

IJB64. Performance Monitoring Report

The Integration Joint Board considered a report by the Performance & Quality Assurance Manager, Falkirk HSCP which presented the Performance Monitoring Report December 2021 – December 2022. The report provided a summary of key performance issues and drew on a basic balanced scorecard approach with a focus on exception reporting.

Decision

The Integration Joint Board noted:-

- (1) the Performance Monitoring Report; and**
- (2) that appropriate management actions continued to be taken to address the issues identified through the Performance Monitoring Report.**