

EX4. Scottish Housing Regulator Annual Assurance Statement

The Executive considered a report by the Director of Corporate and Housing Services which provided an Annual Assurance Statement on the activities of the Council's Housing Service for approval.

The Annual Assurance Statement considered: the required level of assurance; sources of assurance, and the evidence to support this, and the need for independent assurance from Internal Audit. The Annual Assurance Statement complemented a number of internal and external reports that demonstrated the service's commitment to performance reporting and scrutiny. Performance was also reported to the Council's Scrutiny Committee.

The self-assessment approach was evidenced in appendix 2 to the report. This had been verified by Internal Audit. Their report awarded substantial assurance. The International Standard Organisation (ISO) standard had recently been awarded across the whole of the Housing Service.

The key points arising from the self-assessment were: achievement of all the standards and outcomes in the Scottish Social Housing Charter for tenants, people who were homeless and others who use the services; and compliance with legal obligations relating to housing and homelessness, equality and human rights, and tenant and resident safety.

Decision

The Executive approved the Annual Assurance Statement, prior to its submission to the Scottish Housing Regulator.