

CCG8. Lived Experience Involvement

The Committee considered a report by the Partnership Funding Co-ordinator which provided an update on plans to increase the number of representatives with lived experience to get involved with the HSCP.

Over the previous six months, work had been ongoing with the Coalition of Carers, Carers Scotland, SDS Forth Valley, Inclusion Scotland and the Carers Centre that designed and delivered a range of information and training sessions for service users, supported people and carers. During the course of April and May 2022, three sessions were delivered which involved all of the partners, which brought their expertise to those sessions. The topics that were covered during the sessions included policy, rights-based approaches and practical skills on how people could take part in the HSCP.

Overall, 9 people had participated in the sessions. The participants had expressed an interest to continue to be involved. Officers were in the process of engaging with the participants to ascertain their interests and the type of involvement they would like to have. In parallel to this work, training was developed for staff and the focus of the training was not solely on the importance of engagement but included the practical skills and considerations for staff to ensure that meetings were both accessible and inclusive for participants with lived experience.

Work had been ongoing to look at mechanisms that would allow supported people to provide feedback about the care and support they received either online or face-to-face. Care Opinion had been explored as an option for a feedback mechanism. An update on progress would be provided to a future meeting.

Decision

The committee noted the report.