

SE7. Summerford Care Inspectorate Update

The committee considered an update by the Chief Officer, Falkirk Health & Social Care Partnership on the outcome of the Care Inspectorate's follow up inspection of Summerford House which took place between 25 March 2019 – 27 March 2019.

The committee had requested on 7 March 2019 (ref SE28) an update on the inspection of Summerford House which had taken place in March 2018.

An inspection of Summerford House, by the Care Inspectorate, in December 2018 had graded the service as:-

a) How well do we support people's wellbeing	1 Unsatisfactory
b) How good is our leadership?	1 Unsatisfactory
c) How good is our staffing?	1 Unsatisfactory
d) How well is our care and support planned?	1 Unsatisfactory

The committee had expressed concerns at the gradings and asked for the follow up inspection report to be brought to it for consideration.

The follow up inspection had noted significant improvements and had graded the service as:-

a) How well do we support people's wellbeing	3 Adequate
b) How good is our leadership?	3 Adequate
c) How good is our staffing?	3 Adequate
d) How well is our care and support planned?	3 Adequate

Joe McElhom gave a detailed summary of the findings noting that the improvement in 2 gradings was unusual and showed the scale of the improvement which had been achieved in a short space of time. While grades of 'adequate' were an improvement the service was not content to rest and would continue to introduce improvements. He cited reablement and the need to empower patients as key to further improvement.

Members of the committee praised the work undertaken thus far and acknowledged the improvements as highlighted by the Care Inspectorate. The key, members noted, had been engagement with staff. Ms Cassidy agreed and stated that the model used could be applied elsewhere in the service. Following a question on learning the lessons Ms Cassidy stated that the IJB would be asked to invest in a performance monitoring resource. Capacity had been and remained an issue. The service would learn and improve from this and all inspection reports.

Decision

The committee noted that the Care Inspectorate's follow up inspection of Summerford House found significant improvement in quality of care provision.