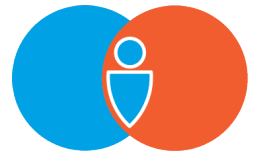


Agenda Item 9

**Remobilisation, Recovery,
Redesign**



Falkirk Integration Joint Board

20 November 2020

Remobilisation, Recovery, Redesign

For Noting

1. Executive Summary

- 1.1 The report provides an update on the HSCP's plans for Remobilisation, Recovery and Redesign during this period of the Covid 19 pandemic. The plan is in line with National Guidance relating to fluctuating patterns of the virus in our community. The report gives a high level summary of current actions being undertaken.
- 1.2 We remain confident that the HSCP Delivery Plan continues to reflect the direction that is required for services, and we continue to work towards the implementation of this. However there are some key additional priorities which we are currently working to deliver. These were reflected through some recent Scottish Government correspondence highlighting current priorities:
 - securing exit from the acute pandemic phase through an effective vaccination programme
 - suppressing the virus through sustainable precision Public Health measures such as Test and Protect, Surveillance and Response
 - keeping people alive and well through the provision of essential health and social care services
 - supporting people through good communication to comply with Public Health Guidance.

2. Recommendations

The Integration Joint Board is asked to:

- 2.1 note the current actions being undertaken by the HSCP to support the recovery phase of the Covid 19 pandemic, while recognising and maintaining a level of preparedness due to the fluctuating nature of the pandemic.

3. Background

- 3.1 The Board is asked to reflect on the previous papers presented on this subject and note the progress.

4. Remobilise, Recover and Redesign

- 4.1 The HSCP continues to progress and implement the Delivery Plan to ensure services are aligned to localities, delivered within integrated teams and are person centred. The updated Remobilisation Plan is attached at appendix 1 for information. In addition the following work is being undertaken to support the existing priorities for recovery.
- 4.2 **Winter Flu Vaccination Programme**
The HSCP is supporting the delivery of the winter flu vaccination programme for all health and social care staff. Health staff can access this via their Occupational Health department, while front line Social Care staff can attend their local pharmacist, who will administer the vaccine. It is anticipated that we will build on the winter flu vaccination plan to administer the Covid vaccination to staff, when this becomes available.
- 4.3 **Test and Protect, Surveillance and Response**
NHS Forth Valley with both HSCPS have been a front leader with regards to Care Home assurance and surveillance in recent months. All care homes in Falkirk are registered with the national assurance programme and submit their data on a daily basis. The HSCP has established a Care Home Assurance and Response Team which offers support and assurance visits to the homes. It has also supported the development of the care home visiting plans and risk assessments to ensure the safe access of family and friends to care home residents. This will now be extended to support the reopening of day services in Falkirk when this is advisable to do so.
- 4.4 **Provision of Essential Health and Social Care Services**
Building on the lessons learned from service delivery during the acute phase of the pandemic, we are progressing with work to develop the Hospital at Home Team.
- 4.5 This work will also support the development of the Urgent Care Flow Centre, diverting people from attending the emergency department, and possible admission to hospital, by supporting them and providing a high level of care at home.
- 4.6 The development of the Urgent Care Flow Centre has also brought the opportunity to relocate some AHP services into the localities. This project continues to work to its conclusion with support from the HSCP.
- 4.7 Unfortunately we have experienced a rise in the number of people we have delayed in hospital. We are currently working on plans to improve this situation.
- 4.8 We continue to work on an emergency footing and are reviewing our incident and business continuity plans to ensure our resilience to respond to points of escalation.
- 4.9 We continue to role model and promote all National Guidance practising

social distancing, working from home where possible, infection control measures and face coverings.

5. Conclusions

- 5.1 The HSCP in line with the Delivery Plan and current national priorities continue on track with the remobilisation, recovery and redesign of services and ask the IJB to note current progress.

Resource Implications

The total estimated costs of the remobilisation, recovery and redesign response to the pandemic are estimated at £52.3m across Forth Valley (including the impact of unachieved savings). £13.4m of this total, relates to Falkirk HSCP (comprised of additional costs and unachieved savings of £10.7m and £2.7m respectively). Further detailed commentary on the ongoing financial impact of the pandemic is included in the Finance Report at agenda item 6.

Impact on IJB Outcomes and Priorities

This continues to contribute to the delivery of the HSCP Strategic Plan, Scottish Government improvement targets and improve outcomes for people and their carers.

Directions

No new direction required.

Legal & Risk Implications

No legal or risk implications.

Consultation

No consultation is required.

Equalities Assessment

Any resulting changes to service delivery would be subject to an Equalities Impact Assessment to ensure all implications are considered.

6. Report Author

- 6.1 Lorraine Paterson, Head of Integration

7. List of Background Papers

n/a

8. Appendices

Appendix 1 Remobilisation Plan



Falkirk
Health and Social Care
Partnership

Falkirk Health & Social Care Partnership

Re-mobilisation Plan August 2020 to March 2021

Update November 2020

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Introduction

This paper represents the next iteration of our re-mobilisation plan covering the period from August 2020 until March 2021, this is in the context of the broader delivery plan for the IJB. The HSCP has sustained front line community health and care services as part of the ongoing pandemic response. The plan presents a summary of the key actions required to safely and incrementally reintroduce a number of paused services, while maintaining COVID-19 capacity and resilience.

The IJB's existing delivery plan is particularly relevant in terms of next phase Covid planning and it is recognised that our ability to remobilise, recover and redesign will require a number of our existing delivery plan actions to be brought forward at pace. A whole system approach is critical in order to address inequality and strengthen community based care through improved care pathways, review of the community bed base and shifting the balance of care. This will require strong financial stewardship and bold decisions to reframe our services and commissioning in line with the principles for safe and effective mobilisation as outlined in the table below (replicated from the Scottish Government's remobilise, recover and redesign framework).

The IJB continues to work closely with the NHS Board and Falkirk Council to optimise the benefits of integration as part of our Covid response and work is already at an advanced stage across a wide range of actions.

Principles for Safe and Effective Mobilisation

Services that can resume most safely	Creating the safest environment and conditions for them to best meet the needs of the population. Putting the safety and wellbeing of our health and social care staff on a par with the rest of our population.
Achieving greater integration	<p>The pandemic has demonstrated the crucial interdependencies between the different parts of the health and social care system, and with other parts of society.</p> <p>We will make sure our approach recognises the important connections between services and systems and helps them to work together.</p> <p>The framework that we take forward, in consultation with our partners including local government, staff and service users, will highlight the interdependencies and put in place processes to ensure resources are allocated where they are most needed to ensure the whole system operates effectively and efficiently.</p>
Quality, values & experience	We will ensure that as we resume services, the highest standards of quality in care are maintained. We will practise Realistic Medicine. We will share decisions with patients based on what matters to them. We will also engage with the public, and workforce to understand what people most value, and what a safe, sustainable, high quality health and social care support system will look like in the future rooted in individual and staff wellbeing.
Services close to people's home	<p>The pandemic has resulted in a wave of community-based responses, highlighting the value of both technology but also the benefit to people's wellbeing of personal connections that listen to what the patient needs and what matters to them.</p> <p>Going forward there is a need to minimise unnecessary travel and increase the focus on 'net-zero' approaches. We will continue to support the move to more health care being provided in the community and closer to home. We will evaluate and develop the role of virtual consultations and Covid community hubs, ensuring that the people who are most vulnerable are not missing out.</p>
Improved population health	<p>This pandemic has highlighted the value of rooting our approach in the National Planning Framework, the importance of preventative practices and public cooperation.</p> <p>We will increase our work on prevention, improving life expectancy and promoting physical and mental health. Focus on putting in place services, environments and wider approaches that support people to live healthy lives.</p>
Services that promote equality	<p>This pandemic has exposed and exacerbated deep-rooted health and social inequalities.</p> <p>We will act to mitigate these and ensure that services are provided in a way that is proportionate to need. The framework that we take forward will focus on how to best support those that are most vulnerable (socially and clinically) in our society.</p>
Sustainability	<p>We recognise the financial sustainability challenges of the pre-Covid health and care system.</p> <p>We will design a new sustainable system, focused on reducing inequality and improving health and wellbeing outcomes, and sustainable communities.</p>

Priority 1: Deliver local health and social care services, including primary care services that are able to respond to people and communities

1.1 Adopt and Implement the Home First Approach

Priority Outcome	Action	Objectives for Safe & Effective Mobilisation					RAG Status	Timescale
		Pandemic Response	Staff & Carer Wellbeing	Innovation & Integration	Ensure Equity	Better Outcomes		
Integrated locality based teams and approaches are in place	Implement an Integrated Home First Service for Falkirk	✓		✓		✓	Green	Complete
	Ensure frailty assessment in community is the norm	✓		✓	✓	✓	Amber	December 2020
	Enable the right short term support at home through agile community care and support	✓	✓	✓	✓	✓	Amber	December 2020
	Coordinate community support with less duplication and a more efficient support model	✓	✓	✓	✓	✓	Amber	December 2020
	Deliver effective community model of care including effective response services, recovery, reablement, & community support	✓	✓	✓	✓	✓	Amber	December 2020
	Ensure timely access to specialist rehabilitation	✓	✓	✓	✓	✓	Amber	January 2021
	Develop an approach to formal supports that is 'realistic' and personal outcome focussed	✓	✓	✓	✓	✓	Amber	January 2021
	Develop an Enhanced Community Response Team	✓	✓	✓	✓	✓	Amber	December 2020
	Implement Winter Plan	✓	✓	✓	✓	✓	Amber	December 2020
	Increase the capacity in Summerford Intermediate Care Facility including a Review of Admission Criteria	✓	✓	✓	✓	✓	Green	Complete

Priority 1: Deliver local health and social care services, including primary care services that are able to respond to people and communities

1.1 Adopt and Implement the Home First Approach

Priority Outcome	Action	Objectives for Safe & Effective Mobilisation					RAG Status	Timescale
		Pandemic Response	Staff & Carer Wellbeing	Innovation & Integration	Ensure Equity	Better Outcomes		
	Intermediate Care New Build Capital Project			✓	✓	✓	Amber	April 2022
	Community Hospitals Review			✓	✓	✓	Amber	March 2021
	Review of Integrated Out of Hours provision to ensure responsive cost effective services	✓		✓	✓	✓	Amber	October 2021
	Implement a Wholesystem approach to care provision across Falkirk	✓		✓	✓	✓	Amber	April 2021
	Develop Non Bed Based Intermediate Care	✓	✓	✓	✓	✓	Amber	March 2021
	Home Support Service Redesign & Workforce Development	✓	✓	✓	✓	✓	Amber	December 2020
	External service engagement plan	✓		✓	✓	✓	Amber	March 2021

Priority 1: Deliver local health and social care services, including primary care services that are able to respond to people and communities

1.2 Assessment & Planning will be Person Centred and Asset Based

Priority Outcome	Actions	Objectives for safe & effective mobilisation					RAG Status	Timescale
		Pandemic Response	Staff & Carer Wellbeing	Innovation & Integration	Ensure Equity	Better Outcomes		
MaReview Strategy	Review of team structures and roles		✓	✓	✓	✓	Green	Complete
	Review of job descriptions		✓	✓	✓	✓	Amber	January 2021
	Implementation of LiquidLogic System			✓			Amber	January 2021
	Review of Care Packages in view of impact of COVID	✓	✓	✓	✓	✓	Amber	March 2021
	Redesign of internal Residential Care Provision	✓	✓	✓	✓	✓	Amber	January 2021
	Re-provision of Rowans into Thornton Gardens	✓	✓	✓	✓	✓	Green	Complete
	Review of Brokerage			✓	✓	✓	Amber	March 2021
	Review Process of Multi Agency ASP Assessments		✓		✓	✓	Green	October 2020

Priority 1: Deliver local health and social care services, including primary care services that are able to respond to people and communities

1.3 Locality Planning will be based on community needs assessments

Priority Outcome	Actions	Objectives for Safe & Effective Mobilisation					RAG Status	Timescale
		Pandemic Response	Staff & Carer Wellbeing	Innovation & Integration	Ensure Equity	Better Outcomes		
Development of fully Integrated Locality Teams	Appoint full cohort of locality managers.		✓	✓	✓	✓	Green	Complete
	Develop locality management structure/teams.		✓	✓	✓	✓	Green	Complete
	Develop locality workforce plans.		✓	✓	✓	✓	Amber	March 2021
	Embed the principles of integration		✓	✓	✓	✓	Green	Complete
	Work with children's services to develop a stronger response to children in transition.		✓	✓	✓	✓	Green	Complete
	Embed the principles of community led support and develop Locality Based Community Led Support working with NDTI		✓	✓	✓	✓	Green	Complete
	Develop Locality Plans		✓	✓	✓	✓	Amber	January 2021
Primary Care Transformation is delivered	Implement Primary Care Transformation Improvement Plan	✓	✓	✓	✓	✓	Amber	April 2022
	Put in place different professional roles in general practice to meet peoples primary care needs	✓		✓	✓	✓	Amber	April 2022
	Put in place a range of community self-support services that appropriately redirect people from the GP	✓		✓	✓	✓	Amber	April 2022
	Review the model of community hubs to enable early access to support and advice	✓		✓	✓	✓	Amber	December 2020

Priority 1: Deliver local health and social care services, including primary care services that are able to respond to people and communities

1.3 Locality Planning will be based on community needs assessments

Priority Outcome	Actions	Objectives for Safe & Effective Mobilisation					RAG Status	Timescale
		Pandemic Response	Staff & Carer Wellbeing	Innovation & Integration	Ensure Equity	Better Outcomes		
	Enable the public to access information and navigate the local systems of support when needed	✓	✓	✓	✓	✓	Green	Complete
	Develop a partnership approach to volunteering	✓	✓	✓	✓	✓	Amber	December 2020
	Develop locality based Health Improvement Initiatives	✓	✓	✓	✓	✓	Amber	March 2021

Priority 1: Deliver local health and social care services, including primary care services that are able to respond to people and communities

1.4 HQ Function will support and provide a framework for improvement

Priority Outcome	Actions	Objectives for Safe & Effective Mobilisation					RAG Status	Timescale
		Pandemic Response	Staff & Carer Wellbeing	Innovation & Integration	Ensure Equity	Better Outcomes		
An Integrated Workforce Plan is developed and implemented	Review Partnership Integrated Workforce Plan	✓	✓	✓	✓		Amber	December 2020
	Finalise the profile of HSCP workforce to inform the integrated Workforce Plan	✓	✓	✓	✓		Amber	December 2020
	Develop and implement an Integrated Workforce Plan	✓	✓	✓	✓		Amber	March 2022
	Develop approaches to recruit and retain workforce	✓	✓	✓	✓		Amber	December 2020
	Develop Senior Management Team to Show Qualities of Excellent Leadership & Change Capability Initially via the Animate Programme.	✓	✓	✓	✓		Green	December 2020
	Implement a Quality Assurance Framework to meet requirements of change service delivery	✓	✓	✓	✓	✓	Amber	March 2021
An Integrated Learning and Development Plan is developed and implemented	Complete Partnership skills matrix and training needs assessment and develop a plan.		✓	✓	✓		Amber	December 2020
Effective communications messages and	Develop a communications plan for the Partnership	✓	✓	✓	✓		Amber	March 2021
	Ensure clear and well communicated access points to services and supports are available	✓	✓	✓	✓	✓	Amber	March 2021

Priority 1: Deliver local health and social care services, including primary care services that are able to respond to people and communities

1.4 HQ Function will support and provide a framework for improvement

Priority Outcome	Actions	Objectives for Safe & Effective Mobilisation					RAG Status	Timescale
		Pandemic Response	Staff & Carer Wellbeing	Innovation & Integration	Ensure Equity	Better Outcomes		
arrangements are in place	Develop public messages and awareness raising programmes on a range of topics for people, communities and staff	✓	✓	✓	✓	✓	Amber	March 2021
	Review and refresh Participation and Engagement Plan	✓	✓	✓	✓	✓	Amber	March 2021
	Co-ordinate consultation and engagement and provide feedback about how input has been used	✓	✓	✓	✓	✓	Amber	March 2021
Effective systems are in place to facilitate communication between services and partners	Develop systems and process to enable effective communication and sharing of information	✓	✓	✓	✓	✓	Amber	March 2021
	Ensure there is appropriate information governance in place across the Partnership	✓	✓	✓	✓		Amber	March 2021
	Improve use of technology to help people access information and services	✓	✓	✓	✓	✓	Amber	March 2021
	Review Living Well Falkirk	✓	✓	✓	✓	✓	Amber	January 2021
	Explore how to make better use of social media across Partnership Set up Appropriate Support Structures to Drive and Enable Transformation	✓		✓	✓	✓	Red	March 2021

Priority 2: Ensure Carers are Supported in their Caring Role

2.1 Carers Strategy Implementation

Priority Outcome	Actions	Objectives for Safe & Effective Mobilisation					RAG Status	Timescale
		Pandemic Response	Staff & Carer Wellbeing	Innovation & Integration	Ensure Equity	Better Outcomes		
Implement Carers Strategy	Embed adult carer support plans within standard practice	✓	✓	✓	✓	✓	Amber	Ongoing/continuous
	Improve coordination of the services that support carers	✓	✓	✓	✓	✓	Amber	Ongoing/continuous
	Support the development of informal networks within communities	✓	✓	✓	✓	✓	Amber	Ongoing/continuous
	Develop the use of technology and Technology Enabled Care to support carers	✓	✓	✓	✓	✓	Amber	Ongoing/continuous
	Ensure Partnership workforce is carer aware and able to respond to carers' needs	✓	✓	✓	✓	✓	Amber	Ongoing/continuous
	Embed effective data collection across the Partnership Reduce Impact of Caring on Health & Wellbeing	✓	✓	✓	✓	✓	Amber	Ongoing/continuous
Carers are engaged and informed	Review and improve the ways that carers are involved in service design and develop how we gather feedback, for example through engagement with the Carers Forum	✓	✓	✓	✓	✓	Amber	April 2021
	Explore and develop how we reach hidden carers, for example engaging with organisations that will help us reach black and ethnic minority carers	✓	✓	✓	✓	✓	Amber	April 2021
	Ensure Partnership systems and processes are understood and accessible for carers	✓	✓	✓	✓	✓	Amber	April 2021
	Improve the visibility and accessibility of support for older carers	✓	✓	✓	✓	✓	Amber	Ongoing/continuous

Priority 2: Ensure Carers are Supported in their Caring Role

2.1 Carers Strategy Implementation

Priority Outcome	Actions	Objectives for Safe & Effective Mobilisation					RAG Status	Timescale
		Pandemic Response	Staff & Carer Wellbeing	Innovation & Integration	Ensure Equity	Better Outcomes		
Services for carers are commissioned based on evidenced need	Market Shaping – Build on Respite, Creative Breaks, and new Commissioning Approaches.	✓	✓	✓	✓	✓	Amber	Ongoing/continuous
	Delivery of Breaks from Caring	✓	✓	✓	✓	✓	Amber	January 2021
Emergency Planning	Improve uptake of emergency plans by carers and promote Anticipatory Care Plans	✓	✓	✓	✓	✓	Amber	April 2021
Preventative Support	Increase use of Viewpoint when aligned with approach in Children's Services	✓	✓	✓	✓	✓	Amber	Ongoing/Continuous
	Increase opportunities for carers to access support within the local community, including Third Sector support and services e.g. Respite, Carer's Forum (Carer's Centre) income maximisation (CAB), mental health support (Carer's Centre, FDAMH	✓	✓	✓	✓	✓	Amber	Annual reporting through Carers Census

Priority 3: Focus on Early Intervention, Prevention and Harm Reduction

3.1 Specialist Services

Priority Outcome	Actions	Objectives for Safe & Effective Mobilisation					RAG Status	Timescale
		Pandemic Response	Staff & Carer Wellbeing	Innovation & Integration	Ensure Equity	Better Outcomes		
National Mental Health Strategy is implemented	Development of Community Mental Health Teams and Learning Disability Teams	✓	✓	✓	✓	✓	Green	January 2021
	Develop a broad forth Valley Mental Health Strategy with NHS FV and Clacks And Stirling HSCP	✓	✓	✓	✓	✓	Amber	January 2021
	Develop a Mental Health Commissioning Plan	✓	✓	✓	✓	✓	Amber	January 2021
	Embed whole systems method of commissioning services with appropriate governance and monitoring	✓	✓	✓	✓	✓	Amber	January 2021
	Explore and establish better referral pathways and processes	✓	✓	✓	✓	✓	Amber	January 2021
	Increase the range of early intervention and prevention activity		✓	✓	✓	✓	Amber	January 2021
	Identify deficits in provision for particular groups, including substance use	✓		✓	✓	✓	Green	Complete
	Identify people who are not engaged in services and what support they require	✓	✓	✓	✓	✓	Amber	January 2021
	Develop the use of e-Health solutions to manage mental health services capacity and demand	✓	✓	✓	✓	✓	Amber	January 2021
	Develop a tiered approach to provision that diverts people from ED whose needs can be met elsewhere	✓	✓	✓	✓	✓	Green	ongoing

Priority 3: Focus on Early Intervention, Prevention and Harm Reduction

3.1 Specialist Services

Priority Outcome	Actions	Objectives for Safe & Effective Mobilisation					RAG Status	Timescale
		Pandemic Response	Staff & Carer Wellbeing	Innovation & Integration	Ensure Equity	Better Outcomes		
	Reduce Police time spent accompanying vulnerable people to hospital	✓	✓	✓	✓	✓	Green	Ongoing
	Standardise the process for Care Programme Approach (CPA) across the system where clinically appropriate	✓		✓	✓	✓	Amber	April 2021
	Implement an integrated dementia service	✓	✓	✓	✓	✓	Amber	April 2021
	Review and put in place a range of community based dementia support	✓	✓	✓	✓	✓	Amber	Ongoing
	Implement the National Suicide Strategy	✓		✓	✓	✓	Amber	Ongoing
	Ensure strategic awareness of trends within the Falkirk area			✓	✓	✓	Amber	Ongoing
	Review and develop crisis provision for vulnerable people and their families/friends	✓	✓	✓	✓	✓	Green	Complete
	Develop the mental health workforce	✓	✓	✓	✓	✓	Green	Complete
	Plan and support the introduction of the Primary Care Development plan	✓	✓	✓	✓	✓	Green	Complete
	Undertake workforce planning for community and mental health services	✓	✓	✓	✓	✓	Green	Complete
Alcohol and Drug Partnership will	Review ADP Services			✓	✓	✓	Green	Complete
	Review of ADP Governance			✓	✓	✓	Green	Complete

Priority 3: Focus on Early Intervention, Prevention and Harm Reduction

3.1 Specialist Services

Priority Outcome	Actions	Objectives for Safe & Effective Mobilisation					RAG Status	Timescale
		Pandemic Response	Staff & Carer Wellbeing	Innovation & Integration	Ensure Equity	Better Outcomes		
align with local evidenced need	Support people with Alcohol Related Brain Injury (ARBI) to Ensure that current programmes are supporting people to maximise their potential within their own communities	✓		✓	✓	✓	Green	March 2021
	Revise ADP delivery plan in light of national and local drivers and the review of services	✓	✓	✓	✓	✓	Green	Complete
JLES	JLES Options Appraisal	✓	✓	✓	✓	✓	Green	March 2021
Gender Based Violence	Review of Services	✓	✓	✓	✓	✓	Green	Complete
Sensory Team	Review the function and role of the Sensory Support Team to ensure consistent delivery of statutory functions across the locality model	✓	✓	✓	✓	✓	Amber	January 2021
Learning Disabilities	Enable the workforce to be skilled and confident in identifying and responding to health inequalities issues		✓	✓	✓	✓	Green	Complete
	Embed health inequalities identification and provision of additional / targeted support services or signposting	✓	✓	✓	✓	✓	Amber	June 2021
	Develop collective thinking, planning and delivery between HSCP and CPP partners	✓		✓	✓	✓	Amber	June 2021
	Work with partners to understand and effectively use data evidencing health and social inequalities	✓		✓	✓	✓	Amber	June 2021

Priority 3: Focus on Early Intervention, Prevention and Harm Reduction

3.1 Specialist Services

Priority Outcome	Actions	Objectives for Safe & Effective Mobilisation					RAG Status	Timescale
		Pandemic Response	Staff & Carer Wellbeing	Innovation & Integration	Ensure Equity	Better Outcomes		
	Support specific targeted initiatives such as Housing First	✓		✓	✓	✓	Amber	April 2021
	Develop awareness raising programmes about health inequalities for people, communities and staff	✓	✓	✓	✓	✓	Amber	April 2021
	Test and develop Community Link Work programme within locality areas, as part of the Primary Care Transformation Programme	✓		✓	✓	✓	Amber	April 2021
	Develop resilience and capacity within locality areas	✓		✓	✓	✓	Green	Ongoing
	Support the development of community and third sector organisations	✓		✓	✓	✓	Amber	April 2021
	Improve knowledge about the impact of lifestyle choices and develop consistent approach to Health Improvement messages	✓		✓	✓	✓	Amber	April 2021
Day Services for Younger Adults	Review the Model for Day Services for younger adults	✓	✓	✓	✓	✓	Amber	March 2021
Partners will work together to address the determinants of	Reduce social isolation and loneliness	✓		✓	✓	✓	Amber	April 2021
	Scope how resources are currently used within localities	✓		✓	✓	✓	Amber	January 2021

Priority 3: Focus on Early Intervention, Prevention and Harm Reduction

3.1 Specialist Services

Priority Outcome	Actions	Objectives for Safe & Effective Mobilisation					RAG Status	Timescale
		Pandemic Response	Staff & Carer Wellbeing	Innovation & Integration	Ensure Equity	Better Outcomes		
health and social inequalities	Develop the existing resource on key information for staff	✓	✓	✓	✓	✓	Amber	April 2021
	Support community networks and support people to access these	✓	✓	✓	✓	✓	Green	March 2021

Priority 4: Make Better Use of Technology to Support the Delivery of Health & Care Services

4.1 Digital TEC Strategy

Priorities	Actions	Objectives for Safe & Effective Mobilisation					RAG Status	Timescale
		Pandemic Response	Staff & Carer Wellbeing	Innovation & Integration	Ensure Equity	Better Outcomes		
A HSCP Technology Enabled Care (TEC) Strategy will be developed and implemented	Establish a multi-agency TEC strategic group	✓		✓	✓	✓	Amber	March 2021
	Understand current use of TEC across partnership	✓		✓	✓	✓	Amber	March 2021
	Engage with people, carers and communities about the use of TEC	✓	✓	✓	✓	✓	Amber	March 2021
	Develop and implement Partnership strategy through a Partnership action	✓		✓	✓	✓	Amber	June 2021
Access to TEC in localities will be widened	Identify and build-on what already works well and develop options for tech solutions within localities	✓		✓	✓	✓	Amber	June 2021
	Ensure wide partner engagement, including Forth Valley College & Economic Development	✓		✓	✓	✓	Amber	June 2021
	Establish locality based, multi-agency Hub model with access to a range of services without a consultation/appointment	✓		✓	✓	✓	Amber	September 2021
	Support development of skills and confidence in use of TEC at home	✓	✓	✓	✓	✓	Amber	September 2021
	Develop and support volunteer roles to support TEC in communities, including intergenerational education opportunities with young people	✓		✓	✓	✓	Amber	June 2021

Priority 4: Make Better Use of Technology to Support the Delivery of Health & Care Services

4.1 Digital TEC Strategy

Priorities	Actions	Objectives for Safe & Effective Mobilisation					RAG Status	Timescale
		Pandemic Response	Staff & Carer Wellbeing	Innovation & Integration	Ensure Equity	Better Outcomes		
TEC enabled infrastructure will be developed	Conclude options appraisal about a digital upgrade	✓		✓	✓	✓	Green	Complete
	Upgrade central phone systems to provide additional functionality	✓	✓	✓	✓	✓	Amber	Tbc
	Improve staff use of technology and access to digital records across the Partnership	✓	✓	✓	✓	✓	Amber	December 2020
	Develop TEC solutions focussing on access to service, prevention and reassurance	✓	✓	✓	✓	✓	Amber	April 2021
TEC enabled workforce will be supported	Identify workforce training requirements	✓	✓	✓	✓	✓	Amber	December 2020
	Develop and implement skills development programme as component of the Integrated Workforce Plan	✓	✓	✓	✓	✓	Amber	September 2021