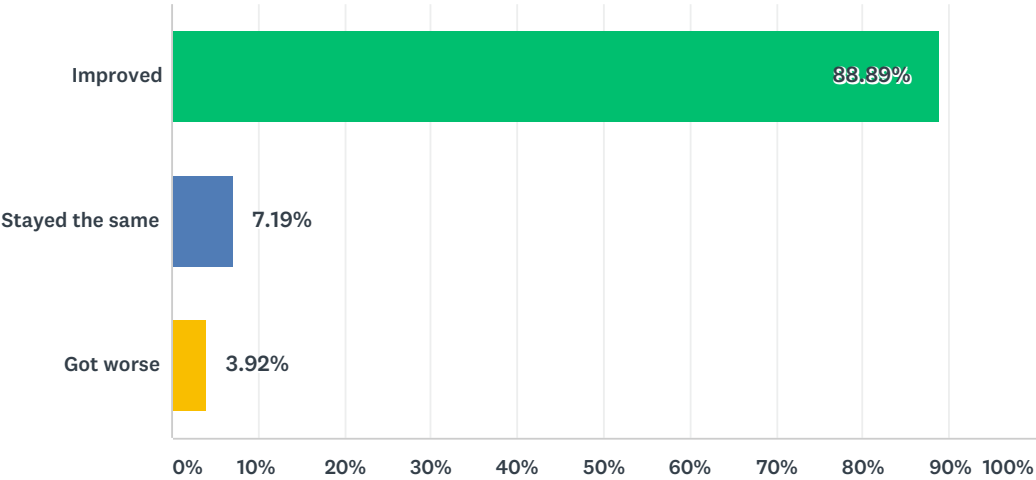
Answered: 150 Skipped: 7



ANSWER CHOICES	RESPONSES	
Strongly agree	40.00%	60
Agree	40.67%	61
Neither agree nor disagree	11.33%	17
Disagree	5.33%	8
Strongly disagree	2.67%	4
TOTAL		150

Q12 Following the THI works, how has your perception of the town centre as a whole changed?

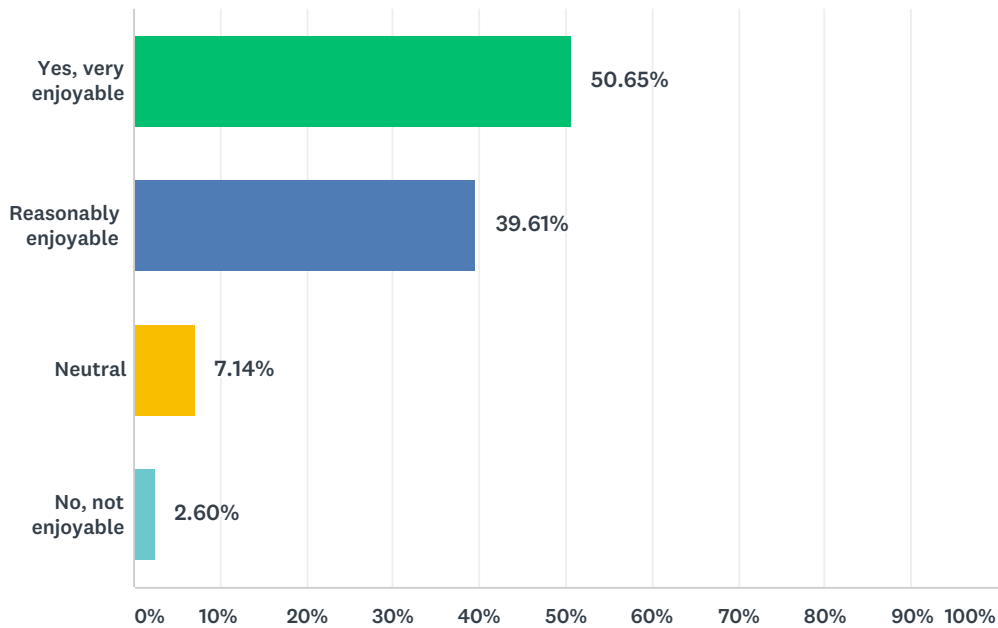
Answered: 153 Skipped: 4



ANSWER CHOICES	RESPONSES	
Improved	88.89%	136
Stayed the same	7.19%	11
Got worse	3.92%	6
TOTAL		153

Q13 Did you enjoy your visit to the town centre today?

Answered: 154 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes, very enjoyable	50.65%	78
Reasonably enjoyable	39.61%	61
Neutral	7.14%	11
No, not enjoyable	2.60%	4
TOTAL		154

Q14 What would you like to see change in the town centre?

Answered: 113 Skipped: 44

#	RESPONSES	DATE
1	Easier parking.	10/4/2018 4:45 PM
2	More shops, too many in decline, too many premises lying empty.	10/4/2018 4:44 PM
3	More shops, less closed businesses.	10/4/2018 4:42 PM
4	Better variety of shops. We have good independent ones but it would be great to expand on them.	10/4/2018 4:39 PM
5	Too many empty shops but with the THI works this should encourage businesses to locate in Falkirk.	10/4/2018 4:37 PM
6	Rates to be cancelled until town centre is revived. Businesses in town to be consulted with business ideas to regenerate. Start talking to locals.	10/2/2018 9:21 PM
7	Would like to see all shops taking care of shopfronts and maintaining them to a high standard. Would like to see all areas kept cleaner and free of litter. Pleased to see some excellent independent shops, would prefer more of these on High Street and less charity shops and cheap, budget shops.	10/2/2018 9:16 PM
8	Re-enliven the High St, especially with the bus station closing. Help small local businesses.	10/2/2018 9:10 PM
9	More fancy lights.	10/2/2018 9:08 PM
10	Catch the litter louts.	10/2/2018 9:07 PM
11	More shops, specifically individual 'artisan' shops, not 'chain' shops. More events e.g. crafts markets.	10/2/2018 9:05 PM
12	Fill empty shops and more attractions for families.	10/2/2018 9:02 PM
13	More shops, not offices.	10/2/2018 8:57 PM
14	Fewer empty shops!	10/2/2018 8:56 PM
15	Bring back M&S! More cycle paths.	10/2/2018 8:53 PM
16	More shops.	10/2/2018 8:50 PM
17	Free parking. Rates reduction for businesses - abolished. Bring tourists to town centre. Have consultation with businesses.	10/2/2018 8:36 PM
18	More shops.	10/2/2018 8:34 PM
19	Events to encourage people in.	10/2/2018 8:31 PM
20	Bigger variety of shops. More places to sit for older people.	10/2/2018 8:27 PM
21	More shops. More car parking (reasonably priced).	10/2/2018 8:25 PM
22	Cleaner streets, more benches or seats.	10/2/2018 8:22 PM
23	Less empty shops, difficult I know. Improvements to south side of High Street, west end.	10/2/2018 8:20 PM
24	More boutique type shops.	10/2/2018 8:17 PM
25	Creation of improved shopping opportunities.	10/2/2018 3:59 PM
26	More events, more folk club live music.	10/2/2018 3:56 PM
27	Innovative ideas to offer alternatives to retail on High St including the arts.	10/2/2018 3:55 PM
28	More live music.	10/2/2018 3:54 PM
29	Junkies need moved on quicker/given somewhere 2 b safe.	10/2/2018 3:52 PM
30	More independent shops.	10/2/2018 3:50 PM
31	More shops and more shops staying open.	10/2/2018 3:49 PM
32	More more shops to close.	10/2/2018 3:48 PM
33	No empty shops. Bus station and M&S not to close.	10/2/2018 3:47 PM

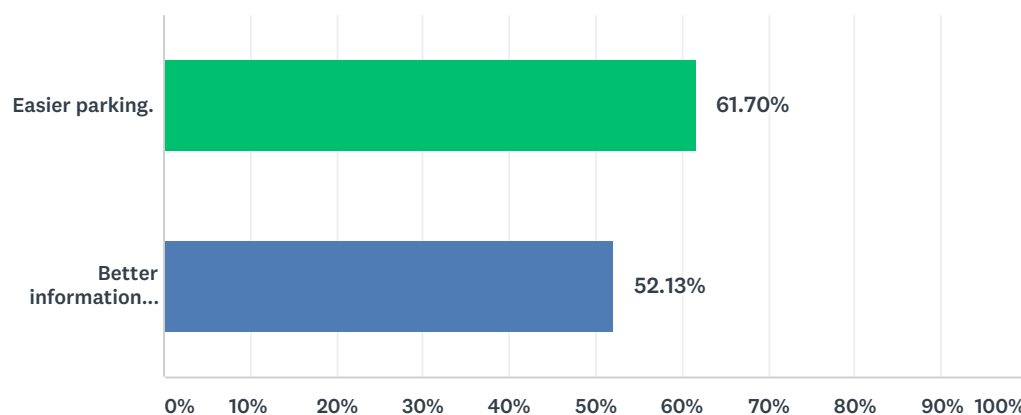
34	Nigh Street improving as at the moment most shops seem to be heading elsewhere.	10/2/2018 3:45 PM
35	More shops surviving.	10/2/2018 3:43 PM
36	More shops (Boots).	10/2/2018 3:41 PM
37	More shops open.	10/2/2018 3:38 PM
38	Public realm works. Modern buildings to have traditional frontage. Free wifi zones. A dedicated market status in Callendar Riggs. Less forceful 'charity' workers and encourage small shops/unique types into area. No cheap shops, quality [illegible]. Rent and rates more affordable to bring in new shops.	10/2/2018 3:35 PM
39	More shops and things for young people to do.	10/1/2018 10:00 PM
40	Some more independent shops and more parking including disabled parking.	10/1/2018 9:57 PM
41	Shop signs - power with conservation. Residential living.	10/1/2018 9:54 PM
42	Market stalls - more varied (fruit/veg stalls). Charity stalls - hold more often. Business rates/rents too high.	10/1/2018 9:50 PM
43	More shops to be opened. Free bus service on weekends.	10/1/2018 9:46 PM
44	Improve High Street, shops, new ideas on using the empty spaces. Bring back the flower beds.	10/1/2018 9:41 PM
45	Still some older buildings requiring refurbishment and new uses.	10/1/2018 9:39 PM
46	Some replacements for the stores lost.	10/1/2018 9:37 PM
47	More shops, less empty units.	10/1/2018 9:35 PM
48	Got to change for progress [in reference to CAMP]. Better maintenance, eating places - restaurants.	10/1/2018 9:34 PM
49	Empty units brought back into use. More activities for kids.	10/1/2018 9:30 PM
50	More help for the homeless, places for the dogs (i.e. dog-friendly cafes) and dog water fountain.	10/1/2018 9:28 PM
51	More social, empty big shops small traders, indoor markets.	10/1/2018 9:26 PM
52	I would not like to see so much shops closing.	10/1/2018 9:24 PM
53	Involve more marketing to carry forward all good works already achieved. Work towards involving community groups, craft work centres in empty High St units.	10/1/2018 9:20 PM
54	More independent shops, business rates are too high. More things for the children (park, play area).	10/1/2018 9:16 PM
55	New businesses into vacant shops.	10/1/2018 9:14 PM
56	Businesses staying open. More specialised shops. Cheaper rates. Occupier at low rent better than empty units.	10/1/2018 9:12 PM
57	Bring empty units back into use - family orientated to bring families in.	10/1/2018 9:10 PM
58	A new bus station.	10/1/2018 9:08 PM
59	More shops.	10/1/2018 9:07 PM
60	Information centre come back.	10/1/2018 9:06 PM
61	Cyclists permitted to use the High St - will encourage tourists to come from Wheel or Kelpies.	10/1/2018 9:04 PM
62	New business initiative required, specialist type.	10/1/2018 9:00 PM
63	Less empty shops.	10/1/2018 8:59 PM
64	It does not feel safer at night time. More events, heritage events, empty shops, 1960s blocks, not the old buildings, more shops open.	10/1/2018 8:52 PM
65	More shops.	10/1/2018 8:49 PM
66	Taxi rank at A-buzz [?] a roundabout and taxi hub. Less clone-ism.	10/1/2018 8:47 PM
67	Greater use of vacant properties in the High Street for community use.	10/1/2018 8:44 PM
68	Fewer empty shops!	10/1/2018 8:42 PM
69	More shops and variety.	10/1/2018 8:38 PM
70	It is very unfortunate large shops are closing and the bus station - what if anything can be done?	10/1/2018 8:37 PM

71	More shops please.	10/1/2018 8:35 PM
72	More family activity days.	10/1/2018 8:33 PM
73	Do more to tackle anti-social behaviour such as drug users, beggars and chuggers (charity muggers). Encourage more retail shops.	10/1/2018 8:31 PM
74	Too many junkies - get rid of them. Too many empty shops.	10/1/2018 8:30 PM
75	Find a use for the empty shops. Empty shops drag down any improvements that have been made.	10/1/2018 8:27 PM
76	More shops opening instead of all closing.	10/1/2018 8:25 PM
77	More independents, less charity shops.	10/1/2018 8:24 PM
78	Encourage more small businesses.	10/1/2018 8:21 PM
79	More shops probably.	10/1/2018 8:18 PM
80	More events and shops.	10/1/2018 8:17 PM
81	Yes making it more lively.	10/1/2018 1:53 PM
82	More big shops.	10/1/2018 1:52 PM
83	High St and night dead, nothing open inc. public house inc. restaurant. Completely unwelcome at night.	10/1/2018 1:46 PM
84	Everything to be restored. More interpretation plaques about buildings used to be.	10/1/2018 1:44 PM
85	More job opportunities and volunteering opportunities.	10/1/2018 1:40 PM
86	Improve parking facilities for town centre! Qualify the roles of town centre versus retail park.	10/1/2018 1:00 PM
87	More shops. Police patrol - community policing. Focus on drug abuse problems.	10/1/2018 12:58 PM
88	More shops.	10/1/2018 12:56 PM
89	More decent shops. It's a great the Council did not fight hard enough to keep Mark and Spencer in town. The Council needs to do something now.	10/1/2018 12:55 PM
90	Pretty good - less empty units.	10/1/2018 12:53 PM
91	Nice people.	10/1/2018 12:51 PM
92	Reduction of night time problems. No parking on High St after 7pm.	10/1/2018 12:50 PM
93	Continuing to improve shopfronts. Bringing shops back into use. Better quality of shops. Improving pedestrian areas.	10/1/2018 12:48 PM
94	Hotel for tourists.	10/1/2018 12:44 PM
95	Keep bus station.	10/1/2018 12:43 PM
96	Still some shops need improved.	10/1/2018 12:30 PM
97	Council offices in town centre with an arts centre.	10/1/2018 12:26 PM
98	More shops.	10/1/2018 12:24 PM
99	Fewer shops closing.	10/1/2018 12:21 PM
100	Keep pedestrianised. Discourage out of town shopping. More links with industrial and political past e.g. 1820 statue/monument.	10/1/2018 12:17 PM
101	More trading and open shops. Less vacant shops.	10/1/2018 12:15 PM
102	More shops. Tackle anti-social behaviour in town.	10/1/2018 12:13 PM
103	To do something about eyesore buildings that [?? illegible] bee there.	10/1/2018 12:12 PM
104	More good shops. Not fi shops or [?? illegible]	10/1/2018 12:09 PM
105	Too many vacant shops.	10/1/2018 12:06 PM
106	High Street revitalised.	10/1/2018 12:04 PM
107	Tourist information shop.	10/1/2018 12:02 PM
108	More shops.	10/1/2018 12:00 PM
109	More shops, bring Burger King or Wimpey back.	10/1/2018 11:58 AM
110	More artisan shops, possibly a book or art festival to encourage more people to the town.	10/1/2018 11:56 AM

111	Nothing.	10/1/2018 11:53 AM
112	More outdoor eating areas.	10/1/2018 11:51 AM
113	Please, please, please return High St to being traffic-free, too many cars using it as a short-cut through town, many parking on High St, especially west end.	10/1/2018 11:49 AM

Q15 What would encourage you to spend more time in the town centre?

Answered: 94 Skipped: 63



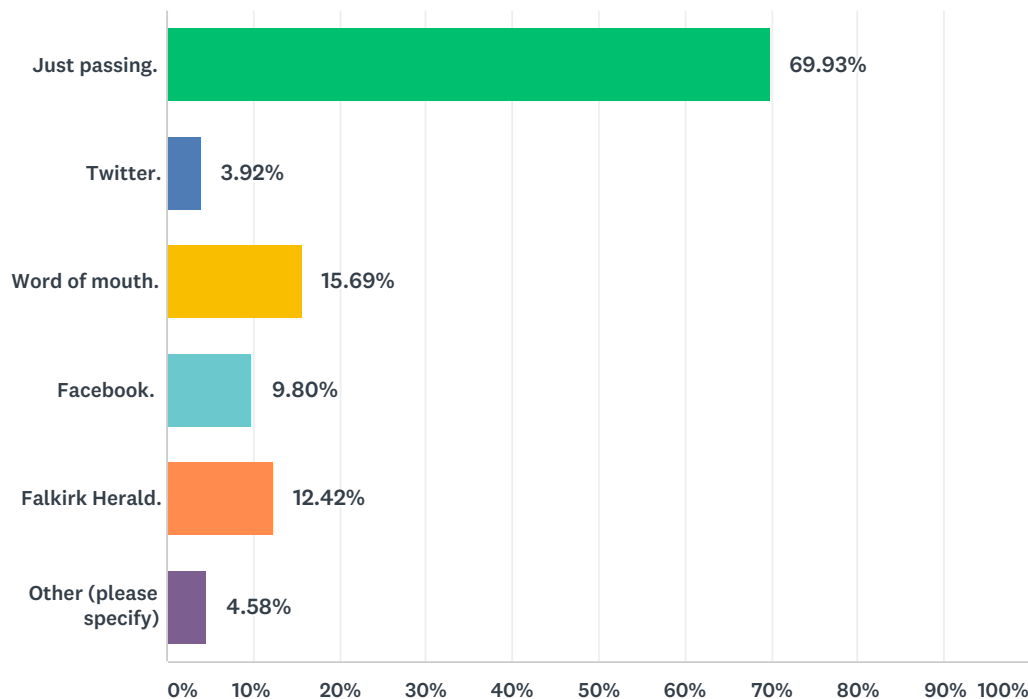
ANSWER CHOICES	RESPONSES	
Easier parking.	61.70%	58
Better information about transport links (bus, train, cycling).	52.13%	49
Total Respondents: 94		

#	OTHER (PLEASE SPECIFY)	DATE
1	No parking fees, more shops and more choice.	10/4/2018 4:42 PM
2	I spend a lot of time in the town at present.	10/4/2018 4:40 PM
3	Good shopping and good variety of shops.	10/4/2018 4:39 PM
4	Encouraging tourists from Wheel and Helix to come and visit town centre, not just projects for few but for many.	10/2/2018 9:21 PM
5	Bus links have been much improved recently and would hope this continues. Parking can be an issue, particularly for older people who have difficulty walking from retail park and who park there for shopping.	10/2/2018 9:16 PM
6	I live in town centre.	10/2/2018 9:07 PM
7	More shops, as above. We have a superb town centre - it just needs shops!	10/2/2018 9:05 PM
8	More amenities, attractions, functions and choice of places to eat.	10/2/2018 9:02 PM
9	Remove parking charges.	10/2/2018 8:57 PM
10	Park and ride.	10/2/2018 8:54 PM
11	Improve traffic flow in Camelon.	10/2/2018 8:53 PM
12	Better shopping and entertainment.	10/2/2018 8:49 PM
13	Cheaper parking.	10/2/2018 8:31 PM
14	(information about transport links) could be improved considerably.	10/2/2018 8:25 PM
15	A good variety of shops!	10/2/2018 8:22 PM
16	More of the above.	10/2/2018 3:55 PM
17	M&S	10/2/2018 3:52 PM
18	Better shops.	10/2/2018 3:49 PM
19	Better shops.	10/2/2018 3:45 PM
20	More shops.	10/2/2018 3:39 PM
21	More shops.	10/2/2018 3:38 PM

22	Free parking. Free bus into Falkirk from outside area but pay to be back - half price.	10/2/2018 3:35 PM
23	More shops e.g. clothing shops.	10/1/2018 9:57 PM
24	Not deter people coming in with [? unintelligible] policies.	10/1/2018 9:54 PM
25	Small specialist shops. Less empty shops.	10/1/2018 9:34 PM
26	Cheaper beer.	10/1/2018 9:26 PM
27	More affordable parking.	10/1/2018 9:20 PM
28	Permanent museum.	10/1/2018 9:18 PM
29	New bus station.	10/1/2018 9:07 PM
30	Good cycle paths into town centre.	10/1/2018 9:04 PM
31	No able bodied people taking up disabled spaces.	10/1/2018 8:59 PM
32	Independent artisan shops and events.	10/1/2018 8:52 PM
33	New taxi rank in Booth Place. Heritage centre in town would be good.	10/1/2018 8:47 PM
34	I live close to the town centre and already spend much time here.	10/1/2018 8:44 PM
35	Need to encourage more retail etc.	10/1/2018 8:40 PM
36	Variety of shops - live too close to use coffee shops regularly.	10/1/2018 8:37 PM
37	More shops, more cafes.	10/1/2018 8:30 PM
38	More shops.	10/1/2018 8:25 PM
39	More quality shopping / food and drink.	10/1/2018 8:24 PM
40	More independent shops. Like the market.	10/1/2018 8:21 PM
41	More shops.	10/1/2018 8:18 PM
42	Shops.	10/1/2018 8:17 PM
43	Better shopping (chain shops).	10/1/2018 1:51 PM
44	Encourage specialist shops in town centre and improve the shopping experience in centre.	10/1/2018 1:00 PM
45	More shops.	10/1/2018 12:56 PM
46	it's good as it is.	10/1/2018 12:53 PM
47	Continuing to improve shopfronts. Bringing shops back into use. Better quality of shops. Improving pedestrian areas.	10/1/2018 12:48 PM
48	Concern about bus station shutting down.	10/1/2018 12:30 PM
49	Architecture and HQ.	10/1/2018 12:26 PM
50	Late buses to Bonnybridge.	10/1/2018 12:17 PM
51	More destination attractions.	10/1/2018 12:04 PM
52	Blue badge (make people aware).	10/1/2018 12:02 PM
53	Free car parking.	10/1/2018 11:58 AM
54	Events.	10/1/2018 11:56 AM
55	Events.	10/1/2018 11:51 AM
56	I live minutes walk from High St.	10/1/2018 11:49 AM

Q16 How did you find out about the THI Final Fling?

Answered: 153 Skipped: 4

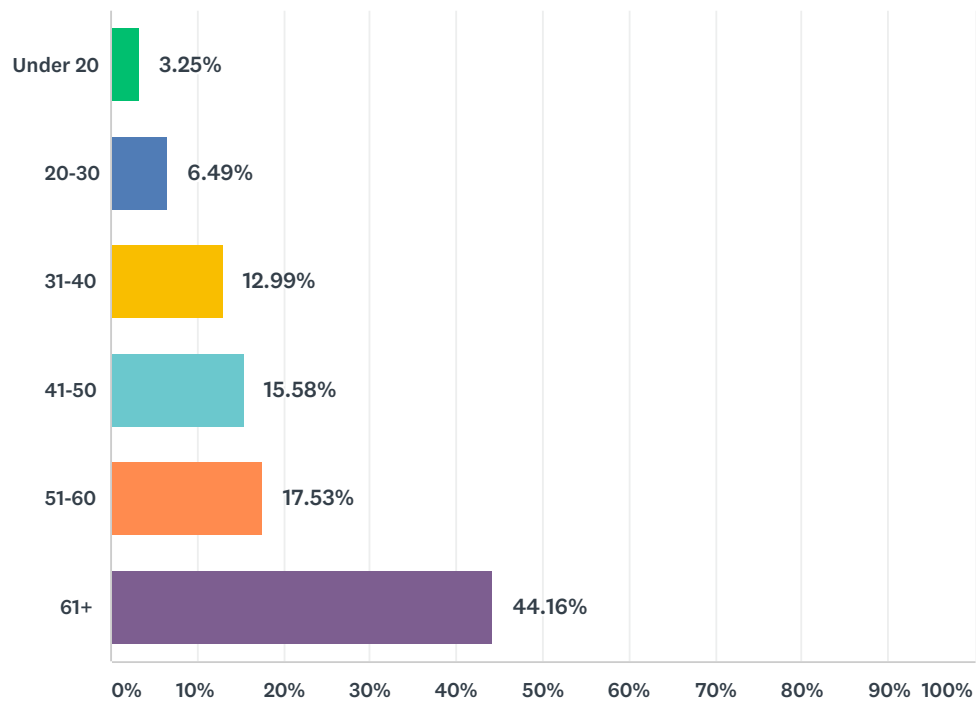


ANSWER CHOICES	RESPONSES	
Just passing.	69.93%	107
Twitter.	3.92%	6
Word of mouth.	15.69%	24
Facebook.	9.80%	15
Falkirk Herald.	12.42%	19
Other (please specify)	4.58%	7
Total Respondents: 153		

#	OTHER (PLEASE SPECIFY)	DATE
1	I did not find out.	10/2/2018 9:07 PM
2	Exhibition in the Howgate.	10/2/2018 9:02 PM
3	Work - FEL and Dig In Falkirk	10/2/2018 3:52 PM
4	Radio	10/1/2018 9:50 PM
5	Exhibition volunteer.	10/1/2018 9:41 PM
6	Pleasant surprise	10/1/2018 8:47 PM
7	Exhibition.	10/1/2018 12:56 PM

Q17 Equal opportunities question: what is your age range?

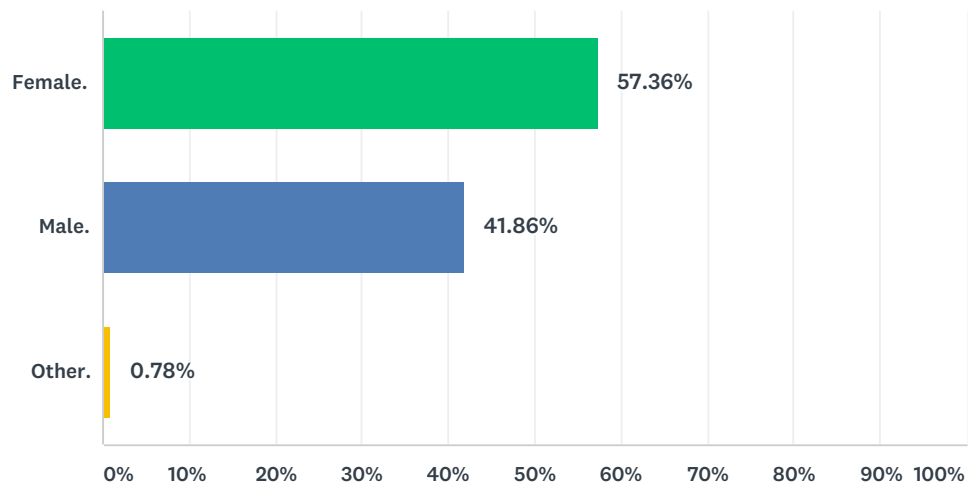
Answered: 154 Skipped: 3



ANSWER CHOICES	RESPONSES	
Under 20	3.25%	5
20-30	6.49%	10
31-40	12.99%	20
41-50	15.58%	24
51-60	17.53%	27
61+	44.16%	68
TOTAL		154

Q18 Equal opportunities question: gender?

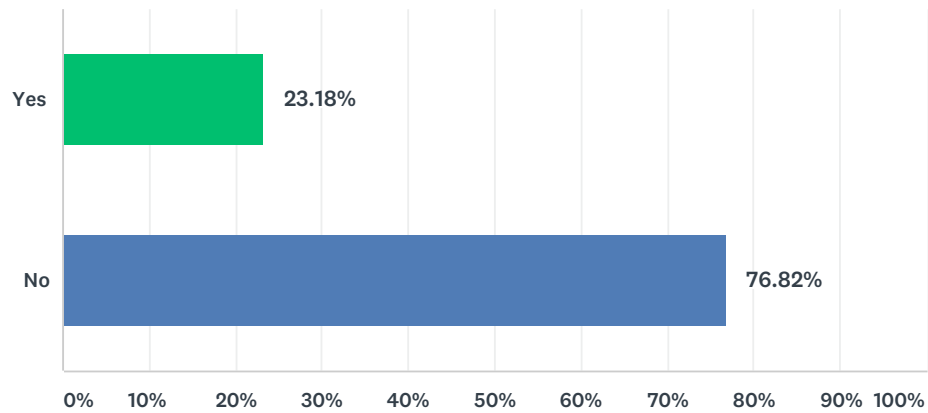
Answered: 129 Skipped: 28



ANSWER CHOICES		RESPONSES	
Female.		57.36%	74
Male.		41.86%	54
Other.		0.78%	1
TOTAL			129

Q19 Equal opportunities question: do you consider yourself to have a disability?

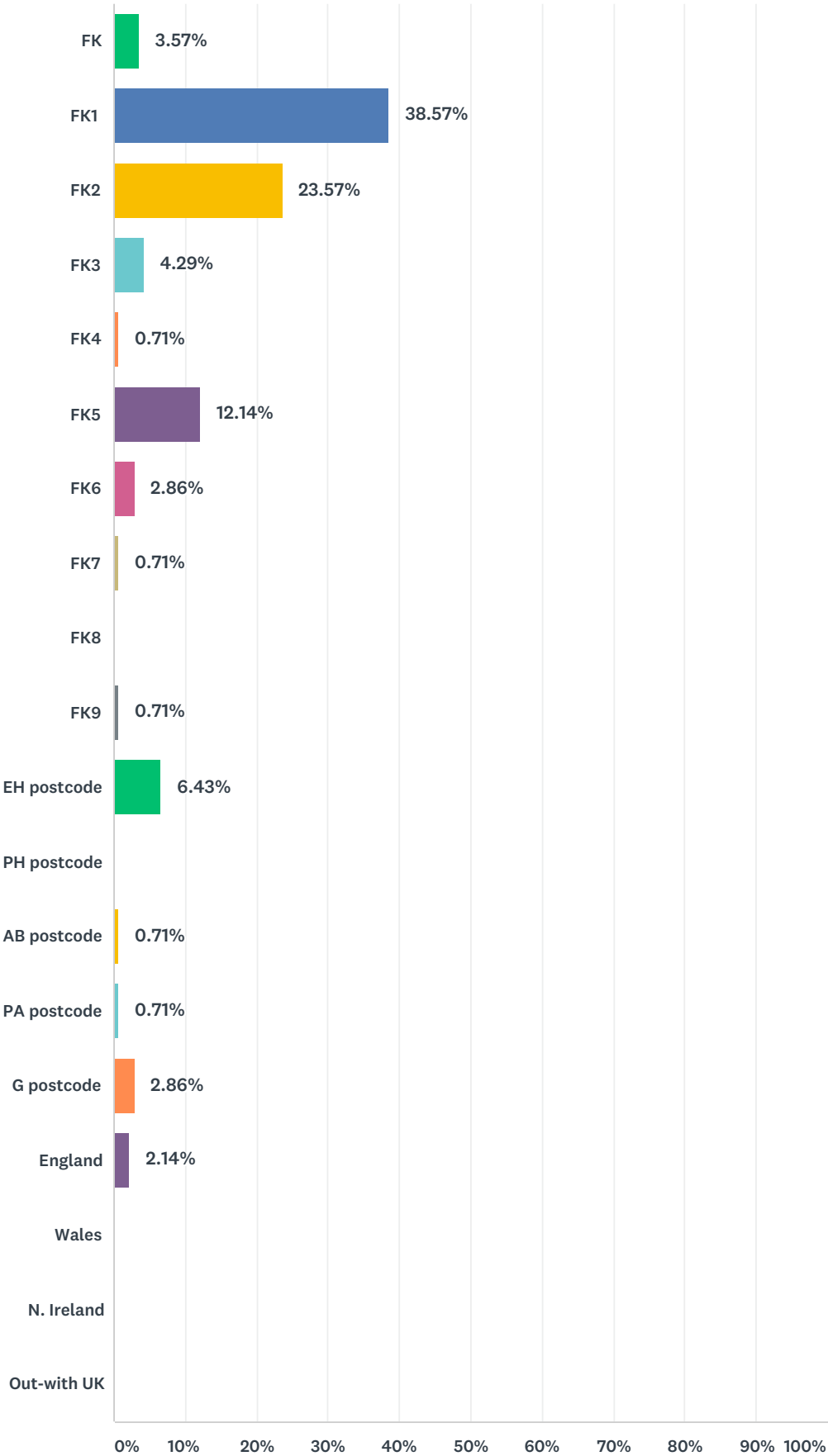
Answered: 151 Skipped: 6



ANSWER CHOICES		RESPONSES	
Yes		23.18%	35
No		76.82%	116
TOTAL			151

Q20 Area you have travelled from:

Answered: 140 Skipped: 17



ANSWER CHOICES	RESPONSES	
FK	3.57%	5
FK1	38.57%	54
FK2	23.57%	33
FK3	4.29%	6
FK4	0.71%	1
FK5	12.14%	17
FK6	2.86%	4
FK7	0.71%	1
FK8	0.00%	0
FK9	0.71%	1
EH postcode	6.43%	9
PH postcode	0.00%	0
AB postcode	0.71%	1
PA postcode	0.71%	1
G postcode	2.86%	4
England	2.14%	3
Wales	0.00%	0
N. Ireland	0.00%	0
Out-with UK	0.00%	0
TOTAL		140

Q21 Survey response number

Answered: 157 Skipped: 0

#	RESPONSES	DATE
1	157	10/4/2018 4:45 PM
2	156	10/4/2018 4:44 PM
3	155	10/4/2018 4:42 PM
4	154	10/4/2018 4:40 PM
5	153	10/4/2018 4:39 PM
6	152	10/4/2018 4:37 PM
7	151	10/4/2018 4:36 PM
8	150	10/4/2018 4:34 PM
9	133	10/2/2018 9:21 PM
10	149	10/2/2018 9:16 PM
11	148	10/2/2018 9:12 PM
12	147	10/2/2018 9:10 PM
13	146	10/2/2018 9:08 PM
14	145	10/2/2018 9:07 PM
15	144	10/2/2018 9:05 PM
16	143	10/2/2018 9:02 PM
17	142	10/2/2018 8:59 PM
18	141	10/2/2018 8:57 PM
19	140	10/2/2018 8:56 PM
20	139	10/2/2018 8:54 PM
21	138	10/2/2018 8:53 PM
22	137	10/2/2018 8:50 PM
23	136	10/2/2018 8:49 PM
24	135	10/2/2018 8:46 PM
25	134	10/2/2018 8:44 PM
26	132	10/2/2018 8:36 PM
27	131	10/2/2018 8:34 PM
28	130	10/2/2018 8:31 PM
29	129	10/2/2018 8:30 PM
30	128	10/2/2018 8:28 PM
31	127	10/2/2018 8:27 PM
32	126	10/2/2018 8:25 PM
33	125	10/2/2018 8:25 PM
34	124	10/2/2018 8:22 PM
35	123	10/2/2018 8:20 PM
36	122	10/2/2018 8:18 PM
37	121	10/2/2018 8:17 PM
38	120	10/2/2018 3:59 PM

39	119	10/2/2018 3:57 PM
40	118	10/2/2018 3:56 PM
41	117	10/2/2018 3:55 PM
42	116	10/2/2018 3:54 PM
43	115	10/2/2018 3:52 PM
44	114	10/2/2018 3:50 PM
45	113	10/2/2018 3:49 PM
46	112	10/2/2018 3:48 PM
47	111	10/2/2018 3:47 PM
48	110	10/2/2018 3:45 PM
49	109	10/2/2018 3:45 PM
50	108	10/2/2018 3:43 PM
51	107	10/2/2018 3:42 PM
52	106	10/2/2018 3:41 PM
53	105	10/2/2018 3:39 PM
54	104	10/2/2018 3:38 PM
55	103	10/2/2018 3:36 PM
56	102	10/2/2018 3:35 PM
57	101	10/2/2018 3:29 PM
58	100	10/1/2018 10:00 PM
59	99	10/1/2018 9:58 PM
60	98	10/1/2018 9:57 PM
61	97	10/1/2018 9:55 PM
62	96	10/1/2018 9:54 PM
63	95	10/1/2018 9:51 PM
64	94	10/1/2018 9:50 PM
65	93	10/1/2018 9:47 PM
66	92	10/1/2018 9:46 PM
67	91	10/1/2018 9:44 PM
68	90	10/1/2018 9:43 PM
69	89	10/1/2018 9:41 PM
70	88	10/1/2018 9:39 PM
71	87	10/1/2018 9:37 PM
72	86	10/1/2018 9:35 PM
73	85	10/1/2018 9:34 PM
74	84	10/1/2018 9:30 PM
75	83	10/1/2018 9:28 PM
76	82	10/1/2018 9:26 PM
77	81	10/1/2018 9:24 PM
78	80	10/1/2018 9:22 PM
79	79	10/1/2018 9:21 PM
80	78	10/1/2018 9:20 PM
81	77	10/1/2018 9:18 PM
82	76	10/1/2018 9:16 PM

83	75	10/1/2018 9:14 PM
84	74	10/1/2018 9:12 PM
85	73	10/1/2018 9:10 PM
86	72	10/1/2018 9:08 PM
87	71	10/1/2018 9:07 PM
88	70	10/1/2018 9:06 PM
89	69	10/1/2018 9:04 PM
90	68	10/1/2018 9:02 PM
91	67	10/1/2018 9:00 PM
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93	65	10/1/2018 8:57 PM
94	64	10/1/2018 8:55 PM
95	63	10/1/2018 8:54 PM
96	62	10/1/2018 8:52 PM
97	61	10/1/2018 8:49 PM
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116	42	10/1/2018 1:52 PM
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122	36	10/1/2018 1:39 PM
123	35	10/1/2018 1:00 PM
124	34	10/1/2018 12:58 PM
125	33	10/1/2018 12:56 PM
126	32	10/1/2018 12:55 PM

127	31	10/1/2018 12:53 PM
128	30	10/1/2018 12:51 PM
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151	7	10/1/2018 12:00 PM
152	6	10/1/2018 11:59 AM
153	5	10/1/2018 11:58 AM
154	4	10/1/2018 11:56 AM
155	3	10/1/2018 11:53 AM
156	2	10/1/2018 11:51 AM
157	1	10/1/2018 11:49 AM