VJB7. Best Value Report 2018/19

The Board considered a report by the Assistant Assessor presenting service performance information for the period 1 April 2018 to 31 March 2019.

The service performances as measured by performance indicators for valuation roll work and for valuation list work were set out.

In regard to valuation roll work, which measured the period taken to change the valuation roll, of these 77% had been amended within 3 months, 93% within 6 months and 7% took longer – against targets of 75%, 90% and 10% respectively.

In regard to the valuation list work, the time taken to add houses to the valuation 96% had been added within 3 months, 99% added within 6 months and 1% took longer – as against targets of 97%; 99% and 1% respectively.

The report provided background and context as to why the targets had not been met. It was proposed that the targets remain unchanged in 2019/20.

Decision

The Board noted the report.