



## **Agenda Item 5**

# **Monitoring and Reporting on the Corporate Plan - One Council - Partnership**

Falkirk Council

**Title:** Monitoring and Reporting on the Corporate Plan - One Council - Partnership  
**Meeting:** Scrutiny Committee  
**Date:** 10 September 2020  
**Submitted By:** Director of Corporate and Housing Services

**1. Purpose of Report**

The report provides performance information on the Partnership priority of the Corporate Plan. This format follows the approach taken with previous reports to Scrutiny aimed at providing a 'One Council' approach to reporting of the three main priorities of the Corporate Plan; People, Place and Partnership.

**2. Recommendation(s)**

**2.1 Scrutiny Committee is requested to: -**

**(1) consider the performance of the Council against the priority of Partnership within the Corporate Plan from April 2019 to current.**

**3. Background**

3.1 This report was due in April, and was delayed due to the Covid-19 pandemic. It is important to note that partnership working has been at the heart of our response to Covid-19. Working together with considerable effort to deliver services to our most vulnerable residents in unprecedented circumstances.

3.2 Reporting the Corporate Plan as One Council provides an overview of the impact our actions are making and identifies where improvement is required while working towards the priorities.

The Partnership priority has three objectives:

- Working with communities to deliver better services
- Empowering and enabling people to be self-reliant
- Promoting stronger, more self-reliant communities

3.3 This is the third report in this format, with People and Place reports previously considered by committee. The appendix provides an update on the progress made towards the Partnership priority.

3.4 The next report to be submitted relates to the People priority and will be reported later in the year.

## 4. Priority Update

- 4.1 The summary below provides a brief narrative of how our Partnership priorities are being progressed by Services. This is supplemented by the Appendix to this report which summarises the progress of actions contributing to delivery of the Corporate Plan and performance from April 2019 to current.

### **Working with communities to deliver better services**

#### 4.2 The Falkirk Plan (Falkirk's Local Outcomes Improvement Plan)

Our Strategic Outcomes and Local Delivery Plan covered 2016 to 2020 and work is ongoing to develop a new plan called The Falkirk Plan. In February 2020 the Community Planning Board agreed that the new plan will cover 10 years with yearly reviews to ensure progress.

The new Falkirk Plan will focus on engaging with communities in a more empowering and collaborative relationship and offer enabling support to build community leadership. Lessons learned and progress made during this pandemic, particularly relating to relationships with the community sector such as CVS will be integral to Covid-19 recovery and development of the Falkirk Plan.

The Falkirk Plan will include:

- Evaluation of the SOLD plan.
- Development of an infographic brief with national and local data on the impact of Covid-19
- Desk-based research: A review of national policies, priorities and agendas, and local policy.
- Analysis of evidence & intelligence gathered: Identification of key priorities.
- Extensive community conversations using a reach in approach where community leaders engage with the people they support.

#### 4.3 Community Choices (Participatory Budgeting)

Community Choices (participatory budgeting) involves local people financial decision making, ensuring public sector spend addresses the priorities of local people. Falkirk Council is committed to the COSLA and Scottish Government target of at least 1% of our budget to be spent via Community Choices by the end of 2021.

A working group of Council officers are currently developing draft proposals for how Community Choices is implemented in Falkirk. This is likely to include a combination of the following:

- Community small grants. This strand of Community Choices proposes a grant funded approach designed to support community-based projects, with the community voting to decide which projects will be

funded. It will underpin the Community Action Plans within each locality.

- Place-based budgeting linked to locality planning where spend is considered within areas such as wards. This could include budgets such as grounds maintenance. Place-based budgeting will see budgets disaggregated at the agreed geography and communities having a greater say on what they will be spent on.
- Mainstreaming participatory budgeting, where people are involved in the design, development and delivery of services including how budgets are used.

A report is being prepared for Members on how Community Choices will be implemented across Falkirk, linking into the Council's approach to community and locality planning and with the approach being taken through the Enabled Communities Council of the Future Workstream Board.

As part of the additional capital proposals, funded by the further council tax increase of 1.84%, a provision of £3m has been agreed for community projects across the whole of the Falkirk area over the next two years.

#### 4.4 Falkirk Food Consortium

Over the last two years, CLD has worked with communities and partners across Falkirk to transition from a crisis model of food provision (i.e. Food Banks) to sustainable community led solutions (i.e. Food Pantries) that focus, not only on access to food and activities, but include opportunities for income maximisation.

Central to developments is the premise of a dignified response to food insecurity as outlined in Scottish Government's Independent Working Group on Food Poverty Report: "Dignity - Ending Hunger Together in Scotland" detailed below:

1. Involve people with direct experience in decision making
2. Recognise the social value of food
3. Provide opportunities to contribute
4. Leave people with the power to choose

The consortium has arisen from groups recognising the benefits of working with each other, across localities and with Community Planning Partners. The creation of the consortium is rooted in the principles of co-production.

The Consortium consists of community organisations, mainly made up of people with lived experience of poverty and having track records in delivering initiatives that address health inequalities and promote well-being.

The majority of Consortium member organisations operate and stay within SIMD deprived quintile areas and are best informed to take forward community led regeneration, in collaboration with the wide range of agencies operating within their areas.

They recognise that food insecurity, as well as child poverty exists out with these concentrated areas. All consortium members have been providing food in services within their areas for at least two years.

Organisations/Areas represented are:

- Dennyloanhead Community Hall
- Denny Community Support Group
- Denny & District YMCA
- Roots Food Project (Bonnybridge)
- Westquarter Community Centre Management Committee
- Love Falkirk (Camelon)
- Coopark FC Food Pantry (Bainsford/Langlees)
- Kersiebank Community Centre (Grangemouth)

As mentioned above, there had been an 18 months period of development prior to the establishment of the consortium in June 2019. Support provided has included:

- Facilitating a series of workshops to explore and develop community solutions and their contribution to local and national outcomes.
- Introducing other relevant partners to provide presentations on packages of support
- Supported the organisation and distribution of EU exit surplus food
- Assisted individual members to establish food pantries
- Promotion of the Food Consortium
- Assisted in scoping the successful Scottish Government's "Investing in Communities" application (£156K)

Members of a food pantry typically pay an annual fee of £3, then a charge of £2.00 per shop, which allows them to pick 10 items from a range of fresh, frozen and packaged produce.

The pantry model is predicated on a dignified response, enabling choice and opportunities for learning. In addition, as food is sourced from Fare Share, a pantry provides an innovative approach to minimising food waste at a local and national level.

When compared to a food bank model, a pantry offers the following advantages:

- A shopping experience (choosing food from the shelves) not a handout in the form of a food parcel
- Referral free process
- It is sustainable -at a food bank a "client" will typically receive three parcels as a crisis response.
- Volunteering opportunities offer a sense of community ownership.

During the Covid-19 pandemic, Falkirk Council has developed stronger relationships and networks with its third sector partners, including Falkirk Food Consortium.

It should be recognised that the hard work and efforts of the community food aid providers during the emergency food and essential items have helped many households across the Falkirk Council area.

#### 4.5 Holiday Food Initiative

School holidays can push low income families into food insecurity. During term time children receive free school meals, however, these are not available during school holidays. Children and young people can also suffer from social isolation during the holidays as they cannot afford to have family days out or participate in paid activities.

In 2019/20 Falkirk Council worked with Falkirk Community Trust, the Falkirk Foodbank, Falkirk Communities and the Voluntary Sector (Falkirk CVS) and several community organisations to provide food and activities during the school holidays. Evaluation of provision during the summer holidays in 2019 shows that 15,570 meals were provided at a total cost of £24,567. This works out at £1.58 per meal.

For 2020/21, partners had planned to involve local people in the design and decision-making process in terms of funding to provide food and activities during school holidays. However, the Covid-19 pandemic meant that partners had to develop alternative food provision through Falkirk's Covid-19 Emergency Food Project and digital programmes for young people and their families.

As a result of the pandemic, the Council witnessed an increase in the number of children experiencing poverty. During the School summer holiday, Children's Services continued to provide funding for lunches to families whose children would be entitled to clothing grants and also 'Grab and Go' lunch bags to ensure children would not go hungry. This provision, together with the effective collaborative working between Children Services CLD, Falkirk CVS and third sector community food aid providers ensured that where possible, children and their families were able to access emergency food. The Grab and Go packed lunch bags were provided via schools during term time, and were replaced with a summer payment of £17.50 per week, per pupil during the summer holidays. This was paid to parent/carers in receipt of free school meals or a clothing grant.

#### 4.6 Impact and response to Covid-19 Food provision

The Support for People service helped those affected by the pandemic. Community organisations provided shopping services for those that could afford to pay, but were isolating due to shielding requirements. For those that could not afford to pay, the Support for People service linked people to local community groups such as food banks.

During 25<sup>th</sup> March to 30<sup>th</sup> June 2020, the service received 3,720 enquiries and made 1,954 referrals (52%). 1,483 of the referrals (76%) related to help to access food.

The Emergency Food Fund delivered through FareShare has delivered food to distribution hubs, while CLD purchased top up food from Asda and fresh produce directly from local suppliers to distribute to community groups.

#### 4.7 Falkirk Health and Social Partnership

Falkirk Health and Social Partnership funded CLD staff to work with local people who have low level mental health issues to co-produce and co-design services that will meet their health and well-being needs. New groups have been established in Bonnybridge, Grangemouth and Slammanan.

#### 4.8 Annual Housing Visits

Housing Officers began annual visits in February 2020. These were well received by tenants, especially those who did not see a need to contact the service. In the initial roll out staff picked up on social issues, debt concerns and repair issues, resulting in significantly more referrals and follow up actions.

In response to the Covid-19 pandemic, the service adapted to phone call rather than physical visits to protect all. This created a valuable opportunity for dialogue between officers and tenants, providing officers with early insight as to how the situation was affecting people and families and how to provide support and advice.

Initially the take up was small but the feedback was positive, after 12 weeks most Area Teams reported high volumes of successful calls. Some teams report they have achieved 90% success in speaking with tenants on a variety of issues.

The annual home visits with council tenants were designed to provide a suitable environment and opportunity to meet with tenants who may not have otherwise engaged with the Council. The virtual home visit scheme has enabled officers to identify service or support needs that people may have. Our commitment to maintain contact with tenants has further strengthened our relationships with tenants and is helping the Council build a profile of tenants and their needs.

### **Empowering and enabling people to be self-reliant**

#### 4.9 Work with Unemployed People

Workers Education Scotland have been working in partnership with CLD to provide support to long term unemployed people. The work is aimed at

developing the core skills of unemployed people to enable them to become more self-reliant in different aspects of their lives, including employability.

The Employment and Training Unit continues to work in partnership with Forth Valley College, NHS and SERCO to celebrate the Project Search graduation and recruit for next years' programme.

Remote support continues to be delivered across the seven contracts and a number of Modern Apprentices have started across Council Services and wider local employers.

Fair Start Scotland has continued to register participants for support and a number of jobs starts have been secured during the lockdown period. Work with local, private and third sector training providers to support participant skills development, with a strong focus on young people is planned to resume in August/September 2020.

#### 4.10 Digital Inclusion

A lack of digital access increases the cost of living for some as people are unable to access online deals and use price comparison websites as well as applying for jobs and benefits. Where possible, Falkirk Council has supported digital inclusion by delivering employability skills and employment opportunities. Adapting the way services are delivered and communicated were sustained to assist those with no equipment or access to online resources. Additionally, we have worked closely with our partners to provide and enable participants to continue to learn to use a variety of digital platforms.

CLD has worked with partners to expand the reach and range of digital learning opportunities to support adults and older people to live full and independent lives while improving access to services. This work aims to:

- Promote Digital Inclusion and the uptake of Digital Services across the Falkirk Council area, particularly using 'My Falkirk'.
- Identify and reduce barriers to digital participation; particularly for individuals and groups who are most likely to be disadvantaged as a result of their social, cultural and economic differences.
- Provide 'Digital Skills for Life Training' in various community locations.

#### 4.11 Connecting Scotland

Connecting Scotland was a Scottish Government funded project to digitally connect up to 9,000 people, nationally, who were clinically considered at high risk to access services and support and connect with friends and family during the pandemic. Falkirk Council was part of the pilot programme and 20 devices were allocated to individuals as part of the project pilot.

These devices supported people in a range of circumstances including:



- People living in temporary accommodation and required to shield due to health conditions;
- Care experience young people at greater risk from Covid-19;
- People with sensory impairments (blind, deaf, or deaf and blind);
- Single parent families shielding/at greater risk from Covid-19;
- Adults living with disabilities and at greater risk from Covid-19.

Feedback from individuals who received the devices has been extremely positive with some families reporting they are completely overwhelmed and cannot believe they have been given the device and connectivity.

SCVO allocated 205 devices to the Falkirk Council area. In total, 39 applications were received from a wide range of organisations and services. This totalled 940 devices and 716 connectivity requests. Thirteen applications from schools were denied as these will be covered in a separate school project. The remaining 26 applications (429 devices) were assessed against the project criteria. Due to the high demand for devices it was necessary to focus on applications that supported those most at risk.

### **Promoting stronger, more self-reliant communities**

#### **4.12 Locality Planning**

The Locality Planning Group carried out a review of locality planning to improve processes and maximise community leadership and participation going forward. In February 2020, the Community Planning Board agreed the approach to locality planning will follow the five principles for Community Empowerment:

- Community Control
- Public Sector Leadership
- Effective Relationships (between communities and public bodies)
- Improving Outcomes
- Accountability

This means the group will spend more time understanding, establishing and building a relationship for co-production with the identified community as a priority in developing the community action planning process. This involves working with a community to co-design the purpose and the process of locality planning in their area. The approach will support community capacity and confidence to identify their own priorities prior to engaging with public bodies in discussions and action planning.

The pandemic has enabled communities to demonstrate strength, resilience and ability to mobilise resources to meet community needs. We will build on this strength and create new ways of providing enabling support to organisations such as CVS and local community groups.

In February 2020 the Community Planning Board agreed the draft Community Action Plans for Grangemouth and Denny, Dunipace and Dennyloanhead. Final consultation on the draft plans was delayed due to Covid-19. We are currently revisiting the final versions of the plans to update them in light of this and the changes in the community landscapes that have taken place as we respond to support people during the crisis.

An annual report will be developed for each plan, outlining the progress achieved towards the agreed actions. This will be developed by community members and supported by officers within the Falkirk Community Planning Partnership. The partnership will also publish a performance statement at agreed intervals showing what actions have been implemented and resultant outcomes. It will also set out what, if any amendments are required to the agreed Community Action Plan. It is intended that communities will have a key role in developing the performance statement.

#### 4.13 Falkirk Champions Board

Children's Services supported Falkirk Champions Board to secure £100,000 funding from the Scottish Government. This project aims to enable care experienced young people to benefit from free travel and rewards via the Young Scot platform and access to Falkirk Community Trust facilities. Participants have expressed some of the benefits and how this has impacted on them so far, for example:

"Gaining access to the gym would significantly increase my health and would give me the motivation to access the gym and to keep fit. I would like to use the voucher to buy new gym stuff so that I can access all parts of the gym"

"I would like to use this voucher to buy new shoes for the gym and some gym clothes as I would like to lose 2st. I have put 2st on from having mental health problems and I would like to use it for to help my mental health by going to the gym."

"Getting the free bus pass means I can go to my pals and champs, instead of sitting in my room."

Representatives from the Champions Board attended a Housing Division 'one-day' event. The event, gathered 190 staff from housing and community divisions was designed to raise an awareness and understanding of the issues affecting young people, with a specially commissioned video and presentation of experiences of care and after care.

#### 4.14 LGBTi Support

LGBT Youth Scotland work in partnership with CLD to co-produce and co-design services with LGBTi young people. Young people participating in this work have been involved in a range of different activities including photography, cooking skills, mental health and wellbeing, social media,

jewellery making, aromatherapy, LUSH bath bomb making, clothes upcycling, exam results support, LGBT people in the media, baking, LGBT flags, Coming Out Day, World AIDS day and Trans Day of Remembrance. This has enabled the young people to achieve awards, whilst developing their communication and team-work skills and knowledge.

#### 4.15 Family Learning

CLD is working in partnership with primary schools to support targeted families through the Pupil Equity Fund. This work aims to mitigate the impact of poverty, its associated challenges of the wellbeing of families as a whole, and the subsequent impact on life chances for children and young people.

This work builds the capacity of parents/carers to be actively involved in their child's/young person's learning and development and to raise their aspirations and ambitions.

#### 4.16 Housing Contribution Statement

The Housing Contribution Statement forms part of the Falkirk Health and Social Care Partnership Strategic Plan 2019-2022. One of the priorities is to make best use of communal facilities in older peoples' housing developments to provide social activities and or a base for health and social care staff to provide services closer to home.

Consultation has been carried out with Council and RSL tenants to engage and involve residents to identify how they would like their facilities to be used. Providing services and activities closer to home creates opportunity for people to reside in the community for longer whilst reducing social isolation, loneliness and their associated detrimental impact on health and wellbeing.

The results of the consultation had been implemented and communal facilities were being used in different ways. This has been paused due to social distancing restrictions and will re-commence when possible.

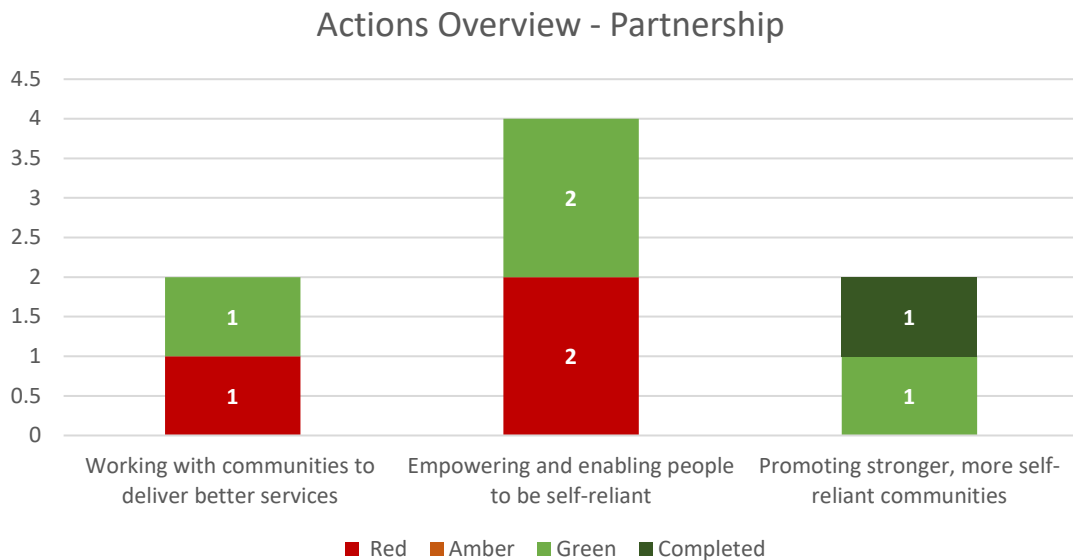
### **5.0 Priority Performance Overview**

5.1 The following graphs provide an overview of the information contained in Appendix 1. The Appendix details each of the actions and indicators that allow us to monitor progress towards the Partnership priority and each objective. Although partnership working is not new to services, monitoring it is, so this is an areas of development with fewer actions and indicators than the People and Place priorities. We are working to improve this.

5.2 Performance indicators for the Partnership priority are under development and will be available for the next Partnership report. An example of the indicators in development are:

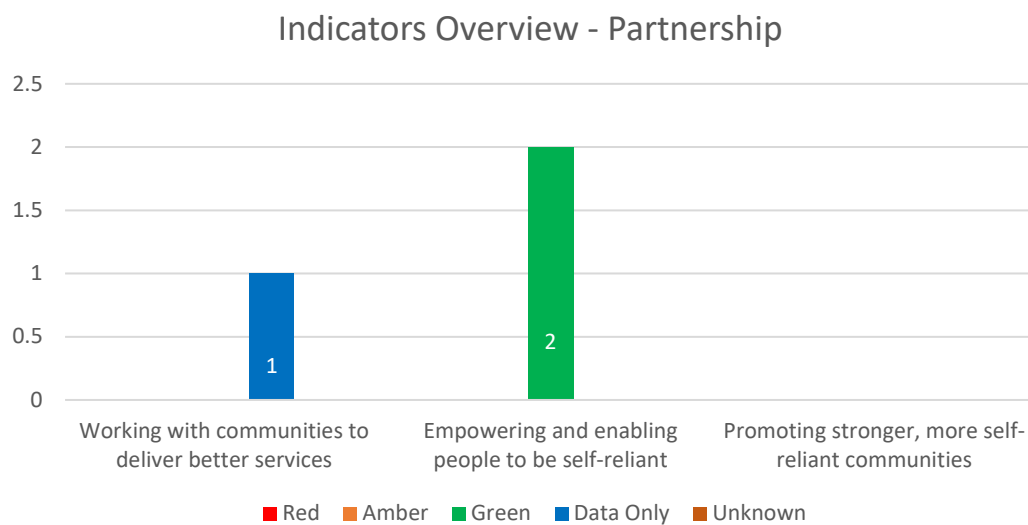
- The number of Community Groups supported by Falkirk Council;

- The number of communities supported to develop a Community Action Plan
- % of Council budget allocated by Community Choices (participatory budgeting)



5.3 The graph above shows the number of actions for each objective within the priority:

- Working with communities to deliver better services, there are a total of two actions, with one in progress and one overdue.
- Empowering and enabling people to be self-reliant has four actions, with two progress and two overdue.
- Promoting stronger, more self-reliant communities has two actions with one completed and one in progress.



5.4 The graph above shows the number of indicators for each objective within the priority:

- Working with communities to deliver better services, has one data only indicator.
- Empowering and enabling people to be self-reliant has two indicators, both are green and on target.
- There are no indicators to monitor promoting stronger, more self-reliant communities.

5.5 Appendix 1 attached contains more details on these actions and indicators.

## **6. Recent Audits & Inspections – Partnership**

6.1 There have been no recent audits in relation to this priority.

## **7. Implications**

### **Financial**

7.1 There are no financial implications arising from this report.

### **Resources**

7.2 There are no resource implications arising from this report.

### **Legal**

7.3 There are no legal implications arising from this report.

### **Risk**

7.4 Reporting performance is essential to allow Committee to monitor the Council's progress towards achieving our priorities and delivering services. It allows us to identify where improvement is required and where we are at risk of not achieving best value.

### **Equalities**

7.5 While we report on equalities information as part of our mainstreaming report, we will seek over the coming months to integrate information on equalities in our performance reports.

### **Sustainability/Environmental Impact**

7.6 There are no sustainability/environmental impact arising.

## **8. Conclusions**

- 8.1 This report provides detailed information on progress made towards the Partnership priority within the Corporate Plan.

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Director of Corporate and Housing Services

Author: Stuart Ritchie, Director of Corporate & Housing Services, 01324 506005

Date: 20 August 2020

### **Appendices:**

Appendix 1: Partnership Performance Statement











### **List of Background Papers:**

The Publication of Information (Standards of Performance) Direction 2018





**Corporate Plan  
Performance Statement  
PARTNERSHIP  
April 2019 to September 2020**

## Key of Status Symbols

Pentana Action Status		Definition	Pentana PI Status		Definition
	Cancelled	Cancelled and will no longer require completing.		Alert	Target not achieved for selected reporting frequency
	Overdue	Due date has passed while the Actions progress percentage has not yet reached 100%.		Warning	Target not achieved for selected reporting frequency but within allowable threshold
	Neglected	Passed its Planned Start Date, but a User has yet to be added to the 'Assigned To' ownership field.			
	Unassigned	A User is yet to be added to the 'Assigned To' ownership field and the Action has not yet reached its Planned Start Date (or the Action does not have a Planned Start Date entered).		OK	Target achieved or surpassed for selected reporting frequency
	Check Progress	Approaching its due date or that the Action has a Milestone where the due date has passed.			
	Not Started	A User is yet to be added to the 'Assigned To' ownership field, and the progress percentage of the Action remains at 0%. Note that this status is only applicable to projects (Actions with Sub Actions).		Unknown	Pentana unable to calculate status as either value or target is unavailable
	In Progress	Progress percentage greater than 0% and does not meet the conditions for either Overdue or Check Progress status.			
	Assigned	A User has been added to the 'Assigned To' ownership field of the Action, although the progress percentage of the Action remains at 0%.			
	Completed	Progress percentage has reached 100%. For Actions with Sub Actions or Milestones, these will have all been fully completed.		Data Only	Data gathered for selected reporting frequency for information only and therefore no target available



## 06 Partnership - Working with communities to deliver better services





Action	Progress	Status	Responsibility
<p>06.02-CHS17 Deliver locality planning underpinned by community action plans within specific communities.</p>	<p>10-Jul-2020 In February 2020 the Community Planning Board approved the draft Community Action Plans for Grangemouth and Denny, Dunipace and Denny, Loanhead to go out for final consultation. This was due to commence in March 2020 but has been impacted by the COVID 19 situation. A performance management framework for the Community Action Plans will be developed over the coming months. This will allow all partners and the relevant communities the opportunity to assess progress against agreed outcomes.</p> <p>Central: We are reviewing our approach to community action planning in the Central locality to take on board learning from the East and West and as part of the Enabled Communities workstream.</p> <p>The relationship building process in the central locality should consider and act on several factors including, but not limited to, previous community engagement exercises in the area and their impact, data defined issues, community defined issues and the impact of the current Strategic Property Review. Partners also agreed that it was important to design locality engagement processes where community participants were equal partners in the work. The process should ensure that everyone can be heard, be listened to and is able to contribute.</p> <p>It is notable that we are working in partnership with our communities, with leadership and support from CVS Falkirk to respond to the needs of people during the COVID 19 situation. The community response to the situation has been incredible and we need to look at how we continue to build on this positive working relationship going forward.</p>		<p>Fairer Falkirk Manager</p>
<p>CP CHS19 04.01 Review our approach on locality planning so that improved outcomes are consistently applied across the area.</p>	<p>21-Jul-2020 Community groups are working closely with Falkirk Council, with leadership and support from CVS Falkirk to respond to the COVID situation and ensure people are supported. This has significantly improved our relationship with communities as we are supporting them to deliver within their local areas. Going forward as we move forward we need to maintain and build on that positive relationship.</p> <p>We will build on the above as we develop our approach to locality planning for the Central area. This will involve working with communities to co-design the purpose and the process of locality planning in their area. The approach will support community capacity and confidence to identify their own priorities prior to engaging with public bodies in discussions and action planning.</p>		<p>Fairer Falkirk Manager</p>

**Performance Indicators - Data Only**

**Performance Data Traffic Light: Data Only 1**

Performance Indicator	2019/20 Value	Value	2020/21 Target	Benchmark
CP CS19 01 Reduce the number of 16-24 year olds who are not in education, employment and training	Indicator in development			

## 07 Partnership - Empowering and enabling people to be self-reliant

Action	Progress	Status	Responsibility
07.01-CHS17	Our approach to engagement and participation will give a voice to our diverse communities.	30-Jul-2020 All public bodies are expected to revise and review equality outcomes by April 2021. Moving forward the Partnership Plan should take action in support of these outcomes across all its priorities.	 Policy & Community Planning Team Leader
07.02-CHS17	Our communities will be supported to understand and celebrate the diversity of those who live, work and visit the area.	30-Jul-2020 All public bodies are expected to revise and review equality outcomes by April 2021. Moving forward the Partnership Plan should take action in support of these outcomes across all its priorities.	 Policy & Community Planning Team Leader
CP CHS19 06.01	Implement a Council Participatory Budgeting Framework	<p>21-Jul-2020 A working group of Council officers are developing a framework for how Community Choices is implemented in Falkirk. This is likely to include a combination of the following:</p> <ul style="list-style-type: none"> <li>• Community small grants. This strand of Community Choices proposes a grant funded approach designed to support community-based projects, with the community voting to decide which projects will be funded. It will underpin the Community Action Plans within each locality.</li> <li>• Place-based budgeting linked to locality planning where spend is considered within localities. This could include budgets such as grounds maintenance. This strand of Community Choices will see budgets allocated within specific geographies, for example at locality or ward level. Place-based budgeting will see budgets disaggregated at the agreed geography and communities having a greater say on what they will be spent on.</li> <li>• Mainstreaming participatory budgeting, where people are involved in the design, development and delivery of services including how budgets are used.</li> </ul> <p>A report is currently being prepared for Members on how Community Choices will be implemented across Falkirk, linking into the Council's approach to community and locality planning.</p> <p>As part of the additional capital proposals, funded by the further council tax increase of 1.84%, a provision of £3m has been agreed for community projects across the whole of the Falkirk area over the next two years. Recruitment of a dedicated resource to develop this work is currently underway, to be supported by the Community Planning Coordinator, also currently being recruited.</p>	 Fairer Falkirk Manager
CP CHS19 07.01	Support the Development of a new Local Outcome Improvement Plan for the	21-Jul-2020 In February 2020 the Community Planning Board agreed that the new plan, called the Falkirk Plan, will be a 10 year plan with yearly reviews to ensure progress. The new Falkirk Plan is likely to focus on Covid recovery with details actions over three years and a 10 year vision and goals.	 Fairer Falkirk Manager



## Appendix 1

Action	Progress	Status	Responsibility
Community Planning Partnership	Development of the Falkirk Plan will include: <ul style="list-style-type: none"> <li>• Evaluation of the SOLD plan.</li> <li>• Development of an infographic brief with national and local data on the impact of Covid 19</li> <li>• Desk-based research: A review of national policies, priorities and agendas, and local policy.</li> <li>• Analysis of evidence &amp; intelligence gathered: Identification of key priorities.</li> <li>• Extensive community conversations using a reach in approach where community leaders engage with the people they support</li> </ul>		

**Performance Indicators - On Target or Complete****Performance Data Traffic Light: Green 2**

Performance Indicator	2018/19	2019/20	2020/21		Benchmark
	Value	Value	Value	Target	
CHS062 Number of customer accounts created on My Falkirk	24528	37781	40811	45000	No benchmark - target locally determined
CHS063 Average customer ratings on My Falkirk experience (from a score out of five)	4.1	4	5	4	No benchmark - target locally determined

**08 Partnership - Promoting stronger, more self-reliant communities**

Action	Progress	Status	Responsibility
08.01-DS17 Enable Community Asset Transfer for surplus Council properties.	16-Feb-2018 A process to administer Community Asset Transfer applications has been prepared and is being implemented. This involved creation of dedicated web pages detailing the application process, a list of Council properties and links for advice. A cross-service working group has been established to review and assess applications and several local groups have made approaches expressing interest in projects.		Manager - Asset Management
08.02-DS17 Embed community and business resilience across area.	21-Jul-2020 The RPU have prepared a public facing web page with relevant Resilience Links. The public will have unlimited access to this and in addition we will post to this in times of need. This is out for consultation before it goes live.		Emergency Planning Officer; Resilience Officer