

# **Agenda Item 8**

## **Unannounced Healthcare Environment Inspection**



**Title/Subject:** Unannounced Healthcare Environment Inspection  
**Meeting:** Falkirk IJB Clinical and Care Governance Committee  
**Date:** 7<sup>th</sup> November 2019  
**Submitted By:** Professor Angela Wallace, Executive Nurse Director  
**Action:** For Noting

**1. INTRODUCTION**

**2.**

This paper summarises the Healthcare Environment Inspectorate unannounced inspection to Falkirk Community Hospital that took place on 19<sup>th</sup> June 2019

**3. RECOMMENDATION**

The committee is ask to note the report

**4. BACKGROUND**

The inspection was evaluated against the Healthcare Associated Infection Standards 2015 in particular:

**Standard 2:** Education to support the prevention and control of infection

**Standard 6:** Infection prevention and control policies, procedures and guidance

**Standard 8:** Decontamination

**5. MAIN BODY OF THE REPORT**

The report details the process of the inspection and issues identified during the inspection. The report also highlights what improvements have been made since the inspection

**6. CONCLUSIONS**

Ongoing processes in place to ensure standards are maintained across all sites across Forth Valley

**Resource Implications**

There is no resource implication arising from the attached report.

**Impact on IJB Outcomes and Priorities**

There is no direct impact resulting from the recommendations of this report.

**Legal & Risk Implications**

There are no legal or risk implications arising from the report and data presented.



**Consultation**

No consultation was required to develop the report although the author recognises and thanks members of the oversight group for their contribution to the report.

**Equalities Assessment**

There are no equalities impacts arising from the report.

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Submitted by: Professor Angela Wallace, Executive Nurse Director

**Author – Jonathan Horwood**

**Date:** 21/10/19

# Unannounced Healthcare Environment Inspection

## Falkirk Community Hospital

<b>S</b>	<p><b>Situation</b></p> <p>Healthcare Improvement Scotland (HIS) carried out an unannounced inspection to Falkirk Community Hospital, NHS Forth Valley, from Wednesday 19 to Thursday 20 June 2019.</p> <p>This was the first inspection of the hospital against the HIS <a href="#">Healthcare Associated Infection (HAI) Standards</a> (February 2015). This inspection focused on three standards:</p> <p>Standard 2: Education to support the prevention and control of infection Standard 6: Infection prevention &amp; control policies, procedures &amp; guidance, Standard 8: Decontamination.</p>
<b>B</b>	<p><b>Background</b></p> <p>The <a href="#">Healthcare Environment Inspectorate</a> (HEI) is part of Healthcare Improvement Scotland (HIS). In February 2015, HIS published new Healthcare Associated Infection (HAI) standards. The standards are aligned to the Health Protection Scotland <a href="#">National Infection Prevention and Control Manual</a>.</p>
<b>A</b>	<p><b>Assessment</b></p> <p>The HEI visit found that, all wards inspected were tidy and well organised to allow for effective cleaning and that staff demonstrated good compliance with the majority of standard infection control precautions.</p> <p><b>Standard 2:</b> The HEI acknowledged education as one of the boards strengths during the visit, with robust systems in place with staff having a clear understanding of their roles and responsibilities and the support received from the board to support staff in achieving their training.</p> <p>Focus for improvement – none highlighted</p> <p><b>Standard 6:</b> Staff demonstrated sound knowledge of infection control. This was evidenced not only during the visit but also through the patient feedback. Another strength highlighted was the positive and visible relationships between ward staff and the infection prevention &amp; control team with good audit processes in place.</p> <p>Focus for improvement - to ensure that sanitary fittings are being cleaned with the correct cleaning products in line with current national guidance. The estates reporting process at ward level accurately reflects the work completed</p> <p><b>Standard 8:</b> Across the four units inspected, the standard of environmental cleaning was good. All store rooms within the ward areas were clean with all equipment stored off the floor for ease of cleaning. The nurse in charge has</p>

	<p>an oversight of the cleanliness of the ward and carries out a daily sign-off to confirm the cleaning is satisfactory.</p> <p>All the patients we spoke with said the hospital was clean and that the bathrooms and ward areas were kept very clean. Patients told us that staff dealt promptly with any spillages. Feedback from patients to the HEI: 'Can say that the hospital is spotless.' 'The cleaners are brilliant'. Patients also commented on the cleanliness of patient equipment and furniture. A patient who responded to the survey said: 'The equipment is spotless, always clean.'</p> <p>Focus for improvement: - Patient mattresses to be checked and cleaned in line with NHS Forth Valley's own policy.</p>
<b>R</b>	<p><b>Recommendation</b></p> <p>To address the areas for improvement training has been delivered to both NHS and SERCO domestic services teams and the correct product and processes are now in place for cleaning of sanitary fitting across all sites. There will be ongoing monitoring between the domestic services team and infection control to ensure robustness of the systems.</p> <p>A new system for standardising estates reporting and completion has been designed and implemented by FCH. Feedback from estates and the ward teams have been very positive, a more formal evaluation will take place soon.</p> <p>The process for mattresses has been reviewed and education delivered on site. Evaluation of system has been undertaken and has demonstrated good compliance.</p> <p>This process is being cascaded across the board.</p>

**Submitted by Professor Angela Wallace., Executive Nurse Director**