

IJB42. Performance Monitoring Report

The Integration Joint Board considered a report by the Senior Service Manager advising the Performance Monitoring Report for September 2019 - September 2020 to support the Board to fulfil its ongoing responsibility to ensure effective monitoring and reporting of service delivery.

The report provided a summary of key performance issues and draws on a basic balanced scorecard approach with a focus on exception reporting and included information from the National Local Government Benchmarking Framework (LGBF) Overview Report 2018/19.

Decision

The Integration Joint Board noted:-

- (1) the content of the Performance Monitoring Report; and**
- (2) that appropriate management actions would continue to be taken to address the issues identified within the report through the identified Performance Monitoring Reports.**