

IJB58. Performance Monitoring Report

The Integration Joint Board considered a report by the Senior Service Manager which provided a summary of key performance issues and drew on a basic balanced scorecard approach with a focus on exception reporting. This supported the IJB to fulfil its ongoing responsibility to ensure effective monitoring and reporting of service delivery.

Decision

The Integration Joint Board:-

- (1) considered and commented on the content of the Performance Monitoring Report, and**
- (2) noted that appropriate management actions continued to be taken to address the issues identified through the Performance Monitoring Reports.**