

CCG7. Forth Valley Quality Strategy (2021-2026)

The Committee considered a report by the Head of Efficiency, Improvement and Innovation, NHS Forth Valley and the progress made in implementing the strategy. The Strategy set out a commitment to improving quality and building shared understanding and a community of practice where quality was a key and overriding concern. The final version of the Strategy had been approved by the NHS Forth Valley Board on 27 July 2021. The implementation plan was being developed. For the first year, this would focus on the five priorities, together with a communication plan that had already been enacted.

The five priorities of the strategy were:

- Involve patients, service users and carers;
- Work as a system;
- Focus on relationships and culture;
- Have a consistent and coherent approach to improving quality, and;
- Use data effectively.

The Strategy described the NHS Forth Valley system for managing quality, which involved effectively planning for quality, how to control and assure quality and standards of care and how to systematically improve quality. The Quality Planning approach was to use population, service user, patient and staff experience and control and assurance data to inform quality plans and to collaborate and network more effectively especially at interfaces between services.

Realistic Medicine (RM) had been integrated within the Strategy. The RM Action Plan (2021/2022) included consistent and clear communication across Forth Valley to support all health and social care staff to access information and materials and implement RM principles in their local areas and existing workstreams.

A newly developed Forth Valley Improvement Toolkit had already been made accessible to staff, patients, service users, unpaid carers and partner organisations to support people with quality improvement. A Clinical Governance Strategic Implementation Plan and a Toolkit were also being developed.

The Committee asked if there was a communication plan to support the Strategy and if it could be shared with the Committee. In response, the Head of Efficiency, Improvement and Innovation said there was and that this would be shared with the Committee.

Decision

The committee noted the report.

