

Agenda Item 8

Overview of Local Oversight Arrangements



Falkirk IJB Clinical and Care Governance Committee

27 November 2020

Overview of Local Oversight Arrangements

For Noting

1. Executive Summary

- 1.1 The purpose of this report is to provide an overview of local oversight arrangements that are relevant to the Falkirk Health and Social Care Partnership (HSCP).

2. Recommendations

The Clinical and Care Governance Committee is asked to:

- 2.1 note the contents of this report.

3. Background

- 3.1 The report presents to the CCGC a summary of local oversight arrangements that operate at a Forth Valley and Falkirk level. It is intended to provide assurance to the Committee members of these arrangements, as relevant to the scope of the HSCP.

4. Forth Valley Public Protection Chief Officers Meeting

- 4.1 Public Protection Chief Officers Groups (COGs) have a statutory duty to protect the most vulnerable by providing leadership, governance and effective oversight of public protection arrangements within each local authority area. COGs are collectively accountable for public protection and have, as a minimum, Chief Officer representation from the Local Authority (Chief Executive of the Council); Police Scotland (usually the Area Commander); NHS (Chief Executive or designated Chief Officer); Health and Social Care Partnership (usually the Chief Officer/Director); and the Chief Social Work Officer for the Council. Through the committee structures reporting into COGs, critical relationships are also maintained with Education and the Third and Independent Sectors.
- 4.2 Chief Officers are responsible for ensuring that constituent agencies, individually and collectively, agree and disseminate a clear vision, shared values and aims that promote work to protect children, young people, vulnerable adults, the wider community and reduce reoffending as effectively as possible. That vision should clearly highlight the desired outcomes for Public Protection and be linked to the key processes required to achieve

those outcomes. Chief Officers should demonstrate effective collaborative working to discharge their responsibilities and consistently promote effective joint working within and across services.

- 4.3 The Covid-19 situation means that Local Authorities and their partners had to prioritise their essential duties. COGs have a central role in the oversight and direction of risk management in respect of vulnerability and public protection during the Covid-19 response. In April 2020 it was decided to merge the Falkirk COG with the Stirling/Clackmannanshire COG to form one Forth Valley Chief Officers Public Protection Group. To date the Forth Valley COG has met 4 times, the frequency of meetings has recently reduced from 6 weekly meetings to 8 weekly meetings. It is chaired by Falkirk Council's Chief Executive Officer.
- 4.4 The remit of the group is to provide strategic leadership and scrutiny on work that relates to Public Protection across Forth Valley; specific terms of reference have been developed and underpins the function of the group. The key routine activity areas overseen by COGs are:
- Child Protection
 - Adult Support & Protection
 - Multi-agency Public Protection Arrangements (offender management for sexual and violent offenders)
 - Violence Against Women Partnerships
 - Alcohol and Drug Partnerships
 - Human Trafficking.
- 4.5 Additionally, the group has the freedom to scrutinise any area of public protection which they deem relevant. The Forth Valley group PPCOG agenda has 'care homes assurance' as a standing item on agenda. Overview reports are presented by Chief Officers are presented verbally by the Chief Officers on the latest local and national position.
- 4.6 Recent agenda items considered by the Public Protection Chief Officers Group are:
- PPCOG Covid-19 Risk Register
 - Justice Services Recovery Planning
 - Child Protection Data Briefing
 - Domestic Abuse data.
- 4.7 COG has requested an Adult Protection Data Briefing, similar to that presented with Child Protection data to the next meeting. The briefing is developed with the weekly data that is collated and submitted weekly to Scottish Government.
- 4.8 A survey has been undertaken with Chief Officers to support decision making regarding the future of the pan Forth Valley arrangements. COG's

must have adequate scrutiny and assurance of local public protection matters. Consideration is ongoing whether the current arrangements are appropriate moving forward given the Covid-19 is a longer term position.

5. Falkirk Adult Protection Committee (APC)

- 5.1 APC has a range of duties linked to what is happening locally to safeguard adults. These include: reviewing adult protection practices, improving co-operation, improving skills and knowledge, providing information and advice and promoting good communication
- 5.2 APC continues to meet bimonthly and is well attended by a range of multiagency partners. The Scottish Government highlights in their additional ASP guidance to APC that Councils, health boards, police, care providers and the voluntary and third sectors, alongside our communities must continue to support and protect adults at risk of harm as defined in the Act, including those affected by Covid-19. APC are demonstrating this continued share effort in its reporting, attendance and 3 industrious subgroups – Continuous Improvement, Communication and Engagement and Learning and Development.
- 5.3 This positive partnership work across sectors has not only been restricted to APC members. APC has further connected with Child Protection Committee and the Alcohol and Drug Partnership in 2020. This has included shared strategic objectives and improvement activity, joint public awareness campaigns, joint service user consultation and coproduction in new procedure and sharing of digital learning and development opportunities for our committed workforce.
- 5.4 At October APC all three subgroups of committee submitted their updated terms of reference and improvement plans for 2020-2022.
- 5.5 The Continuous Improvement subgroup has key objectives linked to improving the outcomes of adults at risk of harm and their carers who experience an ASP Journey through continuously improving our delivery of our key processes. Tripartite partners have routine and structured audit and quality assurance activity to identify and action improvement areas. Through delivery of high quality key processes we want to realise important outcomes including adults at risk of harm experiencing an ASP journey that has been least restrictive/upheld their human rights, improved their wellbeing, given them someone to confide ASP concerns to, living the life they want, being better able to protect themselves and overall being safe and protected.
- 5.6 The Communication and Engagement Subgroup of Committee, which is a newer subgroup established after subgroup restructuring is welcoming new members including a new AHP, speech and language therapy member. The subgroup has responsibility for making sure APC communication and engagement is where it needs to be for three important groups, including, adults at risk of harm and where applicable their carers/representatives, the

general public and the adult support and protection workforce. Subgroup want to ensure that meaningful consultation and coproduction with adults and carers takes place when developing ASP Practices and that there are clear and accessible feedback channels for adults and carers who have been involved in an ASP journey. Subgroup wants to continue to work closely with Child Protection Committee to agree and coordinate an ongoing annual strategic programme of public awareness raising as has been seen during the Covid-19 pandemic. An interactive infographic is available at appendix 1 to demonstrate our recent outputs.

- 5.7 The Learning and Development Subgroup of Committee is working hard to make sure that the adult protection workforce at all three levels – General, Specific and Intensive and supported effectively especially given the need to provide more continuous development opportunities on digital platforms. This will include a robust multiagency training plan for 2021 with the introduction of new training courses and ease of access to those being delivered both locally and nationally. Subgroup will also develop a competency framework of expected standards for council officers and other tripartite specialists responsible for managing complex ASP case work following completion of initial training. Subgroup will also keep up to date and sighted on ASP data presented to APC and responding to any learning and development needs highlighted.
- 5.8 APC intend to continue to respond positively to change and keep a keen eye of priority areas through their COVID Action Plan which aims to ensure that we have safe, effective and proportionate adult support and protection activity at this time in response to Covid-19 and that this is embedded at a local strategic level.

6. NHS FV Clinical Governance Arrangements

- 6.1 **NHS FV Clinical Governance Committee (CGC)**
NHS Forth Valley Board is accountable for the quality of care delivered by its staff and received by its patients. It receives assurance that the Clinical Governance processes are working as intended through the activities of the Clinical Governance Committee.
- 6.2 The Clinical Governance Committee meet quarterly and follow a structured agenda and forward planner to ensure the delivery of effective Clinical Governance. At the Clinical Governance Committee meeting on 13 November the standing items on the agenda provided assurance for safe effective person-centred care. Further assurance was provided by the following additional papers and presentations:
- Falkirk Community Hospital: ASP Inquiry Report
 - Hospital Standardised Mortality Ratio, as well as other key safety measures were reviewed
 - presentation detailing the impact of COVID-19 on the Forth Valley

population with a comparison to the national data

- update on progress of Mental Welfare Commission Report
- presentation on the Corporate Risk Management Work Plan.

6.3 Clinical Governance Working Group (CGWG)

The Clinical Governance Working Group is a whole system governance group chaired by the Medical Director, with senior colleagues from Medicine, Nursing, Public Health and Infection Control alongside Service Leaders. It is responsible for providing assurance that all NHS Forth Valley services have a focus on quality and safety.

6.4 The Clinical Governance Working Group is due to meet on 25 November and will receive and consider information and documents under the relevant headings adapted from the Vincent Framework. This was developed on behalf of the Health Foundation as a framework for measuring and monitoring safety in the NHS. These headings will structure the agenda and are tabled throughout the year at the bimonthly meetings.

- In Our Services: Is Care Safe Today?
- Was Care Safe in the Past?
- Will Care be Safe in the Future?
- Is Our Care Person-Centred?
- Are We Learning and Improving?
- Are Our Systems Reliable?

6.5 Considered under each agenda item are reports, verbal updates, presentations and discussion to provide assurance of safe, effective, person-centred care.

7. Care Home Assurance

7.1 The Partnership established a process of Care Home assurance and review at the outset of the pandemic to monitor and support care homes. Furthermore, we funded additional hours for our local Scottish Care representative to help build stronger more open relationships with our providers. This work led to the development of the Care Home Assurance and Review Team (CHART) which was set up as a 'Test of Change' with staffing support provided from the Locality Social Work Teams, with a dedicated Team Manager. Given the ongoing need for this team, a dedicated staff team has been in place from October 2020. The operation and development of the CHART team will continue to be reviewed at appropriate intervals pending a decision on whether to recommend it's establishment as a permanent team within the Partnership.

7.2 When initially conceived, it was intended that CHART would take responsibility for reviewing the care and support of individual residents, as well as collecting a range of information on care home performance as part

of monitoring and assuring the quality of care in each home as a whole.

- 7.3 However as the number of COVID cases have risen over recent weeks and in order to reduce the footfall in care homes during this period, the team has been tasked to focus on the assurance aspect of its function and to support the implementation of the TURAS assurance tool provided by the Scottish Government.
- 7.4 Additional staff have been directed into the team and provided with training in specific Infection Prevention and Control tools and methodology, in order to deliver an enhanced programme of assurance visits. Each care home is currently being visited fortnightly, or more frequently should circumstances indicate this is required.
- 7.5 The Forth Valley Strategic Oversight Assurance Group and the Care Home Strategy Group continue to meet to provide assurance of the professional support, quality of care being provided in care homes and the safety and wellbeing of residents.

8. Alcohol and Drug Partnership

- 8.1 Through its work, the Falkirk Alcohol and Drug Partnership (ADP) will aim to:
- decrease alcohol and drug related problems and use in the Falkirk area
 - improve the lives of those harmed by substance use (including children and young people)
 - challenge stigma and promote opportunities for health improvement, harm reduction, treatment and recovery.
- 8.2 The ADP meets 4 times a year and is chaired by the Head of Integration. The membership includes Social Work (Children; Adult Services and Criminal Justice); Children's Services, Police Scotland, Scottish Prison Service, Housing, NHS FV and Third Sector Substance Use Services including Young People's Service.
- 8.3 The Committee are asked to note the ADP performance and progress made in line with the ADP Delivery Plan.
- 8.4 **Strategic Service Review Outcome**
The review of the services in place for people with a drug and or alcohol problem across the Falkirk Council area resulted in many recommendations being made. These are now included within the revised three year FADP Delivery Plan 2020-23. Findings from the research which focussed on the impact of Non-Fatal Overdose on those who have experienced this type of trauma will also be taken forward via the delivery plan.

8.5 **ADP Performance**

Over the past year ADP Performance relating to Treatment Waiting Times- For drug and alcohol services has been maintained. The delivery of Alcohol Brief Interventions within Primary Care, Drug and Alcohol Services, Keep Well and Sexual Health Services has also been maintained and exceeded the national target.

8.6 The Naloxone Programme (opioid reversal drug for overdose) is available to all our service users and family members within all of our localities. The number of kits provided has grown steadily, with plans in place to increase coverage to all of those who attend the acute hospital that are affected by drug use.

8.7 **Forth Valley Recovery Community (FVRC)**

Recovery Cafes continue to see growth in this area of our work. Links made are now starting to flourish, engaging with community regeneration projects in Denny and Grangemouth. We continue to report increased employability for those who engage with Forth Valley Recovery Community. Continuation of employment for Falkirk residents who secured jobs with FVRC and Change Grow Live (CGL). This was the result of the project which was delivered by the Cyrenians in Falkirk, funded by FADP.

8.8 **Drug Related Deaths**

We continue to focus on the prevention of drug related death. Additional investment was put in place during Covid-19 by the HSCP to provide more Peer Harm Reduction and Recovery Support Workers. These workers transitioned from various nurture projects including the Cyrenians Peer Support project and FVRC.

8.9 An Effective and Early Intervention Sub Group has been established and a report on the work of this group will follow later this year. Work is underway to deliver more support to those who use our hospital services who have drug and or alcohol challenges in their lives. We hope to adopt a whole system approach to their needs and define a clear referral pathway .

8.10 **Family Support**

During this period the FADP have re-commissioned our family support service for those affected by another person's substance use.

8.11 **Young People / Education and Prevention**

FADP have negotiated for a dedicated resource to progress the Social Influence Programme within our secondary schools. There was also additional investment made for a specialised Young Persons Addiction Nurse.

8.12 **Commissioning**

Alcohol Related Brain Injury Service continues to develop and liaison with adult social work has improved. There are plans to have Social Care as key partners on the Steering Group. Much work has been done to improve the alcohol pathway of care.

8.13 Change Grow Live - there has been notable positive change arising from the presence of the new third sector drug and alcohol service. They have been responsive and flexible to both wider community and town centre issues as they emerged . During the Covid-19 pandemic and to date, there is much evidence of excellent partnership working with statutory services.

8.14 **Funding**

We were successful in bidding to expand our Hospital Addiction Team and this will now have weekend coverage. The funding was allocated to FADP from the Taskforce.

9. Conclusions

9.1 This report provides a summary of the relevant oversight arrangements and meetings for the CCGC.

Resource Implications

There are no resource implications arising from this report.

Impact on IJB Outcomes and Priorities

The meetings represented in the report will ensure oversight of key areas and provide assurance to the IJB on the delivery of services in line with the Strategic Plan.

Directions

A new Direction or amendment to an existing Direction is not required as a result of the recommendations of this report.

Legal & Risk Implications

There are no legal and risk implications arising from this report.

Consultation

There are no consultation implications arising from this report.

Equalities Assessment

There are no equality implications arising from this report.

10. Author Signature

Suzanne Thomson, Senior Service Manager

11. List of Background Papers

Meeting agendas as noted in the report.

12. Appendices

Appendix 1: APC Infographic

Adult and Child Protection

Social Media Posts



1700 engagements on Facebook with a reach of 22k
600 engagements on Twitter with a reach of 41k

Video



7400 views



Flyers
Delivered to
3000 homes.

Neighbourhood Watch



Neighbourhood Watch SCOTLAND

Alerts sent to nearly
1000 local members of
Neighbourhood Watch
Scotland

Editorial story

Falkirk Herald
20 June 2020



Radio

100 30-sec ads over two
weeks (average weekly
audience 47000) on
Central FM

