

The background of the slide features a large, light blue watermark of the City of Vancouver's coat of arms. The crest includes a crown with four maple leaves, a shield divided into four quadrants (top-left: a ship, top-right: a stag, bottom-left: a ship, bottom-right: an eagle), and a banner at the bottom with the motto 'A NE FOR A'.

Agenda Item 6

Local Government Benchmarking Framework 2017/18

FALKIRK COUNCIL

Title: Local Government Benchmarking Framework 2017/18
Meeting: Scrutiny Committee
Date: 4 April 2019
Submitted By: Director of Corporate & Housing Services

1. Purpose of Report

- 1.1 This report provides an update on the Local Government Benchmarking Framework (LGBF) data for 2017/18 and to propose how this information can be used to drive improvement across the Council.

2. Recommendations

2.1 It is recommended that the Committee:

- (1) Notes Audit Scotland's increased focus on the use of these indicators as a means to drive improvement.**
- (2) Notes 2017/18 Local Government Benchmarking Framework data for Falkirk Council, the IJB and Falkirk Community Trust.**
- (3) Considers the indicators that are improving and deteriorating from 2010/11 to 2017/18, appendix 1.**
- (4) Considers the Indicators that compare better and worse than the national average, appendix 2.**
- (5) Note the Indicators that are in the top and bottom quartiles, appendix 3.**
- (6) Notes that individual service reports will be presented to future Scrutiny Committees for consideration.**
- (7) Identifies any areas for further scrutiny and reporting back to future Scrutiny Committees.**

3. Background

- 3.1 The Local Government Benchmarking Framework is a national approach to preparing, comparing and improving the performance of Councils in Scotland. This replaced the previous 'Statutory Performance Indicators' required by Audit Scotland and is compiled by the Improvement Service, on behalf of Scottish Organisation of Local Authority Chief Executives.

- 3.2 The framework consists of two key elements; a suite of common performance indicators and national family group events which look at individual areas of service in depth.
- 3.3 Audit Scotland uses LGBF indicators as a key element of our statutory performance reporting framework. This set of indicators is used by Auditors to review the Council's focus on improvement.
- 3.4 The process to produce the indicators relies on:
- Councils preparing information and data returns in a consistent way,
 - The Local Government Financial Return being prepared in a consistent way, and
 - National data sets being available.
- 3.5 The LGBF is not perfect. It is continuously being developed and improved by Councils in conjunction with the Improvement Service and professional bodies. It provides the public, Elected Members and Services with a comparison of service provision across Scotland. While not perfect it should be used to consider how we can look to improve our services and delivery.
- 3.6 It is important that all Councils supplement the indicators contained within the LGBF with additional data and information that reflect local priorities and concerns.

4. LGBF 2017/18

- 4, 1 There are 77 indicators in the LGBF; however, only 65 were published in February 2019 release. The final 12 indicators were published in March 2019. The indicators cover service cost, service delivery and customer satisfaction. Analysis of the information is useful in terms of identifying where increase or decrease in cost has impacted service delivery and customer satisfaction. We can also identify where there has been an improvement or deterioration in performance and compare our performance to the national average and other local authorities.
- 4.2 Table 1 shows the breakdown of the indicators by Service. From 2010/11 to 2017/18 a total of 44 indicators (68%) improved while 21 (32%) deteriorated. Details of each of the indicators can be found in Appendix 1.

Table 1: Trend over time 2010/11 to 2017/18

Service	Improving	Deteriorating	Total
Children's Services	13	2	15
Corporate & Housing Services	11	3	14
Development Services	16	10	26
Falkirk Community Trust	2	4	6
Social Work Adult Services	2	2	4
Total	44	21	65
%	68%	32%	100%

- 4.3 Table 2 shows comparison to the national average for 2017/18. 71% of indicators performed better than the national average and 29% performed worse than the Scottish average. Details of each of these indicators against the national average can be found in Appendix 2.

Table 2: Comparison to National Average

Service	Better	Worse	Total
Children's Services	13	2	15
Corporate & Housing Services	8	6	14
Development Services	20	5	26
Falkirk Community Trust	2	4	6
Social Work Adult Services	3	1	4
Total	46	19	65
%	71%	29%	100%

- 4.4 In 2017/18 18 (28%) of indicators were in the top quartile, with 7 (11%) in the bottom quartile. 40 indicators were in the second or third quartile. Details of the indicators in the top and bottom quartile can be found in Appendix 3.

5. Benchmarking Family Groups

- 5.1 The Improvement Service holds annual national events for each theme. These meetings include presentations from Council officers with examples of best practice and workshops within family groups to work through identified themes and areas of interest. The feedback from these events has been positive. Details of the events for 2019 can be found in Appendix 4.
- 5.2 Benchmarking activity within the LGBF partnership includes working with professional and regulatory bodies in collaboration and to improve the framework.

6. Way Forward

- 6.1 The LGBF was originally intended to be a suite of indicators agreed by Councils, through SOLACE, that would be reported each year – with a degree of consistency across Councils. Its purpose was not necessarily to provide a

league table of performance but to provide comparisons so that improvements in services across the whole country could be identified and taken forward. External Auditors in their best value audits seek evidence of how Councils are using this information to drive improvement.

- 6.2 The LGBF is considered by Corporate Management team annually to identify areas of improvement. From there it goes to Scrutiny Committee so that areas can be identified on potential topics for inclusion in the Scrutiny Plan, or for further reports to Committee. The purpose of this is to examine differences in our performance and seek to identify where performance needs to improve. Previously the Committee explored issues such as the cost of planning, attainment, attainment for looked after children etc.
- 6.3 During consideration of the LGBF data members of the Committee stated that the volume of information made it difficult for them to readily identify areas for scrutiny.
- 6.4 To assist the Committee consider the information each service will prepare a report for scrutiny committee that will include the following information:-
- Key and important indicators from the LGBF and performance, targets, benchmarks over time by service – this will identify those areas we are seeking to improve in.
 - Background and context information on those indicators locally i.e. locality information, other PIs that provide additional analysis
 - How we intend to improve and the steps we are taking to achieve that improvement?
 - What further work the service is doing on that area of service.
- 6.5 A common template will be produced for Services to follow along with a time table for reporting. This work will be presented alongside these performance reports when Services report to Committee. Given there is a move to replace service plans with an overall business plan for the Council, the performance reports from services will have to reflect that change. The new template will therefore be presented alongside any changes to service reporting. The first of these reports is due to Scrutiny Committee in June 2019.

7. Implications

Financial

- 7.1 None.

Resources

- 7.2 None.

Legal

- 7.3 None.

Risk

- 7.4 None.

Equalities
7.5 None.

Sustainability/Environmental Impact
7.6 None.

8. Conclusions

8.1 The information provided notes good and improving services in a number of areas of delivery. However it is proposed that to scrutinise service performance each service presents a more focused report alongside the regular performance reports. This would be in addition to any specific information requested by the Committee today.

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DIRECTOR OF CORPORATE & HOUSING SERVICES

Date: 15 March 2019

Ref:

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Local Government Benchmarking Framework 2017/18

Where performance in Improving and Deteriorating

Children’s Services

Reference	Indicator	Falkirk Council Performance											Scotland 2017/18
		2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	% Change 10/11-17/18	Improving (↑) Deteriorating (↓)	Rank	
CHN1	Cost per primary school pupil	£5,175	£4,670	£4,494	£4,618	£4,511	£4,474	£4,264	£4,372	-15.52	↑	1	£4,974
CHN2	Cost per secondary school pupil	£6,777	£6,718	£6,629	£6,650	£7,025	£6,811	£6,672	£6,624	-2.26	↑	8	£6,879
CHN3	Cost per pre-school education place	3582.77	2396.68	2833.33	2689.47	3199.20	4981.54	5093.12	5431.48	51.60	↓	26	4463.27
CHN4	% of pupils gaining 5+ awards at level 5		50.00	53.00	54.00	58.00	56.00	62.00	66.00	16.00	↑	8	62.00
CHN5	% of pupils gaining 5+ awards at level 6		24.00	27.00	28.00	30.00	31.00	34.00	35.00	11.00	↑	13	34.00
CHN6	% of pupils living in the 20% most deprived areas gaining 5+ awards at level 5		26.00	33.00	33.00	36.00	35.00	37.00	47.00	21.00	↑	6	42.00
CHN12A	Overall average total tariff		861	831	889	*	936	940	915	6.23	↑	13	891
CHN12b	Average total tariff SIMD quintile 1		442	499	505	467	516	584	664	50.23	↑	8	618
CHN12c	Average total tariff SIMD quintile 2		558	630	609	648	722	715	768	37.63	↑	15	750
CHN12d	Average total tariff SIMD quintile 3		710	720	768	803	854	890	913	28.59	↑	14	896
CHN12e	Average total tariff SIMD quintile 4		840	844	1000	963	972	1098	1022	21.67	↑	16	1016
CHN12f	Average total tariff SIMD quintile 5		1022	1093	1046	1142	1166	1210	1267	23.97	↑	8	1221
CHN18	% of funded early years provision which is graded good/better		96.49	95.00	96.67	98.41	93.44	93.44	97.01	0.52	↑	5	91.03
CHN21	Participation rate for 16-19 year olds (per 100)						89.80	91.10	92.20	2.4	↑	15	91.80

Reference	Indicator	Falkirk Council Performance									Scotland 2017-18
		2010-14	2012-15	2013-16	2014-17	2015-18	Change 10-14 to 15-18	Improving (↑) Deteriorating (↓)	Rank 15-18	Quartile	
CHN10	% of adults satisfied with local schools	85.53	84.33	80.33	77.00	70.00	-15.53	↓	24	3	72.33

Corporate & Housing Services

Reference	Indicator	Falkirk Council Performance											Scotland 2017/18
		2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	% Change 10/11-17/18	Improving (↑) Deteriorating (↓)	Rank 17/18	
CORP 1	Support services as a % of total gross expenditure	3.82	4.02	3.90	4.29	4.05	4.48	3.92	3.26	-0.56	↑	6	4.45
CORP 3b	% of the highest paid 5% employees who are women	42.73	42.24	47.11	52.08	48.75	49.27	48.68	48.83	6.10	↑	26	54.60
CORP 3c	The gender pay gap (%)						6.56	4.73	4.05	-2.51	↑	18	3.93
CORP 4	The cost per dwelling of collecting council tax	11.31	10.86	12.19	9.98	8.13	9.15	8.27	6.57	-41.91	↑	8	7.35
CORP 6a	Sickness Absence Days per Teacher	4.65	4.16	4.90	4.34	4.76	4.73	5.20	4.49	-3.52	↑	2	5.93
CORP 6b	Sickness absence days per employee (non-teacher)	10.71	10.22	11.47	10.66	11.48	11.18	11.45	11.24	4.98	↓	16	11.41
CORP 7	% of income due from council tax received by the end of the year	96.11	96.09	95.56	95.62	95.65	96.09	96.39	96.62	0.51	↑	11	96.00
CORP 8	% of invoices sampled that were paid within 30 days	92.55	93.11	94.86	96.25	96.32	96.27	95.12	95.80	3.25	↑	7	93.19
ECON7	Proportion of people earning less than the living wage			17.7	20.9	19.2	21.6	19.0	20.4	2.7	↓	15	18.4
HSN1b	Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year				7.65	7.66	8.02	7.79	7.70	0.05	↓	16	6.75
HSN2	% of rent due in the year that was lost due to voids	0.95	0.88	1.06	1.22	1.73	0.98	0.89	0.91	-0.04	↑	14	0.89
HSN3	% of council dwellings meeting Scottish Housing Standards	52.51	70.47	80.92	87.30	82.79	91.10	93.13	97.42	44.92	↑	10	93.89
HSN4b	Average number of days taken to complete non-emergency repairs				14.06	11.82	11.27	8.94	7.97	- 43.33	↑	17	7.50
HSN5	% of council dwellings that are energy efficient	55.07	71.94	83.42	88.12	91.62	96.43	98.27	98.63	43.56	↑	13	97.15

Development Services

Reference	Indicator	Falkirk Council Performance											Scotland 2017/18
		2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	% Change 10/11-17/18	Improving (↑) Deteriorating (↓)	Rank 17/18	
CORP-ASSET1	% of operational buildings that are suitable for their current use	84.96	81.57	87.65	90.42	90.79	91.44	89.32	87.46	2.50	↑	12	80.96
CORP-ASSET2	% of internal floor area of operational buildings in satisfactory condition	80.93	81.97	84.41	85.97	86.59	87.07	86.29	88.70	7.77	↑	16	86.31
ECON1	% of unemployed people assisted into work from council operated / funded employability programmes			7.83	9.63	13.04	16.14	14.95	22.12	14.29	↑	7	14.40
ECON2	Cost per planning application	6,836.53	8,415.76	8,317.17	8,101.92	8,386.55	11,894.27	6,869.15	4,600.00	- 32.71	↑	16	4,819.34
ECON3	Average time per business and industry planning application (weeks)			14.44	7.66	10.29	6.86	17.00	8.96	- 37.94	↑	18	9.34
ECON4	% of procurement spend spent on local enterprises	21.35	20.84	19.33	18.01	18.53	22.53	18.41	32.17	10.83	↑	9	27.40
ECON5	No of business gateway start-ups per 10,000 population				23.99	23.84	19.37	13.55	17.61	- 26.59	↓	18	16.83
ECON6	Cost of Economic Development & Tourism per 1,000 Population	109,899.33	107,100.03	80,105.27	93,082.03	85,416.08	70,226.70	68,582.24	56,753.89	- 48.36	↑	18	91,806.15
ECON8	Proportion of properties receiving superfast broadband				84.00	87.00	90.00	94.00	95.59	11.59	↑	6	91.13
ECON9	Town Vacancy Rates					16.48	15.06	14.86	11.94	- 4.55	↑	20	11.49
ECON10	Immediately available employment land as a % of total land allocated for employment purposes in the local development plan					100.00	100.00	58.87	58.87	- 41.13	↓	7	40.78
ENV1a	Net cost per waste collection per premise			77.03	73.17	93.27	58.39	63.05	63.48	-17.59	↑	19	65.98
ENV2a	Net cost of waste disposal per premise			62.42	62.40	54.70	45.71	68.92	76.39	22.38	↓	5	98.42
ENV3a	Net cost of street cleaning per 1,000 population	19,765.96	19,599.58	17,341.52	16,092.26	15,384.88	12,810.92	13,010.61	12,596.02	- 36.27	↑	18	15,551.17
ENV3c	Street Cleanliness Score	94.00	92.80	93.70	95.10	94.63	95.20	94.46	89.50	-4.79	↓	24	92.20
ENV4a	Cost of maintenance per kilometre of roads	13,559.09	11,586.26	13,131.49	12,109.57	10,691.88	9,618.97	9,664.22	8,105.44	- 40.22	↑	10	10,546.64
ENV4b	% of A class roads that should be considered for maintenance treatment	26.91	28.40	25.00	25.49	28.28	27.52	28.60	29.30	2.39	↓	23	30.16
ENV4c	% of B class roads that should be considered for maintenance treatment	39.54	38.53	36.10	38.20	36.61	34.60	39.56	42.09	2.55	↓	30	35.90
ENV4d	% of C class roads that should be considered for maintenance treatment	38.48	41.39	37.30	38.56	38.51	34.92	37.66	40.23	1.75	↓	22	36.16
ENV4e	% of unclassified roads that should be considered for maintenance treatment	38.75	38.55	33.10	34.08	33.98	33.74	35.23	37.45	- 1.30	↑	18	38.99
ENV5	Cost of Trading Standards and environmental health per 1,000 population	26,797.59	19,234.64	17,963.08	19,110.41	25,008.76	20,185.90	21,481.90	21,332.67	- 20.39	↑	20	21,385.49
ENV6	% of total household waste arising that is recycled	49.25	52.71	55.15	53.04	54.30	53.93	51.31	55.90	6.64	↑	6	45.60
C&L4	Cost of parks & open spaces per 1,000 population	16,794.13	14,826.70	17,168.87	25,904.62	21,612.10	22,677.10	18,713.55	19,858.86	18.25	↓	14	19,814

Reference	Indicator	Falkirk Council Performance								Scotland 2017-18
		2010-14	2012-15	2013-16	2014-17	2015-18	Change 10-14 to 15-18	Improving (↑) Deteriorating (↓)	Rank 15-18	
ENV7a	% of adults satisfied with refuse collection	86.50	88.00	84.33	77.00	69.00	- 17.50	↓	31	78.67
ENV7b	% of adults satisfied with street cleaning	73.10	77.33	78.33	78.67	71.33	- 1.77	↓	16	69.67
C&L5b	% of adults satisfied with parks and open spaces	81.40	83.67	89.00	90.67	88.67	7.27	↑	8	85.67

Social Work Adult Services

Reference	Indicator	Falkirk Council Performance											Scotland 2017/18
		2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	% Change 10/11-17/18	Improving (↑) Deteriorating (↓)	Rank 17/18	
SW1	Home care costs per hour for people aged 65 or over	23.77	26.22	25.45	22.58	16.34	15.36	16.55	18.86	-20.64	↑	6	23.76
SW2	Self Directed Support (Direct Payments + Managed Personalised Budgets) spend on adults 18+ as a % of total social work spend on adults 18+	0.90	0.88	1.10	1.08	1.13	2.74	3.73	4.29	3.39	↑	17	6.74
SW3a	% of people aged 65 and over with long-term care needs who are receiving personal care at home	65.74	65.98	67.22	66.79	65.63	65.81	65.99	65.39	-0.35	↓	15	61.72
SW5	Residential costs per week per resident for people aged 65 or over	360.79	387.68	363.75	321.57	340.80	353.39	366.12	372.31	3.19	↓	14	386.25

Falkirk Community Trust

Reference	Indicator	Falkirk Council Performance											Scotland 2017/18
		2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	% Change 10/11-17/18	Improving (↑) Deteriorating (↓)	Rank 17/18	
C&L1	Cost per attendance at sports facilities	5.54	6.19	5.89	5.55	5.62	5.11	4.44	4.24	-23.50	↑	27	2.71
C&L2	Cost per library visit	4.11	4.79	5.20	4.99	4.52	4.49	4.02	3.95	-4.00	↑	29	2.08
C&L3	Cost of museums per visit	6.72	3.34	3.08	2.60	4.08	3.72	11.52	9.74	44.87	↓	27	3.49

Reference	Indicator	Falkirk Council Performance								Scotland 2017-18
		2010-14	2012-15	2013-16	2014-17	2015-18	Change 10-14 to 15-18	Improving (↑) Deteriorating (↓)	Rank 15-18	
C&L5a	% of adults satisfied with libraries	88.77	87.33	85.33	79.67	76.00	-12.77	↓	13	73.00
C&L5c	% of adults satisfied with museums and galleries	62.43	71.33	75.67	66.67	59.00	-3.43	↓	24	70.00
C&L5d	% of adults satisfied with leisure facilities	77.97	80.67	82.00	79.33	77.33	-0.63	↓	13	72.67

Comparison with National Average – Better than the national average

Ref	Indicators better than the national average	Falkirk 2017-18	Scotland 2017-18
CHN1	Cost per primary school pupil	£4,372	£4,974
CHN2	Cost per secondary school pupil	£6,624	£6,879
CHN4	% of pupils gaining 5+ awards at level 5	66.00%	62.00 %
CHN5	% of pupils gaining 5+ awards at level 6	35.00%	34.00%
CHN6	% of pupils living in the 20% most deprived areas gaining 5+ awards at level 5	47.00%	42.00%
CHN12A	Overall average total tariff	915	891
CHN12b	Average total tariff SIMD quintile 1	664	618
CHN12c	Average total tariff SIMD quintile 2	768	750
CHN12d	Average total tariff SIMD quintile 3	913	896
CHN12e	Average total tariff SIMD quintile 4	1,022	1,016
CHN12f	Average total tariff SIMD quintile 5	1,267	1,221
CHN18	% of funded early years provision which is graded good/better	97.01%	91.03%
CHN21	Participation rate for 16-19 year olds (per 100)	92.20	91.80
CORP 1	Support services as a % of total gross expenditure	3.26%	4.45%
CORP 4	The cost per dwelling of collecting council tax	£6.57	£7.35
CORP 6a	Sickness Absence Days per Teacher	4.49	5.93
CORP 6b	Sickness absence days per employee (non-teacher)	11.24	11.41
CORP 7	% of income due from council tax received by the end of the year	96.62%	96.00%
CORP 8	% of invoices sampled that were paid within 30 days	95.80%	93.19%
HSN3	% of council dwellings meeting Scottish Housing Standards	97.42%	93.89%
HSN5	% of council dwellings that are energy efficient	98.63%	97.15%
CORP-ASSET1	% of operational buildings that are suitable for their current use	87.46%	80.96%
CORP-ASSET2	% of internal floor area of operational buildings in satisfactory condition	88.70%	86.31%
ECON1	% of unemployed people assisted into work from council operated / funded employability programmes	22.12%	14.40%
ECON2	Cost per planning application	£4,600.00	£4,819.34
ECON3	Average time per business and industry planning application (weeks)	8.96	9.34
ECON4	% of procurement spend spent on local enterprises	32.17%	27.40%
ECON5	No of business gateway start-ups per 10,000 population	17.61	16.83
ECON6	Cost of Economic Development & Tourism per 1,000 Population	£56,753.89	£91,806.15
ECON8	Proportion of properties receiving superfast broadband	95.59%	91.13%
ECON10	Immediately available employment land as a % of total land allocated for employment purposes in the local development plan	58.87%	40.78%
ENV1a	Net cost per waste collection per premise	£63.48	£65.98
ENV2a	Net cost of waste disposal per premise	£76.39	£98.42
ENV3a	Net cost of street cleaning per 1,000 population	£12,596.02	£15,551.17
ENV4a	Cost of maintenance per kilometre of roads	£8,105.44	£10,546.64
ENV4b	% of A class roads that should be considered for maintenance treatment	29.30%	30.16%
ENV4e	% of unclassified roads that should be considered for maintenance treatment	37.45%	38.99%
ENV5	Cost of Trading Standards and environmental health per 1,000 population	£21,332.67	£21,385.49
ENV6	% of total household waste arising that is recycled	55.90%	45.60%
C&L5b	% of adults satisfied with parks and open spaces	88.67%	85.67%
ENV7b	% of adults satisfied with street cleaning	71.33%	69.67%
C&L5a	% of adults satisfied with libraries	76.00%	73.00%
C&L5d	% of adults satisfied with leisure facilities	77.33%	72.67%
SW1	Home care costs per hour for people aged 65 or over	£18.86	£23.76
SW3a	% of people aged 65 and over with long-term care needs who receiving personal care at home	65.39%	61.72%
SW5	Residential costs per week per resident for people aged 65 or over	£372.31	£386.25

Comparison with National Average – Worse than the national average

Ref	Indicators worse than the national average	Falkirk 2017-18	Scotland 2017-18
CHN3	Cost per pre-school education place	£5,431.48	£4,463.27
CHN10	% of adults satisfied with local schools	70.00%	72.33%
CORP 3b	% of the highest paid 5% employees who are women	48.83%	54.60%
CORP 3c	The gender pay gap (%)	4.05%	3.93%
ECON7	Proportion of people earning less than the living wage	20.4	18.4
HSN1b	Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year	7.70%	6.75%
HSN2	% of rent due in the year that was lost due to voids	0.91%	0.89%
HSN4b	Average number of days taken to complete non-emergency repairs	7.97	7.50
C&L4	Cost of parks & open spaces per 1,000 population	£19,858.86	£19,814
ECON9	Town Vacancy Rates	11.94	11.49
ENV3c	Street Cleanliness Score	89.50	92.20
ENV4c	% of B class roads that should be considered for maintenance treatment	42.09%	35.90%
ENV4d	% of C class roads that should be considered for maintenance treatment	40.23 %	36.16%
ENV7a	% of adults satisfied with refuse collection	69.00%	78.67%
C&L1	Cost per attendance at sports facilities	£4.24	£2.71
C&L2	Cost per library visit	£3.95	£2.08
C&L3	Cost of museums per visit	£9.74	£3.49
C&L5c	% of adults satisfied with museums and galleries	59.00%	70.00%
SW2	Self Directed Support (Direct Payments + Managed Personalised Budgets) spend on adults 18+ as a % of total social work spend on adults 18+	4.29%	6.74%

Indicators in top and bottom quartiles
Appendix 3









Ref	Indicators in top quartile	2017-18	Rank 2017/18
CHN1	Cost per primary school pupil	£4,372	1
CORP 6a	Sickness Absence Days per Teacher	4.49	2
CHN18	% of funded early years provision which is graded good/better	97.01%	5
CHN6	% of pupils living in the 20% most deprived areas gaining 5+ awards at level 5	47.00%	6
CHN2	Cost per secondary school pupil	£6,624	8
CHN4	% of pupils gaining 5+ awards at level 5	66.00%	8
CHN12b	Average total tariff SIMD quintile 1	664	8
CHN12f	Average total tariff SIMD quintile 5	1,267	8
CORP 1	Support services as a % of total gross expenditure	3.26%	6
CORP 8	% of invoices sampled that were paid within 30 days	95.8%	7
CORP 4	The cost per dwelling of collecting council tax	£6.57	8
ENV2a	Net cost of waste disposal per premise	£76.39	5
ECON8	Proportion of properties receiving superfast broadband	95.59%	6
C&L5b	% of adults satisfied with parks and open spaces	88.67%	8
ENV6	% of total household waste arising that is recycled	55.9%	6
ECON1	% of unemployed people assisted into work from council operated / funded employability programmes	22.12%	7
ECON10	Immediately available employment land as a % of total land allocated for employment purposes in the local development plan	58.87%	7
SW1	Home care costs per hour for people aged 65 or over	£18.86	6

Ref	Indicators in bottom quartile	2017-18	Rank 2017-18
CHN3	Cost per pre-school education place	£5,431.48	26
CORP 3b	% of the highest paid 5% employees who are women	48.83%	26
C&L1	Cost per attendance at sports facilities	£4.24	27
C&L3	Cost of museums per visit	£9.74	27
C&L2	Cost per library visit	£3.95	29
ENV4c	% of B class roads that should be considered for maintenance treatment	42.09%	30
ENV7a	% of adults satisfied with refuse collection	69.00%	31



LGBF Events 2019

This programme gives an overview of planned learning and benchmarking events for the first half of 2019. The purpose of these events is to support strategic and policy colleagues to come together to learn and share practice, and they are aligned with existing networks/forums wherever possible to minimise duplication and bring together relevant expertise. Case studies and briefings from previous events are available on the [LGBF website](#).

Event	Date	Time	Location	Participants
 Museums	Wednesday 27 th February	10am- 1pm	Caird Hall, Dundee	Museums strategic and policy leads
 Sports	Monday 11 th March	10am- 1pm	Glasgow City Chambers	Sports strategic and policy leads
 Support Services	Monday 25 th March	10am- 1pm	Edinburgh City Chambers	Performance and Benchmarking leads
 Street Cleaning	Wednesday 24 th April	10am- 1pm	Keep Scotland Beautiful, Stirling	Cleansing strategic and policy leads
 Looked After Children	Wednesday 8 th May	10am- 1pm	Edinburgh City Chambers	Children's Services strategic and policy leads
 Council Tax	Thursday 23 rd May	10am- 1pm	Edinburgh City Chambers	Council Tax strategic and policy leads
 HR	Wednesday 5 th June	10am- 1pm	Glasgow City Chambers	HR strategic and policy leads
 Housing	June; date & venue TBC with Scottish Housing Network			Housing strategic and policy leads