

Agenda Item 4

Rolling Action Log

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CCGC Rolling Action Log				
Meeting and Reference	Action	Owner	Timescale	Comments
27 August 2021	Presentation: Medicated Assisted Treatment Standards	Forth Valley Alcohol and Drug Co-ordinator	March 2022	Details of the work being undertaken will be submitted to the Senior Leadership Team. This will bring together the different strands of work to ensure a joined-up approach to meet users' various needs.
27 August 2021	HSCP Complaints and Feedback Performance Report: Quarter 1 2021-22	NHS FV Patient Relations Lead and HSCP Locality Manager	Complete	<p>25.02.22 An update is provided in the HSCP Complaints and Feedback Performance report on the agenda.</p> <p>26.11.21 An update is provided in the HSCP Complaints and Feedback Performance report on the agenda. A response is required to the SPSO by 24 December 2021.</p> <p>That feedback be sought from the Scottish Public Services Ombudsman (SPSO) on the current open case relating to Falkirk Community Hospital as detailed in Table 4 of the report.</p>
27 August 2021	Falkirk Adult Protection Committee Large Scale Investigation	HSCP Adult Support and Protection Lead Officer	Complete	<p>25.02.22 This has been considered by the APC in December 2021 and a working group set up to update the LSI protocol. This will be presented to the APC on 16 February.</p> <p>To ensure that staff were made aware of the different the pathways available to raise areas of concern and for whistleblowing through appropriate communication, coordination and signposting, and for improvement and monitoring implementation of actions.</p>

21 May 2021	Hospital Acquired Infection Performance Report – April 2020 to March 2021	Area Infection Control Manager	June 2022	<p>25.02.22 Discussions continue with colleagues.</p> <p>26.11.21 Discussions are progressing with colleagues to include separate information for care homes in future reports.</p>
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