

#### **IJB47. Performance Monitoring Report September 2020 - September 2021**

The Integration Joint Board considered a report by the Senior Service Manager advising the Performance Monitoring Report for September 2020 - September 2021 to support the Board to fulfil its ongoing responsibility to ensure effective monitoring and reporting of service delivery.

The report provided a summary of key performance issues and the associated basic balanced scorecard approach focussing on exception reporting.

#### **Decision**

**The Integration Joint Board noted the report.**