

Agenda Item 9

Overview of Local Oversight Arrangements



Falkirk IJB Clinical and Care Governance Committee

26 February 2021

Overview of Local Oversight Arrangements

For Noting

1. Executive Summary

- 1.1 The purpose of this report is to provide an overview of local oversight arrangements that are relevant to the Falkirk Health and Social Care Partnership (HSCP).

2. Recommendations

The Clinical and Care Governance Committee is asked to:

- 2.1 note the contents of this report.

3. Background

- 3.1 The report presents to the CCGC a summary of local oversight arrangements that operate at a Forth Valley and Falkirk level. It is intended to provide assurance to the Committee members of these arrangements, as relevant to the scope of the HSCP.

4. Forth Valley Public Protection Chief Officers Meeting

- 4.1 Public Protection Chief Officers Groups (COGs) have a statutory duty to protect the most vulnerable by providing leadership, governance and effective oversight of public protection arrangements within each local authority area. COGs are collectively accountable for public protection and have, as a minimum, Chief Officer representation from the Local Authority (Chief Executive of the Council); Police Scotland (usually the Area Commander); NHS (Chief Executive or designated Chief Officer); Health and Social Care Partnership (usually the Chief Officer/Director); and the Chief Social Work Officer for the Council. Chief Officers are responsible for ensuring that constituent agencies, individually and collectively, agree and disseminate a clear vision, shared values and aims that promote work to protect children, young people, vulnerable adults, the wider community and reduce reoffending as effectively as possible. Chief Officers are expected to demonstrate effective collaborative working to discharge their responsibilities and consistently promote effective joint working within and across services.
- 4.2 In April 2020 the Falkirk COG merged with the Stirling/Clackmannanshire COG to form one overarching Forth Valley Chief Officers Public Protection

Group. It is recognised that in the first months of the pandemic, having a joint Forth Valley COG was an effective approach to public protection governance and oversight. The Forth Valley COG met 6 weekly for the first few months and in the last quarter of 2020, the group met 8 weekly.

- 4.3 COG's must have adequate scrutiny and assurance of local public protection matters therefore consideration was given to whether the merged arrangement would be appropriate moving forward given the knowledge that Covid-19 is a longer term position.
- 4.4 A survey was undertaken with the chief officer membership and this was used to support a facilitated discussion at the most recent COG in December 2020. After careful consideration the decision was made to revert to local COG meeting arrangements. The local meetings support the most conducive environment for the depth and breadth of consideration of local public protection matters. Chief Social Work Officers have been charged with responsibility to arrange future Forth Valley COG meetings where there are common areas of public protection business which would benefit from a wider collective leadership approach.
- 4.5 The Forth Valley group PPCOG agenda has 'care homes assurance' as a standing item on agenda. Overview reports are presented by Chief Officers are presented verbally by the Chief Officers on the latest local and national position.
- 4.6 Recent agenda items considered by the Public Protection Chief Officers Group are:
 - PPCOG Covid-19 Risk Register
 - Adult Protection Data Briefing
 - Child Protection Data Briefing
 - Domestic Abuse Overview
 - Forth Valley MAPPA Oversight.

5. Falkirk Adult Protection Committee (APC)

- 5.1 The APC has a range of duties linked to what is happening locally to safeguard adults. These include: reviewing adult protection practices, improving co-operation, improving skills and knowledge, providing information and advice and promoting good communication. The report provides Committee with a short update of Winter activity focussed on providing information and advice. We have yet to convene in 2021 and will provide a fuller overview following this.
- 5.2 Over recent weeks the Communication and Engagement Sub Group of APC has been working closely with a range of partners preparing a range of online events for practitioners and communities to be delivered locally in the week leading up to National ASP Day on Saturday 20 February.

- 5.3 The series of online speakers who will provide free, useful information and advice on a range of ASP linked topics are to include:

For Community Members

- Six Legal Must Do's for the Over 50's – Solicitors for Older People
- the importance of networks of support, mutuality and community led action – Compassionate Communities Team
- What we can do for you – CVS Falkirk
- Keeping you Safe from Frauds and Scams – Forth Valley Financial Harm Group
- Adult Support and Protection Day Carers Workshop Event - Health and Social Care – Police Scotland - RBS – Scottish Fire and Rescue Service - Falkirk's Mental Health Association.

For ASP Practitioners

- Falkirk Carers Centre Online Staff Information Session – Falkirk Carers Centre
- ASP Practitioners Forum – Learning and Development Sub Group with guest speaker from The Department of Working Pension outlining their new approach to safeguarding/protection and their Senior Safeguarding Leader role
- “Game of Advocacy” - Forth Valley Advocacy

Information on these events is attached at appendix 1.

- 5.4 We will be warmly welcoming as many individuals as possible however recognise that not all members of Falkirk communities will have the kit, connectivity or skills to join an online event. Work is underway to introduce and develop a new APC Digital Inclusion Strategy. The COVID-19 pandemic has highlighted to us the impact that digital exclusion can have on adults at risk of harm and our need to support our ASP workforce delivering key processes in a variety of means.

6. NHS FV Clinical Governance Arrangements

6.1 **NHS FV Clinical Governance Committee (CGC)**

NHS Forth Valley Board is accountable for the quality of care delivered by its staff and received by its patients. It receives assurance that the Clinical Governance processes are working as intended through the activities of the Clinical Governance Committee.

- 6.2 The Clinical Governance Committee meet quarterly and follow a structured agenda and forward planner to ensure the delivery of effective Clinical Governance. The Clinical Governance Committee meeting on 9 February 2021 was restricted in order that clinical commitments were maintained during the increased pressures on healthcare due the pandemic.

- 6.3 The key reports tabled at this meeting were:

- Safety and Assurance Report which is a standard agenda item relating to specific Scottish Patient Safety Programme work streams to support safety, improvement and reducing harm. This report also includes Assurance templates from key Directorates demonstrating that care is safe.
- Standards and Reviews Report which is a standard agenda item and for this period provided information on COVID related releases, published standards, guidelines and reports.
- Healthcare Associated Infection (HAI) quarterly report. This is a standing agenda item and is a mandatory reporting tool for the Board to have oversight of the HAI targets (Staph aureus bacteraemias (SABS), Clostridioides difficile infections (CDIs), devices associated bacteraemias (DABs), E coli bacteraemias (ECBs)), incidents and outbreaks and all HAI other activities across NHS Forth Valley.
- NHS FV Complaints and Feedback Performance Report. This is standing agenda item and provides a comprehensive review of complaints activity across NHS Forth Valley taking into account the number of complaints received, local resolution, compliance with the 20 day national target, SPSO referrals and examples of actions taken following complaints. A detailed breakdown of the feedback mechanisms in place across the organisation is provided and this includes analysis of the weekly Inpatient Experience Survey's, Care Opinion, patient letters, Postcards/Comment Cards and NHS Forth Valley's website.
- Significant Adverse Event Review Paper. This is a standing agenda item and provides the Clinical Governance Committee with information on significant adverse events (SAEs) and the actions being taken to continually improve the quality of clinical care and reduce harm to patients. A learning summary developed following an SAE was shared at the meeting.
- Additional papers discussed at this meeting were a Risk Management update paper and specific assurance reports.
- The CGWG and CGC draft annual reports were tabled at this meeting for comments and final updates prior to approval.

6.4 [Clinical Governance Working Group \(CGWG\)](#)

The Clinical Governance Working Group is a whole system governance group chaired by the Medical Director, with senior colleagues from Medicine, Nursing, Public Health and Infection Control alongside Service Leaders. It is responsible for providing assurance that all NHS Forth Valley services have a focus on quality and safety.

6.5 Since the last report the CGWG has met on two occasions. At both of these meetings the standard agenda items included:

- Safety and Assurance Report
 - Standards and Reviews Report
 - Healthcare Associated Infection (HAI) Report
 - NHS FV Complaints and Feedback Performance Report
 - Significant Adverse Events Review Report including Learning Summary
 - Person Centred Report.
- 6.6 There were additional papers presented to provide assurance with National comparison as part of a Scottish National Audit Programme (SNAP):
- Hip Fracture Audit
 - Photonet Audit.
- 6.7 The Corporate Risk Manager updated the CGWG members on the Strategic Risk plan and Strategic Risks aligned to Clinical Governance.
- 6.8 The Blood Transfusion Annual Report (SNBTS) and draft CGWG Annual Reports were presented and discussed.
- 6.9 There were additional papers presented to the CGWG which were specifically related to COVID and other specific assurance reports

7. Care Home Assurance

- 7.1 The Care Home Assurance update is a separate agenda item.

8. Alcohol and Drug Partnership

- 8.1 Since the transfer of the Falkirk Alcohol and Drug Partnership to the HSCP much has been achieved. The ADP terms of reference were revised to depict the new arrangements and membership of the group was reviewed.
- 8.2 A three-year Delivery Plan was submitted to Scottish Government in the autumn of 2020, during the same period the FADP Annual Report 2019 was also completed. The report outlined key ADP achievements over the previous year.
- 8.3 Work has been ongoing against the set FADP delivery plan objectives, most of which are progressing well at this stage. Some areas of progress have been delayed due to the pandemic, the referral from hospital for all who are impacted by substance use has slowed due to capacity. However, work is still going on behind the scenes with key individuals to progress the project. A recent training session took place within the Acute Mental Health setting to enhance staff knowledge in the use of 'naloxone' (Opioid overdose reversal drug). This work received praise from the national trainers as this practice is not the norm across Scotland.

- 8.4 Work continues regarding the prevention and investigation of Drug Related Deaths. During the past year FADP received additional funding from the national DRD Taskforce. This was utilised to increase capacity to seven-day coverage of the Hospital Addiction Team. The additional investment that came to the FV area was utilised to enhance resource to investigate drug related deaths in a timely fashion. Falkirk will benefit from this work .
- 8.5 The key other aspects of the Taskforce strategies to reduce drug deaths are also being planned. The clinical areas are reflecting and considering how these will be delivered locally. The Taskforce six evidence-based strategies to be considered at local level are:
1. Targeted distribution of naloxone
 2. Having an immediate response for non-fatal overdose
 3. Optimising medication-assisted treatment (MAT) Medicine Assisted Treatment. (Formerly -Opiate Substitute Therapy)
 4. Targeting people most at risk
 5. Optimising public health surveillance; and
 6. Ensuring equivalence of support for people in the criminal justice system.
- 8.6 FADP are on target to implement the national Drug and Alcohol Information System (DAISy). This system will collect outcomes data for all drug and alcohol services and will go live on 1 April 2021. Reports will be available going forward that will demonstrate compliance with the system and give evidence of treatment outcomes delivered by substance use services to partners.
- 8.7 A FADP finance group has been established which will oversee and make recommendations on the allocation of the FADP funding.
- 8.8 During the Covid-19 pandemic services have continued to be patient facing and open . This has provided the critical help and support that is required for those affected, in many cases going beyond what would normally be expected of them. Family Support Services and the Recovery Support provided by Forth Valley Recovery Community have adapted to new modes of delivery using digital platforms and these have been hugely successful.
- 8.9 The IJB will receive a more detailed update on the work of the ADP at its meeting on 19 March 2021.

9. Conclusions

- 9.1 This report provides a summary of the relevant oversight arrangements and meetings for the CCGC.

Resource Implications

There are no resource implications arising from this report.

Impact on IJB Outcomes and Priorities

The meetings represented in the report will ensure oversight of key areas and provide assurance to the IJB on the delivery of services in line with the Strategic Plan.

Directions

A new Direction or amendment to an existing Direction is not required as a result of the recommendations of this report.

Legal & Risk Implications

There are no legal and risk implications arising from this report.

Consultation

There are no consultation implications arising from this report.

Equalities Assessment

There are no equality implications arising from this report.

10. Author Signature

Suzanne Thomson, Senior Service Manager

11. List of Background Papers

Meeting agendas as noted in the report.

12. Appendices

Appendix 1: Falkirk ASP week of events

Community Members Copy

Falkirk ASP week of events



On the lead up to National Adult Support and Protection Day on 20th February 2021 [Falkirk Adult Protection Committee](#) are providing a series of online speakers who will provide free, useful information and advice. These online information sessions are for community members.

Date	Time	Topic	Speaker	Joining
Tuesday 16 th February	1100 – 1200	Six Legal Must Do's for the Over 50's – Solicitors for Older People	David Borrowman, Senior Partner of Caesar & Howie, Solicitors & Estate Agents and founder member of Solicitors for Older People Scotland. David will be presenting his popular session on The Six Legal Must Dos for the Over 50s. This is a session that every Scot over 50 should attend.	Click here to join the meeting
Tuesday 16 th February	1300 – 1400	Compassionate Communities team	Hannah Gray, Community Development Worker/Compassionate Community Builder, Compassionate Communities will present on the importance of networks of support, mutuality and community led action	Click here to join the meeting
Tuesday 16 th February	1500 – 1600	CVS Falkirk – What we can do for you	Claire Bernard, Partnership Manager, CVS Falkirk will be presenting what CVS can do as the Third Sector Interface for Falkirk and District. CVS Falkirk – Supporting,	Click here to join the meeting



			developing and representing community groups, voluntary organisations, social enterprises and volunteering	
Wednesday 17 th February	1400 – 1500	Keeping you Safe from Frauds and Scams	PC Bryan Mackie, Crime Prevention Officer, Police Scotland and Mark Muirhead, Community Banker RBS will take you through this important topic and provide advice on how we can protect ourselves	Click here to join the meeting
Friday 19 th February	1000 – 1100	Keeping you Safe from Frauds and Scams	PC Bryan Mackie, Crime Prevention Officer, Police Scotland and Mark Muirhead, Community Banker RBS will take you through this important topic and provide advice on how we can protect ourselves	Click here to join the meeting
Friday 19 th February	1400 – 1600	<p>Adult Support and Protection Day Carers Workshop Event</p> <p>In partnership with Falkirk and Clackmannanshire Carers Centre we would like to warmly invite all carers to join us at an online workshop where we will present on a variety of support and protection topics.</p> <p>Health and Social Care – Police Scotland - RBS – Scottish Fire and Rescue Service - Falkirk's Mental Health Association</p>	<p>Topics</p> <ul style="list-style-type: none"> • Overview of Adult Support and Protection • The Herbert Protocol • Keeping yourself safe from fraud and scams • Fire Safety tool for carers • Signs of mental distress and routes to support 	Click here to join the meeting

To learn more about Adult Support and Protection please visit www.actagainstharm.org

Professional Copy

Falkirk ASP week of events

On the lead up to National Adult Support and Protection Day on 20th February 2021 [Falkirk Adult Protection Committee](#) are providing a series of online speakers who will provide free, useful information and advice. These online information sessions are for community members and practitioners.



Date	Time	Topic	Speaker	Joining
Tuesday 16 th February	1100 – 1200	Six Legal Must Do's for the Over 50's – Solicitors for Older People	David Borrowman, Senior Partner of Caesar & Howie, Solicitors & Estate Agents and founder member of Solicitors for Older People Scotland. David will be presenting his popular session on The Six Legal Must Dos for the Over 50s. This is a session that every Scot over 50 should attend.	Click here to join the meeting
Tuesday 16 th February	1300 – 1400	Compassionate Communities team	Hannah Gray, Community Development Worker/Compassionate Community Builder, Compassionate Communities will present on the importance of networks of support, mutuality and community led action	Click here to join the meeting

Tuesday 16 th February	1500 – 1600	CVS Falkirk – What we can do for you	Claire Bernard, Partnership Manager, CVS Falkirk will be presenting what CVS can do as the Third Sector Interface for Falkirk and District. CVS Falkirk – Supporting, developing and representing community groups, voluntary organisations, social enterprises and volunteering	Click here to join the meeting
Wednesday 17 th February	1400 – 1500	Keeping you Safe from Frauds and Scams	PC Bryan Mackie, Crime Prevention Officer, Police Scotland and Mark Muirhead, Community Banker RBS will take you through this important topic and provide advice on how we can protect ourselves	Click here to join the meeting
Wednesday 17 th February	1000 – 1100	Falkirk Carers Centre Online Staff Information Session	Catherine Brunton from the Carers Centre will host an essential session for professionals working with carers in the Falkirk area who would like to know more about the Carers Centre and the support available for carers	Click here to join the meeting
Wednesday 17 th February	1530 – 1630	ASP Practitioners Forum	Introduction to the Department of Working Pension's new approach to safeguarding/protection and their Senior Safeguarding Leader role. Please join us to discuss this important area of ASP Practice.	Click here to join the meeting

			With guest facilitator Clare Murray, DWP Senior Safeguarding Leader for the East of Scotland. Clare will outline the new approach and her role to ASP Practitioners followed by time to discuss and highlight local support and protection issues for DWP claimants.	
Thursday 18 th February	1100 – 1200	“Game of Advocacy” by Forth Valley Advocacy	Forth Valley Advocacy will be holding an information session as part of ASP Week, come and join the team for a ‘Game of Advocacy’	Click here to join the meeting
Friday 19 th February	1000 – 1100	Keeping you Safe from Frauds and Scams	PC Bryan Mackie, Crime Prevention Officer, Police Scotland and Mark Muirhead, Community Banker RBS will take you through this important topic and provide advice on how we can protect ourselves	Click here to join the meeting
Friday 19 th February	1400 – 1600	<p>Adult Support and Protection Day Carers Workshop Event</p> <p>In partnership with Falkirk and Clackmannanshire Carers Centre we would like to warmly invite all carers to join us at an online workshop where we will present on a variety of support and protection topics.</p> <p>Health and Social Care – Police Scotland - RBS – Scottish Fire and Rescue Service - Falkirk’s Mental Health Association</p>	<p>Topics</p> <ul style="list-style-type: none"> • Overview of Adult Support and Protection • The Herbert Protocol • Keeping yourself safe from fraud and scams • Fire Safety tool for carers • Signs of mental distress and routes to support 	Click here to join the meeting

To learn more about Adult Support and Protection please visit www.actagainstharm.org