

IJB65. Performance Monitoring Report

The Integration Joint Board considered a report by the Senior Service Manager which presented the performance monitoring report for the period December 2019 – December 2020. The report provided a summary of key performance issues and drew on a basic balanced scorecard approach with a focus on exception reporting. The detailed performance report was provided as an appendix to the report.

Decision

The Integration Joint Board noted:-

- (1) the Performance Monitoring Report;**
- (2) that a more detailed report on readmissions management information would be presented to a future meeting, and**
- (3) that appropriate management actions continued to be taken to address the issues identified through the Performance Monitoring Report.**